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April 9, 2024

The Operations Committee met on Tuesday, April 9, 2024, in the Executive Boardroom. The meeting convened at approximately 9:01 a.m.

Present

Director Janet Howard, Chair
Director Tamika Duplessis, Ph.D.
Director Joseph Peychaud
Director Chadrick Kennedy

Non-Members Present

Director Lynes R. Sloss

Members Absent:

Director Maurice Sholas, Ph.D., M.D.

PRESENTATION ITEMS

Rebecca Johnsey, Principal Engineer; Rene Gonzalez, Chief of Customer Service; and Susannah Kirby, Controller, gave a comprehensive update on the Smart Meter Program, Strike Team, and Smart Meter Billing. The presenters addressed the committee's concerns in relation to training, higher initial bills, tampering/theft of meters, and real-time data.

Due to the brevity of time Director Howard asked for a motion to defer the Strategic Plan Update to the next Operations Committee meeting. **Director Kennedy moved to accept the motion. Director Peychaud seconded. The motion carried.**

PUBLIC COMMENT

None.

ADJOURNMENT

There being no further business to come before the Operations Committee, Director Kennedy moved to adjourn. Director Peychaud seconded. The motion carried. The meeting was adjourned at approximately 10:20 a.m.