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September 17, 2024

The Operations Committee met on Tuesday, September 17, 2024, in the Executive Boardroom. The meeting convened at approximately 9:00 a.m.

Present

Director Janet Howard, Chair
Director Joseph Psychaud
Director Chadrick Kennedy

Members Absent:

Director Maurice Sholas, Ph.D., M.D.
Director Tamika Duplessis, Ph.D.

PRESENTATION ITEMS

Rebecca Johnsey, Principal Engineer gave an update on the Smart Meter Program on how the meters work, installation progress, testing and accuracy, potential billing impacts, communications informing of leak detection and the new customer portal including registration and leak alerts. Rebecca also explained how the Ally meters will allow pressure and temperature sensors to give localized advisories and communications, and the important metrics that will be accessible to customers and staff through the new portal.

Nine Henriksson, Infrastructure Project Manager II and Ann Wilson, Chief Environment Affairs, provided an update on the Backflow Prevention Program proposed enforcement schedule, the current process, and the proposed process which provides the customers with detailed real time of fines and penalties that incur due to violations.

PUBLIC COMMENT

None.

ADJOURNMENT

There being no further business to come before the Operations Committee, Director Kennedy moved to adjourn. Director Psychaud seconded. The motion carried. The meeting was adjourned at approximately 9:46 a.m.