#### SEWERAGE & WATER BOARD OF NEW ORLEANS

## FINANCE AND ADMINISTRATION COMMITTEE MEETING Monday, August 15, 2016 10:30 AM

625 ST. JOSEPH STREET 2 ND FLOOR BOARD ROOM

Scott Jacobs, Chair • Joseph Peychaud, Vice Chair • Kimberly Thomas • Dr. Tamika Duplessis • Kerri Kane

#### FINAL AGENDA

#### **ACTION ITEMS**

- 1. General Superintendent's Recommendations
- 2. Change Order(s)
- 3. Fees for Electronic Bill Payments (R-106-2016)

#### **PRESENTATION ITEMS**

4. Financial Results through June 2016

#### **INFORMATION ITEMS**

- 5. Executive Director's Approval of Contracts of \$1,000,000.00 or less
- 6. DBE Participation on Contracts
  - Bid Recommendations
  - Construction Review Committee
  - Staff Contract Review Committee
  - Renewal Construction Contracts with DBE Participation
  - Final Acceptance Contracts with DBE Participation
  - DBE Participation Report
- 7. Customer Service Results through July 2016
- 8. FEMA Project Worksheet Status
- 9. Any Other Matters

#### GENERAL SUPERINTENDENT RECOMMENDATIONS FOR THE AUGUST 17, 2016 MEETING

A. <u>BIDS</u>. A listing of the bids received during the month of July is included in the following report. A brief summary is attached for your review.

Item 1 - R-111-2016 - FURNISHING #1 ALL PURPOSE RAG WIPERS - REQ. NO. YW160008

Item 2 - R-112-2016 - FURNISHING LIMESTONE - REQ. NO. YW160006

Item 3 - R-113-2016 - FURNISHING RIVER SAND, MASON SAND AND WASHED GRAVEL - REQ. NO. YW160010

Item 4 - R-114-2016 - FURNISHING SAFETY SHOES - REQ. NO. YW160009

Item 5 - R-115-2016 - CONTRACT #30108 - BIOSOLIDS INCINERATOR

SYSTEM IMPROVEMENTS (BISI) SLUDGE DRYER SYSTEM EQUIPMENT PURCHASE FOR THE EAST BANK WASTEWATER TREATMENT PLANT

Item 6 - R-116-2016 - CONTRACT #8151 -FURNISHING SKILLED AND UNSKILLED LABOR MAINTENANCE SERVICES

#### B. CONTRACT RENEWAL

Item 7 - R-117-2016 - FIRST AND FINAL RENEWAL OF CONTRACT
FOR FURNISHING & DELIVERING HAND
TOOLS, HARDWARE SUPPLIES, PAINT &
PAINT SUPPLIES - REQ. NO. YW150007

Item 8 - R-118-2016 - FIRST AND FINAL RENEWAL OF CONTRACT FOR FURNISHING & DELIVERING HOSES & ACCESSORIES - REQ. NO. YW150008

Item 9 - R-119-2016 - FIRST AND FINAL RENEWAL OF CONTRACT FOR FURNISHING & DELIVERING SAFETY SUPPLIES - REQ. NO. YW150009

Item 10 - R-120-2016 - FIRST AND FINAL RENEWAL OF

CONTRACT #30014 - CLEANING AND CCTV

INSPECTION OF SANITARY SEWER MAINS AT

SCATTERED SITES WITHIN ORLEANS PARISH

#### C. CONTRACT FINAL ACCEPTANCE

Item 11 - R-121-2016 - CONTRACT #3792 - CENTRAL WETLANDS UNIT EXPANSION AT THE EAST BANK WWTP

## GENERAL SUPERINTENDENT RECOMMENDATIONS REPORT OF FINAL ACCEPTANCE TO BE CONSIDERED BY THE FINANCE AND ADMINISTRATION COMMITTEE AND THE BOARD'S MEETING OF AUGUST 17, 2016

During July 2016 bids were received and evaluated (as per attached tabulations) on various items as follows:

#### 1. FURNISHING #1 ALL PURPOSE RAG WIPERS - REQ. NO. YW160008

Two (2) bids were received on July 21, 2016 for furnishing #1 all-purpose rag wipers. It is recommended that the low bid of Crescent City Industrial Services in the total amount of \$64,000.00, be accepted based upon the technical review of the proposals.

#### The two (2) bidders are as follows:

1. Crescent City Industrial Services \$64,000.00
2. Assorted Products 86,440.00

The estimated amount for this project is \$50,000.00.

There is no DBE participation.

Funds for this project are budgeted under Account Code 0850 (Warehouse & Grounds) and Object Code 9916 (Miscellaneous).

#### 2. FURNISHING LIMESTONE - REQ. NO. YW160006

Three (3) bids were received on July 21, 2016 for furnishing limestone. The apparent low bids of Qualified Transportation, LLC and Wright Transportation, LLC were nonresponsive to the specification because they failed to provide, on their letterhead, correspondence from their SLDBE reaffirming the negotiated terms. Also, Wright Transportation, LLC had an error in their lump sum. It is, therefore, recommended that the low formal bid of MST Enterprises, LLC in the total amount of \$207,538.50, be accepted based upon the technical review of the proposals.

#### The three (3) bidders are as follows:

1.	Qualified Transportation, LLC	\$150,000.50
2.	Wright Transportation, LLC	185,030.00
3.	MST Enterprises, LLC	207,538.50

The estimated amount for this project is \$400,000.00.

The DBE participation is 30%.

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Funds for this project are budgeted under Account Code 0850 (Warehouse & Grounds) and Object Code 9916 (Miscellaneous).

#### 3. FURNISHING RIVER SAND, MASON SAND AND WASHED GRAVEL - REQ. NO. YW160010

One (1) bid was received on July 21, 2016 for furnishing river sand, mason sand and washed gravel. The bid of Qualified Transportation, LLC was nonresponsive to the specification because they failed to provide, on their letterhead, correspondence from their SLDBE reaffirming the negotiated terms. It is, therefore, recommended that this bid be rejected and this item be rebid.

#### 4. FURNISHING SAFETY SHOES - REQ. NO. YW160009

One (1) bid was received on July 21, 2016 for furnishing safety shoes. It is recommended that the bid of Cintas Corporation in the total amount of \$107,700.00, be accepted based upon the technical review of the proposals.

The estimated amount for this project is \$125,000.00.

There is no DBE participation.

Funds for this project are budgeted under Account Code 0850 (Warehouse & Grounds) and Object Code 9916 (Miscellaneous).

## 5. CONTRACT #30108 - BIOSOLIDS INCINERATOR SYSTEM IMPROVEMENTS (BISI) SLUDGE DRYER SYSTEM EQUIPMENT PURCHASE FOR THE EAST BANK WASTEWATER TREATMENT PLANT

One (1) bid was received on July 28, 2016 for performing work under Contract #30108. It is recommended that the bid of Komline-Sanderson in the total amount of \$3,885,000.00, be accepted based upon the technical review of the proposals.

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The estimated amount for this project is \$4,000,000.00.

There is no DBE participation.

Funds for this project are budgeted under FEMA PW#18089 and Capital Program 348 - Improvements to the East Bank Waste Water Treatment Plant.

#### 6. CONTRACT #8151 - FURNISHING SKILLED AND UNSKILLED LABOR MAINTENANCE SERVICES

Six (6) bids were received on May 27, 2016 for performing work under Contract #8151. Due to an error within the Technical Specification Section of the contract referencing heavy construction and with respect to the vendor's skilled labor positions being covered within the Heavy Industrial Section of the Davis-Bacon Act, it is recommended that all bids be rejected, the specification be rewritten and this item be rebid.

7.

## FIRST AND FINAL RENEWAL OF CONTRACT FOR FURNISHING & DELIVERING HAND TOOLS, HARDWARE SUPPLIES, PAINT & PAINT SUPPLIES REQ. NO. YW150007

#### PROPOSAL:

The contractor, **Assorted Products**, **LLC**, has requested that the Board renew their current contract effective July 1, 2016, as allowed under this contract with no increase in cost and with no change in terms and conditions of their original contract, with the total being \$360,281.60.

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#### **EVALUATION:**

The original contract for Furnishing & Delivering Hand Tools, Hardware Supplies, and Paint & Paint Supplies was awarded to Assorted Products, LLC by the Board at its meeting on June 17, 2015 in the total amount of \$360,281.60. If approved, this would be the first and final renewal as allowed under the terms of the contract. The DBE participation is 30%. Funds for this project are budgeted under Account Code 0850 (Warehouse & Grounds) and Object Codes 9916 (Miscellaneous) and 9950 (Tools & Equipment.

#### RECOMMENDATION:

It is recommended that the Board approve this first and final renewal to Assorted Products, LLC in the total amount of \$360,281.60.

8.

## FIRST AND FINAL RENEWAL OF CONTRACT FOR FURNISHING & DELIVERING HOSES & ACCESSORIES REQ. NO. YW150008

#### PROPOSAL:

The contractor, Atlas Hose & Gasket, Co., has requested that the Board renew their current contract effective July 1, 2016, as allowed under this contract with no increase in cost and with no change in terms and conditions of their original contract, with the total being \$168,813.91.

#### EVALUATION:

The original contract for Furnishing & Delivering Hoses & Accessories was awarded Atlas Hose & Gasket, Co. by the Board at its meeting on June 17, 2015 in the total amount of \$168,813.91. If approved, this would be the first and final renewal as allowed under the terms of the contract. There is no DBE participation. Funds for this project are budgeted under Account Code 0850 (Warehouse & Grounds) and Object Code 9950 (Tools & Equipment).

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#### RECOMMENDATION:

It is recommended that the Board approve this first and final renewal to Atlas Hose & Gasket, Co. in the total amount of \$168,813.91.

9.

## FIRST AND FINAL RENEWAL OF CONTRACT FOR FURNISHING & DELIVERING SAFETY SUPPLIES REQ. NO. YW150009

#### PROPOSAL:

The contractor, Southeast Safety & Supply, has requested that the Board renew their current contract effective July 1, 2016, as allowed under this contract with no increase in cost and with no change in terms and conditions of their original contract, with the total being \$138,766.05.

#### EVALUATION:

The original Contract for furnishing & delivering safety supplies was awarded to Southeast Safety & Supply by the Board at its meeting on June 17, 2015 in the total amount of \$138,766.05. If approved, this would be the first and final renewal as allowed under the terms of the contract. The DBE participation is 30%. Funds for this project are budgeted under Account Code 0850 (Warehouse & Grounds) and Object Codes 0850 (Warehouse & Grounds) and Object Codes 9916 (Miscellaneous) and 9950 (Tools & Equipment).

#### RECOMMENDATION:

It is recommended that the Board approve this first and final renewal to Southeast Safety & Supply in the total amount of \$138,766.05.

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10.

## FIRST AND FINAL RENEWAL OF CONTRACT #30014 CLEANING AND CCTV INSPECTION OF SANITARY SEWER MAINS AT SCATTERED SITES WITHIN ORLEANS PARISH

#### PROPOSAL:

The contractor, Compliance EnviroSystems, LLC, has requested that the Board renew their current contract effective July 20, 2016, as allowed under this contract with no increase in cost and with no change in terms and conditions of their original contract, with the total being \$716,850.00.

#### EVALUATION:

The original Contract #30014 - Cleaning and CCTV Inspection of Sanitary Sewer Mains at Scattered Sites Within Orleans Parish was awarded to Compliance EnviroSystems, LLC by the Board at its meeting on July 15, 2015 in the total amount of \$716,850.00. If approved, this would be the first and final renewal as allowed under the terms of the contract. The DBE participation is 36%. Funds for this project are budgeted under Account Code 30014.

#### RECOMMENDATION:

It is recommended that the Board approve this first and final renewal to Compliance EnviroSystems, LLC in the total amount of \$716,850.00.

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11.

#### REPORT OF FINAL ACCEPTANCE

#### PROPOSAL:

Contracts #3792 be considered for acceptance.

#### **EVALUATION:**

Contract #3792 - Industrial & Mechanical Contractor, Inc. - Central Wetlands Unit Expansion at EBWWTP. Total Contract Bid \$3,389,000.00. Total Contract Expenditure \$3,550,225.28. Date Work Order Issued May 4, 2015. Date Work Accepted June 3, 2016. The DBE Participation Goal is 36%. The DBE participation Achieved is 39%.

#### RECOMMENDATION:

The above contract is recommended for acceptance.

JRB/J RAUG16.GSR

#### FURNISHING #1 ALL PURPOSE RAG WIPERS - REQ. NO. YW160008

BE IT RESOLVED by the Sewerage and Water Board of New Orleans that two (2) bids were received on July 21, 2016 after advertising according to the Public Bid Law, for furnishing #1 all-purpose rag wipers. The low bid was hereby accepted and contract awarded therefore to Crescent City Industrial Services for the total amount of \$64,000.00.

I, Cedric S. Grant, Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a resolution adopted at the Regular Meeting of the said Board, duly called and held, according to law, on August 17, 2016.

#### FURNISHING LIMESTONE - REQ. NO. YW160006

BE IT RESOLVED by the Sewerage and Water Board of New Orleans that three (3) bids were received on July 21, 2016 after advertising according to the Public Bid Law, for furnishing limestone. The third formal bid was hereby accepted and contract awarded therefore to MST Enterprises, LLC for the total amount of \$207,538.50.

I, Cedric S. Grant, Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a resolution adopted at the Regular Meeting of the said Board, duly called and held, according to law, on August 17, 2016.

FURNISHING RIVER SAND, MASON SAND AND WASHED GRAVEL - REQ. NO. YW160010

BE IT RESOLVED by the Sewerage and Water Board of New Orleans that one (1) bid was received on July 21, 2016 after advertising according to the Public Bid Law, for furnishing river sand, mason sand and washed gravel. The bidder was nonresponsive to the specification because of failure to provide, on their letterhead, correspondence from their SLDBE reaffirming the negotiated terms. It is recommended that this bid be rejected and this item be rebid.

I, Cedric S. Grant, Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a resolution adopted at the Regular Meeting of the said Board, duly called and held, according to law, on August 17, 2016.

BE IT RESOLVED by the Sewerage and Water Board of New Orleans that one (1) bid was received on July 21, 2016 after advertising according to the Public Bid Law, for furnishing safety shoes. The bid was hereby accepted and contract awarded therefore to Cintas Corporation for the total amount of \$107,700.00.

I, Cedric S. Grant, Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a resolution adopted at the Regular Meeting of the said Board, duly called and held, according to law, on August 17, 2016.

CONTRACT #30108 - BIOSOLIDS INCINERATOR SYSTEM IMPROVEMENTS (BISI) SLUDGE DRYER SYSTEM EQUIPMENT PURCHASE FOR THE EAST BANK WASTEWATER TREATMENT PLANT

BE IT RESOLVED by the Sewerage and Water Board of New Orleans that one (1) bid was received on July 28, 2016 after advertising according to the Public Bid Law, for performing work under Contract #30108. The bid was hereby accepted and contract awarded therefore to Komline-Sanderson for the total amount of \$3,885,000.00.

I, Cedric S. Grant, Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a resolution adopted at the Regular Meeting of the said Board, duly called and held, according to law, on August 17, 2016.

CONTRACT #8151 - FURNISHING SKILLED AND UNSKILLED LABOR MAINTENANCE SERVICES

BE IT RESOLVED by the Sewerage and Water Board of New Orleans that six (6) bids were received on May 27, 2016 after advertising according to the Public Bid Law, for performing work under Contract #8151. Due to an error within the Technical Specification Section of the contract referencing heavy construction and with respect to the vendor's skilled labor positions being covered within the Heavy Industrial Section of the Davis-Bacon Act, it is recommended that all bids be rejected, the specification be rewritten and this item be rebid.

I, Cedric S. Grant, Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a resolution adopted at the Regular Meeting of the said Board, duly called and held, according to law, on August 17, 2016.

FIRST AND FINAL RENEWAL OF CONTRACT FOR FURNISHING & DELIVERING HAND TOOLS, HARDWARE SUPPLIES, PAINT & PAINT SUPPLIES - REQ. NO. YW150007

WHEREAS, under the provisions of the contract, the Board, with the contractor's concurrence, reserves the right to renew the contract with no increase in the cost of services and no change in terms and conditions; and

WHEREAS, the contractor, Assorted Products, LLC, desires to exercise its renewal option as allowed under this contract with the total being \$360,281.60 for furnishing & delivering hand tools, hardware supplies, paint & paint supplies.

NOW, THEREFORE, BE IT RESOLVED, that the request of Assorted Products, LLC for this first and final renewal, effective July 1, 2016, is hereby approved.

I, Cedric S. Grant, Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a resolution adopted at the Regular Meeting of the said Board, duly called and held, according to law, on August 17, 2016.

FIRST AND FINAL RENEWAL OF CONTRACT FOR FURNISHING & DELIVERING HOSES & ACCESSORIES - REQ. NO. YW150008

WHEREAS, under the provisions of the contract, the Board, with the contractor's concurrence, reserves the right to renew the contract with no increase in the cost of services and no change in terms and conditions; and

WHEREAS, the contractor, Atlas Hose & Gasket, Co., desires to exercise its renewal option as allowed under this contract with the total being \$168,813.91 for furnishing & delivering hoses & accessories.

NOW, THEREFORE, BE IT RESOLVED, that the request of Atlas Hose & Gasket, Co. for this first and final renewal, effective July 1, 2016, is hereby approved.

I, Cedric S. Grant, Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a resolution adopted at the Regular Meeting of the said Board, duly called and held, according to law, on August 17, 2016.

FIRST AND FINAL RENEWAL OF CONTRACT FOR FURNISHING & DELIVERING SAFETY SUPPLIES - REQ. NO. YW150009

WHEREAS, under the provisions of the contract, the Board, with the contractor's concurrence, reserves the right to renew the contract with no increase in the cost of services and no change in terms and conditions; and

WHEREAS, the contractor, Southeast Safety & Supply, desires to exercise its renewal option as allowed under this contract with the total being \$138,766.05 for furnishing & delivering safety supplies.

NOW, THEREFORE, BE IT RESOLVED, that the request of Assorted Products, LLC for this first and final renewal, effective July 1, 2016, is hereby approved.

I, Cedric S. Grant, Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a resolution adopted at the Regular Meeting of the said Board, duly called and held, according to law, on August 17, 2016.

FIRST AND FINAL RENEWAL OF CONTRACT #30014 - CLEANING AND CCTV INSPECTION OF SANITARY SEWER MAINS AT SCATTERED SITES WITHIN ORLEANS PARISH

WHEREAS, under the provisions of the contract, the Board, with the contractor's concurrence, reserves the right to renew the contract with no increase in the cost of services and no change in terms and conditions; and

WHEREAS, the contractor, Compliance EnviroSystems, LLC, desires to exercise its renewal option as allowed under this contract with the total being \$716,850.00 for Cleaning and CCTV Inspection of Sanitary Sewer Mains at Scattered Sites within Orleans Parish.

NOW, THEREFORE, BE IT RESOLVED, that the request of Compliance EnviroSystems, LLC for this first and final renewal, effective July 20, 2016, is hereby approved.

I, Cedric S. Grant, Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a resolution adopted at the Regular Meeting of the said Board, duly called and held, according to law, on August 17, 2016.

FINAL ACCEPTANCE AND CLOSE OUT TO CONTRACT #3792 - Central Wetlands Unit Expansion at EBWWTP

WHEREAS, Contract #3792 is ready for Final Acceptance by the Sewerage & Water Board of New Orleans; and

WHEREAS, the General Superintendent in his report has recommended that this contract receive final acceptance and be closed out.

NOW, THEREFORE, BE IT RESOLVED, by the Sewerage and Water Board of New Orleans that the recommendation of the General Superintendent to authorize final acceptance and to close out Contract by Industrial & Mechanical Contractor, Inc. for Contract #3792, is hereby approved.

I, Cedric S. Grant, Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a resolution adopted at the Regular Meeting of the said Board, duly called and held, according to law, on August 17, 2016.

RATIFICATION OF CHANGE ORDER NO. 2 FOR CONTRACT #1378 - HURRICANE KATRINA RELATED REPAIRS TO BOILER, DUCT AND ELEVATORS AT THE MAIN WATER PURIFICATION PLANT POWER COMPLEX

WHEREAS, the Sewerage and Water Board entered into Contract #1378 with Plant N Power Services, LLC for FEMA-funded repairs to water distribution system service pumps in the bid amount of \$15,928,241.00; and

WHEREAS, the Contractor was directed to modify the stairwell to the low lift basement and install a handrail to comply with the safety guidelines. Additionally, the Contractor was directed to hard wire the new flow meter equipment and relocate the CEM system inside of the building; and

WHEREAS, this Change Order, in the amount of \$154,681.78, brings the accumulated Contract change order total to \$356,585.13, or 2.2 % percent of the original Contract value. The contractor has a 20% DBE goal that will remain unchanged through the addition of this change order.

NOW, THEREFORE, BE IT RESOLVED, the approval of Change Order No. 2 for Contract #1378 is ratified by the Sewerage and Water Board of New Orleans.

I, Cedric S. Grant, Executive Director,
Sewerage and Water Board of New Orleans, do hereby
certify that the above and foregoing is a true
and correct copy of a Resolution adopted at the Regular
Monthly Meeting of said Board, duly called and held,
according to law, on August 17, 2016.



#### Sewerage & Water Board

#### Inter-Office Memorandum

Date:

July 22, 2016

From:

M. Ron Spooner, P.E.

Chief of Engineering

To:

Joseph R. Becker, P.E.

General Superintendent

Re:

Contract 1378 - Hurricane Katrina Related Repairs to Boilers, Duct and Elevators at the

Main Water Purification Plant Power Complex

Change Order 2

The contractor was directed to modify the stairwell to the low lift basement and install a handrail to comply with current safety guidelines. During the installation of the grey water system, several structural beams were found to be corroded and directed for replacement. The contractor was also directed to hard wire the new flow meter equipment and directed to relocate the CEM system to a location inside of the building where it could be more easily monitored and maintained.

It is expected that \$87,470.43 of this change order will be eligible for FEMA reimbursement and \$67,211.35 will not. The funding source determination made by staff should only be used as guidance in terms of final determination of FEMA eligibility. The required DBE participation goal on this contract is 20% and will remain unchanged through this approved change order.

Original Contract Bid Price:	\$ 15,928,241.00
Previous Change Orders Approved:	\$ 201,903.35
This Change Order Amount:	\$154,681.78
Total Change Order (% of Original Contract):	2.2%
Total Dollar Change Order Amount:	\$ 356,585.13
Days this Change Order	0
Contract DBE Participation	20%

The Engineering Department has reviewed this proposal and is recommending it for approval.

I concur:

Joseph R. Becker, General Superintendent

CC;

Jason P Higginbotham, Rosita Thomas, Vincent Fouchi, Angela F. Roberts (CH2M), Tiffany Carter, Dexter Joseph, Guy Williams (ECM), Nolan Lambert, Reid L. Dennis, P.E., Willie Mingo



#### SEWERAGE AND WATER BOARD OF NEW ORLEANS

#### Inter-Office Memorandum

Date:

July 29, 2016

From:

Joseph R. Becker, P.E.

General Superintendent

To:

Cedric S. Grant

**Executive Director** 

Re:

Contract 1378 - Hurricane Katrina Related Repairs to Boiler, Duct & Elevators at the Main

Water Purification Plant Power Complex

Change Order 2

Enclosed please find a recommendation for approval of Change Order No. 2 for the above captioned contract. This change order is in the amount of \$154,681.78.

The contractor was directed to modify the stairwell to the low lift basement and install a handrail to comply with current safety guidelines. During the installation of the grey water system, several structural beams were found to be corroded and directed for replacement. The contractor was also directed to hard wire the new flow meter equipment and directed to relocate the CEM system to a location inside of the building where it could be more easily monitored and maintained.

The required DBE participation goal on this contract is twenty percent (20%) and will remain unchanged through this approved change order. The cumulative change order amount is \$356,585.13 or 2.2% of the original bid amount of the Contract.

It is expected that a portion of this change order in the amount of \$67,211.35 will not be eligible for FEMA reimbursement, while the remaining amount of \$87,470.43 is considered eligible for FEMA reimbursement. The funding source determination made by staff should only be used as guidance in terms of final determination of FEMA eligibility.

I would appreciate you forwarding this change order to the attention of the appropriate committees of the Board for their consideration and approval.

Joseph R. Becker, P.E.

General Superintendent

### SCOPE OF CHANGES WATER PROGRAM (Change Order NO. 2) CONTRACT 1378

# ADDITIONAL ITEMS TO BE ADDED TO CONTRACT

tem # FCO#	100	Detailed Description	Unite	Unit Price	Onentity	Amount	Davs	Comments
2	Groy Water System - Change to stairway I located Also install handrail on opening a	uge to stainway low lift basement where grey water bank is all on opening above grey water fanks on low lift building.	-	\$24,377 67	-	\$24,377 67	0	Eligible for FEMA Reimbursement
	Grating - Replace beams that were found t praining on the 2nd floor.	this were found to be correded. These beams support the	oæ.	\$67,211.35	-	\$67,211.35	0	Not Eligible for FEMA Reimbursement
4	Grey Weter System - Hard wire flow meter	wire flow meter per RET# 15	эн	\$11.813 13	- F	\$11.813 13	0	Eligible for FEMA Reimbursement
,	CEMS - Extra length on un Meeting #13 - 5/28/15)	CEMS - Extra length on umbilical cord, engineering & modification to CEMS (Progre Meeting #13 - 572/15)	se	\$51,279.63	4	\$1,279 63	0	Eligibio for FEMA Reimbursemeni
					TOTAL	\$154,68178	0	
1								BASE
DBE%	20.0%		Original	\$ 15,928,241.00		Original	Original Contract Days	730
Current		Amount of previous Change Orders 5	hange Orders	\$ 201,903.35		Days Pro	Days Previously Added	46
DRE%	70.07	Amount this Change Order	Change Order	S		Days this	Days this Change Order	0
		Chapte	Change Orders to date \$	356,585.13		Days	Days Added to date	46

REVISED CONTRACT AMOUNT S 16.284.826.13

REVISED CONTRACT DAYS 776

% OF ORIGINAL CONTRACT AMOUNT

10%	13%	2.2%
This Change Orde	Previous Change Order	TOTAL TO DATE

12/15/2014 1/29/2017 Work Order Date
Contract Completion Date
Revised Contract Completion Date

It is mutually agreed to perform and accept the above revisions in accordance with the original contract and applicable specifications for the above price. It is further agreed that by signing this document the Contractor will adhere to the above stated DBE % goal

Proposed By:

Plant N Power Services, the INC

3.22.16

Contractor Representative

Approved By:

S&WB Poject Manager

2016.03.21 CN 1378 SOC CO-02.xlsx

## RATIFICATION OF CHANGE ORDER No. 1 FOR CONTRACT #30004 RESTORATION OF EXISTING GRAVITY SANITARY SEWER MAIN DAMAGED BY HURRICANE FOR ESSA II RELATED WORK

WHEREAS, the Sewerage and Water Board entered into Contract #30004 with Fleming Construction Co., LLC in the amount of \$4,717,448.00 for FEMA funded repairs for ESSA related work; and

WHEREAS, the Contractor was directed to replace the existing sewer main on Congress Drive and locate the new main in the street and away from the oak trees that had compromised the original main. Additionally, the Contractor was directed to line the 18" sewer mains on Mandeville and on Selma; and

WHEREAS, the magnitude of the work added to the contract, and coordination with other projects in the area, requires extending the duration of the contract by 669 calendar days; and

WHEREAS, this Change Order, in the amount of \$114,339.39, represents 2.4% of the original bid amount. The DBE goal on this contract is 36% and will remain at the level through this change order.

