

**GENERAL SUPERINTENDENT RECOMMENDATIONS
FOR THE FEBRUARY 15, 2017 MEETING**

- A. CONTRACT RENEWAL.** A brief summary is attached for your review.

Item 1 - R-019-2017 - FIRST AND FINAL RENEWAL OF
CONTRACT #2106 - INSTALLATION OF NEW
WATER, SEWER AND DRAIN SERVICE
CONNECTIONS AT VARIOUS SITES
THROUGHOUT ORLEANS PARISH

B. CONTRACT FINAL ACCEPTANCE

Item 2 - R-020-2017 - CONTRACT #2098 - WATER MAIN POINT
REPAIR, WATER SERVICE CONNECTION,
WATER VALVE AND FIRE HYDRANT
REPLACEMENT AT VARIOUS SITES
THROUGHOUT ORLEANS PARISH

GENERAL SUPERINTENDENT RECOMMENDATIONS
REPORT OF FINAL ACCEPTANCE TO BE
CONSIDERED BY THE FINANCE AND ADMINISTRATION COMMITTEE
AND THE BOARD'S MEETING OF FEBRUARY 15, 2017

1.

FIRST AND FINAL RENEWAL OF CONTRACT #2106 - INSTALLATION OF
NEW WATER, SEWER AND DRAIN SERVICE CONNECTIONS
AT VARIOUS SITES THROUGHOUT ORLEANS PARISH

PROPOSAL:

The contractor, **Fleming Construction Co., LLC**, has requested that the Board renew their current contract effective January 1, 2017, as allowed under this contract with no increase in cost and with no change in terms and conditions of their original contract, with the total being **\$2,336,550.00**.

EVALUATION:

The original contract #2106 - Installation of New Water, Sewer and Drain Service Connections at various sites throughout Orleans Parish was awarded to Fleming Construction Co., LLC by the Board at its meeting on April 15, 2015 in the total amount of **\$2,336,550.00**. If approved, this would be the first and final renewal as allowed under the terms of the contract. The DBE participation is 36%. Funds for this project are budgeted under Capital Programs 214 (Engineering & Inspection of Developer Installed Water Mains), 317 (Normal Extensions & Replacements of Gravity Force Mains) and 418 (Normal Extensions & Repairs of Canals) and Account Code 02106.

RECOMMENDATION:

It is recommended that the Board approve this first and final renewal to **Fleming Construction Co., LLC** in the total amount of **\$2,336,550.00**.

GENERAL SUPERINTENDENT RECOMMENDATIONS (CONT'D)

February 15, 2017

Page 2

2.

REPORT OF FINAL ACCEPTANCE

PROPOSAL:

Contract #2098 be considered for acceptance.

EVALUATION:

Contract #2098 - **Fleming Construction Co., LLC** - Water Main Point Repair, Water Service Connection, Water Valve and Fire Hydrant Replacement at various sites throughout Orleans Parish. Total Contract Bid: \$2,440,850.00. Total Contract Expenditure: \$4,875,988.96. Date Work Order Issued: August 12, 2010 and August 13, 2011. Date Work Accepted: December 2, 2016. The DBE Participation Goal is 36%. The DBE Participation Achieved is 35.11%.

RECOMMENDATION:

The above contract is recommended for acceptance.

JRB/J
RFEB17.GSR

FIRST AND FINAL RENEWAL OF CONTRACT #2106 - INSTALLATION OF NEW
WATER, SEWER AND DRAIN SERVICE CONNECTIONS AT VARIOUS SITES
THROUGHOUT ORLEANS PARISH

WHEREAS, under the provisions of the contract, the Board, with the contractor's concurrence, reserves the right to renew the contract with no increase in the cost of services and no change in terms and conditions; and

WHEREAS, the contractor, **Fleming Construction Co., LLC** desires to exercise its renewal option as allowed under this contract with the total being **\$2,336,550.00** for Contract #2106 - Installation of New Water, Sewer and Drain Service Connections at various sites throughout Orleans Parish.

NOW, THEREFORE, BE IT RESOLVED that the request of **Fleming Construction Co., LLC** for this first and final renewal, effective January 1, 2017, is hereby approved.

I, Cedric S. Grant, Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a resolution adopted at the Regular Meeting of the said Board, duly called and held, according to law, on February 15, 2017.

CEDRIC S. GRANT
EXECUTIVE DIRECTOR
SEWERAGE AND WATER BOARD OF NEW ORLEANS

**FINAL ACCEPTANCE AND CLOSE OUT TO CONTRACT #2098 - WATER MAIN
POINT REPAIR, WATER SERVICE CONNECTION, WATER VALVE AND FIRE
HYDRANT REPLACEMENT AT VARIOUS SITES THROUGHOUT ORLEANS PARISH**

WHEREAS, Contract #2098 - Water Main Point Repair, Water Service Connection, Water Valve and Fire Hydrant Replacement at Various sites throughout Orleans Parish is ready for Final Acceptance by the Sewerage & Water Board of New Orleans; and

WHEREAS, the General Superintendent in his report has recommended that this contract receive final acceptance and be closed out.

NOW, THEREFORE, BE IT RESOLVED by the Sewerage and Water Board of New Orleans that the recommendation of the General Superintendent to authorize final acceptance and to close out Contract by **Fleming Construction Co., LLC** for **Contract #2098 - Water Main Point Repair, Water Service Connection, Water Valve and Fire Hydrant Replacement at various sites throughout Orleans Parish,** is hereby approved.

I, Cedric S. Grant, Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a resolution adopted at the Regular Meeting of the said Board, duly called and held, according to law, on February 15, 2017.

CEDRIC S. GRANT
EXECUTIVE DIRECTOR
SEWERAGE AND WATER BOARD OF NEW ORLEANS

RATIFICATION OF CHANGE ORDER NO. 6 FOR CONTRACT #3669 – 404 HAZARD MITIGATION GRANT PROGRAM – #6 SEWAGE PUMPING STATION

WHEREAS, the Sewerage and Water Board entered into Contract #3669 with Industrial & Mechanical Contractors, Inc. for FEMA funded Hazard Mitigation Grant Program to #6 Sewage Pumping Station in the bid amount of \$2,900,900.00; and

WHEREAS, the Contractor was directed to replace the 24" sewer line between the existing sewer manhole and the Temporary Restraining Sheet piling that protected the excavation, all at an additional cost of \$7,347.43; and

WHEREAS, the Contractor was directed to remove an abandoned electrical vault at the site because it conflicted with the new sewage discharge lines at an additional cost of \$3,582.58 and 3 work days; and

WHEREAS, the Contractor was directed to install a new sewer house connection to re-establish sewer services interrupted during construction activities, at an additional cost of \$11,597.09 and 5 calendar days; and

WHEREAS, removal of the 2" bypass water line that was installed temporarily during a sewerage point repair at an additional cost of \$6,978.93; and

WHEREAS, the Contractor was directed to install an exhaust fan thermostat and a phase monitor at an additional cost of \$1,826.94 and 2 working days; and

WHEREAS, this Change Order, in the amount of \$31,332.97, brings the accumulated Contract change order total to \$312,323.87 or 10.8% of the original Contract value.

