

BOARD OF DIRECTORS' MEETING

October 23, 2024

MEETING MINUTES

SEWERAGE AND WATER BOARD OF NEW ORLEANS

ROLL CALL

The Board of Directors for the Sewerage and Water Board of New Orleans (SWBNO) met on Wednesday October 23, 2024, at 9:07 AM in the Executive Boardroom. Special Counsel Ms. Yolanda Grinstead called the roll and confirmed the following members were present: Hon. Mayor LaToya Cantrell, Director Janet Howard, Director H. Davis Cole, Director Chadrick Kennedy, Director Robin Barnes, Director Joseph Peychaud, Director Tyler Antrup.

The following member(s) were absent: Director Lynes Sloss, Director Tamika Duplessis, Director Maurice Sholas and Councilmember Freddie King,

Staff present were: Ghassan Korban, Executive Director; Renee Lapeyrolerie, Chief of Staff; Grey Lewis, Chief Financial Officer; Stephen Nelson, General Superintendent; Yolanda Grinstead, Special Counsel; Irma Plummer, EDBP; Tanyell Allen, Board Relations.

Prior to beginning the meeting, Hon. Mayor Cantrell gave her opening remarks. Mayor Cantrell acknowledged the outstanding progress with the utility, which is capturing attention nationally and internationally. She thanks all the hardworking employees and those who are partners with SWBNO on the front lines. The City of New Orleans is pleased with the lead line replacement to be able to maximize resources that have been activated at the federal level that President Biden unveiled. The City of New Orleans and the utility are doing assessments and know how many lead lines there are that give the utility what's needed to stand on to submit and compete to keep winning relative to submitting grant requests at the federal level. Recently, the team has put forth work in making sure they have a strong application submitted at the state level for the Hero grant. On September 24th the award was signed and notified to the public on October 1st.

The utility has a full complement to complete the power complex and again Testament to the leadership moving things forward and starting at every stage. Mayor Cantrell announced how proud of the team she is for always finding different ways to meet the needs of the people. Yesterday the utility unveiling announced the option for eligible customers relative to the ACT 393 passed during the 2024 legislative session giving customers a way forward billing they can depend on that's consistent, while continuing to invest in infrastructure. Smart Meters are underway, and Mayor Cantrell stated the progress is just phenomenal as the utility is moving in the right direction.

The Hub Grade Center was unveiled again with partners Viola, the first in North America right here in the City of New Orleans. The utility has a lot to be proud of especially on all the

collections of water managed from drinking water to waste water and drainage. The Hug Center is on Wastewater and excited about the technology and data that will allow us to be more efficient in our practices. SWBNO continues to meet the people where they are with quality services and water. The City of New Orleans has put skin in the game since the very beginning making sure this was a priority relative to these projects and investments in our power complex.

Mayor Cantrell thanked voters who approved the City of New Orleans dollars bond sale of 83 million, 59 million in Fair Share City money also in addition to 48 million in capital outlay again partnership state of Louisiana utility City of New Orleans and SWBNO. Mayor Cantrell thanked the board, employees, and partners of this utility for their hard work and dedication.

APPROVAL OF PREVIOUS MINUTES

Mayor Cantrell presented a motion to accept the minutes of the September 18, 2024, Board Meeting as amended. Director Cole moved for approval of the minutes. Director Psychaud seconded. The motion carried.

COMMITTEE REPORTS

Pension Committee Report

Director Joseph Psychaud reported on the summary and actions taken by the Pension Committee. The Pension Committee Report for the month of September was presented and recommended for approval.

Mayor Cantrell asked for a motion to adopt the Pension report as amended. Director Antrup moved to adopt Pension minutes as proposed. Director Kennedy seconded. The motion carried.

Operations Committee Report

Director Janet Howard reported on the summary and actions taken by the Operations Committee. The Operations Committee Report for the month of September was presented and recommended for approval.

Mayor Cantrell asked for a motion to adopt the Operations report as amended. Director Kennedy moved to adopt Operations minutes as proposed. Director Psychaud seconded. The motion carried.

Finance & Administration Committee Report

Director Janet Howard reported on the summary and actions taken by the Finance and Administration Committee. The Finance Report for the month of October was presented and recommended for approval.

Mayor Cantrell asked for a motion to adopt the Finance report as amended. Director Antrup moved to adopt Finance minutes as proposed. Director Cole seconded. The motion carried.