**NOW, THEREFORE, BE IT RESOLVED,** that approval of Change Order No. 1 for Contract #30004 is ratified by the Sewerage and Water Board of New Orleans.

I, Cedric S. Grant, Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a Resolution adopted at the Regular Monthly meeting of said Board, duly called and held, according to law, on August 17, 2016



#### SEWERAGE AND WATER BOARD OF NEW ORLEANS

#### Inter-Office Memorandum

Date:

June 30, 2016

From

Joseph R. Becker, P.E.

General Superintendent

To:

Cedric S. Grant

**Executive Director** 

Subject: Contract No. 30004 – Restoration of Existing Gravity Sewer Mains, Damaged by

Hurricane Katrina, at Various Sites Throughout Orleans Parish.

Enclosed please find Field Change Order No. 1 for the subject contract, which is recommended for approval.

This change order is for additional costs associated with the relocation of the sewer main on congress Drive due to a conflict with existing oak trees, and for lining of the 18" sewer mains located on Mandeville and on Selma. This change order will increase the contract amount by \$114,339.39 (2.4%) and add 669 days to the contract duration.

The required DBE participation goal will remain at 36%.

Please forward this change order to the attention of the appropriate Board committees for their consideration and approval.

cc:

Bruce Adams, P.E, Deputy General Superintendent

M. Ron Spooner, P.E. Chief of Engineering

Mark Johnson, Project Manager

Brian K. Jones, P.E, Engineering Division Manager

Gene Ferraro, MWH Project Manager

Nolan Lambert, Special Council

Jason P. Higginbotham, Director of Emergency Management

Dexter Joseph, Budget

Tiffany Carter, EDBP Director

Rosita Thomas, Finance

Willie Mingo, Purchasing



#### **Sewerage & Water Board**

#### **Inter-Office Memorandum**

Date:

6/30/2016

From

Melvin R. Spooner, P.E.

Chief of Engineering

To:

Bruce Adams, PE

Deputy General Superintendent

Re:

Contract Number 30004

CHANGE ORDER NO. 1

Description of Change Order:

Extension of Contract Time.

See attached Scope of Changes Form.

Original Contract Bid Price:

\$4,717,448.00

Date: 01/13/2016

Previously Approved Change Orders:

\$0.00

This Change Order Amount:

\$114,339.39

Total Change Orders (% of Original Contract)
Total Dollar Change Order Amount:

2.42%

Days Added by this CO

\$114,339.39 669

Contract DBE Participation

36%

The Engineering Department has reviewed this proposal and is recommending it for approval.

Leoneur

Bruce Adams, P.E.

**Deputy General Superintendent** 

cc:

Joseph R. Becker, P.E., General Superintendent

Tiffany Carter, EDB Director Jason Higginbotham, EM Director

Brian K. Jones, P.E, Engineering Division Manager

Mark Johnson, Project Manager Gene Ferraro, MWH Manager

Dexter Joseph, Budget

Nolan Lambert, Special Council

Rosita Thomas, Finance

#### Contract No. 30004

#### SCOPE OF CHANGES for FIELD CHANGE ORDER No. 1

#### ITEMS ADDED TO CONTRACT No. 30004 BY THIS CHANGE ORDER:

Item	FCO#	Description	Units	Unit Price	Qty	Amount	Days	Comments	
X-1	1	Relocation of Sewer Main on Congress Drive	LS	\$30,240.00	1	\$30,240.00	210	Non-FEMA Eligible	
X-2	1	Overtime Costs for Expediting Sewer Repairs on Congress Drive	LS	\$7,296.00	1	\$7,296.00	0	Non-FEMA Eligible	
X-3	1	Installation of 6-inch Compacted 610 Crushed Concrete on Congress Drive.	LS	\$12,208.09	1	\$12,208.09	66	Non-FEMA Eligible	
X-4	1	Installation of 18" Cured-In-Place Lining > 10' Deep via Water Inversion.	LF	\$67.50	649	\$43,807.50	151	FEMA Eligible	
X-5	1	Additional CCTV inspection required to complete pre-lining surveys.	LF	\$1.80	1141	\$2,053.80	122	Non-FEMA Eligible	
X-6	1	Fill abandoned sewer mains with sand or approved cementitious slurry.	LF	\$19.00	986	\$18,734.00	120	Non-FEMA Eligible	
		Totals for Field Change Order No. 1				\$114,339.39	9.39 669		

		% of Original Contrac	t Amount		
Original Contract Amount	\$ 4,717,448.00	This Change Order	2,4%	Original Contract Days	365
Previous Change Orders	\$0.00	Previous Change Order	0.0%	Days Previously Added	0
Field Change Order No. 1	\$114,339.39	Change Orders to Date	2,4%	Days this Change Order	669
Change Orders to Date	\$114,339.39		7,	Days Added to Date	669
REVISED CONTRACT AMOUNT	\$ 4,831,787.39	Contract DBE %	36.0%	REVISED CONTRACT DAYS	1,034
		Current DBE %	36.0%	,	·
		Forecasted DBE %	36.0%	Work Order Date	10/2/2013
				Contract Completion Date	7/31/2016

All work described herein will be completed in accordance with the general terms and conditions of the original contract documents. Compensation for this work will be made in accordance with the schedule of values shown above. The revised contract completion date is July 31, 2016.

Proposed By:

Jack Fleming II

Date

President, Fleming Construction Co. LLC

Recommended By:

Approved By:

Mail Johnson

S&WB Project Manager

Date

Melvin R Spooner

Chief of Eugineering

## RATIFICATION OF CHANGE ORDER NO. 14 FOR CONTRACT #1350 - HURRICANE RELATED REPAIRS TO TURBINE 4 AT THE CARROLLTON WATER PURIFICATION PLANT – POWER COMPLEX

WHEREAS, the Sewerage and Water Board entered into Contract #1350 with Industrial & Mechanical Contractors, Inc. in the amount of \$12,750,000.00 for FEMA funded repairs to Turbine 4 at the Carrollton Water Purification Plant – Power Complex; and

WHEREAS, the Contractor was directed to remove and replace the deteriorated drains and fittings on Turbine 4 using 316 stainless steel material to facilitate ongoing plant operations; and

WHEREAS, the Contractor shall be granted fifteen (15) additional Contract days to complete the work; and

WHEREAS, this Change Order, in the amount of \$37,698.30, brings the accumulated Contract change order total to \$1,983,663.42 or 15.56% of the original Contract value. The DBE goal for this contract is 5% and will remain unchanged through this change order.

NOW, THEREFORE, BE IT RESOLVED, the approval of Change Order No. 14 for Contract #1350 is ratified by the Sewerage and Water Board of New Orleans.

I, Cedric S. Grant, Executive Director,
Sewerage and Water Board of New Orleans, do hereby
certify that the above and foregoing is a true
and correct copy of a Resolution adopted at the Regular
Monthly Meeting of said Board, duly called and held,
according to law, on August 17, 2016.



#### Sewerage & Water Board

#### **Inter-Office Memorandum**

From: M. Ron Spooner, P.E.

Chief of Engineering

To:

Joseph R. Becker, P.E.

General Superintendent

Re:

Contract 1350 – Hurricane Katrina Related Repairs to Turbine 4 at the Carrollton Water

Purification Plant – Power Complex

#### Change Order 14.

The contractor was directed to remove and replace the deteriorated drains and fittings in Turbine 4 using 316 stainless steel for an additional cost of \$37,698.30, and an additional 15 contract days.

It is expected that the above captioned items are eligible for FEMA reimbursement. The required DBE participation goal on this contract is 5% percent and will remain unchanged through this approved change order. Previous change orders to this contract totaled \$1,945,965.12. This Change Order brings the cumulative total of Change Orders to \$1,983,663.42.

Original Contract Bid Price:	\$12,750,000.00
Previous Change Orders Approved:	\$1,945,965.12
This Change Order Amount:	\$37,698.30
Total Cumulative Change Order % of Original Contract:	15.56%
Total Cumulative Dollar Change Order Amount:	\$1,983,663.42
Days Added this Change Order	15
Contract DBE Participation	5.0%

The Engineering Department has reviewed this proposal and is recommending it for approval.

I concur:

Joseph & Becker, General Superintendent

cc:

Jason P Higginbotham, EMS Director

Reid L. Dennis, P.E., FEMA Program Management Supervisor

Rosita Thomas, Finance Director

Vincent Fouchi, Acting Chief of Operations

Angela F. Roberts, Program Manager, CH2M

Tiffany Carter, EDBP Director

Dexter Joseph, Budget Director

Nolan Lambert, Special Counsel

M. Ron Spooner, Chief of Engineering

W Mingo, Purchasing



#### SEWERAGE AND WATER BOARD OF NEW ORLEANS

#### Inter-Office Memorandum

Date:

July 19, 2016

From:

Joseph R. Becker, P.E.

General Superintendent

To:

Cedric S. Grant

**Executive Director** 

Re:

Contract 1350 – Hurricane Katrina Related Repairs to Turbine 4 at the Carrollton Water

Purification Plant – Power Complex

Enclosed please find a recommendation for approval of Change Order No. 14 for the above captioned contract. This change order is in the amount of \$37,698.30, and awards an additional 15 contract days.

The contractor was directed to remove and replace the deteriorated drains and fittings in Turbine 4 with 316 stainless steel material.

The required DBE participation goal on this contract is 5% percent and will remain unchanged through this approved change order. Previous change orders to this contract totaled \$1,945,965.12. This Change Order brings the cumulative total of Change Orders to \$1,983,663.42, which is 15.56% of the original bid amount of the Contract. It is expected that the above captioned item is eligible for FEMA reimbursement. The funding source determination made by staff should only be used as guidance in terms of final FEMA eligibility.

I would appreciate you forwarding this change order to the attention of the appropriate committees of the Board for their consideration and approval.

Joseph R. Becker, P.E. General Superintendent

cc:

M. Ron Spooner, Chief of Engineering

Jason P. Higginbotham, Director of Emergency Management

Reid L. Dennis, P.E., FEMA Program Manager Supervisor

Tiffany Carter, EDBP Director

Angela F. Roberts, Program Manager, CH2M

#### SCOPE OF CHANGES WATER PROGRAM CONTRACT 1350 (Change Order NO. 14)

#### ADDITIONAL ITEMS TO BE ADDED TO CONTRACT

THE PERSON NAMED IN	- Co	1999	Austral	Quantity	Holt Price	Units	Dataties Description		FCOP	Serva H
LIGIBLE	BL	15	<b>637,598 3</b> 0		\$37,609 30	,	u and filtings on Turbino #4. The draine are in be replaced using steinformatons 316 pips and	Replace extelling desi Relinga	t9	106
		LS	#37.690.30	TOTAL						
	BARE					-		5.0%		Cen
	340	Salrett Days	Original C		12.73er00:00	Grigfoni 1		3.076	196	DI
7	13	douby Added	Days Pres		2.927.00/112	Change Order	Amount of previous C	5.0%		DI
	1579	Added to date			\$37,555 50 1,465,565 82	Ottobra fredete			-	-
	1776	CT DAYS	SED CONTRA	REVI	14,733,663.42	AMOUNT	REVISED CONTRACT			

#### % OF ORIGINAL CONTRACT AMOUNT

This Change Order 0,36%
Perrious Change Order 15,38%
TOTAL TO DATE 15,56%

Work Order Date 1/16/2012

1/27/16

It is mutually agreed to perform and accept the above revisions in accordance with the original contract and applicable apositional are for the above price.

It is further agreed by algoing this document that the DESM goad stated above will continue to be uncircular with the design of

rolling regulat By:

Could Decide (1)

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Chief of Englaceting

3016 01 19 CN 1550 5WN SOC CO-1425m



#### "RE-BUILDING THE CITY'S WATER SYSTEMS FOR THE 21ST CENTURY"

#### Sewerage & Water Board of NEW ORLEANS

MITCHELL J. LANDRIEU, President SCOTT JACOBS, President Pro-Tem 625 ST. JOSEPH STREET
NEW ORLEANS, LA 70165 • 504-529-2837 OR 52W-ATER
www.swbno.org

August 15, 2016

Finance and Administration Committee Sewerage & Water Board of New Orleans New Orleans, Louisiana

Dear Directors:

Subject: Fees for Electronic Bill Payments

<u>Summary</u>. Sewerage and Water Board of New Orleans is implementing a new Customer Service Management system with a 'go-live' date currently scheduled for October 10, 2016. The Customer Service Management system will allow customers the new functionality of enrolling in recurring credit card and Automated Clearing House payments online and via the Interactive Voice Response telephone system, as well as making credit card payments at our Customer Service Centers. Staff recommends adoption of new fees to recover a portion of the cost of processing electronic bill payments from the users of these services.

Background. Sewerage and Water Board has allowed customers to pay S&WB bills using one time ACH payments online with no fee since 2004 and has allowed customers to pay S&WB bills using one time online credit card payments with a \$2.00 fee which has remained unchanged since implemented in 2004. Sewerage and Water Board also allows customers to submit recurring bill payments, free of charge, through monthly bank drafts. It is in the interest of the Board to encourage customers to enroll in automatically recurring bill payments of water bills.

Recommended Fee Changes to Support New Capabilities. The contract with Invoice Cloud, Inc. to process credit card payments has been expanded to include all ACH payments with rates previously negotiated at the time of the original contract. Staff recommends charging fees for credit card and ACH usage which are consistent with the Board's costs to process such payments:

\$0.00 for automatic recurring bill pay via online or IVR credit card transaction

\$4.00 per one-time online or IVR credit card transaction

\$0.00 for automatic recurring bill pay via online or IVR ACH payments

\$0.50 per one-time online or IVR ACH payment

\$0.00 for all payment transactions completed in the lobby

Staff recommends adoption of the attached draft resolution to be effective as of the 'go live' date of the new Customer Service Management system.

Robert K. Miller

Mostamile

Deputy Director / Chief Financial Officer

#### FEES FOR ELECTRONIC BILL PAYMENTS

**WHEREAS**, Sewerage & Water Board of New Orleans is implementing a new Customer Service Management system with a 'go-live' date currently scheduled for October 10, 2016; and

**WHEREAS**, the Customer Service Management system will allow customers the new functionality of enrolling in recurring credit card and Automated Clearing House payments online and via the Interactive Voice Response telephone system, as well as making credit card payments at our Customer Service Centers; and

**WHEREAS**, Sewerage & Water Board has allowed customers to pay S&WB bills using one-time ACH payments online with no fee since 2004; and

**WHEREAS**, Sewerage & Water Board has allowed customers to pay S\$WB bills using one-time online credit card payments with a \$2.00 fee which has remained unchanged since implemented in 2004; and

**WHEREAS**, Sewerage & Water Board also allows customers to submit recurring bill payments, free of charge, through monthly bank drafts; and

**WHEREAS**, Sewerage & Water Board encourages customers to enroll in automatically recurring bill payments to the Board; and

**WHEREAS**, the contract with Invoice Cloud, Inc. to process credit card payments has been expanded to include all ACH payments with rates previously negotiated at the time of the original contract; and

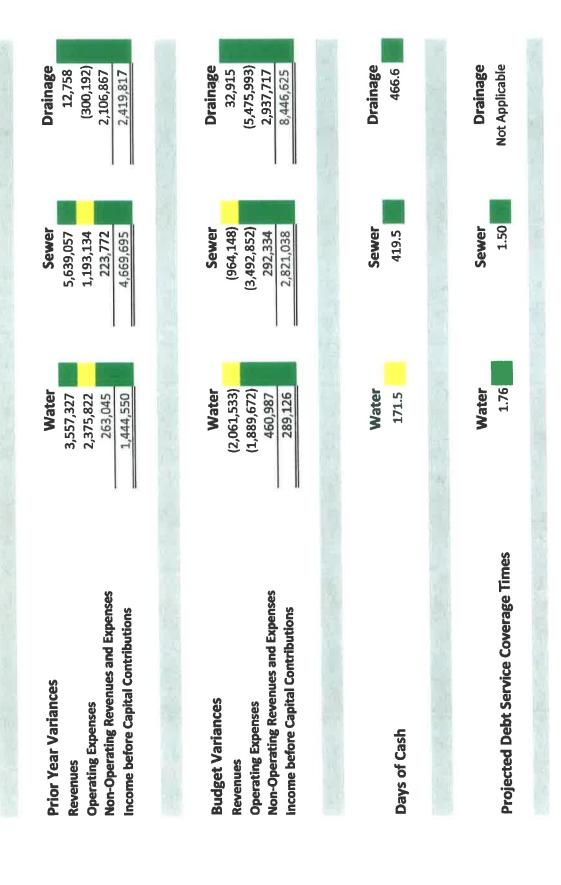
**WHEREAS**, Sewerage & Water Board wishes to charge credit card and ACH fees which are consistent with the Board's costs to process such payments.

**NOW, THEREFORE BE IT RESOLVED**, that the Sewerage & Water Board of New Orleans adopts the following fees effective as of the 'go live' date of the new Customer Service Management system:

- (1) Zero Dollars (\$0.00) for automatic recurring bill pay via online or IVR credit card transaction
- (2) Four Dollars (\$4.00) per online or IVR credit card transaction
- (3) Zero Dollars (\$0.00) for automatic recurring bill pay via online or IVR ACH payments
- (4) Fifty Cents (\$0.50) per online or IVR ACH payment
- (5) Zero Dollars (\$0.00) for all payment transactions completed in the lobby

I, Cedric S. Grant, Executive Director,
Sewerage and Water Board of New Orleans, do hereby
certify that the above and foregoing is a true and
correct copy of a Resolution adopted at the Regular
Monthly Meeting of the Board, duly called and held,
according to law, on August 17, 2016.

## Sewerage and Water Board of New Orleans Summary of Financial Results Through June 30, 2016





August 15, 2016

Finance and Administration Committee Sewerage and Water Board of New Orleans New Orleans, Louisiana

### Re: Financial Results through June 2016

Attached are the Statement of Revenues, Expenses, and Changes in Net Position with budget and prior year comparisons for the water, sewer, drainage and total systems through June 2016. The Statement of Net Assets and the Statement of Cash Flows through June 2016 are also attached.

### **Operating Revenues:**

Water System Fund (pages 7 and 8, line 5) for June of \$7,541,391 is \$144,965 or 2.0% more than budgeted and \$794,620 or 11.8% more than June 2015. June YTD operating revenues of \$42,317,023 is \$2,061,533 or 4.6% less than budgeted and \$3,557,327 or 9.2% more than June YTD 2015.

Sewer System Fund (pages 13 and 14, line 5) for June of \$8,921,240 is \$108,912 or 1.2% more than budgeted and \$1,032,512 or 13.1% more than June 2015. June YTD operating revenues of \$51,909,821 is \$964,148 or 1.8% less than budgeted and \$5,639,057 or 12.2% more than June YTD 2015.

**Drainage System Fund** (pages 19 and 20, line 5) for June of \$3,602 is \$3,602 or 100.0% more than budgeted and \$1,215 or 50.9% more than for June 2015. June YTD operating revenue of \$32,915 is \$32,915 or 100.0% more than budgeted and \$12,758 or 63.3% more than for June YTD 2015.

**Total System Funds** (pages 1 and 2, line 5) for June of \$16,466,234 are \$257,480 or 1.6% more than budgeted and \$1,828,348 or 12.5% more than June 2015. June YTD operating revenues of \$94,259,759 is \$2,992,766 or 3.1% less than budgeted and \$9,209,142 or 10.8% more than June YTD 2015.

### **Operating Expenses:**

**Water System Fund** (pages 7 and 8, line 18) for June of \$9,567,479 is \$1,448,913 or 17.8% more than budgeted and \$3,447,351 or 56.3% more than June 2015. June YTD operating expenses of \$46,821,723 is \$1,889,672 or 3.9% less than budgeted and \$2,375,822 or 5.3% more than June YTD 2015.

**Sewer System Fund** (pages 13 and 14, line 18) for June of \$6,260,039 is \$276,650 or 4.2% less than budgeted and \$1,084,627 or 21.0% more than June 2015. June YTD operating expenses of \$35,727,287 are \$3,492,852 or 8.9% less than budgeted and \$1,193,134 or 3.5% more than June YTD 2015.



**Drainage System Fund** (pages 19 and 20, line 18) for June of \$5,037,085 is \$38,171 or 0.8% less than budgeted and \$1,472,133 or 41.3% more than June 2015. June YTD operating expenses of \$24,975,540 is \$5,475,993 or 18.0% less than budgeted and \$300,192 or 1.2% less than June YTD 2015.

**Total System Funds** (pages 1 and 2, line 18) for June of \$20,864,603 are \$1,134,092 or 5.7% more than budgeted and \$6,004,111 or 40.4% more than June 2015. June YTD operating expenses of \$107,524,550 are \$10,858,517 or 9.2% less than budgeted and \$3,268,764 or 3.1% more than June YTD 2015.

The format of operating expense section of the *Statement of Revenues, Expenses, and Changes in Net Position* was revised for May 2016 to reflect the new organization structure. Following is a brief summary of each of the components of Operating Expenses and an explanation of the year-to-date variances.

Executive Director (line 6) is composed of the Executive Director, the Internal Audit Department, and the funding for strategic initiatives. YTD expenses are sharply increased from the prior year due to the addition of new deputy directors added near year-end 2015. The YTD budget variance is minimal because these expenses were included in the Executive Director's budget for 2016. The expenses and the accompanying budget amounts for the new deputy directors will be realigned shortly to their new expense home.

<u>Special Counsel</u> (line 7) is composed of Special Counsel, the Legal Department staff, and the settlement of litigated claims. YTD expenses are nearly identical to the prior year but lag behind budgeted amounts due to lower than expected litigated claims.

<u>Security</u> (line 8) is composed of the Deputy Director / Security, the security guard contract, procurement of insurance and administration of non-litigated claims, employee safety, workers compensation, disaster preparedness, emergency response, disaster recovery, and business continuity planning. YTD expenses are up sharply due to new security initiatives as wells as the timing of emergency preparedness expenditures in advance of hurricane season. YTD budget variances will be resolved shortly as resources are aligned to fund new initiatives.

Operations (line 9) is composed of water treatment and pumping, wastewater treatment, power production and distribution, sewer pumping, drainage pumping, facilities maintenance, regulatory compliance, and water distribution and sewer collection systems maintenance. This area represents more than half of the entire operations and maintenance budget. YTD expenses are up sharply due to new maintenance initiatives but remain significantly below budgeted levels.

Engineering (line 10) is composed of mechanical, electrical, civil and network engineering which are responsible for capital planning, engineering design and construction, SCADA, and green infrastructure design. YTD expenses are up only moderately due to additional engineering personnel but remain below budgeted levels due to continued engineering staff vacancies.

Logistics (line 11) is composed of grounds maintenance, facilities maintenance, fleet maintenance, canal maintenance, purchasing, warehouse, and the economically



disadvantaged business enterprise program. YTD expenses are down sharply from prior year and budget due to underspending in grounds maintenance, which is attributed to understaffing and the non-renewal of certain contracts for grass cutting and pest services.

<u>Communications</u> (line 12) is composed of public information, media relations, intergovernmental relations, community relations, and education outreach. YTD expenses are down from prior year and budget due to lags in the timing of certain communications initiatives. These variances are expected to be resolved prior to year-end.

Administration (line 13) is composed of employee recruitment, compensation, pension and medical benefits, work planning and performance management, training and development, employee relations, and board relations. YTD expenses are up dramatically due to timing of recognition of certain labor-related expenses occurring earlier in 2016 than in the prior year. There have also been significant increases in hospitalization experience. YTD variances over budget will be resolved shortly as resources are aligned to fund new initiatives and to correct previous errors in the budget.

Chief Financial Officer (line 14) is composed of Customer Service, Information Systems, and Finance. Customer Service is composed of billing, collections, and customer assistance. Information Systems is composed of information technology planning and procurement, business information supply, geographic information, and data and technical architectures. Finance is composed of general ledger and financial reporting, accounts receivable and payable, payroll, investments, fixed assets, and budgeting. YTD expenses are up due to increased staffing to fill prior vacancies. YTD variances under budget will be resolved shortly as resources are aligned to correct previous errors in the budget.

<u>Continuous Improvement</u> (line 15) is composed of policy development, process measurements, analysis, and reporting. All of the expenses and budget for this area are currently recorded in the Executive Directors line items and will be realigned shortly.

