



The Sewerage & Water Board

OF NEW ORLEANS

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August 9, 2022

The Strategy Committee met on Tuesday, August 9, 2022 in the Executive Boardroom. The meeting convened at approximately 9:00 AM.

1. ROLL CALL

Present:

Director Robin Barnes, Chair

Director Lynes Sloss

Director Janet Howard

Director Maurice Sholas

Absent:

Director Tamika Duplessis

2. PRESENTATION ITEMS

Director Barnes opened the meeting and turned it over to Tyler Antrup to discuss how the Strategic Plan is being implemented by the staff. He discussed how implementation will be monitored and tracked by the Operations Committee which will allow the Strategy Committee to turn their focus towards other planning processes. Mr. Antrup gave a brief update on the focus areas and goals and what tactics are being used to track progress in the dashboard. Committee members concerns with the dashboard were addressed and will be worked out with continuous improvement and communication.

Mr. Antrup discussed how the Implementation Working Groups are continuing to meet and complete tactics, working groups are maturing into venues for overall problem-solving and communication amongst staff, and informing that the Dashboard development is complete and are still waiting on some data on a few focus areas.

Implementation Next Steps

- Continue to track metric progress to determine if tactic completion is driving progress
- Working Groups add new work as tactics are completed to continue working towards goals and results
- Begin 2023 Workplan development in the coming months to build on success of 2022 progress

- Moving Focus Area specific deep dives to a recurring schedule before the Operations Committee

3. DISCUSSION ITEM

Mr. Antrup then lead a discussion on how the Staff plan to develop master plans for SWBNO's systems and how the Strategy Committee will be involved in the process. He presented a list of technical plans in order of Water Treatment, Wastewater Treatment, Water Distribution, Sewer, and Drainage/Stormwater and discussed existing resources that could be used to inform and speed up each plan. The Committee was generally supportive of this approach but asked to receive additional plans for how to integrate the plans and develop an overarching "Master Plan" that prioritizes and distills the recommendations of all of the technical plans. The Committee also asked that additional information be provided on how technical data, including future climate scenarios, will be utilized to guide decision-making.

Finally, Mr. Antrup provided an overview of how the staff and leadership team plan to begin to engage with customers through listening sessions and strengthening community partnerships to build trust. The Committee suggested that working with existing neighborhood associations and community groups that are known to the staff would be helpful and to continue to explore partnerships with higher education partners and workforce development groups.

4. PUBLIC COMMENT

None

There being no further business to come before the Strategy Committee, Director Barnes asked for a motion to adjourn. Director Sholas moved to adjourn. Director Sloss seconded. The motion carried. The meeting adjourned at approximately 10:28 AM.

Respectfully submitted,

Robin Barnes, Chair