NOW, THEREFORE, BE IT RESOLVED that approval of Change Order No. 6 for Contract #3669 is ratified by the Sewerage and Water Board of New Orleans.

I, Cedric S. Grant, Executive Director,
Sewerage and Water Board of New Orleans, do hereby
certify that the above and foregoing is a true
and correct copy of a Resolution adopted at the Regular
Monthly Meeting of said Board, duly called and held,
according to law, on February 15, 2017.

CEDRIC S. GRANT, EXECUTIVE DIRECTOR
SEWERAGE AND WATER BOARD OF NEW ORLEANS



Sewerage & Water Board

Inter-Office Memorandum

Date: December 20, 2016

From: Joseph R. Becker, P.E.
General Superintendent

To: Cedric S. Grant
Executive Director

Re: Contract Number 3669 – Sewage Pumping Station #6-Change Order 6

The Contractor was directed to:

- Replace the 24" sewer line between the existing sewer manhole and the Temporary Restraining Sheeting that protected the excavation, all at an additional cost of \$7,347.43.
- Remove an abandoned electrical vault at the site because it conflicted with the new sewage discharge lines, at an additional cost of \$3,582.58 and 3 work days.
- Install a new sewer house connection to re-establish sewer services interrupted during construction activities, at an additional cost of \$11,597.09 and 5 calendar days.
- Remove a 2" bypass water line that was installed temporarily during a sewerage point repair, at an additional cost of \$6,978.93
- Install an exhaust fan thermostat and phase monitor, at an additional combined cost of \$1,826.94 and 2 working days.

This Change Order will extend the length of the Contract by 10 days. The required DBE participation on this Contract is 36% and the current participation is 33.03%. This Change Order is in the amount of \$31,332.97, which represents 1.1% of the original bid amount, and brings the cumulative total Change Orders to \$312,323.87 which is 10.8% of the original bid amount.

Original Contract Bid Price	\$2,900,900.00
Previously Approved Change Orders	280,990.90
This Change Order Amount	31,332.97
Total Change Orders Amount	312,323.87
Total Change Orders (Percent of Contract)	10.8%

I would appreciate you forwarding this to the attention of the appropriate committees of the Board for consideration and approval.

Joseph R. Becker, P.E.
General Superintendent

cc: Bruce Adams, Ron Spooner, Christopher Bergeron, Jason Higginbotham
Dexter Joseph, Rosita Thomas, Camille Hazeur, Willie Mingo, Nolan Lambert
James "Ryan" Blakely, IMC, Brian Schick, BKI

SCOPE OF CHANGES

Contract 3669

(Change Order No. **02**)

ADDITIONAL ITEMS TO BE ADDED TO CONTRACT

Item #	FCO#	Detailed Description	Units	Unit Price	Quantity	Amount	Days	Comments
1	22	Remove the 2" bypass water line that was installed temporarily to continue with the point repairs on the existing gravity system	1	\$6,978.93	1	\$6,978.93	0	FEMA Eligible
2	23	Installation of a exhaust fan thermostat as directed by the SWBNO	1	\$453.73	1	\$453.73	2	FEMA Eligible
3	24	Installation of a phase monitor as directed by the SWBNO	1	\$1,373.21	1	\$1,373.21	0	FEMA Eligible
						\$ 8,805.87	2	

Contract DBE %	36.00%
Current DBE %	33.03%
Forecast	33.03%

CONTRACT AMOUNT

Original	\$ 2,900,900.00
Amount of previous Change Orders	\$ 303,518.00
Amount this Change Order	\$ 8,805.87
Change Orders to date	\$ 312,323.87

REVISED CONTRACT AMOUNT \$ 3,213,223.87

CONTRACT DAYS

Original Contract Days	365
Days Previously Added	120
Days this Change Order	2
Days Added to date	122

REVISED CONTRACT DAYS 487

% OF ORIGINAL CONTRACT AMOUNT

This Change Order	0.3%
Previous Change Order	10.5%
TOTAL TO DATE	10.8%

FINAL COMPLETION

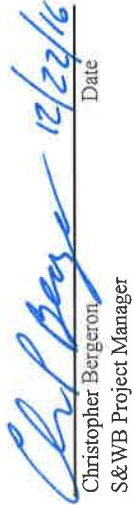
Work Order Date	10/29/2014
Original Completion Date	10/29/2015
Revised Date w/ days added	2/28/2016
Forecasted Completion Milestone	12/30/2016

It is mutually agreed to perform and accept the above revisions in accordance with the original contract and applicable specifications for the above price. This Change Order includes all OH and Profit fees associated with the work. No additional fees shall be awarded after acceptance of this Change Order

Proposed By:


James "Ryan" Blakely
Industrial & Mechanical Contractors, Inc.

Recommended By:


Christopher Bergeron
S&WB Project Manager

Approved By:


Melvin R. Spooner
Chief of Engineering


Date 12/28/16

SCOPE OF CHANGES
Contract 3669
(Change Order No. 6A)

ADDITIONAL ITEMS TO BE ADDED TO CONTRACT

Item #	FCO#	Detailed Description	Units	Unit Price	Quantity	Amount	Days	Comments
1	19	T&M work for July and August 2016 to replace the 24" sewer line between the manhole and the TRS.	1	\$7,347.43	1	\$7,347.43	0	FEMA Eligible
2	20	Removal of an abandoned electrical vault in the path of the new station discharge lines.	1	\$3,582.58	1	\$3,582.58	3	FEMA Eligible
3	21	Install a 6" sewer line from the existing house connection from 232-234 S. Solomon St. into the new wet well stack.	1	\$11,597.09	1	\$11,597.09	5	FEMA Eligible
						\$ 22,527.10	8	

Contract DBE %	36.00%
Current DBE %	33.11%
Forecast	33.11%

% OF ORIGINAL CONTRACT AMOUNT
 This Change Order 0.8%
 Previous Change Order 9.7%
TOTAL TO DATE 10.5%

Proposed By:

James R. Blakely
 James "Ryan" Blakely
 Industrial & Mechanical Contractors, Inc.