Allocation of Overhead (line 16) is composed of that portion of operating expenses that are incurred on behalf of and allocated to the capital improvement program. These expenses are incurred in the categories listed above and are reallocated in this category. Prior year expenses allocated to overhead were previously recorded only after the audit for the prior year was completed but will now be recorded on a monthly basis.

Non-Cash Operating Expenses (line 17) is composed of non-cash accruals of expenses for depreciation, amortization, allowance for doubtful accounts, allowance for claims incurred by not settled, and pension liabilities. YTD expenses are less than prior year but more than budget and will be analyzed further.

In summary, operating expenses through June 2016 year-to-date continue to be sharply increased from the same period in the prior year reflecting new initiatives underway; however, these expenses remain under budgeted amounts for the year-to-date. Also, the budget will be realigned shortly to reflect the new organization structure that was adopted after the 2016 budget was prepared. This realignment will not change the total budget amount.



### **Net Non-Operating Revenues:**

Water System Fund (pages 7 and 8, line 28) for June of \$214,935 is \$181,560 or 544.0% more than budgeted and \$208,160 or 3072.5% more than June 2015. June YTD net non-operating revenues of \$661,237 are \$460,987 or 230.2% more than budgeted and \$263,045 or 66.1% more than June YTD 2015.

**Sewer System Fund** (pages 13 and 14, line 28) for June of \$236,851 is \$198,346 or 515.1% more than budgeted and \$166,849 or 238.3% more than June 2015. June YTD net non-operating revenues of \$523,365 are \$292,334 or 126.5% more than budgeted and \$223,772 or 74.7% more than June YTD 2015.

**Drainage System Fund** (pages 19 and 20, line 28) for June of \$798,742 is \$901,767 or 53.0% less than budgeted and \$730,832 or 47.8% less than June 2015. June YTD net non-operating revenues of \$50,382,835 are \$2,937,717 or 6.2% more than budgeted and \$2,106,867 or 4.4% more than June YTD 2015.

**Total System Funds** (pages 1 and 2, line 28) for June of \$1,250,528 is \$521,861 or 29.4% less than budgeted and \$355,822 or 22.2% less than June 2015. June YTD net non-operating revenues of \$51,567,437 are \$3,691,038 or 7.7% more than budgeted and \$2,593,684 or 5.3% more than June YTD 2015.

### **Income Before Contributions in Aid of Construction:**

Water System Fund (pages 7 and 8, line 29) for June of -\$1,811,152 is \$1,122,388 or 163.0% more than budgeted and \$2,444,570 or 385.9% less than June 2015. June YTD income before capital contributions of -\$3,843,463 is \$289,126 or 7.0% more than budgeted and \$1,444,550 or 27.3% more than June YTD 2015.

Sewer System Fund (pages 13 and 14, line 29) for June of \$2,898,052 is \$583,909 or 25.2% more than budgeted and \$114,734 or 4.1% more than June 2015. June YTD income before capital contributions of \$16,705,898 is \$2,821,038 or 20.3% more than budgeted and \$4,669,695 or 38.8% more than June YTD 2015.

**Drainage System Fund** (pages 19 and 20, line 29) for June of -\$4,234,740 is \$859,994 or 25.5% less than budgeted and \$2,201,749 or 108.3% less than June 2015. June YTD income before capital contributions of \$25,440,211 is \$8,446,625 or 49.7% more than budgeted and \$2,419,817 or 10.5% more than June YTD 2015.

**Total System Funds** (pages 1 and 2, line 29) for June of -\$3,147,841 is \$1,398,473 or 79.9% less than budgeted and \$4,531,585 or 327.5% less than June 2015. June YTD income before capital contributions of \$38,302,646 is \$11,556,789 or 43.2% more than budgeted and \$8,534,062 or 28.7% more than June YTD 2015.

The balances of funds from the Series 2014 bond proceeds available for capital construction as of June 30, 2016 are:

### WAYER MUTEU

### SEWERAGE AND WATER BOARD OF NEW ORLEANS

	Water	Sewer	Total
Original Balance	\$7,413,752.91	-	\$7,413,752.91
Less Disbursements	(2,500,000.00)	196	(2,500,000.00)
Plus Reimbursements	-		-
Plus Income	4,666.56	i.e.	4,666.56
Ending Balance	\$4,918,419.47	-	\$4,918,419.47

The balances of funds from the Series 2015 bond proceeds available for capital construction as of May 31, 2016 are:

	Water	Sewer	Total
Original Balance	\$104,299,972.41	\$67,524,653.65	\$171,824,626.06
Less Disbursements	-	(2,000,000.00)	(2,000,000.00)
Plus Reimbursements	-	-	-
Plus Income	64,118.84	32,487.53	96,606.37
Ending Balance	\$104,364,091.25	\$65,557,141.18	\$169,921,232.43

The days-of-cash at June 30, 2016 were 171.5 for the water system, 419.5 for the sewer system, and 466.6 for the drainage system. These results are well ahead of their minimum policy target of 180 days for the sewer and drainage systems and near the minimum policy target for the water system.

The projected coverage for the year ending December 31, 2016, based upon financial results through June 30, 2016, remains at the budgeted levels of 1.76 times for the water system and 1.99 times for the sewer system. These results are well ahead of the policy targets of 1.50 times and the bond covenant minimum of 1.25 times coverage for both systems.

Certification. In connection with the accompanying monthly financial report of the Sewerage and Water Board of New Orleans for the period ended June 30, 2016, I hereby certify that, to my knowledge, the information contained in the report fairly presents, in all material respects, the financial condition and results of the Board.

Robert K. Miller

Hopeprolle

Deputy Director / Chief Financial Officer

## Printed: 8/5/2016 2:56 PM

# SEWERAGE AND WATER BOARD OF NEW ORLEANS ALL SYSTEM FUNDS

# STATEMENT OF REVENUES AND EXPENSES AND CHANGES IN NET POSITION WITH PRIOR YEAR COMPARISONS June 2016

NTD         MTD           Prior Year         Variance         %           6,386,090         844,813         13.2%           7,813,795         1,058,655         13.5%           56,288         2,742         4.9%           381,713         (77,863)         20.4%           14,637,886         1,828,348         12.5%           80,843         37,441         46.3%           817,653         128,163         15.7%           80,843         37,441         46.3%           817,653         128,163         15.7%           5,224,040         5,488,257         105.1%           854,246         47,508         5.6%           111770         40,485         36.2%           1,103,002         864,625         78,4%           4,949,868         569,139         11.5%           4,949,868         569,139         11.5%           14,860,492         6,004,111         40.4%           (222,606)         (4,175,763)         1875,5%	Actual 7,230,903 8,872,450 59,030 303,850 16,466,234 18,284 945,815 10,712,297 482,256 901,753 1,52,255 1,055,929 1,967,627 (1,274,927) 5,519,007 20,864,603 (4,398,369)
Wariance 844,813 1,058,655 2,742 2,742 (77,863) 1,828,348 1,828,348 175,336 47,508 40,485 (272,531) 864,625 (1,274,927) 569,139 6,004,111 (4,175,763)	6,386,090 7,813,795 56,288 381,713 14,637,886 83,690 80,843 817,653 5,224,040 306,920 854,246 111,770 1,328,461 1,103,002 4,949,868 14,860,492
844,813 1,058,655 2,742 (77,863) 1,828,348 1,828,348 17,441 128,163 5,488,257 175,336 47,508 40,485 (272,531) 864,625 6,004,111 6,004,111	6,386,090 7,813,795 56,288 381,713 14,637,886 80,843 81,633 5,224,040 306,920 854,246 111,770 1,328,461 1,103,002
200,616 2,742 2,742 1,828,348 37,441 128,163 5,488,257 175,336 47,508 40,485 (272,531) 864,625 6,004,111 6,004,111	7,813,795 56,288 381,713 14,637,886 83,690 80,843 817,653 5,224,040 306,920 854,246 111,770 1,328,461 1,103,002 4,949,868 14,860,492
2,742 (77,863) 1,828,348 200,616 37,441 128,163 5,488,257 175,336 47,508 40,485 (272,531) 864,625 6,004,111 6,004,111	56,288 381,713 14,637,886 83,690 80,843 817,653 5,224,040 306,920 854,246 111,770 1,328,461 1,103,002 4,949,868 14,860,492
(77,863) 1,828,348 200,616 37,441 128,163 5,488,257 175,336 47,508 40,485 (272,531) 864,625 (1,274,927) 569,139 6,004,111 (4,175,763)	83,690 83,690 80,843 817,653 5,224,040 306,920 854,246 111,770 1,328,461 1,103,002 4,949,868 14,860,492
200,616 37,441 128,163 5,488,257 175,336 47,508 40,485 (272,531) 864,625 (1,274,927) 569,139 6,004,111	83,690 80,843 817,653 5,224,040 306,920 854,246 111,770 1,328,461 1,103,002 4,949,868 14,860,492
200,616 37,441 128,163 5,488,257 175,336 47,508 40,485 (272,531) 864,625 (1,274,927) 6,004,111 6,004,111	83,690 80,843 817,653 5,224,040 306,920 854,246 111,770 1,328,461 1,103,002 4,949,868 14,860,492
200,616 37,441 128,163 5,488,257 175,336 47,508 40,485 (272,531) 864,625 (1,274,927) 6,004,111 (4,175,763)	83,690 80,843 817,653 5,224,040 306,920 854,246 111,770 1,328,461 1,103,002 4,949,868 14,860,492
37,441 128,163 5,488,257 175,336 47,508 40,485 (272,531) 864,625 (1,274,927) 6,004,111 6,004,111	80,843 817,653 5,224,040 306,920 854,246 111,770 1,328,461 1,103,002 4,949,868 14,860,492
128,163 5,488,257 175,336 47,508 40,485 (272,531) 864,625 (1,274,927) 569,139 6,004,111 (4,175,763)	817,653 5,224,040 306,920 854,246 111,770 1,328,461 1,103,002 4,949,868 14,860,492
5,488,257 175,336 47,508 40,485 (272,531) 864,625 (1,274,927) 569,139 6,004,111 (4,175,763)	5,224,040 306,920 854,246 111,770 1,328,461 1,103,002 4,949,868 14,860,492
175,336 47,508 40,485 (272,531) 864,625 (1,274,927) 569,139 6,004,111 (4,175,763)	306,920 854,246 111,770 1,328,461 1,103,002 4,949,868 14,860,492
47,508 40,485 (272,531) 864,625 - (1,274,927) 569,139 6,004,111 (4,175,763)	854,246 111,770 1,328,461 1,103,002 4,949,868 14,860,492
40,485 (272,531) 864,625 (1,274,927) 569,139 6,004,111 (4,175,763)	111,770 1,328,461 1,103,002 - 4,949,868 14,860,492 (222,606)
(272,531) 864,625 (1,274,927) 569,139 6,004,111 (4,175,763]	1,328,461 1,103,002 4,949,868 14,860,492 (222,606)
864,625 (1,274,927) 569,139 6,004,111 (4,175,763]	1,103,002 4,949,868 14,860,492 (222,606)
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(1,274,927) 569,139 6,004,111 (4,175,763)	4,949,868 14,860,492 (222,606)
6,004,111	4,949,868 14,860,492 (222,606)
6,004,111	14,860,492
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(176)	222
(563)	121 760
(50,027)	451,105
(319 185)	430,401
204.320	83.551
182.794	*
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130	•
(355.822)	1,606,351
( ) L C   1   1   1   1   1   1   1   1   1	
(4,551,585)	1,383,745
(3,418,349)	2,292,209
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SEWERAGE AND WATER BOARD OF NEW ORLEANS
ALL SYSTEM FUNDS
STATEMENT OF REVENUES AND EXPENSES AND CHANGES IN NET POSITION
WITH BUDGET COMPARISONS

June 2016

20,864,603         19,730,511         1,134,092         5.7%         107,524,550         118,383,067         (10,858,517)         -9.2%         18           (4,398,369)         (3.521,757)         (876,612)         24.9%         (13.264,791)         (21,130,542)         7.865,751         -37.2%         19           161         68         93         136,6%         7,016         1,977         5,039         254.9%         20           221,144         457,839         (236,695)         -51.7%         14,423,945         13,452,269         971,676         7.2%         21           223,516         462,752         (239,236)         -51.7%         14,423,945         13,452,269         971,676         7.2%         23           223,516         462,752         (238,594)         -51.7%         14,423,945         13,452,269         971,676         7.2%         23           287,871         5,650         282,221         4994,9%         976,800         33,901         942,899         2781.3%         24           182,794         152,444         30,350         19,9%         267,886         914,666         (646,781)         -70.7%         25           1.250,528         1,772,389         (21,861)         -29.4%
68 93 136.6% 7,016 1,977 5,039 254.9% 457,839 (226,695) -51.7% 14,23.945 13,452.269 971,676 7.2% 462,752 (239,236) -51.7% 14,423.945 13,452.269 971,676 7.2% 5,630 282,221 4994.9% 976,800 33,901 942,899 2781,3% 5,630 282,221 4994.9% 976,800 33,901 942,899 2781,3% 1,52,444 30,350 19.9% 267,886 914,666 (646,781) -70.7% 0.0% 0.0% 1,772,389 (521,861) -29.4% 51,567,437 47,876,399 3,691,038 7.7% 2,021,700 0.0% 12,214,952 0.0% 12,214,952 0.0% 12,214,952 0.0% 12,214,952 0.0% 12,214,952 0.0% 12,214,952 0.0% 13,717,741 88.9%
5,650 282,221 4994,9% 970,800 35,501 742,679 2701.7% 152,444 30,350 19.9% 267,886 914,666 (646,781) -70,7% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.
(1,749,368) (1,398,473) 79.9% 38,302,646 26,745,857 11,556,789 43.2% 2.021,700 0.0% 12,214,952 - 12,214,952 0.0% (1,749,368) 623,227 -35.6% 50,517,598 26,745,857 23,771,741 88.9% 7.087,688,315 1,668,709,361 113,888,954 5.8%
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# SEWERAGE AND WATER BOARD OF NEW ORLEANS ALL SYSTEM FUNDS

## STATEMENTS OF NET POSITION WITH PRIOR YEAR AND BEGINNING OF YEAR COMPARISONS June 2016

																																		_	
			П	7	e2 	4				90 	90	6	10	=		12						17			- 1	- 21	33				2		2 2	TÎ.	82 1-51
ð	Beginning of	Year	3,403,857,647	876,976,442	2,526,881,205	235.720.245	44 100 650	40,199,029	1,867,500	283,787,404	68,926,336	11,178,704	4,120,738	84.225,778		24,689,704		18,367,590	8,044,268	5	52,808,428	3,415,995	e.	5,303,745	1,379,165	114,008,895	•	51315	51 215		3,008,954,597	19,080,030	3,954,869	23,034,899	1,2% 3,031,989,496
134		%	1.2%	3.0%	0.5%	-16 0%	10.076	40.0%	9600	-5.8%	70.9%	2.5%	0.1%	58.4%		-16.1%		5.7%	%0:0	0.0%	-14.5%	58.7%	0.0%	0.0%	0.0%	-8.1%	%U U	%0.0	0 0%	RATE	1.2%	0.0%	9500	%0.0	1.2%
ы		Variance	40,302,857	26,575,069	13,727,788	(27.756.967)	(30,30,30)	21,253,622	(2)	(16,503,347)	48,861,968	263.883	5.713	49,151,564		(3.985.455)		1,043,208	â,	500	(7,670,753)	2,003,688	(619,767)	9	Ý	(9.229,021)	9		2		37,146,984	9	•	•	37,146,984
Q	Current	Year	3,444,160,504	903,551,511	2.540,608,993	107 062 278	17,505,141	67,453,281	1,867,498	267,284,057	117,788,304	11 462 587	4.126.451	133,377,342		20 704 249		19,410,798	8,044,268	58	45,137,675	5,419,683	(619,767)	5,303,745	1,379,165	104.779.874		\$1314	210.10	CICIC	3.046.101,581	19,080,030	3,954,869	23,034,899	3,069,136,480
Ç		%	8.4%	5.4%	9.5%	95.00	190.7%	36.7%	-5.6%	123.8%	115 9%	4 1%	3.1%	91.7%		28 6%		23 6%	2.0%	%00	23.3%	141.8%	0.0%	-3.0%	52 8%	72%	\ \ \ \ \	0.0%	0.070	0.0%	16.8%	0.0%	-8.2%	434 8%	451.6%
ea		Variance	266,581,013	16 404 477	220,176,536	677 700 001	129,864,542	18,103,605	(110,001)	147,858,146	63 238.132	747 306	122 437	63.807.865		(6 372 075)	(0,0,0,0,0)	3,710,737	155,852		8,537,823	3,178,191	(619,767)	(163,356)	476,448	7,001,953					438,844,500	050,080,61	(352,525)	18,727,505	457,572,005
*	Prior	Year	3,177,579,491	857,147,034	2,320,432,457	0000	68,098,736	49,349,676	1,977,499	119,425,911	54 550 172	100 210 11	162,010,11	40 569 477		Acc and ac	477'0'6'07	15,700,061	7.888,416	58	36,599,852	2.241.492	114	5,467,101	902,717	97,777,921			51,515	51,315	2,607,257,081	8	4,307,394	4,307,394	2,611,564,475
	Assets	Noncurrent assets:	The state of the s		3 Property, plant, and conjument, net	4	4 Cash and cash equivalents restricted for capital projects	5 Debt service reserve		Н				10 Other	Current assets:	Unrestricted and undesignated	12 Cash and cash equivalents	Accounts receivable:					19 Thus from ambanaries fund			21 Total unrestricted current assets	Other assets:	22 Bond issue costs	23 Deposits	24 Total other assets	25 TOTAL ASSETS	-	26 Deferred amounts retained to use person manual		29 TOTAL ASSETS AND TOTAL DEFERRED OUTFLOWS

# SEWERAGE AND WATER BOARD OF NEW ORLEANS ALL SYSTEM FUNDS STATEMENTS OF NET POSITION WITH PRIOR YEAR COMPARISONS

June 2016

		*	8	U	D		124	Ö	
	NET ASSETS AND LIABILITIES	Prior	Variance	*	Current	Variance	*	Beginning of Year	
-	Net position Not incomment in certiful secur	2.042.724.919	(21,563,675)	-1.1%	2,021,161,244	11,838,672	%90	2,009,322,572	_
	Derminand for Dakk Carrier	49,349,676	18,103,605	36 7%	67,453,281	21,253,622	46 0%	46,199.659	P4
e M	Unrestricted	(90.195.259)	134,786,647	-149 4%	44,591,388	17.425.304	64 1%	27.166.084	m
7	Total net position	2,001,879,336	131,326,577	%9 9	2,133,205,913	50,517,598	2.4%	2,082,688,315	49
	Long-term liabilities								
ų/i	Claims payable	2,594,154	(103,586)	4 0%	2,490,568	iii	%00	2,490,568	4/1
, 49	Net pension obligation	20,593,522	59,092,586	286 9%	79,686,108	2,718,544	3 5%	76,967,564	9
-	Other postretirement benefits liability	63,921,372	6,370,280	10 0%	70,291,652	2,712,636	4 0%	67,579,016	7
90	Bonds payable (net of current maturities)	293,679,904	209,051,729	71 2%	502,731,633	4	%00	502,731,633	90 (
6	Special Community Disaster Loan Payable	*	8	%0.0	6	je!	%00		on (
10	Southeast Louisiana Project hability	66,655,976	49,047,612	73 6%	115,703,588	iť	%00	115,703,588	0 :
П	Debt Service Assistance Fund Loan payable	61,653,139	(4,422,414)	-7.2%	57 230 725	•	%00	57,230,725	=
12	Total long-term linbilities	509,098,067	319,036,207	62 7%	828,134,274	5,431,180.00	0.7%	822 703.094	[2
	Current Rabilities (navable from current assets)								
64	Account mounts and other liabilities	16,927,930	1,099,062	6.5%	18,026,992	(20,912,032)	-53 7%	38,939,024	13
2 =	Due to City of New Orlens	1,223,988	(589,096)	48 1%	634,892	480,132	310 2%	154,760	Ξ
1	Disactor Reimfarzement Revolving Loan	15,269,933	(3,560,913)	-23 3%	11,709,020	(2,385,152)	-16 9%	14,094,172	12
2 2	Retainers and estimates payable	7,354,054	1,709,244	23 2%	9,063,298	743,045	8 %	8,320,253	9 I
1 1	Dae to other find	291,272	(160,738)	-55 2%	130,534	(2,398)	-1 8%	132,932	17
90	Accred salaries, vacation and sick ony	10,783,880	430,990	4 0%	11,214,870	1,142,846	11.3%	10,072,024	18
10	Claims navable	10,220,040	461,975	4 5%	10,682,015	m	%00	10,682,012	19
2 2	Dabe Consider Assistance Fund Loan payable	4,225,892	196,522	4 7%	4,422,414	10	%00	4,422,414	20
3 5	Advance from federal covernment	7,051,617	546,426	7 7%	7,598,043	36,510	0 5%	7,561,533	21
1 6	Orber Lishilities	355.836	1,421,184	399.4%	1.777.020	1,623,229	1055.5%	153.791	22
ដ	Total current liabilities (payable from current assets)	73,704,442	1,554,656	2.1%	75,259,098	(19,273,817)	-20.4%	94,532,915	23
	Current liabilities (bavable from restricted assets)								
24	Accreed interest	2,481,678	287,151	11 6%	2,768,829	<b>.</b>	%00	2,768,828	24
25	Bonds payable	13,259,000	1,568,000	11 8%	14,827,000	*()	%00	14,827,000	25
26	Retainers and estimates payable	126,661	427,220	337 3%	553,881	188,139	51 4%	365,742	23
27	Customer deposits	11,015,291	447,296	4 1%	11,462,587	283,883	2.5%	11.178.704	27
28	Total current liabilities (payable from restricted assets	26.882,630	2,729,667	10.2%	29,612,297	472,023	1 6%	29,140,274	23
29	Yolal current fiabilities	100,587,072	4.284,323	4.3%	104.871.395	(18.801.794)	-15 2%	123,673,189	29
30	Total liabilities	609,685,139	(138,091)	%0 0	933,005,669	(13,370,614)	-1 4%	946 376 283	98
1	Deferred inflows or resources:		7 974 898	%00	324 898.00	•	0.0%	2,924,898	31
32	TOTAL DEFERRED INFLOWS OF RESOURCES		2 924,898	%00	2,924,898	•	950.0	2,924,898	32
8	33 Total Net Position, Liabilities and Deferred Inflows of Resources	2.611.564.475	131,188,486	5 0%	3,069,136,480	37,146,984	1.2%	3,031,989,496	33

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# SEWERAGE AND WATER BOARD OF NEW ORLEANS ALL SYSTEM FUNDS STATEMENTS OF CASH FLOWS June 2016

	*	B	C	Q	
	YTD Current Year	YTD Prior Year	YTD Variance	%	
Cash flows from operating activities	87,105,673	139,856,847	(52,751,174)	-37.7%	1
Cash payments to suppliers for goods and services	(41,523,226)	(1,688,327)	(39,834,899)	2359.4%	N W
Cash payments to employees for services	(984.063)	6,784,675	(7,768,738)	-114.5%	4
Other revenue Net cash used in operating activities	70,094,214	(3,185,566)	73.279.780	-2300.4%	vo.
Cash flows from noncapital financing activities	50 434 786	47 643 549	2,791,237	5.9%	9
Proceeds from property taxes	2015121500	4.189.318	(4,189,318)	-100.0%	7
Proceeds from federal upon a unamer was to some	4		•	0.0%	00
Cash received paid to an onest government.  Net eash provided by noneapital financing activities	50.434,786	51,832,867	(1,398,081)	-2.7%	6
Cash flows from capital and related financing activities	(191 867 107)	(64 624.855)	(127.242.247)	196.9%	10
Acquisition and construction of capital assets	99,628,662	(13,695,000)	113,323,662	-827.5%	11
Principal payments on bonds payable	25,512,532	284,063,460	(258,550,928)	-91.0%	12
Proceeds from bonds payable	·		•	%0:0	13
Payments for point issuance costs  Downsont to refunded bond ecrow agent	294,644	(154,469,418)	154,764,062	-100.2%	14
Interest roid on bonds navable	1,690,507	(3,115,903)	4,806,410	-154.3%	15
Proceeds from construction fund, net	(3,560,927)	6,285,628	(9,846,555)	-156.7%	91
Capital contributed by developers and federal grants	4,223,555	(5,260,720)	9,484,275	-180.3%	17
Net cash used in capital and related financing activities	(64.078.129)	49,183,192	(113,261,321)	-230.3%	90
Cash flows from investing activities	3	,	*	%0.0	19
Payments for purchase of investments	,	T W		0.0%	20
Proceeds from maturities of investments	976.799	515,566	461,233	89.5%	21
Investment income Net cash provided by investing activities	976,799	515.566	461,233	89.5%	22
Net increase in cash	57,427,670	98,346,059	(40,918,389)	-41.6%	23
Cash at the beginning of the year	211.966,612	120,151,442	91,815,170	76.4%	24
Cash at the end of the period	269,394,282	218,497,501	50,896,781	23.3%	25
Reconciliation of cash and restricted cash	040,000,000	0 V C 0 7 C	(002 223 300)	-73 3%	96
Current assets - cash	20,704,249	39.747.354	90.379.988	227.4%	27
Current assets - designated Restricted assets -cash	264,527,057	151,772,699	112,754,358	74.3%	78
	415 358 648	218.497.502	196.861.146	90.1%	29
Total cash	717,000,01F				

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# SEWERAGE AND WATER BOARD OF NEW ORLEANS ALL SYSTEM FUNDS STATEMENTS OF CASH FLOWS June 2016

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# SEWERAGE AND WATER BOARD OF NEW ORLEANS