REPORT OF THE EXECUTIVE DIRECTOR

Executive Director Ghassan Korban presented a slide overview that focused on the following topics:

The Power Complex

- Anticipated to come online in summer 2025
- Static Frequency Changer 2 delivered last week
- Turbine 7 is scheduled to arrive the week of 10/28
- Installation will continue through November
- Utility Rack cabling expected to arrive in November
- Installation will begin in November
- DOE Grant secured through DNR
- Next Steps: Subrecipient agreement

Lead Service Line Replacement Program

\$86M in State Revolving Funds

- Loan closes in Q4 2024

\$66M State Revolving Fund Application

- Application Approval

Upcoming Procurements:

- Potholing and LSL Repalcements at schools and daycares
- RFP for Program Manager for LSL Repalcement Program

Inventory Service Line Materials

The image displays three screenshots of a web application titled "Inventory Service Line Materials". Each screenshot shows a service line record for a specific address in New Orleans, Louisiana. The application includes a search bar, a status indicator (Non-Lead, Lead, or Unknown), and a detailed description of the service line's status and source.

Non-Lead: 605 Herald St, New Orleans, La, 70131-5215. This service line does not contain lead. Utility Side: Non-Lead (Source: Mechanical Excavation at 1 location). Customer Side: Non-Lead (Source: Mechanical Excavation at 1 location).

Lead: 2424 N Rampart St, New Orleans, La, 70117-7836. This service line contains lead. Utility Side: Lead (Source: Mechanical Excavation at 1 location). Customer Side: Non-Lead (Source: Mechanical Excavation at 1 location).

Unknown: 607 Mandeville St, New Orleans, La, 70117-8515. Part of this service line is unknown. Utility Side: Unknown (Source: No information available). Customer Side: Unknown (Source: No information available).

Below the screenshots, there are three buttons: "Non-Lead", "Lead", and "Unknown".

We have confirmed records that show the water line is not made of lead.

Utility SL: We have confirmed records that show the water line is made of lead.
Customer SL: We have confirmed records that show the water line is not made of lead.

Unknown means there is little-to-no known data about the service line, and we did not have reliable data to use predictive modeling.

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Installation Progress

- Over 51,000 meters installed
- 36.4% of population
- 15,000 Continuous Usage letters sent using Smart Metering data informing of potential leaks
- Saved over 38 million gallons of lost water
- Saved customers over \$596,000 on their bills (\$95 per customer bill)

People Plan

Q2 2024: Assessment of current workforce policies

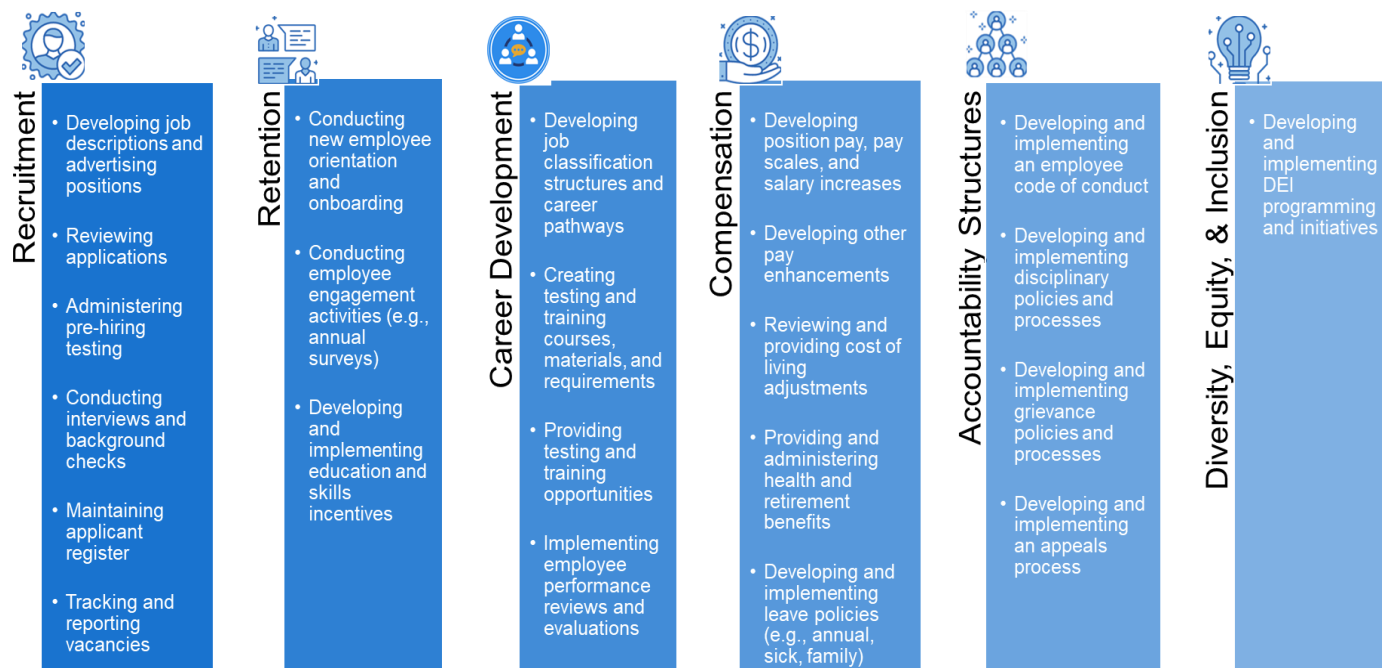
- Understanding of key characteristics of SWBNO's workforce model
- Determined employees' understanding of current policies, practices, and procedures and their effectiveness
- Identified challenges and opportunities for improvement