10-18-16
 Date

Recommended By:

Christopher Bergeron
 Christopher Bergeron
 S&WB Project Manager

10/19/16
 Date

Approved By:

Melvin R. Spooner
 Melvin R. Spooner
 Chief of Engineering

10/19/16
 Date

CONTRACT AMOUNT

Original	\$ 2,900,900.00
Amount of previous Change Orders	\$ 280,990.90
Amount this Change Order	\$ 22,527.10
Change Orders to date	\$ 303,518.00

REVISED CONTRACT AMOUNT \$ 3,204,418.00

CONTRACT DAYS

Original Contract Days	365
Days Previously Added	112
Days this Change Order	8
Days Added to date	120

REVISED CONTRACT DAYS 485

FINAL COMPLETION

Work Order Date	10/29/2014
Original Completion Date	10/29/2015
Revised Date w/ days added	2/26/2016
Forecasted Completion Milestone	10/24/2016

It is mutually agreed to perform and accept the above revisions in accordance with the original contract and applicable specifications for the above price. This Change Order includes all OH and Profit fees associated with the work. No additional fees shall be awarded after acceptance of this Change Order

RATIFICATION OF CHANGE ORDER NO. 3 FOR CONTRACT #3663 – 404 HAZARD MITIGATION GRANT PROGRAM – BULLARD SEWAGE PUMPING STATION

WHEREAS, the Sewerage and Water Board entered into Contract #3663 with Lou-Con, Inc. for FEMA funded Hazard Mitigation Grant Program to Bullard Sewage Pumping Station in the bid amount of \$1,395,000.00; and

WHEREAS, the Contractor was directed to not drive 6 timber piles that were to be located under the electrical duct bank at a credit of \$1,500.00 to the Sewerage and Water Board; and

WHEREAS, nineteen (19) days were added to the contract for delays associated with the delivery of the local power provider; and

WHEREAS, this Change Order, in the amount of \$1,500.00, brings the accumulated Contract change order total to \$125,799.04 or 9.0% of the original Contract value.

NOW, THEREFORE, BE IT RESOLVED that approval of Change Order No. 3 for Contract #3663 is ratified by the Sewerage and Water Board of New Orleans.

I, Cedric S. Grant, Executive Director,
Sewerage and Water Board of New Orleans, do hereby
certify that the above and foregoing is a true
and correct copy of a Resolution adopted at the Regular
Monthly Meeting of said Board, duly called and held,
according to law, on February 15, 2017.

CEDRIC S. GRANT, EXECUTIVE DIRECTOR
SEWERAGE AND WATER BOARD OF NEW ORLEANS



Sewerage & Water Board

Inter-Office Memorandum

Date: December 20, 2016

From: Joseph R. Becker, P.E.
General Superintendent

To: Cedric S. Grant
Executive Director

Re: Contract Number 3663 – Sewage Pumping Station Bullard

Please accept this recommendation for approval of Change Order No. 3 for the above contract.

As part of the work for this contract, the Contractor was directed to not drive the six timber piles under the electrical duct bank. Removing this work from the contract resulted in a credit of \$1,500.00 to the Sewerage and Water Board. Additionally, nineteen (19) days were added to the contract due to delays associated with the local power provider providing electricity to the station. This delay added time to the contract, but did not require any additional financial compensation. The required DBE participation on this Contract is 36% and the current participation is 34.1%. The Contractor is currently forecasted not to meet the 36.0% DBE participation, and is discussing compliance efforts with the EDBP Department since the forecasted participation is less than the goal.

This Change Order is in the amount of -\$1,500.00 which represents -0.1% of the original bid amount, and brings the cumulative total Change Orders to \$125,799.04 which is 9.0% of the original bid amount.

Original Contract Price	\$1,395,000.00
Previously Approved Change Orders	127,299.04
This Change Order	- 1,500.00
Total Change Order Dollar Amount	125,799.04
Total Change orders (Percent of Contract)	9.0%

I would appreciate you forwarding this to the attention of the appropriate committees of the Board for consideration and approval.

Joseph R. Becker, P.E.
General Superintendent

cc: Bruce Adams, Ron Spooner, Christopher Bergeron, Jason Higginbotham
Dexter Joseph, Rosita Thomas, Camille Hazeur, Willie Mingo, Nolan Lambert
Brian Schick, BKI

SCOPE OF CHANGES
Contract 3663
(Change Order No. 5)

ADDITIONAL ITEMS TO BE ADDED TO CONTRACT

Item #	FCO#	Detailed Description	Units	Unit Price	Quantity	Amount	Days	Comments
1	14	Credit for timber piles not driven under the duct bank per direction from the SWBNO	1	-\$1,500.00	1	-\$1,500.00	0	FEMA Eligible
2	15	Nineteen (19) days added to the contract due to Entergy delays in getting power to the new station	1	\$0.00	1	\$0.00	19	FEMA Eligible
						\$ (1,500.00)	19	

Contract DBE %	36.00%
Current DBE %	34.10%
Forecast	34.10%

CONTRACT AMOUNT

Original	\$ 1,395,000.00
Amount of previous Change Orders	\$ 127,299.04
Amount this Change Order	\$ (1,500.00)
Change Orders to date	\$ 125,799.04

CONTRACT DAYS

Original Contract Days	365
Days Previously Added	121
Days this Change Order	19
Days Added to date	140

REVISED CONTRACT AMOUNT \$ 1,520,799.04

REVISED CONTRACT DAYS 505

% OF ORIGINAL CONTRACT AMOUNT

This Change Order	-0.1%
Previous Change Order	9.1%
TOTAL TO DATE	9.0%

FINAL COMPLETION

Work Order Date	2/18/2014
Original Completion Date	2/18/2015
Revised Date w/ days added	7/8/2015
Substantial Completion	6/8/2016

It is mutually agreed to perform and accept the above revisions in accordance with the original contract and applicable specifications for the above price. This Change Order includes all OH and Profit fees associated with the work. No additional fees shall be awarded after acceptance of this Change Order

Proposed By:

for Michael Carson
 Michael Carson
 Lou-Con, Inc.