## WATER SYSTEM FUND

## STATEMENT OF REVENUES AND EXPENSES AND CHANGES IN NET POSITION WITH PRIOR YEAR COMPARISONS June 2016

		*	Ø	C	Q		<u>Sau</u>	Ġ	H	
		MTD	MTD	MTD		VID	YTD	VTD		
		Actual	Prior Year	Variance	%	Actual	Prior Year	Variance	%	
-	Operating revenues:	7.230.903	6,386,090	844,813	13.2%	40,599,784	36,978,648	3,621,136	%8 6	_
4 6	Cowprage service charact and del feet		i.		0.0%	6	(*)	Ŕ	0.0%	7
4 11	Directing our true complete and complete feet	29.515	28,144	1,371	4.9%	176,140	151,899	24,241	16.0%	33
n 4	Cher revenues	280,973	332,537	(51,564)	-15.5%	1,541,099	1,629,149	(88,050)	-5.4%	4
- 40	Total operating revenues	7,541,391	6,746,771	794.620	11.8%	42,317,023	38,759,696	3,557,327	92%	4n
	Operating Expenses:					e in the second	000 816	10.	708 20	V
9	Executive Director	986'96	30,138	66,848	221.8%	398,733	220,039	0 578	4 1%	) I-
7	Special Counsel	32,822	26,886	5,936	%1 77	242,413	1 202 450	575 573	52 70%	- qt
90	Security	339,851	291,609	48,243	16.5%	1,608,126	1,092,439	373,007	11 70%	
6	Operations	5,600,748	2,345,315	3,255,433	138 8%	24,329,046	21,780,505	105 330	22 10%	
10	Engineering	252,085	127,890	124,195	97.1%	068,890	100,200	(308 535)	14 5%	2 [
11	Logistics	305,866	261,897	43,969	16.8%	1,819,233	2,127,708	(506,533)	-14.370	
12	Communications	50,752	37,257	13,495	36.2%	122,638	176,771	(54,133)	-30.0%	7 ;
13	Adminstration	491,994	620,669	(128,674)	-20.7%	3,308,710	1,422,559	1,886,152	132.6%	13
14	Chief Financial Officer	824,734	501,084	323,650	64.6%	4,029,635	3,787,460	242,175	6.4%	14
4	Continuous Improvement	3	*	٠	%0.0	4	1980	4	%0.0	15
16	Allocation for Overhead	(471,511)	¥0	(471,511)	%0.0	(2,297,370)	i e	(2,297,370)	%0 0	16
17	Non-Cash Operating Ernenses	2,043,152	1,877,385	165,767	8.8%	12.212,645	12,802,546	(589,901)	4 6%	17
100	Total operating expenses	9,567,479	6,120,128	3,447,351	56.3%	46,821,723	44,445,901	2,375,822	5.3%	100
19	Operating income (loss)	(2,026,087)	626.643	(2.652.730)	423.3%	(4,504,700)	(5,686,205)	1,181.505	-20.8%	19
	Non-operating revenues (expense):								700	ç
20			((*		%0.0	30	F:		0.0%	0.7
21		8	×	ř	%0.0	Ke		9	%0.0	21
5	Six-mile for	*	٠	-6	%0.0	29	9	Z	%00	22
1 5		٠	a	**	0.0%	*	Ē	g.	%0.0	23
7 7		133,591	6,775	126,816	1871 8%	542,028	269,771	272,257	100.9%	24
2 %		81,344		81,344	0.0%	119,209	128,287	(9,078)	-7.1%	25
26		0	OE.	14	0.0%	ж	*	i)	%0.0	26
6		3			0.0%	63	134	(134)	-100.0%	27
3 89		214,935	6,775	208,160	3072.5%	661.237	398,192	263,045	66.1%	78
		(1 011 152)	633 419	(0 444 570)	-385 9%	(3,843,463)	(5288,013)	1,444,550	-27.3%	29
2 2	Income before capital contributions	(1,011,122)	26.173	(17.826)	-68.1%	4.393,728	540,431	3,853,297	713.0%	30
31.		(1,802,805)	659,591	(2,462,396)	-373.3%	550,265	(4,747,582)	5,297,847	-111.6%	31
32	Net position, beginning of year					318,792,375	317,835,814	936,561	0.3%	32
33					11	319,342,040	202,080,016	004,404,0	TANK.	3

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# SEWERAGE AND WATER BOARD OF NEW ORLEANS

# WATER SYSTEM FUND STATEMENT OF REVENUES AND EXPENSES AND CHANGES IN NET POSITION WITH BUDGET COMPARISONS

June 2016

			חר	20107 2010						
		A	<b>A</b>	O	Q	×		G	Ħ	
		MTD	MTD	MTD		OLLA	VTD	YTD		
		Actual	Budget	Variance	%	Actual	Budget	Variance	%	
•	Operating revenues:	7 230 903	7,108,525	122,378	1.7%	40,599,784	42,651,151	(2,051,367)	4.8%	
٠,	Sales of water and occupation and dol force	*	•	(II	%0.0	2	•	4	%0.0	2
4 6	TWILLIAM SET VICE CHAIRES AND USE INC.	29 515	24.977	4,538	18.2%	176,140	149,865	26,276	17.5%	63
ے د	Cohor revenue:	280.973	262,923	18,050	%6.9	1,541,099	1,577,541	(36,442)	-2.3%	4
t 10	Total operating revenues	7,541,391	7,396,426	144,965	2.0%	42,317,023	44,378,556	(2,061,533)	4.6%	V)
	\$									
٧	Operating Expenses:	986°96	66,027	30,959	46.9%	398,753	396,164	2,589	0.7%	9
יו כ	Chariel Conneel	32,822	55,197	(22,374)	40.5%	242,413	331,179	(88,766)	-26.8%	7
~ QI	Special County	339,851	230,102	109,749	47.7%	1,668,126	1,380,614	287,512	20.8%	90
0 0	Occupations	5.600,748	4261267	1,339,481	31.4%	24,329,046	25,567,600	(1,238,553)	4.8%	6
, =	Chel audile	252.085	202,535	49,550	24.5%	987,890	1,215,211	(227,321)	-18.7%	10
2 :	Together III	305,866	374,535	(68,668)	-18.3%	1,819,233	2,247,208	(427,975)	-19.0%	11
= =	Logistics	50.752	38,915	11,837	30.4%	122,638	233,489	(110,851)	47.5%	12
7 :		491 994	361.432	130,562	36.1%	3,308,710	2,168,594	1,140,116	52.6%	13
3 :	Administration	824.734	891,001	(66,267)	-7.4%	4,029,635	5,346,005	(1,316,369)	-24.6%	14
14	Care Financial Cincar		i	6	%0.0	4	3	4	%0.0	15
27		(471 511)	(289,250)	(182,261)	63.0%	(2,297,370)	(1,735,500)	(561,870)	32.4%	16
10		2 043 152	1 926.806	116,346	%0.9	12,212,645	11,560,834	651,811	2.6%	17
100		9,567,479	8,118,566	1,448,913	17.8%	46,821,723	48,711,396	(1,889,672)	-3.9%	18
19	Operating income (loss)	(2,026,087)	(722,140)	(1,303,947)	180.6%	(4,504,700)	(4,332,840)	(171,861)	4.0%	19
	Non-onerating revenues (expense):									
90		9	3*	Ċ	%0.0	*	0	(4)	%0.0	20
3 5			×	ŧ	0.0%	0.890	() <b>6</b>	8	%0.0	21
77	fill CC-IIIII (AA	*		à	%0.0			96	0.0%	22
77 6			5 50	٠	0.0%	×		((*))	0.0%	23
3 5		133,591	я	133,591	0.0%	542,028	()	542,028	%0.0	77
4 6	_	81.344	33,375	47,968	143.7%	119,209	200,251	(81,042)	40.5%	25
3 6		1	29	*	%0.0	20	6	()(C)	%0.0	56
27			٠	•	%0.0	3	3	×	0.0%	27
7 87		214,935	33,375	181.560	544.0%	661,237	200,251	460,987	230.2%	78
		(C) 1 1 1 C 1 /	(376 0077	(1 122 388)	763 0%	(3 843 463)	(4 132 589)	289,126	-7.0%	29
29		(1,811,152)	(00%,/05)	(1,122,300)	0.0%	4 393 728	(10)(10)(1)	4.393,728	%0.0	30
30	Capital contributions	(1 802 805)	(688,765)	(1,114,041)	161.7%	550,265				31
า			,			200 000 010	517 025 01d	195 950	0.3%	32
32					1	319,342,640	317,835,814	1,506,826	0.5%	33
ń	ivet position, end of year									

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## SEWERAGE AND WATER BOARD OF NEW ORLEANS WATER SYSTEM FUND

# STATEMENTS OF NET POSITION WITH PRIOR YEAR AND BEGINNING OF YEAR COMPARISONS

				1	2	60	4	N)	9	7	90	6	10	11	5	71	13	14	15	16	17	18	19	20	21	22	23	24	25	26		27	20
9	)	Beginning of	Year	760,684,249	330,158,757	430,525,492		16,347,779		140,979,719	19,951,071	11,178,704		32,861,330		6,569,025	9,910,432	9	¥	22,243,714	1,189,192	_		- 6	41,126,840	,	22,950	2 2	645,516,331	6,360,010		6,388,366	651,904,697
(Au	ď	-	%	1.7%	3.0%	0.8%	<b>*</b> 0%	31.9%	%0.0	0.2%	-34.1%	2.5%	0.1%	-198%	i i	72 1%	5.9%	%00	%0.0	1.6%	-56.7%	40.0%	%0.0	0.0%	3.4%	%0 0	0.0%	0.0%	-0.2%	0.0%	0.0%	%0.0	-0.2%
(a)	1		Variance	13,205,633	9,873,387	3,332,246	(4,933,030)	5,221,238	34	288,208	(6,806,135)	283,883	2,199	(6,520,053)		2,203,575	618,436	٠	×	350,219	(674,677)	(1,103,901)	(0.1	£	1,393,652	,		*	(1,505,947)		· E		(1,505,947)
Q		Current	Year	773,889,882	340,032,144	433,857,738	119,091,125	21,569,017	607,785	141,267,927	13,144,936	11,462,587	1,733,754	26,341,277		8,572,600	10,528,868	0	Ū.	22,593,933	514,515	(3,865,678)	3,536,187	640,067	42,520,492		22 950	22.950	644.010.384	6 360 010	78356	6,388.366	650,398,750
C	)		%	6.3%	2.5%	9.5%	155.8%	64.3%	-7.8%	134,1%	72.6%	4.1%	3.3%	29.7%		-9.5%	26.0%	0.0%	0.0%	38.4%	-29.9%	-53.6%	4.2%	33.0%	38 4%	%0.0	%0.0	%0"0	26.9%	%00	13.3%	19424 9%	19451.8%
600	9		Variance	46,022,558	8,378,059	37,644,499	72,534,586	8,438,820	(51,382)	80,922,024	5.530.229	447.296	56,168	6,053,693		(896,905)	2.171.862	9.	(10)	6.274.478	(219,498)	4,471,502	(153,685)	158,816	11,806,570		,	3.01	136,406,786	6.360.010	0,000,010	6,355,647	142,762,433
4	<	Prior	Year	727.867.324	331,654,085	396,213,239	46,556,539	13,130,197	659,167	60,345,903	7 614 707	11 015 291	1 677.586	20,307,584		9,469,505	8 357 006	-		16.319.455	734,013	(8,337,180)	3,689,872	481,251	30,713,922		020 66	22,950	507,603,598	,	017.00	32,719	507,636,317
		Assets	Noncurrent assets:		1 I roperty, press and equipment	3 Property, plant, and equipment, net	4 Cosh and cash equivalents restricted for capital projects			E		Caso and caso equiva		10 Omer 11 Total designated cash and cash equivalents, and investments	Corrent assets: Unrestricted and undesignated	12 Cash and cash equivalents	Accounts receivable:				In Miscellenante	6	Inventory of supplies		Τ			23 Deposits				27 Deferred loss on bond retunding 28 TOTAL DEFERRED OUTFLOWS OF RESOURCES	29 TOTAL ASSETS AND TOTAL DEFERRED OUTFLOWS

# SEWERAGE AND WATER BOARD OF NEW ORLEANS WATER SYSTEM FUND STATEMENTS OF NET POSITION WITH PRIOR YEAR COMPARISONS June 2016

NET ASSETS AND LABILITIES				1			A	
	Prior	Variance	%	Current	Variance	*	Beginning of Year	
			200	100 100	TOO CAN E	)  - 	207 040 178	-
Net investments in capital assets	296,041,546	(87,549,841)	-29 6%	208,491,705	1,4442,527	0 176	071,047,170	4 6
Restricted for Debt Service	13,130,197	8,438,820	64.3%	21,569,017	5,221,238	31 970	10,347,779	4 (
	3.916,489	85.365.429	2179.6%	89,281,918	(0,113,500)	40.475	72,375,410	,
Total met position	313.088,232	6,254,408	2 0%	319.342.640	550 265	0.2%	318 792 375	4
To the second like the state of the second like the state of the second like the state of the second like the								
Apriles Sta	864.718	(34,529)	4 0%	830,189	C	%00	830,189	W
Chairms payable	6 769.350	19.792.686	292.4%	26,562,036	906,181	3 5%	25,655,855	4
Net pension obligation	72 749 200	2 123 426	%6 %	25.871.716	904.212	3 6%	24,967,504	-
Other postrement beachts Rabuny	111 224 183	151 779 111	100 6%	223,151,314		%0 0	223,151,314	60
Bonds payable (net of current matternes)			0 0%	*	9	%0 0	λ	9
Special Community Disaster Lean rayable		0	7000	10		0.0%	¥	10
Southeast Louisiana Project liability	C 417 602	(198 601)	7 2%	5 028 012	24	960 0	5.028.912	=
Debt Service Assistance Fund Loan payable	148,024,144	133,420,023	90.1%	281,444,167	1.810.393	949 0	279,633,774	24
Current lishilities (rasyable from current assets)								
A country may ble and other liabilities	7,992,236	377,197	4 7%	8,369,433	(6,151,990)	-42.4%	14,521,423	13
Due to City of New Orleans	1,223,988	(960'685)	48 1%	634,892	480,132	310 2%	154,760	14
Discourse Debrahament Development Davakrine Loan	7,039,802	(698,662)	%6 6-	6,341,140	(643,853)	-9 2%	6,984,993	15
Defender and actimated cavable	2,719,549	1,562,001	57 4%	4,281,550	353,922	%06	3,927,628	16
	142,723	(78.761)	-55 2%	63,962	(815)	-1.3%	64,777	17
Dute to other name of the same of the same	5 129 739	106,541	2 1%	5,236,280	514,145	10.9%	4,722,135	18
Accreed sammes, varances and seen pay	3 851 004	(57,748)	-1 5%	3,793,256	1	%00	3,793,255	119
Claims payable	271 339	17 353	4 7%	388.691		%0 0	388,691	20
Debt Service Assistance Fund Louin payable	6 157 540	(435,811)	%1.6-	5.621.738	36.510	0 7%	5,585,228	21
Advances from federal government	246.065	1.045.200	A72. A9%	1 707 074	1 206 216	1404.9%	85,858	22
Other Liabilities	740,003	1,042,203	0/4 674	700 000 75	(4 20E 722)	702 01	977 976 08	33
Total current liabilities (payable from current assets)	34,874,793	1,148,223	3.3%	36,023,010	(4,205,752)	-10.3%	40,220,740	1
Current fiabilities (payable from restricted assets)			è	000		7000	243 300	74
Accraed interest	554,449	188,831	34 1%	743,300	0	000	000,000	1 1
Bonds payable	1	325,000	%00	325,000	*	%00	325,000	3
Retainers and estimates payable	79,408	3,666	4 6%	83,074	55,244	198.5%	27,830	20
Customer dennosits	11,015,291	447,296	4.1%	11,462,587	283.883	2.5%	11.178.704	77
Total current liabilities (payable from restricted assets)	11,649,148	964,813	8 3%	12,613,961	339.127	2 8%	12.274,834	28
TOTAL CURRENT LIABILITIES	46,523,941	2.113.036	4 5%	48,636,977	(3.866.605)	74%	52 503,582	29
TOTAL LIABILITIES	194,548,085	135,533,059	%2 69	330,081,144	(2,056,212)	-0.6%	332 137,356	8
Deferred inflows or resources:	3	974,966	0.0%	974,966	*	9600	974,966	31
Deferred amounts related to net pension naturny		1700	1000	074 066	9	0.090	074 966	33
TOTAL DEFERRED INFLOWS OF RESOURCES		974,966	0.0%	974,986		0.00	9/4,900	7
Total Not Desistan I tabilities and Deferred Inflown of Resources	507,536,317	141,787,467	27.9%	650,398,750	(1.505,947)	-0.2%	651,904,697	83

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# SEWERAGE AND WATER BOARD OF NEW ORLEANS WATER SYSTEM FUND STATEMENTS OF CASH FLOWS June 2016

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23 24 25 25 25

# SEWERAGE AND WATER BOARD OF NEW ORLEANS WATER SYSTEM FUND STATEMENTS OF CASH FLOWS June 2016

	=	7 m 4 m	9 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	11 2 2 4 1 4 1 4 1 4 1 4 1 4 1 4 1 4 1 4	15
A %	-22.8%	-14.2% -32.1% -55.3% 0.0%	55.4% 0.0% -1066.7% 0.0% -97.0%	3.6% 3.6% 1404.2% 121.2%	-995.1%
C YTD Variance	1,328,302	(1,638,200) (199,792) (712,238)	(819,728) 55.4% 153,685 0.0% (4,867,099) -1066.7% 11,270,536 -97.0%	105,987 74,300 18,476,827 (604,513)	22,568,067
B YTD Prior Year	(5,833,002)	11,511,588 621,596 1,287,242	(1,479,842) 456,279 (11,619,931)	(78,207) 2,049,126 1,315,859 (498,646)	(2.267.938)
A YTD Current Year	(4,504,700)	9,873,388 421,804 575,004	(2,299,570) 153,685 (4,410,820) (349,395)	27,780 2,123,426 19,792,686 (1,103,159)	20.300.129
	Reconciliation of operating loss to net cash used in Operating activities is as follows: Operating loss Adjustments to reconcile net operating loss to net cash	used in operating activities:  Depreciation  Provision for claims  Provision for (revision) doubtful accounts  Amortization	Change in operating assets and liabilities: (Increase) decrease in customer and other receivables Increase in inventory Increase (decrease) in prepaid expenses and other receivables Decrease in net pension asset Increase (decrease) in accounts payable	Increase (decrease) in accrued salaries, due to pension and accrued vacation and sick pay Increase in met other postrettrement benefits liability Increase (decrease) in net pension obligation Decrease in other liabilities	15 Net cash used in operating activities

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# SEWERAGE AND WATER BOARD OF NEW ORLEANS

# STATEMENT OF REVENUES AND EXPENSES AND CHANGES IN NET POSITION SEWER SYSTEM FUND

# WITH PRIOR YEAR COMPARISONS

June 2016

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	MTD	MTD	MTD		YTD	TTD	<b>VTD</b>	
	Actual	Prior Year	Variance	%	Actual	Prior Year	Variance	%
Operating revenues:	9	-	154	0.0%	34	15	¥	0.0%
Sales of water and delinquent ices	8 877 450	7 813.795	1,058,655	13.5%	51,465,846	45,962,192	5,503,654	12.0%
Sewerage service charges and using	29.515	28,144	1,371	4.9%	178,960	151,899	27,061	17.8%
Flumbing inspection and accuse acco	19,275	16,789	(27,514)	-58.8%	265,014	156,673	108,341	69.2%
Total operating revenues	8,921,240	7,888,728	1,032,512	13.1%	51,909,821	46,270,764	5,639,057	12.2%
Onerodina Ryperese.								
Operating traperation	94,582	27,708	66,874	241.4%	382,479	202,799	179,680	88.6%
Charles Contrad	32,822	26,886	5,936	22.1%	242,312	255,323	(13,011)	-5.1%
Commit	311,077	270,762	40,316	14.9%	1,474,328	964,313	510,014	52.9%
Operations	2,939,608	2,049,741	889,867	43 4%	16,953,086	14,921,771	2,031,314	13.6%
Operations	118,485	89,285	29,200	32.7%	627,984	556,499	71,485	12.8%
U Engineering	302,212	257,363	44,849	17.4%	1,794,801	2,101,113	(306,312)	-14.6%
Logoucs Communications	50,752	37,257	13,495	36.2%	122,638	176,771	(54,133)	-30.6%
2 Adminetration	314,481	395,089	(80,607)	-20.4%	2,118,358	905,000	1,213,358	134.1%
A Object Einsandel Officer	797,616	487,108	310,508	63.7%	3,847,954	3,609,037	238,917	%99
		*	140	%0.0	4	Ä	4	%0.0
	(441,155)	,	(441,155)	%00	(2,229,247)	•0)	(2,229,247)	%0.0
	1,739,559	1,534,214	205,345	13.4%	10,392,589	10.841.526	(448,936)	4.1%
	6,260,039	5,175,412	1,084,627	21 0%	35,727,287	34,534,153	1,193,134	3.5%
9 Operating income (loss)	2,661,201	2,713,316	(52,115)	-1.9%	16,182,534	11,736,611	4,445,923	37.9%
Non-operating revenues (expense):							ă	%00
9 Two-mill tax	à	3	•	0.0%	*			2000
	:#F	¥h	1	%0.0		1	8	0.0%
22 Six-mill tax	- #X	nan	ő	0.0%	ř	i		0.0%
3 Nine-mill tax		34	٠	%0.0	ž)	40		0.0%
4 Interest income	135,400	70,002	65,398	93.4%	374,688	139,595	235,093	108.4%
S Other Income	101,451	J080:	101,451	%0.0	148,677	159,998	(17,511)	-7.170
6 Interest expense	10	18	*	%0.0	Š	***	9	2000
	×	*		%90	•			0.078
28 Total non-operating revenues	236,851	70,002	166.849	238 3%	523.365	299,593	223,112	14.1%
State of the first one of the state of the s	2 898 052	2.783.318	114,734	4.1%	16,705,898	12,036,204	4,669,695	38.8%
	1.762.470	882,291	880,179	99.8%	4,377,890	2,766,615	1,611,275	58.2%
St. Change in act position	4,660,522	3,665,609	994,913	27 1%	21,083,788	14,802,819	6,280,970	42.4%
32 Net position, beginning of year				1	763,119,641	747,366,915	36,833,696	4.2%
				Ш				

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# SEWERAGE AND WATER BOARD OF NEW ORLEANS SEWER SYSTEM FUND STATEMENT OF REVENUES AND EXPENSES AND CHANGES IN NET POSITION WITH BUDGET COMPARISONS

June 2016

			1	7	m	4	10			9	7	00	6	10	11	12	55		<b>1</b>	C	91	17	18	19		20	16	1 8	7 5	3 :	74	25	56	27	28	(	53	30	31	32	33
H	ì	*	0.0%	-1.8%	%8.6	-11.3%	-1 8%			2.1%	-26.8%	29.0%	-10.7%	-24.1%	-19.3%	47.5%	23 3%	24.000	-54.0%	0.0%	14.1%	5.7%	-8.9%	18.5%		%0.0	7000	0.0.0	0.0%	0.0%	0.0%	-35.6%	0.0%	%0.0	126.5%		20.3%	0.0%		4.2%	7,0%
9	QTY .	Variance		(946,421)	15,920	(33,647)	(964,148)			7,744	(88,866)	331,767	(2,039,665)	(198,890)	(428,262)	(110,851)	736 690	0.00,000	(1,984,170)	4	(274,742)	556,396	(3,492,852)	2,528,704			15			W.	374,688	(82,354)	к		292,334		2,821,038	4,377,890		30,552,726	51,636,514
Œ	QT.A.	Budget	*	52,412,268	163,041	298,661	52,873,969			374,736	331,179	1,142,561	18,992,751	826.875	2,223,063	233,489	1 201 669	800,185,1	5,832,131	100	(1,954,505)	9,836,194	39,220,139	13,653,830				***	è		ń	231,031	×	9)	231,031		13,884,861	g		732,566,915	732,566,915
м	YTD	Actual	Ŧ.	51,465,846	178,960	265,014	51 909 821			382,479	242,312	1,474,328	16,953,086	627.984	1 794 801	122 638	110,000	2,118,338	3,847,954	4	(2,229,247)	10,392,589	35,727,287	16,182,534		3		*	(9)	14.	374,688	148,677	Sk.	×	523,365		16,705,898	4,377,890	21,083,788	763,119,641	784,203,429
Q		%	%0.0	1.6%	%9%	-61.3%	1 2%			51.4%	40.5%	63.4%	-7 1%	-14 0%	-18.4%	30.4%	30.478	36.6%	-17.9%	%0:0	35.4%	6.1%	4.2%	16.9%		900	0.070	0.0%	0.0%	0.0%	%0.0	163.5%	%0.0	0.0%	515.1%		25.2%	%0.0	101.4%		I.
C	MTD	Variance	36	137.072	2 342	(30 \$02)	108 912			32,126	(22,374)	120 651	(725,851)	(10 328)	(62,73)	11 837	11,637	84,204	(174,406)	š	(115,404)	100,194	(276,650)	385,563				*	8	(*)	135,400	62,946		( ()	198.346		583,909	1,762,470	2,346,379		
æ	MTD	Budget	3	8 735 378	27.173	777 07	0 010 300	2000		62,456	55.196	190 427	2 165 450	127 010	270,512	30.05	58,915	230,278	972,022	×	(325,751)	1.639.366	6,536,690	2.275.638			NO.	19 <b>4</b>	×	6	<u></u> (4	38,505	•		38.505		2,314,143	10	2,314,143		
*	MTD	Actual	0	9 877 450	2012,730	27, 91	0001040	0,721,240		94.582	32 822	211 077	2 020 609	110 405	110,463	212,200	50,752	314,481	797,616		(441.155)	1 739 559	6,260,039	2 661 201			ě.		378	ř	135,400	101.451		i i	736 851	To search the services	2,898,052	1.762.470	4,660,522		
			Operating revenues:	Sales of water and definiquent lees	Sewerage service charges and uci too	Plumbing inspection and ucense tees	Other revenues	Total operating revenues	Something of the state of the s	Operating Expenses:	Executive Director	Special Counsel	Security	Operations	Engineering	Logistics	Communications	Adminstration	Chief Financial Officer	Continuous Improvement	Allocation for Overhead	Allocation for Connection Personnel	Total operating expenses	Contraction (New)	Operating income (loss)	Non-operating revenues (expense):	Two-mill tax	Three-mill tax	Six-mill fax	Nine-mill tax	Interacting	Office Income		Interest expense	Operating and maintenance grants	Lotal non-operating revenues	Income before capital contributions	Control contributions	Change in net position		Net position, beginning of year Net position, end of year
					7	m	4	10		,	0 1	7	00	0	10	11	12	13	14	1 4	7	1 5	18	5	7		20	21	22	23	3	4 6	3 %	97	17	78	20	3 6	31		3 22

