SEWERAGE & WATER BOARD OF NEW ORLEANS

OPERATIONS COMMITTEE *MONDAY, September 12, 2011* 10:00 AM

COMMITTEE MEMBERS

Councilperson Jon Johnson • Mr. Mark M. Moody • Ms. Florence Schornstein • Ms. Loyce Wright

FINAL AGENDA

ACTION ITEMS

- 1. Approval of Previous Report
- 2. Bid Recommendations DBE Participation
- 3. Construction Review Committee
- 4. Staff Contract Review Committee
- 5. Strategic Plan

INFORMATION ITEMS

- 6. Customer Service Status Report
- Report on Water Audit, Aged Receivables, Contractual Collection Services, and Methods to Improve Collection of Revenues
- 8. FEMA Project Worksheet Status
- 9. DBE Participation Report
- 10. 2011 Committee/Board Meeting Schedule
- 11. Any Other Matters
- 12. Adjournment