Recommended By:

Christopher Bergeron
 Christopher Bergeron
 S&WB Project Manager

Approved By:

Melvin R. Spooner
 Melvin R. Spooner
 Chief of Engineering

Date

Date

Date

RATIFICATION OF CHANGE ORDER NO. 3 FOR CONTRACT #3670 – 404 HAZARD MITIGATION GRANT PROGRAM – LAKE FOREST SEWAGE PUMPING STATION

WHEREAS, the Sewerage and Water Board entered into Contract #3670 with Lou-Con, Inc. for FEMA funded Hazard Mitigation Grant Program to Bullard Sewage Pumping Station in the bid amount of \$1,396,500.00; and

WHEREAS, the Contractor was directed to install glare shields on the external lights for the pump station to minimize inconvenience for neighbors at an additional cost of \$1,642.05 and 11 calendar days; and

WHEREAS, the Contractor was delayed forty-three (43) calendar days waiting for the local power provider to supply electricity to the station; and

WHEREAS, the Contractor also experienced extra costs when the piles met refusal and needed to be cut at an additional cost of \$50,773.22 and eighty-five (85) calendar days; and

WHEREAS, the Contractor issued a credit of \$194.70 for removing the requirement to plant a tree when the location was determined to conflict with underground utilities; and

WHEREAS, this Change Order, in the amount of \$52,220.57, brings the accumulated Contract change order total to \$102,141.47 or 7.3% of the original Contract value.

NOW, THEREFORE, BE IT RESOLVED that approval of Change Order No. 3 for Contract #3670 is ratified by the Sewerage and Water Board of New Orleans.

I, Cedric S. Grant, Executive Director,
Sewerage and Water Board of New Orleans, do hereby
certify that the above and foregoing is a true
and correct copy of a Resolution adopted at the Regular
Monthly Meeting of said Board, duly called and held,
according to law, on February 15, 2017.

CEDRIC S. GRANT, EXECUTIVE DIRECTOR
SEWERAGE AND WATER BOARD OF NEW ORLEANS



Sewerage & Water Board

Inter-Office Memorandum

Date: December 20, 2016

From: Joseph R. Becker, P.E.
General Superintendent

To: Cedric S. Grant
Executive Director

Re: Contract Number 3670 – 404 Hazard Mitigation Grant Program – Sewage Pumping Station Lawrence

Enclosed please find Change Order No. 3 for the above contract.

In this change order, the contractor was directed to install glare shields on the external lights for the pump station to minimize inconvenience for neighbors, at an additional cost of \$1,642.05 and 11 calendar days. The Contractor also experienced extra costs when the piles met refusal and needed to be cut, at an additional cost of \$50,773.22 and 85 calendar days. The contractor was delayed 43 calendar days waiting for the local power provider to supply electricity to the station. And the contractor issued a credit of \$194.70 for removing the requirement to plant a tree when the location was determined to conflict with underground utilities. The required DBE participation on this Contract is 36% and the current participation is 35.78%. The Contractor and has had discussions with the EDBP Department since the forecasted participation is less than the goal.

This Change Order is in the amount of \$52,220.57, which represents 0.5% of the original bid amount, and brings the cumulative total Change Orders to \$102,141.47 which is 7.3% of the original bid amount. This change order will extend the length of the contract by 139 calendar days.

Original Contract Bid Price	\$1,396,500.00
Previously Approved Change Orders	49,920.90
This Change Order Amount	52,220.57
Total Change Order Amount	102,141.47
Total Change Orders (Percent of Contract)	7.3%

I would appreciate you forwarding this to the attention of the appropriate committees of the Board for consideration and approval.

Joseph R. Becker, P.E.
General Superintendent

cc: Bruce Adams, Ron Spooner, Christopher Bergeron, Jason Higginbotham
Dexter Joseph, Rosita Thomas, Camille Hazeur, Willie Mingo, Nolan Lambert
Brian Schick, BKI

SCOPE OF CHANGES
Contract 3670
(Change Order No. 5)

ADDITIONAL ITEMS TO BE ADDED TO CONTRACT

Item #	FCO#	Detailed Description	Units	Unit Price	Quantity	Amount	Days	Comments
1	13	Installation of glare shields to the exterior wall pack lighting as directed by the SWBNO	1	\$1,642.05	1	\$1,642.05	11	FEMA Eligible
2	14	Forty-three (43) added to the contract due to Entergy delays in getting power to the new station	1	\$0.00	1	\$0.00	43	FEMA Eligible
3	15	Cost associated due to pile refusal and excess vibrations - piles could not be driven to the design depths	1	\$50,773.22	1	\$50,773.22	85	FEMA Eligible
4	16	Credit for not installing the live oak tree due to conflict with the underground utilities	1	-\$194.70	1	-\$194.70	0	FEMA Eligible
						\$ 52,220.57	139	

CONTRACT AMOUNT

Original	\$ 1,396,500.00
Amount of previous Change Orders	\$ 49,920.90
Amount this Change Order	\$ 52,220.57
Change Orders to date	\$ 102,141.47

REVISED CONTRACT AMOUNT \$ 1,498,641.47

CONTRACT DAYS

Original Contract Days	365
Days Previously Added	65
Days this Change Order	139
Days Added to date	204

REVISED CONTRACT DAYS 569

% OF ORIGINAL CONTRACT AMOUNT

This Change Order	3.7%
Previous Change Order	3.6%
TOTAL TO DATE	7.3%

FINAL COMPLETION

Work Order Date	2/18/2014
Original Completion Date	2/18/2015
Revised Date w/ days added	9/10/2015
Substantial Completion	6/2/2016

It is mutually agreed to perform and accept the above revisions in accordance with the original contract and applicable specifications for the above price. This Change Order includes all OH and Profit fees associated with the work. No additional fees shall be awarded after acceptance of this Change Order

Proposed By:

Michael Carson
 Michael Carson
 Lou-Con, Inc.

Recommended By:

Christopher Bergeron
 Christopher Bergeron
 S&WB Project Manager

Approved By:

Melvin R. Spooner
 Melvin R. Spooner
 Chief of Engineering

12/22/16

Date

12/28/16

Date



SEWERAGE AND WATER BOARD

Inter-Office Memorandum

Date: January 31, 2017
To: Kathleen LaFrance, Board Relations
From: Rosita P. Thomas, Finance Administrator
Re: RESOLUTION NUMBER REQUEST

Please assign a resolution number for the resolution attached entitled Authorization to Claim Property Held by the State of Louisiana as Unclaimed Property. This resolution will allow Sewerage and Water Board to collect funds owed to the Board from the State of Louisiana on unclaimed property.

Should you have any questions, please contact me at ext. 2364.

Thank you.