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# SEWERAGE AND WATER BOARD OF NEW ORLEANS SEWER SYSTEM FUND

STATEMENTS OF NET POSITION WITH PRIOR YEAR AND BEGINNING OF YEAR COMPARISONS June 2016

,	10		014 1	176 2	838	413 4	047 5	i	902 7	\$ 789	6 -	569 10	256 11	581 12	158 13	14	15	062 <b>16</b>	643 17		098 19 00 20	1	871 21	22	17,965 23	17,965 24	832 25		958 27	100	800 29
	Bee	To a second	1,193,915,014	245,365,176	948,549,838	107,234,413	29,750,047	626,442	137,610,902	31,329,687		1.218.569	32,548,256	7,701,581	8,457,158			25,006,062	1,024,643	·	<del>.,</del>		48,105,871				1.166.832.832			96,966,6	1.176,829,800
4	3	*	1.2%	3.3%	%9.0	-31.1%	45.8%	%00	-14.3%	108.2%	0.0%	0.1%	104.1%	-85.7%	5.0%	%00	0.0%	-25.1%	344.2%	16.5%	0.0%	0.0%	-17.1%	%0.0	%0'0	%0.0	1.0%	%0.0	0,0%	0.0%	1.0%
4		Variance	13,802,962	8,094,420	5,708,542	(33,299,143)	13,635,309	(1)	(19,663,835)	33,889,350	•	1,757	33,891,107	(6,603,408)	424,772	١	58	(6,278,247)	3,526,330	704,305	£	*	(8.226.190)	ñ	*	3	11,709,624	*8		*	11,709,624
	Current	Year	1,207,717,976	253,459,596	954.258.380	73,935,270	43,385,356	626,441	117,947,067	65,219,037	7	1.220,326	66,439,363	1,098,173	8,881,930	34	58	18,727,815	4,550,973	4,962,149	1,173,098	483,483	39,879,681	190	17.965	17.965	14.4% 1.178.542.456	6,360,010	3,636,958	896'966'6	1 188 539 424
١	;	*	5.1%	7.8%	4.4%	462.9%	28.9%	-5.0%	148.6%	457.1%	%00	3.1%	415.4%	-93.5%	21.0%	0.0%	%00	8.4%	229.2%	-56.0%	0.2%	48 6%	-28.3%	%00	0.0%	0.0%	14,4%	0.0%	-7 5%	154,3%	764 351
4	I	Variance	58,447,212	18,436,538	40,010,674	60,800,607	9,739,348	(32.725)	70,507,230	53.513.129		36,551	53,549,680	(15,786,453)	1.538.875	300	. (1)	1,445,219	3,168,557	(6,304,090)	2,297	158,816	(15,776,779)	*	Y 98	60	148,290,805	96	(294,644)	6,065,366	124 325 421
₹	Prior	Year	1.149,270,764	235.023.058	914,247,706	13.134,663	33,646,008	659,166	47,439,837	11.705.908		1.183.775	12,889,683	16,884,626	7 343 055	•	58	17,282,596	1,382,416	11,266,239	1,170,801	326,669	55,656,460	٠	17 965	17,965	1,030,251,651	ά	3.931.602	3,931,602	424 404 440 1
Assets		Noncurrent assets:	December short and amparent	Topology paner and equipment	Property, plant, and equipment, net	KESTICING CESS, CING equivalent, and investments	Cash and take to the taken of taken of taken of the taken of tak	Health incurrence receive	Total restricted cash, cash equivalents, and investments	Designated cash, cash equivalents, and investments		Customer acposits	Just Total designated cash and cash equivalents, and investments	Current assets: Unrestricted and undesignated Cash and cash equivalents	Accounts receivable:	CESTORICS (IPC) OF ALLOWALICE TO TOWNS AND ACCOUNTY.	Latters I all ACS	Merco.	Micelancons	Due from enterprise fund	Inventory of supplies	Prepaid expenses	Total unrestricted current assets	Other assets:	Bond issue costs	Deposits Total other assets	TOTAL ASSETS	Deferred outflows or resources: Deferred outflows or resources:	Deferred face on bond refinding	TOTAL DEFERRED OUTFLOWS OF RESOURCES	

# SEWERAGE AND WATER BOARD OF NEW ORLEANS SEWER SYSTEM FUND STATEMENTS OF NET POSITION WITH PRIOR YEAR COMPARISONS June 2016

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# SEWERAGE AND WATER BOARD OF NEW ORLEANS SEWER SYSTEM FUND STATEMENTS OF CASH FLOWS June 2016

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### SEWERAGE AND WATER BOARD OF NEW ORLEANS SEWER SYSTEM FUND STATEMENTS OF CASH FLOWS June 2016

	A	B	C	Q	
	Y I D Current Year	Y I D	Variance	%	
Reconciliation of operating loss to net cash used in					
operating activities is as follows: Operating loss	16,182,533	25,107,468	(8,924,935)	-35.5%	1
Adjustments to reconcile net operating loss to net cash					
used in operating activities:	8.094.421	11.125.202	(3.030.781)	-27.2%	7
Provision for claims	268,586	358,508	(89,922)	-25.1%	۳
Provision for (revision) doubtful accounts	532,416	530,343	2,073	0.4%	4
Amortization	**	•	Ê	%0.0	N)
Change in operating assets and liabilities:					
(Increase) decrease in customer and other receivables	(2,071,291)	(1,961,183)	(110,108)	2.6%	9
Increase in inventory	(2,297)	1	(2,297)	0.0%	1
Increase (decrease) in prepaid expenses					
and other receivables	2,976,717	(6,670,079)	12,646,796	-130.8%	90
Decrease in net pension asset	ï	Đ	ě	%0.0	0
Increase (decrease) in accounts payable	(2,544,059)	(11,606,997)	9,062,938	-78.1%	10
Increase (decrease) in accrued salaries, due to					
pension and accrued vacation and sick pay	135,585	(60,249)	195,834	-325.0%	1
Increase in net other postretirement benefits liability	2,123,427	2,049,126	74,301	3.6%	12
Increase (decrease) in net pension obligation	19,662,740	1,315,859	18,346,881	1394.3%	13
Decrease in other liabilities	(429.279)	(358.508)	(170.771)	19.7%	14
Not one head in one offering	44 929 499	16.829.490	28,100,009	167.0%	15
TOTAL CROSS ROOM IN CALL STREET STREET					

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# SEWERAGE AND WATER BOARD OF NEW ORLEANS

# DRAINAGE SYSTEM FUND STATEMENT OF REVENUES AND EXPENSES AND CHANGES IN NET POSITION WITH PRIOR YEAR COMPARISONS June 2016

		*	æ	Ü	a	딘	124	G	H	
		QTIM	MTD	MTD	į	ATY	OTY :	ATTD . :	3	
		Actual	Prior Year	Variance	%	Actual	Prior Year	Variance	%	
<del>-</del>	Operating revenues: Sales of water and delinguent fees	•	8	•	%0'0	0	: *:		0.0%	1
. ~	Sewerage service charges and del fees	•		(16)	%00	Ü	í.t	8	0.0%	7
1 17	Plumbing inspection and license fees	4	9	: ::	%00	ě			%00	m
) 4	Other revenues	3,602	2,387	1215	\$6.05	32,915	20,157	12,758	63.3%	4
· w	Total operating revenues	3,602	2.387	1,215	20 9%	32,915	20,157	12,758	63.3%	5
	Onerating Expenses:									
9	Executive Director	92,738	25,845	66,894	258.8%	369,999	193,719	176,280	91 0%	9
-	Special Counsel	52,640	27,071	25,569	94.5%	250,654	255,843	(5,189)	-2.0%	7
90	Security	294,886	255,282	39,604	15.5%	1,357,919	882,000	475,919	54.0%	90
6	Operations	2,171,941	828,984	1,342,957	162.0%	8,717,043	8,136,686	580,357	7.1%	6
10	Enginecting	111,686	89,745	21,941	24.4%	615,964	701,209	(85,245)	-12.2%	10
11	Logistics	293,675	334,986	(41,311)	-12.3%	1,850,175	2,012,298	(162,123)	-8.1%	11
12	Communications	50,752	37,257	13,495	36.2%	122,638	114,271	8,367	7.3%	12
13	Adminstration	249,453	312,703	(63,250)	-20 2%	1,682,594	716,000	966,594	135.0%	13
14	Chief Financial Officer	345,277	114,810	230,467	200.7%	1,423,346	1,297,604	125,743	81.6	14
15	Continuous Improvement	30	8	36	%0.0	4		4	0.0%	15
16	Allocation for Overhead	(362,261)	(i)	(362,261)	%0.0	(1,788,991)	ΞE	(1,788,991)	0.0%	16
17	Non-Cash Operating Expenses	1.736.297	1,538,269	198,028	12.9%	10,374,193	10,966,100	(591,907)	-5.4%	17
90	Total operating expenses	5,037,085	3,564,952	1,472,133	41.3%	24,975,540	25,275,731	(300,192)	-1.2%	90
19	Operating income (loss)	(5,033,483)	(3,562,565)	(1,470,918)	41.3%	(24,942,624)	(25,255,574)	312,950	-12%	19
	Non onesotine maraniae (avnonea).									
20	Two-mill fax	191	337	(176)	-52.3%	7,016	752	6,264	833.0%	20
7	Three-mill fax	221,144	431,769	(210,625)	48.8%	14,270,940	13,683,263	587,677	4.3%	21
22	Six-mill tax	223,516	436,467	(212,951)	48.8%	14,423,945	13,829,938	594,007	4.3%	22
23	Nine-mill tax	335,042	654,227	(319,185)	48.8%	21,620,851	20,730,308	890,543	4.3%	23
74	Interest income	18,879	6,774	12,105	178.7%	60,083	31,707	28,376	89.5%	24
25	Other Income	×	*	8	%0.0	ř.	*5	ě	%00	25
26	Interest expense		8	•11	%0.0	Unic	æ	*	%0.0	76
27	Operating and maintenance grants		1,000		%0.0	Si.		*	0.0%	27
28	Total non-operating revenues	798,742	1,529,574	(730.832)	-47.8%	50,382,835	48.275,968	2,106,867	4.4%	78
30	Income before capital contributions	(4.234.740)	(2.032.991)	(2,201,749)	108.3%	25,440,211	23,020,394	2,419,817	10.5%	29
3 6		250,883	¥	250,883	0.0%	3,443,334	4,344	3,438,990	79166.4%	30
31	Chauge in net position	(3,983,857)	(2,032,991)	(1,950,866)	%0.96	28,883,545	23,024,738	5,858,807	25.4%	31
32	Net position, beginning of year				1	1,000,776,299	918,396,632	82,379,667	90.0	32
33	Net position, end of year				I	H-60,200,420,1	V41,441,37V	00,100,117	7.77.16	2

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# DRAINAGE SYSTEM FUND STATEMENT OF REVENUES AND EXPENSES AND CHANGES IN NET POSITION WITH BUDGET COMPARISONS Jude 2016 SEWERAGE AND WATER BOARD OF NEW ORLEANS

		,	7	E	4	<b>S</b>		9	7	ab	6	10	11	12	13	14	15	16	17	18	19		20	21	22	23	24	25	26	27	28	29	30	31	33
Ħ	%	0.0%	0.0%	%0.0	%0.0	0.0%		3.3%	42.7%	34.2%	-31.7%	-20.3%	-38.7%	-29.3%	54.0%	-37.0%	%0.0	5.5%	1.1%	-18.0%	-18.1%		254.9%	7.2%	7.2%	7.2%	77.2%	-100.0%	%0.0	%0.0	62%	49.7%	%0.0	70.0%	9.0%
G	YTD	3	٠		32,915	32,915		11,701	(186,774)	345,860	(4,046,564)	(156,638)	(1,168,326)	(50,851)	589,713	(834,880)	4	(93,991)	114,754	(5,475,993)	5,508,908		5,039	961,477	971,676	1,456,728	26,182	(483,385)	30	•	2,937,717	8,446,625	3,443,334	11,889,959	82,379,667 94,269,626
E	YTD		nen	i di	*			358,299	437,429	1,012,059	12,763,607	772,602	3,018,502	173,489	1,092,882	2,258,227		(1,695,000)	10,259,440	30,451,533	(30,451,533)		1,977	13,309,463	13,452,269	20,164,122	33,901	483,385	9	e.	47,445,118	16,993,585	*	16,993,585	918,396,632
ú	YTD	·	9	Ą	32,915	32,915		369,999	250,654	1,357,919	8,717,043	615,964	1,850,175	122,638	1,682,594	1,423,346	4	(1,788,991)	10,374,193	24,975,540	(24,942,624)		7,016	14,270,940	14,423,945	21,620,851	60,083	9	ж		50,382,835	25,440,211	3,443,334	28,883,545	1,000,776,299
Q	%	0.0%	%0.0	%0.0	%0.0	%0.0		55.3%	-27.8%	74.8%	2.1%	-13.3%	41.6%	75.5%	37.0%	-8.3%	%0.0	28.2%	1.5%	%8.0-	%8-0-		136 6%	-51.7%	-51.7%	-51.7%	234.1%	-100.0%	0.0%	%0.0	-53.0%	25.5%	%0.0	18 0%	ļ
O	MTD	٠	9	À	3,602	3,602		33,022	(20,265)	126,210	44,674	(17,081)	(209,409)	21,837	67,306	(31,094)	2,400	(79,761)	26,390	(38,171)	41,773		93	(236,695)	(239,236)	(358,594)	13,229	(80,564)	ř		(901.767)	(859,994)	250,883	(609,111)	
ρ	MTD		•	¥	*			59,716	72,905	168,677	2,127,268	128,767	503,084	28,915	182,147	376,371	٠	(282,500)	1,709,907	5,075,255	(5.075.255)		89	457,839	462,752	693,636	5,650	80,564	×	9.3	1,700,509	(3,374,746)	36	(3,374,746)	
*	MTD Actual		(5)	A	3,602	3,602		92,738	52,640	294,886	2,171,941	111,686	293,675	50,752	249,453	345,277	(4)	(362,261)	1,736,297	5,037,085	(5,033,483)		161	221,144	223,516	335,042	18,879	3	×.	a.	798,742	(4,234,740)	250,883	(3,983,857)	
		Operating revenues: Sales of water and delinquent fees		Plumbing inspection and license fees	Other revenues		Operating Expenses:	Executive Director	Special Counsel	Security	Operations	Engineering	Logistics	Communications	Adminstration	Chief Financial Officer	Continuous Improvement		Non-Cash Operating Expenses	Total operating expenses	Operating income (loss)	Non-operating revenues (expense):	Two-mill tax	Three-mill tax	Six-mill tax	Ninc-mill tax	Interest income	Other Income	Interest expense	Operating and maintenance grants	Total non-operating revenues	Income before capital contributions	Capital contributions	Change in net position	Net position, beginning of year Net position, end of year
			2	60	4	N)		9	7	90	9	10	11	12	13	14	15	16	17	100	119		20	21	22	23	24	25	26	27	28	29	30	31	33

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## STATEMENTS OF NET POSITION WITH PRIOR YEAR AND BEGINNING OF YEAR COMPARISONS SEWERAGE AND WATER BOARD OF NEW ORLEANS DRAINAGE SYSTEM FUND

June 2016

Prior   Vair   Variance   %   Vear   Variance   %   Vear   Variance   %   Vear   Variance   %   Vear   Vairance   %   Vear   Ve		•	p	ن	a	42	de .	9	
Vear   Variance   %   Vear   Vear   Variance   %   Vear	Assets	Prior			Current			Beginning of	
od degrecation of deglipment and investments and investments of deglipment and cash equivalents, and investments of degrecation of deglipment and cash equivalents, and investments of degrecation of deglipment and cash equivalents, and investments of deglipment and cash equivalents, and investments of degree of degr	Noncurrent assets:	Year	Variance	%	Year	Variance	%	Year	
1009-971-512   19.389-380   6.7%   310.059771   8.607.262   2.9%   310.145.269   310	and an investment	1.300,441,403	162.111.243	12.5%	1,462,552,646	13,294,262	0.9%		_
1,000,971,512   142,513.65   141%   1,152,492,873   4,667,000   0.4%   1,147,805,875	e scrimmlated denreciation	290,469,891	19,589,880	6.7%	310,059,771	8,607,262	2.9%	301,452,509	7
## 8,407,534 (3,470,651) 0.09% 4,936,883 475,206 10.7% 4,461,677 (2,534) 0.09% 6,33,272 (1) 0.09% 633,272 (1) 0.09% 633,273 (1) 0.09% 633,273 (1) 0.09% 633,273 (1) 0.09% 633,273 (1) 0.09% 633,273 (1) 0.09% 633,273 (1) 0.09% 633,273 (1) 0.09% 633,273 (1) 0.09% 633,773 (1) 0.09% 633,773 (1) 0.09% 633,773 (1) 0.09% 633,773 (1) 0.09% 633,773 (1) 0.09% 633,773 (1) 0.09% 633,773 (1) 0.09% 633,773 (1) 0.09% 63,900 (1) 0.09% (1) 0	erty, plant, and equipment, net	1,009,971,512	142,521,363		1,152,492,875	4,687,000	0.4%	1,147,805,875	n
## 8,447,534 (3,470,631) 0.0% 4,956,883 473,206 1.07% 4,461,677    15,573,471 (74,563) 2.29% 2,498,08 2,397,075 2353.9% 1018.33    11,640,171 (3,571,108) -3.0,7% 8,069,063 2,872,280 0.55.3% 5,196,783    11,640,171 (3,571,108) -3.0,7% 8,069,063 2,872,280 0.0% 17,645,78    11,640,171 (3,571,108) -3.0,7% 8,069,063 2,872,280 0.55.3% 5,196,783    11,640,171 (3,571,108) -3.0,7% 8,069,063 2,872,280 0.55.3% 1,106,148    11,640,171 (3,571,108) -3.0,7% 8,069,063 2,872,280 0.0% 1,106,148    11,640,171 (3,571,108) -3.0,7% 8,046,063 2,178,753 123.4% 17,645,78    11,640,171 (3,571,108) -3.0,7% 8,044,268	tricted cash, cash equivalents, and investments								
2,573,471 (74,563) 2.9% 2,498,908 2,397,075 2353.9% 101,833 11,640,171 (3,511,108) -30,7% 8,069,063 2,872,280 553.9% 5,196,783 11,640,171 (3,511,108) -30,7% 8,069,063 2,872,280 553.9% 5,196,783 11,640,171 (3,511,108) -30,7% 8,069,063 2,872,280 553.9% 5,196,788 11,142,553 29,78 11,19% 39,424,331 21,778,753 123.4% 17,645,578 2,624,093 8,409,383 320,5% 11,033,476 414,378 3,9% 10,619,098 2,624,093 8,409,383 320,5% 11,033,476 414,378 3,9% 10,619,098 2,997,801 818,126 27,3% 3,815,927 (1,742,725) -31,4% 5,588,652 125,063 2,997,801 818,126 27,3% 3,815,927 (1,742,725) -31,4% 5,588,652 125,063 12,069 11,407,539 (10,972,162) 96,2% 22,379,701 (2,396,483) -3,7% 24,761,84 11,407,539 10,972,162 96,2% 22,379,701 (2,396,483) -3,7% 24,776,184 11,407,539 10,972,162 96,2% 22,379,701 (2,396,483) -3,7% 24,776,184 11,407,539 10,972,162 96,2% 22,379,701 (2,396,483) -2,97,60 10,400 -0,0% 6,360,010 -0,0% 6,	h and eash conivalents restricted for capital projects	8,407,534	(3,470,651)	%0.0	4,936,883	475,206	10.7%	4,461,677	マ
659,166 (25,894) 3.9% 633,272 (1) 0,0% 633,273 (1) 1,640,171 (3,571,108) -30,7% 8,069,063 2,872,280 53,3% 5,196,783 (1),640,171 (3,571,108) -30,7% 8,069,063 2,872,280 53,3% 5,196,783 (1),640,171 (3,571,108) -30,7% 8,069,063 2,872,280 53,3% 5,196,783 (1),645,578 (1,42,633 29,718 1,103,474 11,9% 39,424,331 21,778,753 1123,4% 1,176,544 (1,712,371 1,777 1,786,510 1860,6% 18,816,192 (2,997,801 1,155,822 20,78 8,044,268 (3,47,96) (2,997,801 1,121,2,821 4,14% (1,716,238) (2,717) 14,7% (1,496,07) (2,992,059) 12,12,821 4,14% (1,716,238) (2,20,171) 14,7% (1,496,07) (2,992,059) 12,12,821 4,14% (1,716,238) (2,20,171) 14,7% (1,496,07) (2,992,059) 12,12,821 4,14% (1,716,238) (2,20,171) 14,7% (1,496,07) (2,992,059) 12,12,821 4,14% (1,716,238) (2,20,171) 14,7% (1,496,07) (2,992,059) 12,12,821 4,14% (1,716,238) (2,20,171) 14,7% (1,496,07) (1,906, 10,400	t service toserve	2,573,471	(74,563)	-2.9%	2,498,908	2,397,075	2353.9%	101,833	163
11,640,171 (1,5371,108)	if h insurance recerve	991'659	(25.894)	-3.9%	633,272	(1)	%0.0	633,273	9
sis and investments 35,229,557 4,194,774 11.9% 39,424,331 21,778,753 123.4% 17,645,578 sits and investments designated for capital projects 35,229,557 4,194,774 11.9% 39,424,331 21,778,753 123.4% 17,645,578 sits and investments 26,24,093 8,409,383 320.5% 11,676 40,596,702 21,780,510 1860,6% 18,816,192 20,09% 11,033,476 414,378 3,9% 10,619,098 and cash equivalents, and investments 2,637,210 4,224,492 11,6% 40,596,702 21,780,510 1860,6% 18,816,192 20,0% 10,09% 1	restricted cash, cash equivalents, and investments	11,640,171	(3.571,108)	-30.7%	8,069,063	2,872,280	55.3%	5,196,783	7
1,142,653   2,9718   2,6%   1,172,371   1,757   0,2%   1,170,614	gnated cash, cash equivalents, and investments	35.229.557	4.194.774	11.9%	39,424,331	21,778,753	123.4%	17,645,578	90
1,142,653   29,718   2,6%   1,172,371   1,757   0,2%   1,170,614     36,372,210   4,224,492   11,6%   40,596,702   21,780,510   1860,6%   18,816,192     ansked				0.0%	•	,	%0.0	•	0
Secretaristic   36,372,210   4,224,492   11,676   40,596,702   21,780,510   1860,6%   18,816,192		1,142,653	29.718	2.6%	1,172,371	1,757	0.2%	1,170,614	2
undesignated 2,624,093 8,409,383 320,5% 11,033,476 414,378 3,5% 10,619,098 ables:  a of allowance for doubtful accounts)  7,888,416 153,822 2,0% 8,044,268 - 0,	aci one I designated cook and cook equivalents, and investments	36.372.210	4,224,492	11.6%	40,596,702	21,780,510	1860.6%	18,816,192	Ξ
equivaments  organizations  organizations  reconnects	Unrestricted and undesignated	2 624 093	8 409 383	320.5%	11.033.476	414.378	3.9%	10,619,098	12
equivalents  cquivalents  cquivalents  cquivalents  cquivalents  cquivalents  cquivalents  7.888,416	restricted and undesignated	2 634 003	0 400 202	300 60%	11 032 476	414 378	%	10 619 098	-
### 10.0%  **A goal of allowance for doubtful accounts)  **A goal of	ash and cash equivalents	2,024,033	0,407,000	20070	*		3		
7,888,416 155,852 2.0% 8,044,268 - 0.0% 8,044,268  2,997,801 818,126 27.3% 3,815,927 (1,742,725) -31,4% 5,558,652 125,063 229,132 183.2% 3,815,927 (1,742,725) -31,4% 5,558,652 125,063 229,132 183.2% 3,815,927 (1,742,725) -31,4% 5,558,652 125,063 229,132 183.2% 3,815,927 (1,742,725) -31,4% 5,558,652 125,063 229,059) 1,212,821 4,14% (1,716,238) (220,171) 14,7% (1,496,077) 606,428 (11,968) 2.0% 22379,701 (2,396,483) -9,7% 24,460 10,400 - 0.0% 10,400 - 0.0% 10,400 - 0.0% 10,400 10,400 - 0.0% 10,400 - 0.0% 10,400 - 0.0% 10,400 10,400 - 0.0% 6,560,010 - 0.0% 6,560,010 10,400 - 0.0% 6,560,010 - 0.0% 6,560,010 10,400 - 0.0% 6,560,010 - 0.0% 6,560,010 10,400 - 0.0% 6,560,010 - 0.0% 6,560,010 10,400 - 0.0% 6,560,010 - 0.0% 6,560,010 10,400 - 0.0% 6,560,010 - 0.0% 6,560,010 10,400 - 0.0% 6,560,010 - 0.0% 6,560,010 10,400 - 0.0% 6,560,010 - 0.0% 6,560,010	counts receivable:	0		0.0%	•	*/	%0.0	1740	13
125,063   229,132   183,26   27,3%   3,815,927   (1,742,725)   -31,4%   5,558,652   1,202,160   1,25,063   1,212,821   -41,4%   (1,716,238)   (2,20,171)   14,7%   (1,496,067)   1,202,160   1,202,160   1,202,160   1,202,171   14,7%   (1,496,067)   1,202,171   14,7%   (1,496,067)   1,202,160   1,402,233,613   -2,97%   253,613   -2,97%   253,613   -2,97%   253,613   -2,97%   2,23,613	EXCELLED (BC) OF STOWNESS TO CONTINUE SECONDS.	7,888,416	155,852	2.0%	8,044,268	18	%0'0	8,044,268	14
2,997,801 818,126 27.3% 3,815,927 (1,742,725) -31.4% 5,538,652 125,063 229,132 183.2% 3,54,195 (847,965) -70.5% 1,202,160 (2,929,059) 1,212,821 41.4% (1,716,238) (220,171) 14.7% (1,496,067) 606,428 (11,968) -2.0% 594,460 0.0%		4	(8)	%0.0	ħ	.00	0.0%	i.	15
125,063   129,132   183,2%   354,195   (847,965)   -70.5%   1,20,160     (2,929,059)   1,212,821   -41.4%   (1,716,238)   (220,171)   14.7%   (1,496,067)     (11,968)   -2.0%   594,460   0.0%   594,460     (11,968)   -2.0%   594,460   0.0%   594,460     (11,407,539   10,972,162   96,2%   22,379,701   (2,396,483)   -9.7%   24,776,184     (11,407,539   10,972,162   96,2%   22,379,701   (2,396,483)   -9.7%   24,776,184     (10,400		2,997,801	818,126	27.3%	3,815,927	(1,742,725)	-31.4%	5,558,652	16
Comparison   Com	fiscellaneous	125,063	229,132	183.2%	354,195	(847,965)	-70.5%	1,202,160	
606,428 (11,968) -2.0% 594,460 - 0.0% 594,440 - 0.0	e from enterprise fund	(2,929,059)	1,212,821	41.4%	(1,716,238)	(220,171)	14.7%	(1,496,067)	
94,797 158,816 167.5% 253,613 - 0.0% 253,613   11,407,539 10,972,162 96,2% 22,379,701 (2,396,483) -9.7% 24,776,184   10,400 - 0.0% 10,400 - 0.0% 10,400 - 0.0% 10,400   10,400 - 0.0% 10,400 - 0.0% 10,400 - 0.0% 10,400   10,400 - 0.0% 10,400 - 0.0% 10,400 - 0.0% 10,400   10,400 - 0.0% 10,400 - 0.0% 10,400 - 0.0% 10,400   10,400 - 0.0% 10,400 - 0.0% 10,400 - 0.0% 10,400   10,400 - 0.0% 10,400 - 0.0% 10,400 - 0.0% 10,400   10,400 - 0.0% 10,400 - 0.0% 10,400 - 0.0% 10,400   10,400 - 0.0% 10,400 - 0.0% 10,400 - 0.0% 10,400   10,400 - 0.0% 10,400 - 0.0% 10,400 - 0.0% 10,400   10,	enthery of sumplies	606,428	(11,968)	-2.0%	594,460	•	0.0%	594,460	
11.407.539   10.972.162   96.2%   22.379,701   (2.396.483)   -9.7%   24.776.184     10.400	enaid expenses	74,797	158,816	167.5%	253,613	E	0.0%	253,613	20
10.400	current	11.407.539	10.972.162	96.2%	22,379,701	(2,396,483)	-9.7%	24,776,184	21
10.400	r assets:								(
10,400 - 0.0% 10,400 - 0.0% 10,400 - 0.0% 10,000 10,400 - 0.0% 10,000 10,400 - 0.0% 10,400 - 0.0% 10,400 - 0.0% 10,400 - 0.0% 10,400 - 0.0% 10,400 10,400 14,4% 1,223,548,741 26,943,307 2,3% 1,196,605,434	nd issue costs	₹	<u>(</u> )	0.0%	Ė		0.0%	•	
10,400 - 0.0% 10	posits	10,400		0.0%	10,400		%0.0	10,400	141
1.069.401.832 154,146,909 14.4% 1.223.548,741 26,943,307 2.3% 1.196.605.434  ss or resources:  0.0% 6.360,010  1.069.401,832 154,146,909 14.4% 1.223.548,741 26,943,307 2.3% 1.196.605.434  1.069.401,832 1.196.605.434  1.069.401,832 1.196.605 1.196.605.138	l other assets	10,400		%0.0	10,400	*	%0.0	10.400	77
t pension liability 343.073 (53.518) -15.8% 289.555 - 0.0% 6.360,010	AL ASSETS	1.069.401.832	154,146,909	14.4%	1.223,548,741	26,943,307	2.3%		25
343.073 (53.518) -15.6% 289.555 - 0.0% 289.555	erred outflows or resources: formed amounts colored to not med mencion lishility		(10)	%0"0	6,360,010	if	%0.0	9	
	terron amounts reached to provide the provide the provider of	343.073	(\$3,518)	-15.6%	289,555	4	960.0	289,555	27

