



625 St. Joseph Street
New Orleans, LA 70165
504.529.2837 or 52.WATER

February 20, 2024

The Operations Committee met on Tuesday, February 20, 2024, in the SWBNO Executive Boardroom. The meeting convened at approximately 10:39 a.m.

Present

Director Janet Howard, Chair
Director Tamika Duplessis
Director Maurice Sholas
Director Joseph Peychaud
Director Chadrick Kennedy

Members Absent:

N/A

PRESENTATION ITEMS

David Benson, PFM Senior Managing Consultant, R. Erich Caulfield, Ph.D., Founder and President, The Caulfield Consulting Group, and Mike Nadol, PFM Managing Director presented an update on the status of the People Plan. The update included summarized results of the employee-wide survey and Phase 1 of the work-force model options from studies of utilities comparable to SWBNO. The next steps of the plan will include Phase 2 of development options that is due to be completed in April.

Juli Sholar, SWBNO Human Resources Director, gave a presentation on the Performance Planning and Evaluation Process for the 2024/2025 Merit Pay rule.

ACTION ITEM

- Resolution (R-048-2024) 2024 SWBNO Holiday Schedule
 - o **Director Sholas moved to accept (R-048-2024). Director Kennedy seconded. The motion carried.**



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PUBLIC COMMENT

None.

ADJOURNMENT

There being no further business to come before the Operations Committee, Director Sholas moved to adjourn. Director Kennedy seconded. The motion carried. The meeting adjourned at approximately 11:46 a.m.