Cc: Robert K. Miller

Attachment

**AUTHORIZATION TO CLAIM PROPERTY HELD BY THE STATE OF
LOUISIANA AS UNCLAIMED PROPERTY**

WHEREAS, the State of Louisiana, Unclaimed Property Division, has on deposit funds or securities identified as unclaimed property belonging to the Sewerage & Water Board of New Orleans, in the amount of \$2,427.45; and

WHEREAS, as a condition to redeem the property the Board is required to present, and adopt, a resolution certifying that the Finance Administrator has the authority to sign the claim form on behalf of the Board; and

NOW, THEREFORE, BE IT RESOLVED that the Sewerage & Water Board of New Orleans does hereby authorize Rosita Thomas, Finance Administrator, to execute on behalf of the Sewerage & Water Board of New Orleans, any documents necessary to redeem unclaimed property held by the State of Louisiana.

I, Cedric S. Grant, Executive Director, Sewerage
and Water Board of New Orleans, do hereby certify
that the above and foregoing is a true and correct copy
of a resolution adopted at the Regular Monthly Meeting
of said Board, duly called and held, according to law,
February 15, 2017.

CEDRIC S. GRANT
EXECUTIVE DIRECTOR



Ron J. Henson, State Treasurer
 State of Louisiana
 Unclaimed Property Division
 PO Box 91010
 Baton Rouge, LA 70821-9010
 (888) 925-4127 Nationwide toll-free or
 (225) 219-9400 Local


 Claim ID #: 5510957

Harris, Rona
 625 St. Joseph Street
 New Orleans, LA 70165

SSN / FEIN (REQUIRED): 726001323
 Email address (REQUIRED): rharris@swbno.org

Use of this form for commercial purposes is strictly forbidden. If you were provided this form from any person or business charging a fee for the recovery of your property, please be advised that the funds are available directly from the Unclaimed Property Division **FREE OF CHARGE.**

Funds listed in the name of the owner(s) identified below have been remitted to the Unclaimed Property Division for the State of Louisiana. Payment will be made to the reported owner(s), their estates, or legal heirs only. To claim these funds, please complete all information.

A. Property/Owner Information

Property Description: CUSTOMER OVERPAYMENTS Reported By:	Property ID: 7775662 Property Amount: 222.47
Reported Owner(s): SEWERAGE AND WATER B Reported Address: 625 SAINT JOSEPH ST ROOM 249 NEW ORLEANS , LA 70165	<u>INTEREST CHECK BOX</u> Interest Claimed ___ Yes ___ No Interest Rate _____
Property Description: CUSTOMER OVERPAYMENTS Reported By:	Property ID: 6723337 Property Amount: 136.73
Reported Owner(s): SEWERAGE AND WATER BOARD Reported Address: 625 SAINT JOSEPH ST ROOM 249 NEW ORLEANS , LA 70165-6500	<u>INTEREST CHECK BOX</u> Interest Claimed ___ Yes ___ No Interest Rate _____
Property Description: OTHER MISC INTANGIBLE PROP Reported By:	Property ID: 6537202 Property Amount: 123.88
Reported Owner(s): SEWERAGE AND WATER BOARD EFCU Reported Address: 625 ST. JOSEPH STREET ROOM B31 NEW ORLEANS , LA 70130	<u>INTEREST CHECK BOX</u> Interest Claimed ___ Yes ___ No Interest Rate _____
Property Description: CREDIT BALS & ACCTS RCVBL Reported By:	Property ID: 6338869 Property Amount: 1784.06
Reported Owner(s): SEWERAGE AND WATER BOARD Reported Address: OF NEW ORLEANS RM 331 625 ST.JOSEPH NEW ORLEANS , LA 70165	<u>INTEREST CHECK BOX</u> Interest Claimed ___ Yes ___ No Interest Rate _____

Property Description: CREDIT BALS & ACCTS RCVBL Reported By:	Property ID: 6338685 Property Amount: 58.25
Reported Owner(s): SEWERAGE AND WATER BOARD Reported Address: OF NEW ORLEANS RM 331 625 ST JOSEPH NEW ORLEANS , LA 70165	<div style="border: 1px solid black; padding: 5px;">INTEREST CHECK BOX Interest Claimed ___ Yes ___ No Interest Rate _____</div>
Property Description: CASHIER'S CHECKS/GARNISHMTS Reported By:	Property ID: 6281162 Property Amount: 102.06
Reported Owner(s): SEWERAGE AND WATER BOARD OF NO Reported Address: 625 SAINT JOSEPH ST 154 NEW ORLEANS , LA 70165	<div style="border: 1px solid black; padding: 5px;">INTEREST CHECK BOX Interest Claimed ___ Yes ___ No Interest Rate _____</div>

If your answer is **No** in the Interest Checkbox for all of the items listed, skip sections A1 and A2 and proceed to section B. **If Yes, AND if the company or organization who held these funds did not indicate that the item was interest-bearing, to receive interest you must complete either section A1 or A2 (whichever is applicable) and attach appropriate documentation.**

A1. *This section applies only to interest claimed based on a contract between the owner and the company or organization who held the funds prior to remitting them to the Unclaimed Property Division.* Do you have any documentation from the company or organization who held these funds that shows that the company or organization agreed to accrue interest on the property?
___ Yes ___ No

If Yes, please attach a copy of the documentation from the company or organization who held these funds that shows that the company or organization agreed to accrue interest on the property.

A2. *This section applies only to interest claimed based on a Louisiana law.* Is there a Louisiana law that provides that the property was interest bearing by the company or organization who held these funds? ___ Yes ___ No

If Yes, please identify the particular Louisiana law that provides that the property was interest bearing by the company or organization which held these funds.

IMPORTANT NOTE - The documentation requested in sections A1 or A2 above will not be necessary if the company or organization who held these funds properly identified the item as interest-bearing when it was remitted to the Unclaimed Property Division. If not, and you are requesting interest on the item, you will have to provide the above mentioned documentation (Sections A1 and A2)

B. Documentation Required (Provide all items listed.)

- ☐ A legible copy of your current driver's license or other government issued photo ID.
- ☐ A corporate resolution or other verification of your authority.

Additional documentation may be required in order to prove rightful ownership.

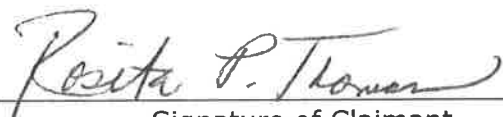
If the company or organization who held the funds prior to remitting them to the Unclaimed Property Division did not indicate that the item was interest-bearing, and you are making a claim for interest to which you are entitled due to a contract with the company or organization who held these funds, you must attach a copy of documentation from the company or organization that shows that the company or organization agreed to accrue interest on the property.