### SEWERAGE AND WATER BOARD OF NEW ORLEANS WITH PRIOR YEAR COMPARISONS STATEMENTS OF NET POSITION DRAINAGE SYSTEM FUND June 2016

			•	m1	wh 16. 14		- 0 5	4 80 90 F 20	6 0	3 2 1
Φ	Beginning of Year	0.4% 1,134,674,203 1 13.9% 101,833 2 6.5% (135,599,737) 3 2.9% 1,000,776,299 4	830,190 <b>\$</b> 25,655,854 <b>6</b> 20,622,355 7 11,481,672 <b>8</b> 9 115,703,888 <b>10</b>	6,897,639	6,981,954 15	1,512,276 16 37,820 17 2,321,195 18 4,244,150 19 247,630 20	8,109 22 22,250,773 23	1.650,000 <b>25</b> 1,650,000 <b>25</b> 26 27 27 27 27 27 27 27 28	24.007.469 29	0.0% 974,966 31 0.0% 974,966 32 2.2% 1,203,254,999 33
Œ	*	04% 1, 2353 9% -16.5% (	0.0% 3.5% 4.4% 0.0% 0.0%	10%	-3 4%	8.9% -3.4% 12.2% 0.0%	0.0% 649.9% -16.9%	%000 %000 %000	-15 6%	0.0%
B	Variance	4,336,013 2,397,075 72,150,457 28,883,545	906,182	1,810,394	(239,613)	134,037 (1,271) 284,201	52,698		(1.940,238)	26.943.307
Q	Current	1,139,010,216 2,498,908 (111,849,280) 1,029,659,844	830,190 26,562,036 21,526,567 11,481,672 - 115,703,588	179.306.659	6,742,341	1,646,313 36,549 2,605,396 4,244,151 247,630	60,807	106,697	20,256,837	974,966 974,966 1,230,198,306
C	*	13 4% -2 9% 71 0% 9 4%	4 0% 283 6% 10 9% -13 4% 0 0% 73 6%	62.2%	-3.5%	264 2% -55 2% 6 2% 17 9% 4 7%	0 0% 41 5% 15 3%	4 6% 2 2% 0 0% 0 0%	14 0%	0.0%
m	Variance	134,752,657 (74,563) (46,439,620) 88,238,474	(34,528) 19,637,160 2,123,427 (1,773,370) - 49,047,612	68,752,671	(242,378)	1,194,274 (45,007) 151,894 645,887	17,828	(5,167) 35,000	2,487,290	974,966 974,966 159,478,435
Y	Prior Year	1,004,257,559 2,573,471 (65,409,660) 941,421,370	864,718 6,924,876 19,403,140 13,255,042 66,655,976	110,553,988	6,984,719	452,039 81,556 2,453,502 3,598,264 236,490	42.979	1,615,000	17,769,547	1.069.744.905
	NET ASSETS AND LIABILITIES	Net position  Net investments in capital assets  Restricted for Debt Service  Unrestricted  Total net position	Long-term liabilities  Claims payable  Net pension obligation  7 Other postratirement benefits liability  8 Bonds payable (net of current maturities)  9 Special Community Disaster Loan Payable  10 Southeast Loaisanz Project lability	E 0	Accounts payable and outer thabilities     Due to City of New Orleans     Disaster Relmbursement Revolving Loan	16 Retainers and estimates payable 17 Due to other fand 18 Accrued salaries, vacation and sick pay 19 Claims payable 20 Debt Service Assistance Fund Loan payable	Ε	Current liabilities (payable from restricted assets)  Accrued interest  Bonds payable  Retainers and estimates payable  Customer deposits  Total current liabilities (payable from restricted assets	<ul><li>29 Total current liabilities</li><li>30 Total liabilities</li></ul>	Deferred inflows or resources:  31 Deferred amounts related to net pension liability  32 TOTAL DEFERRED INFLOWS OF RESOURCES  33 Total Net Position, Liabilities and Deferred Inflows of Resources

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# SEWERAGE AND WATER BOARD OF NEW ORLEANS DRAINAGE SYSTEM FUND STATEMENTS OF CASH FLOWS June 2016

A B C D YTD YTD YTD Current Year Prior Year Variance %	(20,038,161) 13 (477,014) 11 2,768,058 (2 (17,747,117) 22	50,166,900     47,359,753     2,807,147     5.9%     6       0.0%     7       50,166,900     47,359,753     2,807,147     5.9%     9	(100,455,007) 1,037,914 (101,492,921) -9778.5% 10 0.0% 11 0.0% 12 0.0% 13 (5,167) (973,538) 968,371 -99.5% 15 (242,381) (244,805) 2,424 -1.0% 16 2,625,208 (23,646,172) 26,271,380 -111.1% 17 (98,077,347) (23,826,601) (74,250,746) 311.6% 18	55,023	·	11,033,476     6,134,550     4,898,926     79.9%     26       40,596,702     15,757,674     24,839,028     157.6%     27       8.069,063     7.213,348     855,715     11.9%     28       59,699,241     29,105,572     30,593,669     105.1%     29
Curre	Cash flows from operating activities  Cash received from customers  Cash payments to suppliers for goods and services  Cash payments to employees for services  Other revenue	rivities I maintenance grants rament ancing activities	is	\$3 %	Net increase (decrease) in cash  Cash at the beginning of the year  Cash at the end of the period	

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# SEWERAGE AND WATER BOARD OF NEW ORLEANS DRAINAGE SYSTEM FUND STATEMENTS OF CASH FLOWS June 2016

13 14 14 15 15	3.6% 1392.3% -178.3% -127.4%	74,301 18,321,301 884,232 22,611,703	2,049,126 1,315,859 (496,005)	2,123,427 19,637,160 388,227 4,864,586	Increase in net other postretirement benefits liability Increase (decrease) in net pension obligation Decrease in other liabilities Net cash used in operating activities
11	-105.7%	5,459,301	(5,167,212)	292,089	Decrease in use pension asset Increase (decrease) in accounts payable Increase (decrease) in accounts startes, due to
00 00 ;	-114.2%	(12,845,793)	11,245,025	(1,600,768)	Increase (decrease) in prepaid expenses and other receivables Decrease in net nemsion asset
9	0.0%	11,968	ar n	11,968	Change in operating assets and liabilities: (Increase) decrease in customer and other receivables Increase in inventory
ריי	%0.0	· 6		E E	Provision for (revision) doubtful accounts Amortization
104	-51.5%	(256,319)	497,279	8,507,250 240,960	Depreciation Provision for claims
	-35.0%	13,414,383	(38,357,007)	(24,942,624)	Reconciliation of operating loss to net cash used in operating activities is as follows:  Operating loss Adjustments to reconcile net operating loss to net cash used in operating activities:
	Ω %	C YTD Variance	B YTD Prior Year	A YTD Current Year	

### Sewerage and Water Board of New Orleans Water System Unrestricted Cash and Cash Equivalents in Days of O&M Expenses at Month End

EUM Attribute: Financial Viability

Description: Establish and maintain an effective balance between long-term debt, assets values, operations and maintenance expenditures, and operating revenues.

Constituency: Suppliers and Bondholders Objective: Provide adequate cash to pay invoices on a timely basis

Goal: Cash balance of at least 180 days of O&M expenses.

**Currently Meeting Goal: No** 

Process Operating Within Control Limits:

Trend: Unfavorable

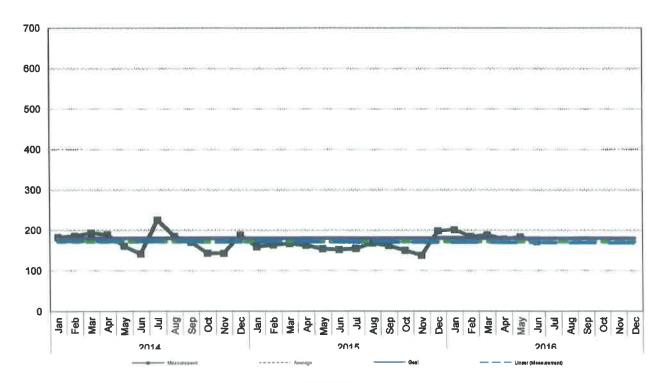
Yes

### **Analysis**

Monthly cash balances have remained stable except for repayment of previous inter-system loans. Note: Reclassification of certain current assets from restricted to unrestricted in October 2013 resulted in higher unrestricted balances.

### Plans for Improvement

Utilize revenues generated from operations to increase cash balances according to 2011-2020 Financial Plan.



		Data Table										
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2014	182.5	185.4	193.5	189.0	160.4	141.3	224.6	185.3	170.4	143.0	142.9	188.1
2015	158.9	163.6	167.0	162.1	153.4	151.6	154.2	167.7	161.2	149.5	137.4	197.9
2016	200.6	184.5	187.7	178.0	183.0	171.5						

### Sewerage and Water Board of New Orleans Sewer System Unrestricted Cash and Cash Equivalents in Days of O&M Expenses at Month End

**EUM Attribute:** Financial Viability

Description: Establish and maintain an effective balance between long-term debt, assets values, operations and maintenance expenditures, and operating revenues.

Constituency: Suppliers and Bondholders

Objective: Provide adequate cash to pay invoices on a timely basis

Goal: Cash balance of at least 180 days of O&M expenses.

Currently Meeting
Goal: Yes

Process Operating
Within Control Limits:
Yes

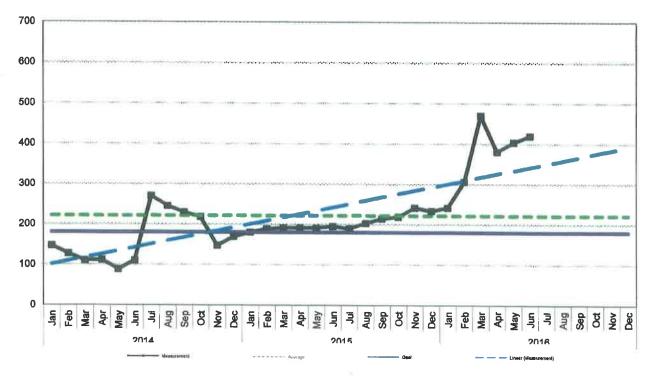
Trend: Favorable

**Analysis** 

Monthly cash balances have remained stable except for repayment of previous inter-system loans. Note: Reclassification of certain current assets from restricted to unrestricted in October 2013 resulted in higher unrestricted balances.

### Plans for Improvement

Utilize revenues generated from operations to increase cash balances according to 2011-2020 Financial Plan.



Data Table												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2014	146.6	127.1	110.3	111.3	88.3	110.5	269.6	245.3	229.4	218.1	147.1	168.9
2015	180.0	188.6	191.4	191.4	191.1	194.5		202.9		218.3		
2016	241.4	305.3	469.9	380.4	403.7	419.5						200.0

### Sewerage and Water Board of New Orleans Drainage System Unrestricted Cash and Cash Equivalents in Days of O&M Expenses at Month End

**EUM Attribute:** Financial Viability

Description: Establish and maintain an effective balance between long-term debt, assets values, operations and maintenance expenditures, and operating revenues.

Constituency: Suppliers and Bondholders

Objective: Provide adequate cash to pay invoices on a timely basis

Goal: Cash balance of at least 180 days of O&M expenses.

Currently Meeting Goal: Yes

Jan

193.6

129.2

287.9

2014

2015

2016

Feb

188.6

220.6

321.6

Mar

458.6

360.8

299.4

Apr

363.2

457.5

516.4

409.2

419.2

Process Operating
Within Control Limits:
Yes

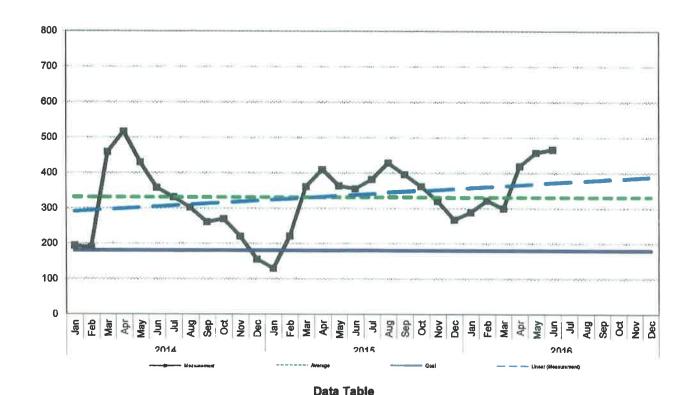
Trend: Favorable

### **Analysis**

Monthly cash balances typically increase during the first quarter from property tax collections and then decrease for the remainder of the year. The long-term goal will not be met until a new revenue stream for the drainage system is created and implemented.

### Plans for Improvement

Utilize revenues generated from operations to increase cash balances according to 2011-2020 Financial Plan.



Jun

357.7

355.3

466.6

Jul

331.2

381.5

Aug

301.6

428.2

Sep

269.1

361.6

260.3

395.7

Nov

220.2

320.2

Dec

155.5

267.0

### **Sewerage and Water Board of New Orleans Total System Unrestricted Cash and Cash Equivalents** in Days of O&M Expenses at Month End

**EUM Attribute:** Financial Viability Description: Establish and maintain an effective balance between long-term debt, assets values, operations and maintenance expenditures, and operating revenues.

**Constituency:** Suppliers and **Bondholders** 

Objective: Provide adequate cash to pay invoices on a timely basis

Goal: Cash balance of at least 180 days of **O&M** expenses.

**Currently Meeting** 

**Process Operating** Within Control Limits: Yes

Trend: Favorable

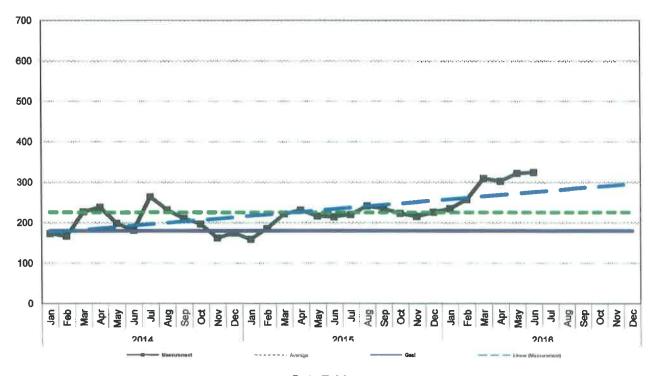
Goal: Yes

### **Analysis**

Monthly cash balances have remained stable except for repayment of previous inter-system loans. Note: Reclassification of certain currents assets from restricted to unrestricted in October 2013 resulted in higher unrestricted balances.

### Plans for Improvement

Utilize revenues generated from operations to increase cash balances according to 2011-2020 Financial Plan.



	Data Table											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2014	173.1	166.8	226.9	238.5	198.3	180.9	264.1	232.0	210.7	197.0	162.1	174.2
2015	158.8	185.6	221.5	230.9	216.1	214.6	220.1	241.7	234.7	223.1	215.7	226.1
2016	234.7	257.4	309.3	302.7	321.7	324.2						



### SEWERAGE AND WATER BOARD Inter-Office Memorandum

Date:

August 5, 2016

From:

Willie Mingo, Purchasing Agent

**Purchasing Department** 

Thru:

Vicki Rivers, Deputy Director

Sewerage and Water Board New Orleans - Logistics

To:

Sharon Judkins, Deputy Director

Sewerage and Water Board New Orleans- Administration

Re:

Executive Director's Approval of Contracts of \$1,000,000.00 or less

- 1. Professional Service Agreement with Deborah L. Wilson,, APLC for Customer Hearing Officer;
  - 1<sup>st</sup> renewal
  - \$20,000.00 annual amount
- 2. Cooperative Endeavor Agreement between Sewerage & Water Board of New Orleans and New Orleans Redevelopment Authority, Green Infrastructure Projects
  - To extend the term of agreement from July 1, 2016 through June 30, 2017
- 3. Professional Service Agreement with Rodel Parsons Koch Blache & McCollister A Law Corporation on energy regulation matters including, but not limited to New Orleans City Council Docket No. UD-0802 ("Entergy New Orleans, Inc Integrated Resource Plan")
  - 1<sup>st</sup> renewal
  - \$25,000 annually, inclusive for services & reimbursements for costs at the approved hourly rate of \$175.00 for attorneys and \$75.00 for paraprofessionals
- 4. Professional Services Agreement with Camille Hazeur for Technical Assistance and DBE capacity building and review and update DBE policies to reflect industry best practices.
  - One (1) year
  - \$15,000.00, inclusive for services and reimbursements for cost

- 5. Sub-Grant Agreement between Sewerage and Water Board of New Orleans and Discovery Fest Enrichment Program Environmental Protection Agency Educational Local Grant #01F05001
  - One (1) year
  - \$5,000.00 to be distributed to participants
- Upon request complete contracts available for review in Procurement.

Cc: Kathleen LaFrance



### SEWERAGE AND WATER BOARD Inter-Office Memorandum

Date: August 5, 2016

To: Deputy Judkins, Administration

Deputy Miller, Chief Finance Officer

Deputy Rivers, Logistics

cc: Kathleen LaFrance, Board Relations

Camille Hazeur, EDBP Interim Director

From: Veronica Johnson-Christmas

Re: EDBP Contract/Certification Summary – July 2016

Analyses were conducted for State and Local DBE participation on the following contracts:

Construction Contract(s)

There were no proposals submitted for review in the month of July.

Goods and Services Contract(s)

The EDBP Department has reviewed the following contracts:

1) Contract YW16-0006: Furnishing Limestone

The EDBP Department has reviewed three (3) bids submitted to the Procurement Department on July 21, 2016 for the Sewerage & Water Board of New Orleans contract — Furnishing Limestone. Based upon SLDBE participation analysis, the Economically Disadvantaged Business Program recommended that the SLDBE participation submitted by MST Enterprises, LLC be accepted and the SLDBE participation submitted by Qualified Transportation, LLC and Wright Transportation, LLC be rejected.

2) Contract YW16-0010: Furnishing River Sand, Mason Sand and Washed Gravel to the Sewerage & Water Board of New Orleans

The EDBP Department has reviewed the only bid submitted to the Procurement Department on July 21, 2016 for the Sewerage & Water Board of New Orleans contract — Furnishing River Sand, Mason Sand and Washed Gravel to the Sewerage & Water Board of New Orleans. Based upon SLDBE participation analysis, the participation submitted by the only bidder, the Economically Disadvantaged Business Program recommends that the SLDBE participation submitted by Qualified Transportation, LLC be rejected.

#### The Construction Review Committee Meeting was held on July 13, 2016 and the following Open Market Contracts were reviewed:

#### One year contract, with no renewal option

1. Contract #6257

2016 Rewind of Constant Duty Motor 1 & 2 at Drainage

Station #6

Estimated Cost:

\$200,000.00

Suggested Goal:

5%

Area(s) of Participation: Paint, Painting, Sandblast and Cleaning

2. Contract #6258

2016 Rewind of Sewage Pump Motor at Sewage Pump

Station #21

**Estimated Cost:** 

\$100,000.00

Suggested Goal:

5%

Area(s) of Participation: Paint, Painting, Sandblast and Cleaning

#### The Staff Contract Review Committee met on July 13, 2016 and made the following recommendations:

#### **Open Market Contracts:**

1. Furnishing Complete Fleet Tire Service (Suggested goal 20%)

2. Purchase and Delivery of an IBM Z114 Model: 2818-M05 Mainframe and Peripherals (One Time Purchase)

3. The Sale of Junked Automobiles, Small Pickup Trucks, Medium Duty Trucks and other Equipment (0% SLDBE participation)

4. Furnishing Complete R. D. Wood Gate Valves for Sewerage & Water Board of New Orleans (0% SLDBE participation)

5. Furnishing Lime to the Algiers Water Treatment Plant (0% SLDBE participation)

6. Furnishing Rough Pine and Oak Hardwood Lumber (0% SLDBE participation

#### Renewal Contracts:

- 7. Furnishing Aerosol, Janitorial and Industrial Chemicals (30% participation)
- 8. Furnishing Paper Products and Janitorial Supplies (30% participation)
- 9. Furnishing Iron Castings (0% participation)

#### Renewal of Construction Contracts with SLDBE Participation:

The Economically Disadvantaged Business Program reviewed reports for the following construction project with SLDBE participation to report approvals or noncompliance for contract Renewal.

