

SEWERAGE & WATER BOARD OF NEW ORLEANS

OPERATIONS COMMITTEE MEETING

MONDAY, JUNE 1, 2015

8:00 AM

COMMITTEE MEMBERS

Mr. Marion Bracy, Chair • Dr. Tamika Duplessis • Mr. Scott Jacobs • Ms. Kimberly Thomas • Mr. Mark Moody

FINAL AGENDA

ACTION ITEMS

1. Approval of Previous Reports
2. Bid Recommendations – DBE Participation
3. Construction Review Committee
4. Staff Contract Review Committee
5. Renewal Construction Contracts with DBE Participation - **NONE**
6. Final Acceptance Contracts with DBE Participation - **NONE**

PRESENTATION ITEMS

7. Customer Satisfaction Survey Results and Improvement Plan
8. By-Law Changes
9. Customer Service Results through April 2015
10. Topics for Future Discussions

INFORMATION ITEMS

11. DBE Participation Report
12. 2015 Committee/Board Meeting Schedule
13. Any Other Matters

REFERENCE MATERIALS (In Binders)

- A. Sewerage & Water Board By-Laws
- B. 2015 Operating and Capital Budgets
- C. 2011-2020 Strategic Plan
- D. Commitments to the City Council
- E. Bond Ratings Information