

Sewerage and Water Board of New Orleans

Customer Advisory Committee Meeting

March 12, 2021 12-1:30pm

Via Zoom:

https://us02web.zoom.us/j/86195169642

Meeting ID: 861 9516 9642 One tap mobile +13126266799,,86195169642#

Agenda

- I. Roll Call
- II. Presentation Items
 - a. Summary of Billing and Metering
 - b. Automated Metering Infrastructure
- III. Discussion Items
 - a. Continuation of discussion with Rene Gonzalez, Chief of Customer Service
- IV. Adjourn