Contract #30014 - Cleaning and CCTV Inspection of Sanitary Sewer Mains at Scattered Sites within Orleans Parish

#### Final Acceptance Contracts with SLDBE Participation:

The Economically Disadvantaged Business Program reviewed reports for the following construction projects with SLDBE participation to report approvals or noncompliance for contract Final Acceptance:

Contract #5221 – Hurricane Katrina Related Repairs to the Drainage Underpass Pumping Station Pontchartrain

Contract #5222 – Hurricane Katrina Related Repairs to the Canal Blvd. Drainage Underpass Pumping Station

Contract #5223 – Hurricane Katrina Related Repairs to the St. Bernard Ave. Drainage Underpass Pumping Station

Contract #5226 – Hurricane Katrina Related Repairs to the Franklin Ave. Drainage Underpass Pumping Station

<u>Sewerage & Water Board of New Orleans contracts with State and Local DBE</u>
Participation Summary for July 2016

Contract Description Amount Amount Prime Contractor SLDBE Subcontractor Amount 229,500 Hamp's Construction Company Company S	Goods & Services Contracts		
Contract Dollar Amount Amount \$ 229,500 Hamp's Construction \$			
S   229,500   Hamp's Construction   S   S   S   S   S   S   S   S   S	ictor SLDBE%	Awarded SLDBE Dollar Value	Award Date
	uipment 32%	\$ 73,500	2/17/16
		69	
		49	
		49	
		69	
		5	
		w	
Total Goods & Services Contracts (2016) \$ 229,500		\$ 73,500	

Š	Sewerage & Water B	ter Board Contracts with SLDBE Participation January 2016 - July 2016  Construction Contracts	E Participation January 20 ontracts	16 - July 2016		
Contract Description	Contract Dollar Amount	Prime Contractor	SLDBE Sub-Contractor	Awarded SLDBE %		Awarded SLDBE Dollar Value
#2123 - Waterline Replacements & Extensions at Scattered Locations throughout Orleans Parish	\$ 1,777,140	Wallace C. Drennan, Inc.	C&M Construction Group, Inc. Prince Dump Truck Service	29.95%	\$532,000	
				Total 36.16%		\$ 642,404
#6254 - Katrina Related Repairs of Main Power Room & Garage 2 Electrical at Central Yard	\$ 1,114,000	Walter J. Barnes Electric Co., Inc.	Asa Electric, LLC.	36.36%		\$ 405,000
#1364 - Elevated Storage Tanks for the Water Hammer Hazard Mitigation Project	\$35,238,000.00	Cajun Contractors, LLC.	APC Construction	2.75%	\$968,272.63	
			Disposal Services	0.02%	\$8,800.00	
			Palmisano Trucking, Inc.	0.56%	\$198,000.00	
			Garden Doctors	0.11%	\$38,623.00	
			Strategic Planning	0.13%	\$45,000.00	
			Baker Ready Mix	0.31%	\$108,000.00	
			Three C's Properties	1.28%	\$451,000.00	
				Total 5.16%		\$1,817,695.63
#30100 - Electrical Modifications to						
Effluent Pump Station at the East Bank WMTP	\$4,810,000.00	Gootee Construction, Inc.	C. Watson Group, LLC	31.19%		\$ 1,500,000.00

Contract Description						
	Contract Dollar Amount	Prime Contractor	SLDBE Sub-Contractor	Awarded SLDBE%		Awarded SLDBE Dollar Value
#8151 - Labor for Maintenance Services	\$1,813,000.00	ETI, Inc.	Commander Corporation	20.00%		\$ 362,600.00
#5225 - Hurricane Katrina Related Repairs to N. Broad St. Drainage Underpass Pumping Station	\$1,002,703.00	Industrial & Mechanical Contractors, Inc	EFT Diversified, Inc.	25.05%		\$ 251,215.50
#1395 - Elevated Storage Tanks for the Water Hammer Hazard Mitigation Project	\$33,570,152.00	B & K Construction Co., LLC	K-Belle Consultants, LLC	1.55%	\$519,360.79	
			Choice Supply Solutions	4.98%	\$1,671,530.00	
			The Beta Group Engineering & Construction Services	0.62%	\$209,279.50	
			Total	tal 7.15%		\$2,400,170.29
Total Construction Contracts (2016) \$	79,324,995		Grand Total	9:30%		\$ 7,379,086

	Awarded SLDBE Value	\$ 1,225,000.00	
	SLDBE %	35.00%	
Contracts	SLDBE Sub-Contractor	Effot Security Solutions, LLC	
Sewerage & Water Board Contracts with SLDBE Participation from January 2016 - July 2016  Professional Service Contracts	Prime Contractor	\$3,500,000.00 Professional Security Corp.	
	Contract Dollar Amount	\$3,500,000,00	
	Contract Description	Armed Security Guard Services	

#### **EDBP Contract Analysis:**

#### **Contract for Furnishing Limestone: Requisition Number - (YW16 – 0006)**

On Thursday, July 21, 2016, three (3) bids were received for subject contract. The bid totals are as follows:

Qualified Transportation, LLC	\$150,000.00
Wright Transportation, LLC	\$185,030.00
MST Enterprises, LLC	\$207,538.50

The estimated budget is \$400,000.00.

Thirty-percent (30%) SLDBE participation was requested on this contract.

The apparent lowest bidder, Qualified Transportation, LLC submitted Boines Construction & Equipment Company (board certified SLDBE) to provide delivery and hauling of material \$45,000.00 – 30.0%. However, correspondence from the selected SLDBE on their letterhead reaffirming the negotiated terms failed to be provided. As a result, the bid submitted by Qualified Transportation, LLC is considered non-responsive.

The apparent second lowest bidder, Wright Transportation, LLC, submitted Boines Construction & Equipment Company (board certified SLDBE) to provide the trucking and material \$55,509.00 – 30.00%. However, correspondence from the selected SLDBE on their letterhead reaffirming the negotiated terms failed to be provided. As a result, the bid submitted by Wright Transportation, LLC is considered non-responsive.

The apparent third lowest bidder, MST Enterprises, LLC, submitted Trucking Innovations, LLC (board certified SLDBE) to provide trucking and hauling of material \$62,300.00 – 30.00%.

Based upon analysis of SLDBE participation, the Economically Disadvantaged Business Program recommended that the SLDBE participation submitted by MST Enterprises, LLC be accepted and the SLDBE participation submitted by Qualified Transportation, LLC and Wright Transportation, LLC be rejected.

#### **EDBP Contract Analysis:**

Furnishing River Sand, Mason Sand and Washed Gravel to the Sewerage & Water Board of New Orleans: Requisition Number – (YW16-0010)

On Thursday, July 21, 2016, one (1) bid was received for subject contract. The bid total is as follows:

Qualified Transportation, LLC

\$226,250.00

The estimated budget is \$250,000.00.

Thirty-percent (30%) DBE participation was requested on this contract.

The only bidder, Qualified Transportation, LLC, submitted Boines Construction & Equipment Company (board certified SLDBE) to provide aggregates \$67,875.00 - 30.00%. However, correspondence from the selected SLDBE on their letterhead reaffirming the negotiated terms failed to be provided. As a result, the bid submitted by Qualified Transportation, LLC is considered non-responsive.

Based upon analysis of SLDBE participation, the Economically Disadvantaged Business Program recommends that the SLDBE participation submitted by Qualified Transportation, LLC be rejected.

#### Construction Review Committee Recommendation

Wednesday, July 13, 2016
Sewerage and Water Board of New Orleans
Economically Disadvantaged Business Program

#### **Open Market Contracts**

#### One year contract, with no renewal option

1. Contract #6257

2016 Rewind of Constant Duty Motor 1 & 2 at Drainage

Station #6

**Estimated Cost:** 

\$200,000.00

Suggested Goal:

5%

Area(s) of Participation:

Paint, Painting, Sandblast and Cleaning

2. Contract #6258

2016 Rewind of Sewage Pump Motor at Sewage Pump

Station #21

Estimated Cost:

\$100,000.00

Suggested Goal:

5%

Area(s) of Participation:

Paint, Painting, Sandblast and Cleaning

#### Staff Contract Review Committee Recommendations

The Staff Contract Review Committee met on July 13, 2016, and made the following recommendations:

#### **Open Market Contracts**

Open Market, 20% SLDBE Participation, one (1) year, with a one (1) year renewal option:

1. Furnishing Complete Fleet Tire Service

**Budget Amount:** 

\$350,000.00

Area of Participation:

Supply, repair and delivery of

related tire services.

One Time Purchase Only, 0% SLDBE Participation, no renewal options:

2. Purchase and Delivery of an IBM Z114 Model: 2818 – M05 Mainframe and Peripherals

**Estimated Cost:** 

\$60,000.00 up to \$80,000.00

Percentage Goal Justification:

Does not lend itself to SLDBE participation because the product

cannot be sub-divided.

Open Market, 0% SLDBE Participation, no renewal options:

3. The Sale of Junked Automobiles, Small Pickup Trucks, Medium Duty

Trucks and other Equipment

N/A

Budget Amount: Percentage Goal Justification:

Income for Sewerage & Water

Board.

4. Furnishing Complete R.D. Wood Gate Valves for Sewerage & Water Board of New Orleans

**Budget Amount:** 

\$800,000.00

Percentage Goal Justification:

Does not lend itself to SLDBE participation because the product

is from a sole-source, shipped directly from the manufacturer and it cannot be sub-divided.

The Staff Contract Review Committee also recommended that as part of the advertising of this contract, that the Louisiana Unified Certification Program (LAUCP) be included as an outreach courtesy in hopes of obtaining additional DBE response.

Open Market, 0% SLDBE Participation, one (1) year, with a one (1) year renewal option:

#### 5. Furnishing Lime to the Algiers Water Treatment Plant

Estimated Cost:

\$250,000.00

Percentage Goal Justification:

Does not lend itself to SLDBE participation because the product is from a sole-source, shipped directly from the manufacturer and it cannot be sub-divided.

The Staff Contract Review Committee also recommended that as part of the advertising of this contract, that the Louisiana Unified Certification Program (LAUCP) be included as an outreach courtesy in hopes of obtaining additional DBE response.

#### 6. Furnishing Rough Pine and Oak Hardwood Lumber

**Budget Amount:** 

\$50,000.00

Percentage Goal Justification:

Does not lend itself to SLDBE participation because the product is from a sole-source, shipped directly from the manufacturer and it cannot be sub-divided.

The Staff Contract Review Committee also recommended that as part of the advertising of this contract, that the Louisiana Unified Certification Program (LAUCP) be included as an outreach courtesy in hopes of obtaining additional DBE responses.

#### **Renewal Contracts**

Pursuant to the Operations Committee request for SLDBE compliance on contracts involving renewals, please find subject information.

#### First and Final Renewal, 30% SLDBE Participation:

#### 7. Furnishing Aerosol, Janitorial and Industrial Chemicals

Renewal Cost:

\$286,024.50

Prime Contractor:

**Assorted Products** 

SLDBE Subcontractor:

Westbank Paper and Janitorial

Supply

The SLDBE participation goal is 30.00%. The SLDBE participation achieved is 38.39%.

#### 8. Furnishing Paper Products and Janitorial Supplies

Renewal Cost:

\$50,441.51

Prime Contractor:

**Economical Janitorial and Paper** 

Supplies, LLC

SLDBE Subcontractor:

Mulé-Durel, Inc.

The SLDBE participation goal is 30.00%. The SLDBE participation achieved is 16.08%.

Because the SLDBE participation goal was not achieved, due to the slow purchase of the particular scheduled line item, the prime contractor has agreed to designate additional items, which based on the history of their usage, will equal or exceed the 30% participation goal. The renewal of this contract is therefore recommended for approval.

#### First and Final Renewal, 0% SLDBE Participation:

#### 9. Furnishing Iron Castings

Renewal Cost:
Prime Contractor:
Percentage Goal Justification:

\$277,067.25
East Jordan Iron Works, Inc.
Does not lend itself to SLDBE
participation because the product
cannot be sub-divided into any
line items per commercially
useful function and is shipped
directly from the manufacturer.

#### Renewal of Construction Contract with SLDBE Participation:

## Contract #30014 - Cleaning and CCTV Inspection of Sanitary Sewer Mains at Scattered Sites within Orleans Parish

The Prime Contractor is Compliance EnviroSystems, LLC.

The SLDBE participation goal is 15%. The SLDBE participation achieved is 8.65%.

Based upon Sewerage and Water Board's project manager's review and affirmation of Compliance EnviroSystems, LLC's written justification, the Economically Disadvantaged Business Program recommends that the participation on subject contract be approved for renewal.

#### Final Acceptance Contracts with SLDBE Participation:

# Contract #5221- Hurricane Katrina Related Repairs to the Drainage Underpass Pumping Station Pontchartrain

The Prime Contractor is Lou-Con, Inc.

The SLDBE participation goal is 36%. The SLDBE participation achieved is 13.11%.

Based upon Sewerage and Water Board's project manager's review and affirmation of Lou-Con, Inc.'s written justification, the Economically Disadvantaged Business Program recommends that the participation on subject contract be approved for Final Acceptance.

# Contract #5222- Hurricane Katrina Related Repairs to the Canal Blvd. Drainage Underpass Pumping Station

The Prime Contractor is Lou-Con, Inc.

The SLDBE participation goal is 36%. The SLDBE participation achieved is 13.76%.

Based upon Sewerage and Water Board's project manager's review and affirmation of Lou-Con, Inc.'s written justification, the Economically Disadvantaged Business Program recommends that the participation on subject contract be approved for Final Acceptance.

# Contract #5223- Hurricane Katrina Related Repairs to the St. Bernard Ave. Drainage Underpass Pumping Station

The Prime Contractor is Lou-Con, Inc.

The SLDBE participation goal is 36%. The SLDBE participation achieved is 22.01%.

Based upon Sewerage and Water Board's project manager's review and affirmation of Lou-Con, Inc.'s written justification, the Economically Disadvantaged Business Program recommends that the participation on subject contract be approved for Final Acceptance.

# Contract #5226- Hurricane Katrina Related Repairs to the Franklin Ave. Drainage Underpass Pumping Station

The Prime Contractor is Lou-Con, Inc.

The SLDBE participation goal is 36%. The SLDBE participation achieved is 29.90%.

Based upon Sewerage and Water Board's project manager's review and affirmation of Lou-Con, Inc.'s written justification, the Economically Disadvantaged Business Program recommends that the participation on subject contract be approved for Final Acceptance.

Sewerage & Water Board New Orleans Contracts with SLDBE Participation January 2016 - July 2016

Category	Category Dollar Amount	ar Amount	SLDBE Dollar Value	lar Value
Goods and Services Contracts	•	229,500	49	73,500
Construction Contracts	w	79,324,995	•	7,379,086
Professional Services Contracts	•	3,500,000	•	1,225,000
Grand Total	w	83,054,495	•	8,677,586

1 of 1

Sewerage & Water Board New Orleans Contracts with SLDBE Participation January 2016 - July 2016

Category	Category Do	Category Dollar Amount	SLDBE Dollar Value	lar Vafue
Goods and Services Contracts	••	229,500	•	73,500
Construction Contracts	•	79,324,995	us.	7,379,086
Professional Services Contracts	•	3,500,000	40	1,225,000
Grand Total	40	83,054,495	•••	8,677,586

# Sewerage and Water Board of New Orleans Customer Service Report Indicators of Metric Results July 2016

Goal	Goal Met	Within Control Limits	Trend
Meters Read Estimated Bills High Bill Complaints Adjusted Bills			
Customer Contacts Call Wait Time Abandoned Calls Emergency Abandoned Calls Low Water Pressure Water System Leaks Sewer System Leaks			
Accounts Off for Non-Payment			
Receivables 30 to 120 Days Old Receivables 120 Days and Older			
	Meters Read Estimated Bills High Bill Complaints Adjusted Bills  Customer Contacts Call Wait Time Abandoned Calls Emergency Abandoned Calls Low Water Pressure Water System Leaks Sewer System Leaks Accounts Off for Non-Payment Receivables 30 to 120 Days Old	Meters Read Estimated Bills High Bill Complaints Adjusted Bills  Customer Contacts Call Wait Time Abandoned Calls Emergency Abandoned Calls Low Water Pressure Water System Leaks Sewer System Leaks Accounts Off for Non-Payment Receivables 30 to 120 Days Old	Meters Read Estimated Bills High Bill Complaints Adjusted Bills  Customer Contacts Call Wait Time Abandoned Calls Emergency Abandoned Calls Low Water Pressure Water System Leaks Sewer System Leaks  Accounts Off for Non-Payment Receivables 30 to 120 Days Old

### Sewerage and Water Board of New Orleans Meters Read as a Percentage of Total Meters

Constituency:
Customer Ratepayers

Objective: Provide Accurate Bills

Goal: Read 98% or more of meters each

month

**Currently Meeting** 

Goal: Yes

**Process Operating**Within Control Limits:

Trend: Level

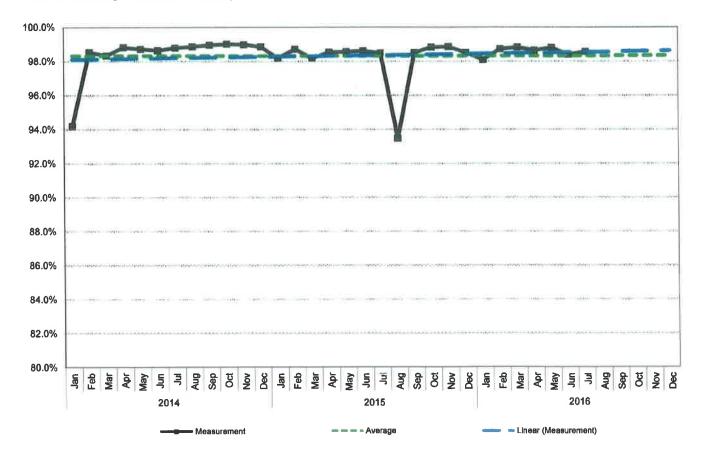
Yes

#### **Analysis**

The purpose of the customer billing and collection processes is to collect revenues from customer accounts that are billed according to the service rules and are based upon accurate metered consumption. Obtaining an accurate reading is the first step in that process. Staff has maintained a reading rate near or above the goal since April 2010 except for two months affected by Hurricane Isaac in 2012 and a winter freeze in January 2014.

#### Plans for Improvement

Staff is working to reduce the number of estimated and erroneous readings. Also, the Automated Meter Reading pilot project is also intended to reduce the number of estimated and erroneous readings, as well as to reduce the cost of obtaining a validated reading.



					Di	aca Tadie						
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2014	94.2%	98.5%	98.3%	98.8%	98.7%	98.6%	98.8%	98.9%	99.0%	99.0%	99.0%	98.9%
2015	98.2%	98.7%	98.2%	98.5%	98.6%	98.6%	98.5%	93.5%	98.5%	98.8%	98.9%	98.5%
2016	98.1%	98.7%	98.8%	98.6%	98.8%	98.4%	98.6%					

### Sewerage and Water Board of New Orleans Bills Estimated as a Percentage of Total Bills

**EUM Attribute:** 

**Customer Satisfaction** 

Description: Provides reliable, responsive, and affordable services in line with explicit, customer-accepted service levels. Receives timely customer feedback to maintain responsiveness

to customer needs and emergencies.

Constituency:

**Customer Ratepayers** 

**Objective: Provide Accurate** 

Bills

Goal: Bill Accounts
With Less Than 2%

**Estimated** 

Trend: Level

**Currently Meeting** 

Goal: Yes

**Process Operating Within Control Limits:** 

Yes

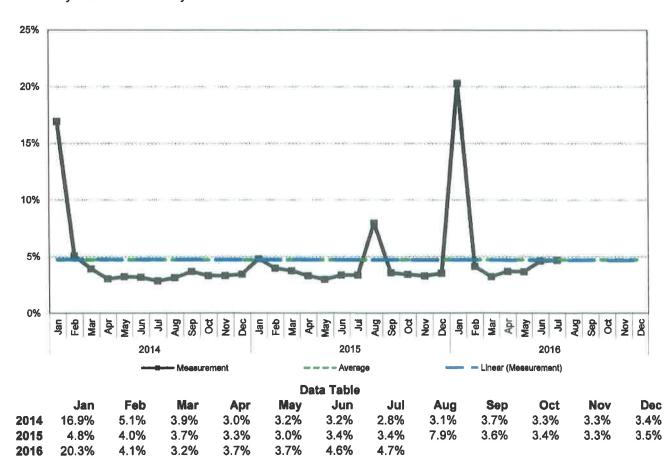
ol Limits:

#### **Analysis**

A bill is estimated if the meter is not read by the designated billing date. Bills are also estimated when a meter is read and the reliability of the reading is doubtful and the account is placed on an exception report. If the reading is not verified by the billing date, the bill will be estimated. Spikes in estimated bills usually occur when the Meter Reading department is unable to read a large section of meters during extreme weather.

#### Plans for Improvement

Current plans are focused on obtaining readings for accounts each month and verifying the reliability of each reading. Future plans will focus on advanced metering infrastructure that allows for readings to be obtained automatically several times daily.



# Sewerage and Water Board of New Orleans Investigations from High Bill Complaints as a Percentage of Total Bills

Constituency:
Customer Ratepayers

Objective: Provide Accurate Bills

Goal: Reduce percentage over time

**Currently Meeting Goal: Close** 

Process Operating
Within Control Limits:

Trend: Level

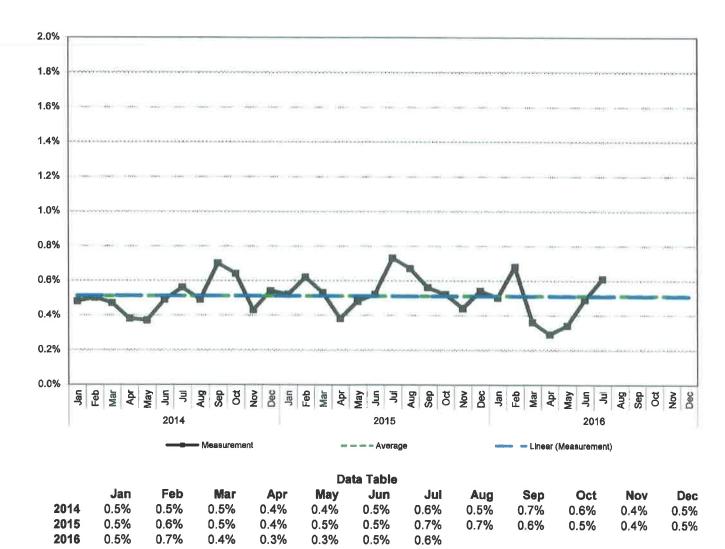
Yes

#### **Analysis**

Customers request an investigation about their usage when the bill is higher than normal amounts. The higher billed amount may be due to: a leak; one or more estimated readings followed by an actual reading; an erroneous meter reading; or increased water, sewer, or sanitation rates. Before an adjustment can be made, an inspection of the meter and service line must be performed.

#### Plans for Improvement

Staff is working to reduce the number of estimated and erroneous readings. Also, the Automated Meter Reading pilot project is also intended to reduce the number of estimated and erroneous readings, as well as to reduce the cost of obtaining a validated reading.



# Sewerage and Water Board of New Orleans Bills Adjusted as a Percentage of Total Bills Computed

Constituency:

**Customer Ratepayers** 

Objective: Provide Accurate Bills

Goal: Reduce percentage over

time

**Currently Meeting** 

Goal: Yes

Process Operating
Within Control Limits:

Trend: Level

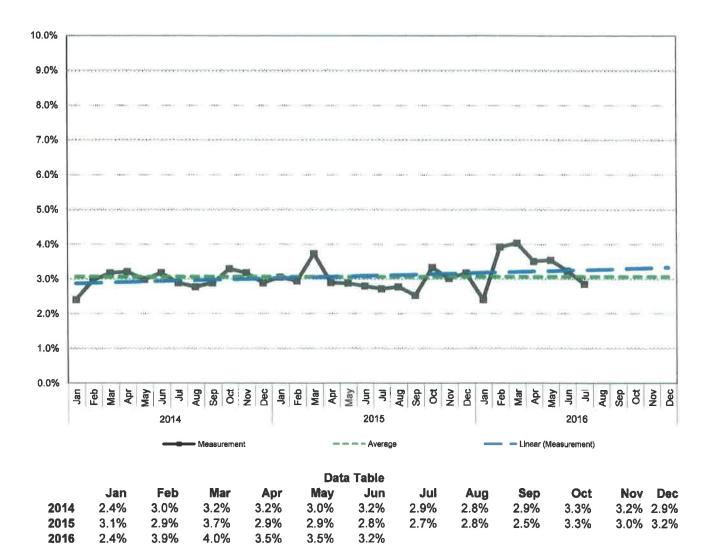
Yes

#### **Analysis**

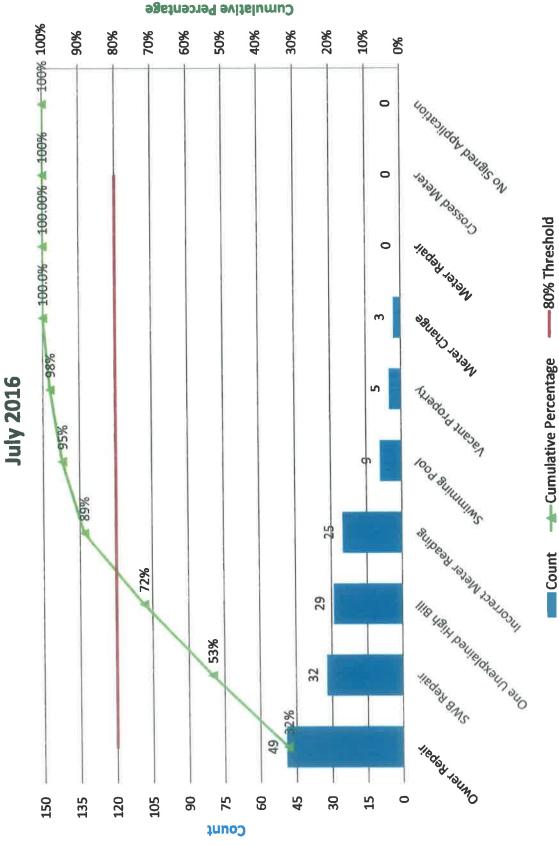
Customers request adjustments to their bill due to higher than normal amounts. The higher billed amount may be due to: a leak; one or more estimated readings followed by an actual reading; an erroneous meter reading; or increased water, sewer, or sanitation rates. Before an adjustment can be made, an inspection of the meter and service line must be performed.

#### Plans for Improvement

Staff is working to reduce the number of estimated and erroneous readings. Also, the Automated Meter Reading pilot project is also intended to reduce the number of estimated and erroneous readings, as well as to reduce the cost of obtaining a validated reading.