If the company or organization who held the funds prior to remitting them to the Unclaimed Property Division did not indicate that the item was interest-bearing, and you are making a claim for interest provided for by Louisiana law, you must provide information on the particular law.

C. AFFIDAVIT AND INDEMINITY AGREEMENTState of Louisiana Parish of Orleans

All claimants to the above property must sign this claim form below. If your claim has a value of \$1000 or more (including the value of any securities associated with the claim), you are required to have this form notarized. If the claimant is a corporation, this claim must be executed by the chief financial officer of a public corporation, or an officer of a private corporation or unincorporated association. If the claimant is a partnership, this claim must be executed by a partner.

The claimant(s), individually and collectively in the event of multiple claimants, hereby declares, agrees and certifies that his or her claim to this property presumed abandoned is valid and just as the rightful owner thereof, that there are no outstanding conveyances, transfers, liens or encumbrances affecting claimant(s) ownership of the property, that all statements herein are true and correct, and that by the execution of this Form and Affidavit and upon payment of this claim, said claimant(s) shall, and by these present agrees and binds himself or herself to, fully and completely indemnify and hold harmless the State of Louisiana, its officers and employees, from any other claims to the property and/or from any loss and expenses, including attorneys fees, resulting or arising from payment of the claim.

Sworn and subscribed before me this 11th day of January, 2017.

Signature of Claimant

Signature of Co-ClaimantHarold D. Marchand / # 7543
Typed name of Notary Public / Notary Number
Signature of Notary Public

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SEWERAGE AND WATER BOARD OF NEW ORLEANS

February 13, 2017

Finance and Administration Committee
Sewerage and Water Board of New Orleans
New Orleans, Louisiana

Dear Directors:

Subject: Contract Amendment with Cogsdale Corporation for Enhanced Support
of Customer Service Management System

The newly implemented Customer Service Management System from Cogsdale Corporation is operating as designed as we prepare to wrap up the initial go-live phase. There are less than ten items remaining on the punch list before the Cogsdale implementation team has completed their work.

As we move from the go-live phase to the operational phase, Customer Service staff will be responsible for problem identification and problem solving with the system. The ongoing maintenance agreement that we have with Cogsdale Corporation provides basic support and they are responsible for fixing any software errors that are identified. But the daily responsibility for keeping the system going is ours.

Management has assigned two Customer Service employees as Business Analysts to support the system's users. Each of the Business Analysts knows most of the system very well, but they will each need more time to fully master the system from end to end. This is not something that our Customer Service staff has previously been called upon to do; with modern software applications, it is appropriate for the user department to take on this role.

Many utilities sign a managed services agreement with their software provider or their implementation services provider to manage the system on an ongoing basis. However, these agreements are particularly expensive and do not necessarily grow the capabilities of the staff. In lieu of a managed services agreement, staff recommends that we enter into a six-month agreement for enhanced support from Cogsdale Corporation above and beyond the standard maintenance responsibilities.

Attached is a draft resolution authorizing an amendment to the existing contract with Cogsdale Corporation to provide support for technical and functional matters related to the Customer Service Management System for six months at an estimated total cost of \$182,250. Staff will be prepared to discuss this matter at the upcoming meeting of the Finance and Administration Committee.

Robert K. Miller
Deputy Director / Chief Financial Officer

**AMENDMENT TO EXISTING CONTRACT WITH COGSDALE CORPORATION
FOR ENHANCED SUPPORT OF CUSTOMER SERVICE MANAGEMENT SYSTEM**

WHEREAS, the newly implemented Customer Service Management System from Cogsdale Corporation is operating as designed and as we move from the go-live phase to the operational phase, Customer Service staff will be responsible for problem identification and problem solving with the system; and

WHEREAS, management has assigned two (2) Customer Service employees as Business Analysts to support the system's users, but these analysts will need additional support for technical and functional issues matters related to the Customer Service Management System above and beyond the standard maintenance responsibilities; and

WHEREAS, staff recommends a six-month agreement with Cogsdale Corporation at an estimated total cost of \$182,250 to provide this support.

NOW, THEREFORE, BE IT RESOLVED that the Executive Director is hereby authorized to execute on behalf of the Sewerage and Water Board of New Orleans an amendment to the agreement with Cogsdale Corporation for the services described for an estimated total cost of \$182,250.

I, Cedric S. Grant, Executive Director,
Sewerage and Water Board of New Orleans, do hereby
certify that the above and foregoing is a true and
correct copy of a Resolution adopted at the Regular
Monthly Meeting of said Board, duly called and held,
according to law, on February 15, 2017.

**CEDRIC S. GRANT, EXECUTIVE DIRECTOR
SEWERAGE AND WATER BOARD OF NEW ORLEANS**



SEWERAGE AND WATER BOARD OF NEW ORLEANS

February 13, 2017

Finance and Administration Committee
Sewerage and Water Board of New Orleans
New Orleans, Louisiana

Dear Directors:

Subject: 2017-2026 Financial Plan for Drainage System Update Alternative

Staff presented a recommended update to the 2017-2026 Financial Plan for the Drainage system at the January 17, 2017 meeting of the Finance and Administration Committee. At that time, the Committee requested an alternative version of the plan with these two objectives:

- Minimize the amount of cash funded capital and maximize the amount of debt funded capital.
- Phase in additional revenue incrementally over time.

Attached are two financial plan scenarios, one presented at the January 17, 2017 meeting and the other developed as an alternative version based upon the requested objectives. Following is a summary of the key assumptions used to develop the scenarios.

Assumption	January 17, 2017 Update	February 13, 2017 Alternative
1. Capital Program	2017-2026 CIP	2017-2027 CIP
2. Capital Inflation Rate	3%	3%
3. Capital Financing Strategy	Balanced mix of cash and debt	Maximize use of debt
4. Debt Service Coverage	Existing taxes and new revenues combined	Existing taxes only
5. Debt Term	20 years	20 years
6. Debt Interest Rate	4%	4%
7. Debt Issuance Cost	1.5% of principal amount	1.5% of principal amount
8. Fee Implementation Timing	One-time lump sum	Incrementally as needed

Based upon these assumptions, following is a summary of the key differences in the results:

Result	January 17, 2017 Update	February 13, 2017 Alternative
1. Additional Revenue Required	\$40,000,000 annually beginning in 2019	\$10,000,000 in 2019, \$20,000,000 in 2020, \$30,000,000 in 2021, \$40,000,000 annually beginning in 2022

2. Debt Funded Capital	\$369,000,000	\$447,000,000
3. Cash Funded Capital	\$242,000,000	\$116,000,000

Staff recommends adoption of the attached resolution to accept these updated elements from the February 13, 2017 Alternative to be incorporated into the 2017-2026 Financial Plan.



