



**"RE-BUILDING THE CITY'S WATER SYSTEMS FOR THE 21<sup>ST</sup> CENTURY"**

# **Sewerage & Water Board OF NEW ORLEANS**

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October 17, 2023

The Operations Committee met on Tuesday, October 17, 2023, in the SWBNO Executive Boardroom. The meeting convened at approximately 9:00 A.M.

## **1. ROLL CALL**

### **Members Present:**

Director Janet Howard, Chair  
Director Tamika Duplessis  
Director Maurice Sholas  
Director Joseph Peychaud

Director Poco Sloss – present, non-committee member

### **Members Absent:**

N/A

## **2. PRESENTATION ITEMS**

Rebecca Johnsey, SWBNO Principal Engineer, gave a detailed presentation on the AMI smart metering implementation. The presentation included information on schedule, customer communications, technical interfaces, and the identification and navigation of challenges. Ms. Johnsey concluded by informing the committee of changes to the billing process and other operations once meter installation is completed.

Ryan McNeely of PFM presented an update on the status of the People Plan. Next steps include an employee-wide survey and development of work-force model options from studies of utilities comparable to the SWBNO.

## **3. PUBLIC COMMENT**

None.

4. **ADJOURNMENT**

There being no further business to come before the Operations Committee, Director Sholas moved to adjourn. Director Psychaud seconded. The motion carried. The meeting adjourned at approximately 10:18 AM.