Sewerage and Water Board of New Orleans Chart of Reasons for Adjustments



# Sewerage and Water Board of New Orleans Total Inbound Customer Contacts

Constituency: Customer Ratepayers

**Currently Meeting** 

Goal: Yes

Objective: Provide Timely Information and Respond Promptly to Requests

Process Operating Within Control

Limits: Yes

Goal: Reduce

**Triggers of Customer** 

Calls

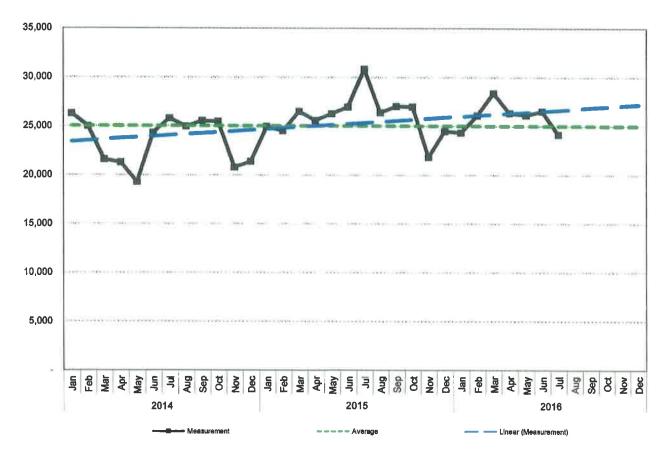
Trend: Unfavorable

#### Analysis

Customers contact the Sewerage and Water Board to start or end service; to request information about their bill; to report concerns about their water service, sewer connection, street flooding, or solid waste sanitation service; and other matters. The Call Center for emergency repairs is operated continously, while the Call Center for billing and non-emergency issues is operated from 7 AM to 7 PM. Call volumes can vary significantly month to month.

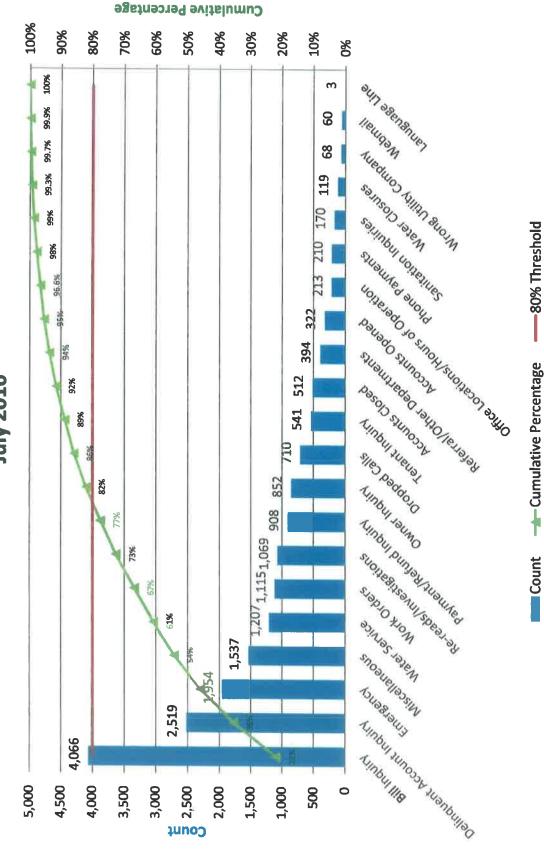
#### Plans for Improvement

Staff is analyzing the events that trigger calls in order to determine methods to reduce the volume. Short term plans for improvement will focus on creating more efficient "scripts" for handling routine call matters. Longer term plans will focus on reducing the overall call volumes with interactive voice response capabilities.



					L	ata labie	•					
	Jan	Feb	Mar	Арг	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2014	26,282	24,992	21,579	21,262	19,276	24,315	25,800	24,967	25,532	25,467	20,775	21,366
2015	24,967	24,496	26,486	25,565	26,261	26,963	30,836	26,368	27,019	26,973	21,816	24,469
						26,515					•	,

Sewerage and Water Board of New Orleans Chart of Types of Customer Calls July 2016



# Sewerage and Water Board of New Orleans Average Call Wait Time

Constituency:
Customer Ratepayers

Objective: Provide Accurate Bills

Goal: Reduce over

time

Currently Meeting Goal: Close

2016

2:25

2:39

2:03

Process Operating
Within Control Limits:

Trend: Level

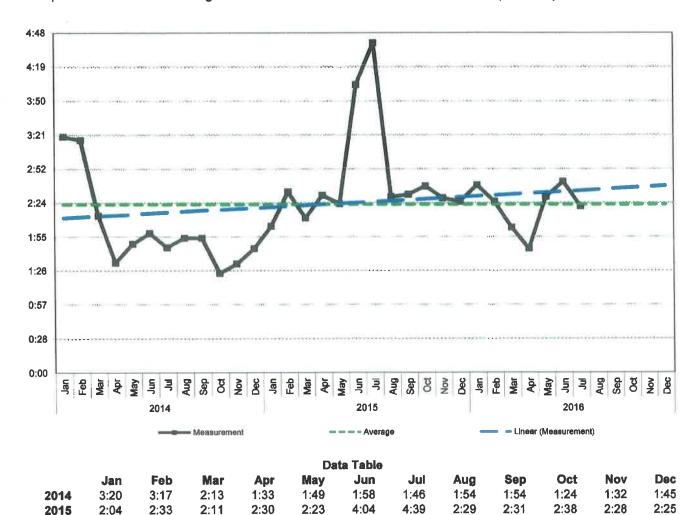
Yes

#### **Analysis**

Customers contact the Sewerage and Water Board to start or end service; to request information about their bill; to report concerns about their water service, sewer connection, street flooding, or solid waste sanitation service; and other matters. The Call Center for emergency repairs is operated continuously, while the Call Center for billing and non-emergency issues is operated from 7 AM to 7 PM. Call volumes can vary significantly month to month.

#### Plans for Improvement

Staff is analyzing the events that trigger calls in order to determine methods to reduce the volume. Short term plans for improvement will focus on creating more efficient "scripts" for handling routine call matters. Longer term plans will focus on reducing the overall call volumes with interactive voice response capabilities.



2:42

2:29

1:45

2:21

# Sewerage and Water Board of New Orleans Calls Abandoned by Customers as a Percentage of Total

Constituency:

**Customer Ratepayers** 

Objective: Provide Timely Information and Respond Promptly to Requests

Goal: Respond to calls with less than 10% abandoned

**Currently Meeting** 

Goal: Yes

Process Operating
Within Control Limits:

Trend: Favorable

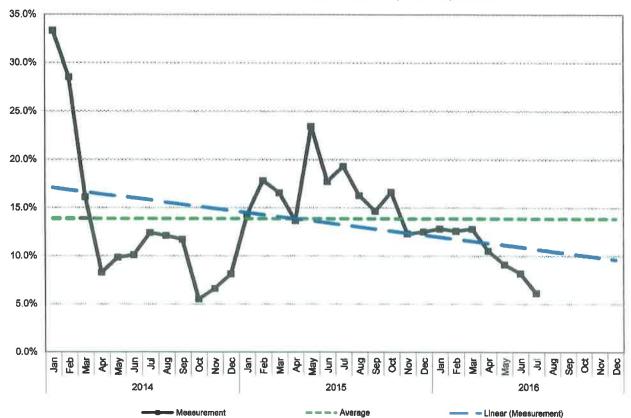
Yes

#### **Analysis**

Customers abandon their calls after waiting for an amount of time considered inconvenient, which varies from customer to customer. Some portion of the volume of abandoned calls is from customers calling and hanging up on multiple occasions.

#### Plans for Improvement

In order to resolve the significant increase in abandoned calls, additional employees have been hired and are being trained. Call rollover time has been reduced from 3 minutes to 20 seconds. Medium term plans for improvement will focus on creating more efficient "scripts" for handling routine call matters. Longer term plans will focus on reducing the overall call volumes with interactive voice response capabilities.



					D	ata Table						
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2014	33.3%	28.5%	16.1%	8.3%	9.8%	10.1%	12.4%	12.1%	11.7%	5.5%	6.6%	8.1%
2015	14.3%	17.8%	16.6%	13.7%	23.4%	17.7%	19.3%	16.3%	14.7%	16.6%	12.3%	12.5%
					9.1%		6.1%					

# Sewerage and Water Board of New Orleans Emergency Calls Abandoned by Customers as a Percentage of Total Emergency Calls

Constituency:

**Customer Ratepayers** 

Objective: Provide Timely Information and Respond Promptly to Requests

with less than 10% abandoned

**Currently Meeting** 

Goal: Yes

Process Operating
Within Control Limits:

Trend: Favorable

Goal: Respond to calls

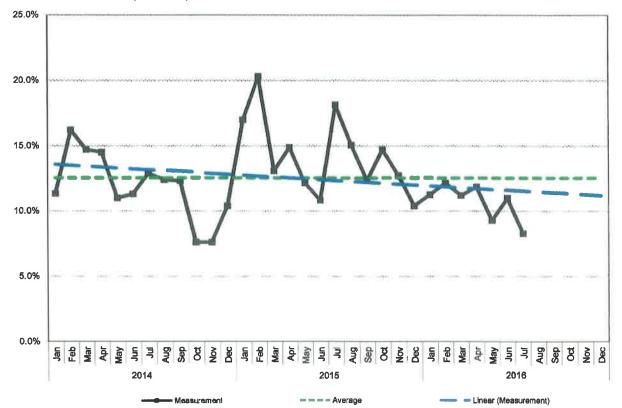
Yes

#### Analysis

Customers abandon their calls after waiting for an amount of time considered inconvenient, which varies from customer to customer. Some portion of the volume of abandoned calls is from customers calling and hanging up on multiple occasions. Staff is addressing this issue as a top priority. The telephone system was recently upgraded.

#### Plans for Improvement

In order to resolve the significant increase in abandoned calls, additional employees have been hired and are being trained. Call rollover time has been reduced from 3 minutes to 20 seconds. Scripts were created for more efficient handling of routine call matters. Longer term plans will focus on reducing the overall call volumes with interactive voice response capabilities.



					D	ata Table						
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2014	11.3%	16.2%	14.7%	14.5%	11.0%	11.3%	12.9%	12.4%	12.3%	7.6%	7.6%	10.4%
2015	17.0%	20.3%	13.1%	14.9%	12.2%	10.8%	18.1%	15.1%	12.3%	14.7%	12.7%	10.4%
2016	11.3%	12.1%	11.2%	11.9%	9.3%	11.0%	8.3%					

# Sewerage and Water Board of New Orleans Total Service Requests about Low Water Pressure

Constituency: Customer Ratepayers

Currently Meeting

Goal: Close

Objective: Provide Timely Information and Respond Promptly to Requests

Process Operating Within Control

Limits: Yes

Goal: Reduce Number of Service

Requests

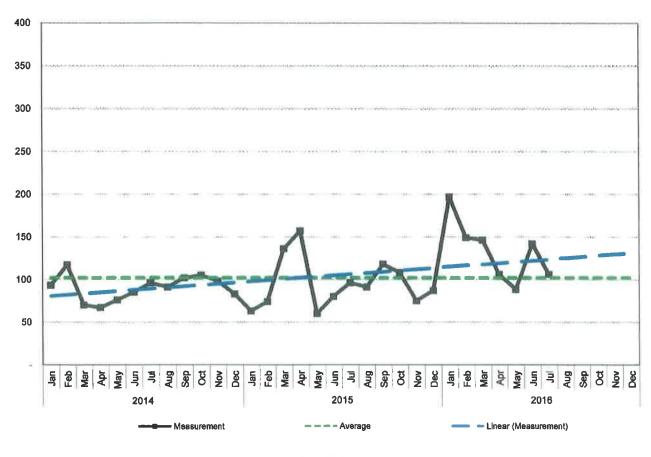
Trend: Unfavorable

#### Analysis

Customers contact the Sewerage and Water Board to request resolution to low water pressure. System pressure can be impaired by power failures at the treatment plants, by water main breaks, and by certain types of repair activities.

#### **Plans for Improvement**

Staff continues to make repairs to the water system to reduce the number of occasions of low pressure.



	Data Table											
	Jan	Feb	Mar	Арг	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2014	93	117	70	67	76	85	96	91	102	105	98	83
2015	63	74	136	157	60	80	96	91	118	108	75	87
2016	197	149	146	106	88	142	106					

## Sewerage and Water Board of New Orleans Total Service Requests for Water System Leaks

Constituency: Customer Ratepayers

Currently Meeting Goal: Close

Objective: Provide Timely Information and Respond Promptly to Requests

Process Operating Within Control Limits: Yes

Goal: Reduce Number of Service Requests

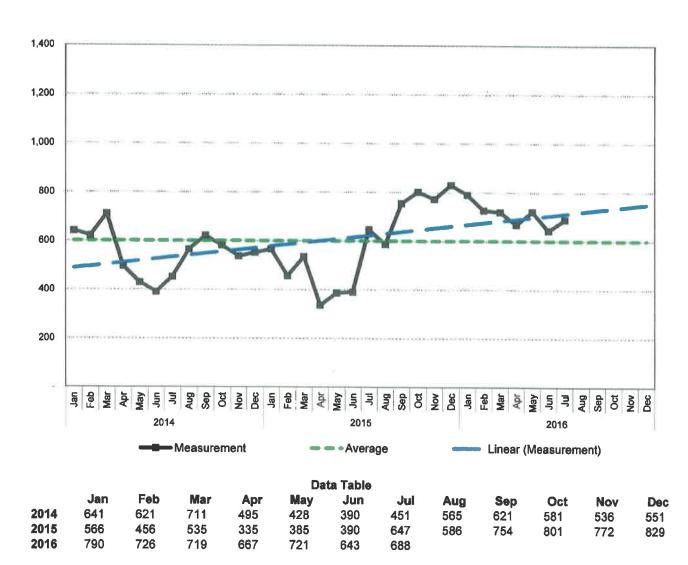
Trend: Unfavorable

#### Analysis

Customers contact the Sewerage and Water Board to request repairs to leaking mains, services and fire hydrants.

#### Plans for Improvement

Staff is working with FEMA to expand beyond point repairs to line replacements for water mains with high frequency of failure.



### Sewerage and Water Board of New Orleans Total Service Requests for Sewer System Leaks

Constituency: Customer Ratepayers

**Currently Meeting** 

Goal: Yes

Objective: Provide Timely Information and Respond Promptly to Requests

Process Operating Within Control

Limits: Yes

Goal: Reduce
Number of Service

Requests

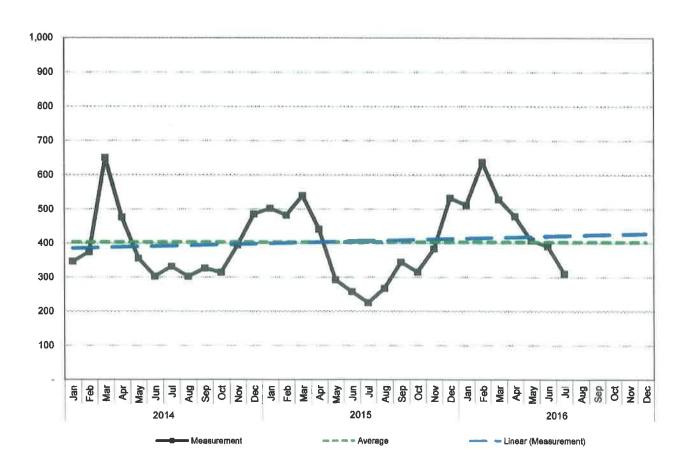
Trend: Level

#### Analysis

Customers contact the Sewerage and Water Board to request repairs to leaking sewer collection mains and service lines.

#### Plans for Improvement

Staff has recently expanded the use of Networks Department field staff focused on sewer system repairs.



					Da	ta Table						
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2014	346	374	650	476	355	302	331	302	326	314	394	485
2015	502	482	539	441	292	257	225	267	344	315	383	532
2016	511	637	528	478	407	391	310					

# Sewerage and Water Board of New Orleans Water and Sewer Receivables 30 to 120 Days Old

**EUM Attribute:** Financial Viability

Description: Establishes and maintains an effective balance between long-term debt, asset values, operations and maintenance expenditures, and operating revenues

Constituency:

**Customer Ratepayers** 

Objective: Efficient use of resources in providing

Goal: None established

services

**Currently Meeting Goal: Not Applicable** 

Process Operating Within Control Limits: Yes

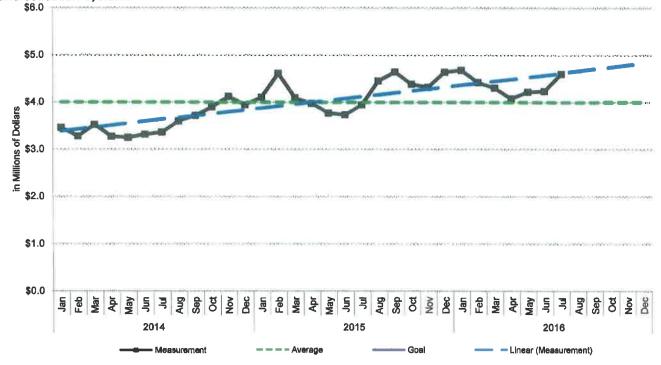
Trend: Level, when adjusted for rate increases.

#### **Analysis**

Water and sewer accounts receivable that are 30 to 120 days old are handled by internal staff using service disconnection. When those accounts are turned-off and final bills sent, the remaining balances after 30 days are sent to a collection agency.

#### **Plans for Improvement**

It appears that the higher post-Katrina accounts receivable balances have been resolved through standard collection practices and that annual collection rates now exceed 98% of annual billings. Staff intends to use standard process improvement methods to continue collection practices pending implementation of new billing and collection system.



					L	ata labi	•					
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2014	\$3.458	\$3.280	\$3.524	\$3.271	\$3.249	\$3.314	\$3.361	\$3.598	\$3.715	\$3.893	\$4.122	\$3.941
2015	\$4.104	\$4.612	\$4.091	\$3.971	\$3.769	\$3.732	\$3.941	\$4.451	\$4.643	\$4.383	\$4.319	\$4.640
2016	\$4.678	\$4,422	\$4.302	\$4.077	\$4.219	\$4.235	\$4.601					

# Sewerage and Water Board of New Orleans Water and Sewer Receivables 120 Days and Older

**EUM Attribute:** Financial Viability

Description: Establishes and maintains an effective balance between long-term debt, asset values, operations and maintenance

expenditures, and operating revenues

Constituency:
Customer Ratepayers

Objective: Efficient use of resources in providing services

Goal: None established

Currently Meeting
Goal: Not Applicable

Process Operating Within Control Limits: Yes

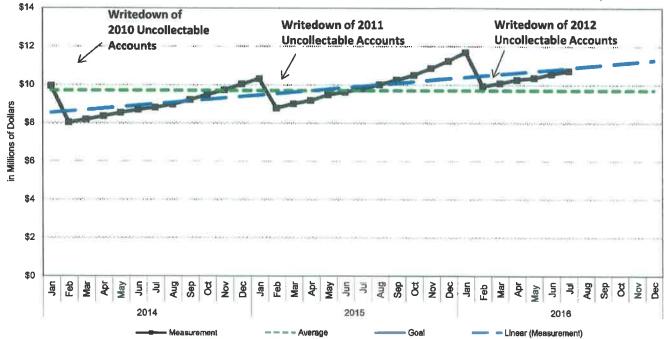
Trend: Level, when adjusted for rate increases.

#### Analysis

Water and sewer accounts receivable that are 120 days and older are handled by a collection agency. When those accounts remain uncollected after three years, the balances are written off as part of an annual process.

#### Plans for improvement

It appears that the higher post-Katrina accounts receivable balances have been resolved through standard collection practices and that annual collection rates now exceed 98% of annual billings. Staff intends to use standard process improvement methods to continue collection practices pending implementation of new billing and collection system.



						ata Tal	ole						
	Jan	Feb	Mar	Арг	May	Jun		Jul	Aug	Sep	Oct	Nov	Dec
2014 \$	9.95	\$ 8.03	\$ 8.18	\$ 8.36	\$ 8.54	\$ 8.69	\$	8.81	\$ 8.98	\$ 9.22	\$ 9.48	\$ 9.73	\$ 10.05
2015 \$	10.32	\$ 8.78	\$ 9.01	\$ 9.19	\$ 9.47	\$ 9.62	\$	9.80	\$ 10.02	\$ 10.26	\$ 10.51	\$ 10.87	\$ 11.25
2016 \$	11.71	\$ 9.92	\$ 10.09	\$ 10.27	\$ 10.37	\$ 10.56	\$	10.74					

## Sewerage and Water Board of New Orleans Total Accounts Turned Off for Non-Payment

Constituency:

Customer

Ratepayers

**Currently Meeting** 

Goal: Not Applicable

Objective: Ensure

**Collection of Payments for** 

**Services Provided** 

**Process Operating** 

Within Control

**Limits: Yes** 

Goal: None Established

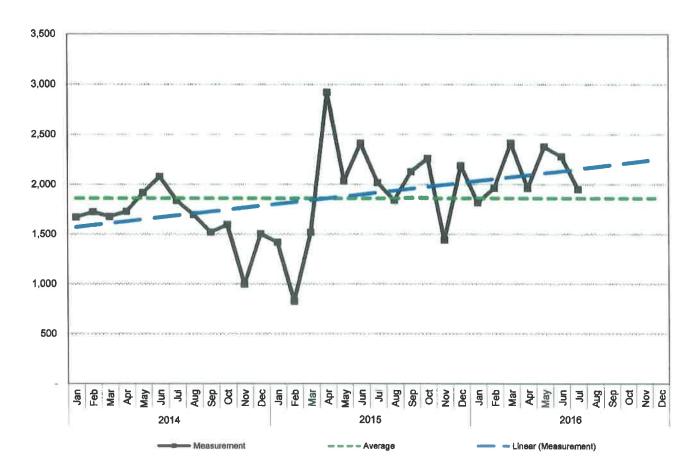
Trend: Increasing

#### **Analysis**

Customers accounts are turned-off for non-payment for balances more than \$50 and over sixty days past due.

#### Plans for Improvement

Staff is monitoring the number of accounts turned-off for non-payment to determine trend directions. No actions are contemplated at this time.



	Data Table											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2014	1,670	1,723	1,675	1,727	1,915	2,077	1,836	1,694	1,518	1,594	993	1,502
2015	1,417	823	1,517	2,920	2,033	2,411	2,016	1,840	2,126	2,258	1,439	2,187
2016	1.816	1,962	2,412	1,960	2,375	2,278	1.950					

### Sewerage and Water Board of New Orleans Department of Emergency Management

"Preparedness, Mitigation, Response, and Recovery"

FEMA Project Update as of 8-5-16

This data was collected from E.M. Data and Louisianapa.com on the above referenced date.

Prepared by: Jason Higginbotham, CEM, LEM-P Director of Emergency Management

#### Hurricane Katrina

Estimated Project Cost	\$ 951,145,841.44
Obligated Amount	\$ 796,934,092.26
Not Eligible PW <sup>1</sup>	\$ 10,896,751.08
Not Eligible Loan PW <sup>2</sup>	\$ 71,678,262.59
Insurance Deduction <sup>3</sup>	\$ 2,747,339.04
Insurance Settlement <sup>4</sup>	\$ 2,303,000.00
Version Request <sup>5</sup>	\$ 50,863,152.67
Appeal Amount <sup>6</sup>	\$ 0
Close Out Reconciliation <sup>7</sup>	\$ 0
Submitted Project Cost	\$ 838,261,350.26
Awaiting Obligation <sup>8</sup>	\$ 8,128,526.20
Total Invoices in Progress at State	\$ 31,489,241.15
Total Paid by State (LAPA Data)	\$ 400,109,908.72
SPS HMGP Grant	\$ 20,082,538.00
Power Plant HMGP GRANT	\$ 141,175,000.00
Power Plant HMGP Amendment 1	\$ 9,620,389.00
Settlement Amount	\$ 128,986,034.00

Represents the amount that will not result in payments by FEMA on non-100 Million Dollar P.W.'s.

<sup>&</sup>lt;sup>2</sup> Represents the amount that will not result in payments by FEMA on 100 Million Dollar P.W.'s.

<sup>&</sup>lt;sup>3</sup> National Flood Insurance deductions.

<sup>&</sup>lt;sup>4</sup> Insurance Settlement

<sup>&</sup>lt;sup>5</sup> Amount that FEMA is reviewing documentation to adjust scope of work or cost adjustments

<sup>&</sup>lt;sup>6</sup> Amount that is currently under appeal or arbitration.

<sup>&</sup>lt;sup>7</sup> Amount that will be reconciled when Project Worksheets are closed out.

<sup>&</sup>lt;sup>8</sup> Amount pending obligation in FEMA Million Dollar Queue or Funding Review Queue.

### **Hurricane Gustav**

This data was collected from E.M. Data and Louisianapa.com

Original ESTIMATED PROJECT COST	\$ 751,215.28
PROJECT SUBMITTED AMOUNT	\$ 751,215.28
NFIP Reduction	\$ =
OBLIGATED Amount	\$ 751,215.28
Amount Paid by State	\$ 647,093.76

### **Hurricane Isaac**

This data was collected from E.M. Data and Louisianapa.com

Site		Estimated	Insurance Claim			FEMA Claim	PW Amount		
CAT B Emergency Labor/Equipment	\$	1,217,743.75	\$	-	\$	1,398,010.67	\$	1,398,010.67	
East Bank Waste Water Treatment Plant	\$	873,596.00	\$	367,636.00	\$	505,960.00	\$	224,987.37	
West Bank Waste Water Treatment Plant	\$	118,755.00	\$	38,887.00	\$	79,868.00	\$	28,053.10	
East Bank Water Plant	\$	184,556.00	\$	36,850.00	\$	174,706.00	\$	74,678.91	
West bank Water Plant	\$	2,269.74	\$		\$	2,269.74	\$	2,269.74	
Sewer Pumping Stations/DPS	\$	94,063.80	\$	P.	\$	94,377.90	\$	80,711.15	
Central Yard Roof Repairs	\$	6,053.60	\$		\$	6,053.60	\$	6,053.60	
Central Yard Fence	\$	18,836.61			\$	18,836.61	\$	18,836.61	
Total	\$ 2	515,874.50	\$4	143,373.00	\$	2,280,082.52	\$	1,833,601.15	