Robert K. Miller
Deputy Director / Chief Financial Officer

**Drainage Department
Capital Improvement Program Financing
January 17, 2017 Update**

Line No	Description	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	Total
		\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
1	Funds Available at Beginning of Year	5,010,900	109,600	39,823,200	16,967,700	72,871,100	37,127,700	63,130,500	11,906,900	44,786,600	16,211,400	5,010,900
2	Revenue Bond Proceeds	0	66,000,000	0	85,000,000	0	90,000,000	0	53,000,000	0	75,000,000	369,000,000
3	Operation Fund Transfers	16,000,000	26,000,000	25,000,000	25,000,000	25,000,000	25,000,000	25,000,000	25,000,000	25,000,000	25,000,000	242,000,000
4	Participation by Others	20,090,000	36,903,000	17,500,000	6,730,000	51,243,000	65,828,000	56,632,000	56,912,000	27,338,000	18,782,000	357,958,000
5	Interest Income	25,700	188,600	285,500	380,400	552,600	428,800	377,400	240,700	306,800	336,700	3,123,200
6	Total Funds Available	41,126,600	129,201,200	82,608,700	134,078,100	149,666,700	218,384,500	145,139,900	147,059,600	97,431,400	135,330,100	977,092,100
7	Major Capital Additions	(47,717,000)	(81,487,000)	(65,641,000)	(59,932,000)	(112,539,000)	(153,904,000)	(133,233,000)	(101,478,000)	(81,220,000)	(70,964,000)	(908,115,000)
8	Deferred Capital Improvements	6,700,000	(6,901,000)	0	0	0	0	0	0	0	0	(201,000)
9	Bond Issuance Expense	0	(990,000)	0	(1,275,000)	0	(1,350,000)	0	(795,000)	0	(1,125,000)	(5,535,000)
10	Revenue Bond Reserve Fund	0	0	0	0	0	0	0	0	0	0	0
11	Total Application of Funds	(41,017,000)	(89,378,000)	(65,641,000)	(61,207,000)	(112,539,000)	(155,254,000)	(133,233,000)	(102,273,000)	(81,220,000)	(72,089,000)	(913,851,000)
12	End of Year Balance	109,600	39,823,200	16,967,700	72,871,100	37,127,700	63,130,500	11,906,900	44,786,600	16,211,400	63,241,100	63,241,100

Drainage Department
Analysis of Ability of Forecasted Revenue to
Finance Projected Revenue Requirements
January 17, 2017 Update

Line No	Description	Fiscal Year Ending December 31,										
		2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	
		\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
1	Tax Revenue	53,966,300	55,045,600	56,146,500	57,269,400	58,414,800	59,583,100	60,774,800	61,990,300	63,230,100	64,494,700	
2	Additional Revenue	0	0	40,000,000	40,000,000	40,000,000	40,000,000	40,000,000	40,000,000	40,000,000	40,000,000	
3	Other Revenue	1,343,600	1,244,400	1,216,800	1,337,800	1,408,800	1,427,700	1,396,500	1,339,200	1,258,900	1,152,800	
4	Total Operating Revenue	55,309,900	56,290,000	97,363,300	98,607,200	99,823,600	101,010,800	102,171,300	103,329,500	104,489,000	105,647,500	
5	Operation & Maintenance	(36,624,100)	(46,922,800)	(49,150,500)	(50,445,000)	(51,778,300)	(53,151,600)	(54,566,100)	(56,023,100)	(57,523,800)	(59,069,500)	
6	Non-Cash Expense Accruals	(1,079,326)	(1,100,912)	(1,122,930)	(1,145,388)	(1,168,296)	(1,191,662)	(1,215,496)	(1,239,806)	(1,264,602)	(1,289,894)	
7	Net Operating Revenue	17,606,474	8,266,288	47,089,870	47,016,812	46,877,004	46,667,538	46,389,704	46,066,594	45,700,598	45,288,106	
Debt Service												
Senior Lien Revenue Bonds												
8	Existing	(2,024,100)	(2,028,400)	(2,028,600)	(2,036,000)	(2,062,100)	(874,600)	0	0	0	0	
9	Projected	0	(2,023,500)	(4,856,400)	(7,462,400)	(11,110,800)	(13,870,133)	(17,733,200)	(19,358,117)	(21,633,000)	(23,932,417)	
10	Subtotal	(2,024,100)	(4,051,900)	(6,885,000)	(9,498,400)	(13,172,900)	(14,744,733)	(17,733,200)	(19,358,117)	(21,633,000)	(23,932,417)	
11	Gulf Opportunity Zone Act Loan	(407,600)	(407,600)	(407,600)	(407,600)	(407,600)	(407,600)	(407,600)	(407,600)	(407,600)	(203,300)	
12	SELA Capital Repayment	0	0	(1,251,900)	(3,850,800)	(3,850,800)	(8,803,000)	(8,803,000)	(8,803,000)	(8,803,000)	(8,803,000)	
13	Total Debt Service	(2,431,700)	(4,459,500)	(8,544,500)	(13,756,800)	(17,431,300)	(23,955,333)	(26,943,800)	(28,568,717)	(30,843,600)	(32,938,717)	
14	Other Non-Operating Revenue	969,156	969,156	969,156	969,156	969,156	969,156	969,156	969,156	969,156	969,156	
15	Transfer to Construction	(16,000,000)	(26,000,000)	(25,000,000)	(25,000,000)	(25,000,000)	(25,000,000)	(25,000,000)	(25,000,000)	(25,000,000)	(25,000,000)	
16	Due from (to) Other Departments	(921,000)	0	0	0	0	0	0	0	0	0	
17	Transfer to Operating Reserve Fund	(316,800)	463,600	(1,269,700)	(274,600)	(159,600)	(164,400)	(169,300)	(174,400)	(179,600)	(185,000)	
18	Net Annual Balance	(1,093,870)	(20,760,456)	13,244,826	8,954,568	5,255,260	(1,483,039)	(4,754,240)	(6,707,367)	(9,353,446)	(11,866,455)	
19	Beginning of Year Cash Balance (b)	36,274,206	35,180,336	14,419,880	27,664,706	36,619,274	41,874,534	40,391,495	35,637,255	28,929,888	19,576,442	
20	End of Year Balance	35,180,336	14,419,880	27,664,706	36,619,274	41,874,534	40,391,495	35,637,255	28,929,888	19,576,442	7,709,987	
21	Beginning of Year Cash Balance	40,936,306	39,842,436	19,081,980	32,326,806	54,298,048	59,553,308	58,070,269	53,316,029	46,608,662	37,255,216	
22	Operating Reserve Fund	0	0	0	0	0	0	0	0	0	0	
23	Net annual Balance	(1,093,870)	(20,760,456)	13,244,826	8,954,568	5,255,260	(1,483,039)	(4,754,240)	(6,707,367)	(9,353,446)	(11,866,455)	
24	End of Year Balance	39,842,436	19,081,980	32,326,806	41,281,374	59,553,308	58,070,269	53,316,029	46,608,662	37,255,216	25,388,761	
25	Days of O&M Cash on Hand	397	185	304	377	527	499	445	378	293	194	
26	Annual Test (c)	2666.2%	1358.5%	815.5%	602.9%	443.4%	404.1%	342.7%	320.2%	292.3%	269.5%	
27	Additional Bonds Test (d)	2638.9%	797.6%	813.6%	435.3%	329.4%	336.0%	280.9%	286.6%	292.3%	298.1%	