Q3 2024: Research comparable utilities

Q4 2024: Employee focus groups

- Currently analyzing employee feedback

People Plan: Key Focus Areas



Wastewater

- Sewer Pump Station D remains offline after an electrical malfunction
- Temporary pumps deployed and are in service
- Repairs to the drainage controls are ongoing
- Replacement grid construction underway
- Veolia Hubgrade Center
- Data analytics will allow for efficient operations reducing chemical and electrical consumption

Billing Laws Implementation

Third party administrator (HGI) appointed by City Council Ordinance implemented 9/6/24

- First monthly report received from Council on 10/4/24
- 602 recommended adjustments for cases reviewed

Temporary fixed rate residential billing began this week

- Fixed rate is based on usage and includes the “ready to serve” fee

Arbiters

- CEA has been executed with LLA who will administer the program
- CEA in progress for funding costs of arbiters with a 500k line item in State Appropriation
- No more estimated bills beginning January 2025

Prioritizing Pavement Progress

- Paving repairs backlog around 440 compared to 3000+ in late 2023
- Internal paving restoration timeline is 42 days compared to 100t days in 2023
- Goal: to reduce backlog which means repairs can be completed within 2-4 weeks

CORRESPONDING RESOLUTIONS

The following resolutions were discussed at the October 16, 2024, Finance and Administration Meeting

- Resolution (R-145-2024) Authorizing Application to the Louisiana Department of Health for Funding from the Louisiana Department of Health’s Drinking Water Revolving Loan Fund (DWRLF) for Compliance with the Revised Lead and Copper Rule (LCRR) for Lead Service Line Identification and Removal Purposes.
- Resolution (R-142-2024) Authorization for Renewal #3 of the Professional Services Agreement Between the Sewerage and Water Board of New Orleans and Avenu Insights and Analytics for Information Systems Management.

General Superintendent Recommendations

- Resolution (R-131-2024) Award of Contract 30265 – Portable Generators for Sewer Between the Sewerage and Water Board of New Orleans and Craig’s Electrical & Generator Service.-
- Resolution (R-134-2024) Amendment No. 5 to the Agreement Between the Sewerage and Water Board of New Orleans and Pure Technologies U.S. Inc. Dbw Wachs Water Services

- (now Xylem Dewatering Solutions, Inc.) for On-Call Water Valve Operation Services.
- Resolution (R-135-2024) Ratification of Change Order No. 1 for Contract 30254 – Carrollton Basin No. 13 Sewer Rehabilitation Between the Sewerage and Water Board of New Orleans and BLD Services, LLC.

Mayor Cantrell asked for a motion to approve Corresponding Resolutions in Globo. Director Peychaud moved to accept Corresponding resolutions as proposed. Director Howard seconded. The motion carried.

Mayor Cantrell presented a motion to enter executive session. Director Kennedy moved. Director Peychaud seconded. The motion carried.

Mayor Cantrell presented a motion to exit the executive session. Director Howard moved. Director Peychaud seconded. The motion carried.

Mayor Cantrell presented a motion to adopt the Special Counsel recommendations. Motion to approve. Director Kennedy moved. Director Howard seconded. The motion carried.

INFORMATION ITEMS

The following items were submitted for informational purposes only:

- Report Preliminary Financial Results
- Report General Superintendent
- Report Human Resource
- Report Legal
- Report Safety
- Report procurement
- FEMA Project Worksheet Status
- DBE Participation on Contracts Report

PUBLIC COMMENTS

No Public Comments

ADJOURNMENT

There being no further business to come before the Board of Directors, Director Antrup moved to adjourn. Director Kennedy seconded. The motion carried. The meeting adjourned at approximately 10:10 AM