



**"RE-BUILDING THE CITY'S WATER SYSTEMS FOR THE 21<sup>ST</sup> CENTURY"**

# **Sewerage & Water Board OF NEW ORLEANS**

MITCHELL J. LANDRIEU, President  
WM. RAYMOND MANNING, President Pro-Tem

625 ST. JOSEPH STREET  
NEW ORLEANS, LA 70165 • 504-529-2837 OR 52W-ATER  
www.swbno.org

October 19, 2015

The Strategy Committee met on Monday, October 19, 2015 in the 2nd Floor Board Room, 625 St. Joseph Street, New Orleans, LA. The meeting convened at 8:05 AM.

## **ATTENDANCE**

### **Present:**

Marion Bracy, Chair  
Dr. Tamika Duplessis  
Robin Barnes  
Kimberly Thomas

### **Absent:**

Kerri Kane

### **Others:**

Cedric S. Grant, Executive Director  
Joseph R. Becker, General Superintendent  
Nolan P. Lambert, Special Counsel  
Robert K. Miller, Deputy Director

## **ACTION ITEM:**

There were no action items.

## **PRESENTATION ITEMS:**

### **1. Cooperative Endeavor Agreement with City of New Orleans for the Coordination of All Repair, Maintenance, and Construction Projects with City Agencies**

Mr. Grant presented this one-year renewal of the Cooperative Endeavor Agreement with City of New Orleans for the Coordination of All Repair, Maintenance, and Construction Projects with City Agencies. The Committee members spoke in support of this agreement.

### **2. Cooperative Endeavor Agreement with Greater New Orleans Foundation**

Mr. Miller presented a draft Cooperative Endeavor Agreement with Greater New Orleans Foundation regarding a public information campaign to support a more comprehensive green infrastructure and stormwater management strategy. The Committee members spoke in support of this agreement.

### **3. Cooperative Endeavor Agreement with City of New Orleans for the Permanent Pavement Restoration of Utility Cuts**

Mr. Becker presented a draft Cooperative Endeavor Agreement with the City of New Orleans for the Permanent Pavement regarding repairs of buried drainage infrastructure by Sewerage and Water Board and pavement restoration by the Department of Public Works. The Committee members spoke in support of this agreement.

### **4. Effective Utility Management Framework**

Mr. Miller reviewed the Effective Utility Management Framework, including the ten attributes of effectively management water sector utilities:

- Water Quality
- Customer Satisfaction
- Employee and Leadership Development
- Financial Viability
- Operational Resiliency
- Community Sustainability
- Infrastructure Stability
- Stakeholder Understanding and Support
- Water Resource Adequacy

Mr. Miller also reviewed a crosswalk between the goals and objectives of the strategic plan and the ten attributes. He also described plans to develop the measurements to support this framework. The Committee members spoke in support of this approach.

### **5. Update Strategic Plan 2011-2020**

The Committee members requested an update regarding the progress of implementation of the strategic plan in advance of their upcoming tasks to prepare for a comprehensive update to the plan.

There being no further business to come before the Committee, the meeting adjourned at 9:40 AM.

Respectfully Submitted,

---

Marion Bracy  
Chairperson