

SEWERAGE & WATER BOARD OF NEW ORLEANS

OPERATIONS COMMITTEE

MONDAY, February 6, 2012

9:00 AM

COMMITTEE MEMBERS

Councilperson Jon Johnson • Mr. Marion B. Bracy • Mr. Mark M. Moody • Ms. Florence Schornstein • Ms. Loyce Wright

FINAL AGENDA

ACTION ITEMS

1. Approval of Previous Report
2. Bid Recommendations – DBE Participation
3. Construction Review Committee
4. Staff Contract Review Committee

INFORMATION ITEMS

5. Update on Customer Service Improvement Plan
6. Customer Service Status Report
7. FEMA Project Worksheet Status
8. DBE Participation Report
9. 2012 Committee/Board Meeting Schedule
10. Any Other Matters
11. Adjournment