

SEWERAGE & WATER BOARD OF NEW ORLEANS

OPERATIONS COMMITTEE MEETING

Re-Scheduled Monday, August 8, 2011

10:00 AM

COMMITTEE MEMBERS

Ms. Karen Henley-Raymond, Chair • Councilperson Jon Johnson • Mr. Mark M. Moody • Mrs. Florence Schornstein • Ms. Loyce Wright

FINAL AGENDA

ACTION ITEMS

1. Approval of Previous Report
2. Bid Recommendations – DBE Participation
 - Bid Protest (s)
3. Construction Review Committee
4. Staff Contract Review Committee

INFORMATION ITEMS

5. Customer Service Status Report
6. Standard Written Communications to Customers Regarding Meter Reading, Billing and Collection Issues
7. Field Account Review
8. Accounts Receivables Status Report and Action Plan
9. Quarterly Cash Management and Investment Report
10. FEMA Project Worksheet Status
11. DBE Participation Report
12. DBE Outreach Activities

UNFINISHED BUSINESS

13. DBE Seminar
14. DBE Research Proposal
15. Analysis of Causes of Rejected Bids
16. Research on Distributors of Chemicals
17. 2011 Committee/Board Meeting Schedule
18. Any Other Matters
19. Adjournment