- (a) The Three-Mill Ad Valorem Tax will expire at the end of 2017.
(b) Reflects beginning of year balance in unrestricted and undesignated cash and cash equivalents and cash and cash equivalents designated for capital projects, less operating reserve requirement.
(c) The General Bond Resolution requires Nine-Mill Ad Valorem Tax Revenue to equal or exceed 100% of annual debt service.
(d) The General Bond Resolution requires Nine-Mill Ad Valorem Tax Revenue to equal or exceed 133% of maximum annual debt service.

**Drainage Department
Capital Improvement Program Financing
February 13, 2017 Alternative**

Line No	Description	Fiscal Year Ending December 31,										Total
		2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	
1	Funds Available at Beginning of Year	\$ 5,010,900	\$ 109,600	\$ 63,335,200	\$ 25,641,500	\$ 96,231,000	\$ 45,648,100	\$ 86,335,400	\$ 20,270,500	\$ 60,909,100	\$ 22,446,100	\$ 5,010,900
2	Revenue Bond Proceeds	0	106,000,000	0	115,000,000	0	120,000,000	0	76,000,000	0	30,000,000	447,000,000
3	Operation Fund Transfers	16,000,000	10,000,000	10,000,000	10,000,000	10,000,000	10,000,000	10,000,000	10,000,000	15,000,000	15,000,000	116,000,000
4	Participation by Others	20,090,000	36,903,000	17,500,000	6,730,000	51,243,000	65,828,000	56,632,000	56,912,000	27,338,000	18,782,000	357,958,000
5	Interest Income	25,700	300,600	447,300	516,500	713,100	563,300	536,100	344,600	419,000	163,200	4,029,400
6	Total Funds Available	41,126,600	153,313,200	91,282,500	157,888,000	158,187,100	242,039,400	153,503,500	163,527,100	103,666,100	86,391,300	929,998,300
7	Major Capital Additions	(47,717,000)	(81,487,000)	(65,641,000)	(59,932,000)	(112,539,000)	(153,904,000)	(133,233,000)	(101,478,000)	(81,220,000)	(70,964,000)	(908,115,000)
8	Deferred Capital Improvements	6,700,000	(6,901,000)	0	0	0	0	0	0	0	0	(201,000)
9	Bond Issuance Expense	0	(1,590,000)	0	(1,725,000)	0	(1,800,000)	0	(1,140,000)	0	(450,000)	(6,705,000)
10	Revenue Bond Reserve Fund	0	0	0	0	0	0	0	0	0	0	0
11	Total Application of Funds	(41,017,000)	(89,978,000)	(65,641,000)	(61,657,000)	(112,539,000)	(155,704,000)	(133,233,000)	(102,618,000)	(81,220,000)	(71,414,000)	(915,021,000)
12	End of Year Balance	109,600	63,335,200	25,641,500	96,231,000	45,648,100	86,335,400	20,270,500	60,909,100	22,446,100	14,977,300	14,977,300

Drainage Department Analysis of Ability of Forecasted Revenue to Finance Projected Revenue Requirements February 13, 2017 Alternative

Line No	Description	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026
		\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
1	Tax Revenue	53,966,300	55,045,600	56,146,500	57,269,400	58,414,800	59,583,100	60,774,800	61,990,300	63,230,100	64,494,700
2	Additional Revenue	0	0	10,000,000	20,000,000	30,000,000	40,000,000	40,000,000	40,000,000	40,000,000	40,000,000
3	Other Revenue	1,343,600	1,318,600	1,275,800	1,262,700	1,287,700	1,349,500	1,400,800	1,416,800	1,376,900	1,288,400
4	Total Operating Revenue	55,309,900	56,364,200	67,422,300	78,532,100	89,702,500	100,932,600	102,175,600	103,407,100	104,607,000	105,783,100
5	Operation & Maintenance	(36,624,100)	(46,922,800)	(49,150,500)	(50,445,000)	(51,778,300)	(53,151,600)	(54,566,100)	(56,023,100)	(57,523,800)	(59,069,500)
6	Non-Cash Expense Accruals	(1,079,300)	(1,100,900)	(1,122,900)	(1,145,400)	(1,168,300)	(1,191,700)	(1,215,500)	(1,239,800)	(1,264,600)	(1,289,900)
7	Net Operating Revenue	17,606,500	8,340,500	17,148,900	26,941,700	36,755,900	46,589,300	46,394,000	46,144,200	45,818,600	45,423,700
	Debt Service										
	Senior Lien Revenue Bonds										
8	Existing	(2,024,100)	(2,028,400)	(2,028,600)	(2,036,000)	(2,062,100)	(874,600)	0	0	0	0
9	Projected	0	(3,249,900)	(7,799,700)	(11,325,500)	(16,261,600)	(19,940,683)	(25,091,400)	(27,421,483)	(30,683,600)	(31,603,392)
10	Subtotal	(2,024,100)	(5,278,300)	(9,828,300)	(13,361,500)	(18,323,700)	(20,815,283)	(25,091,400)	(27,421,483)	(30,683,600)	(31,603,392)
11	Gulf Opportunity Zone Act Loan	(407,600)	(407,600)	(407,600)	(407,600)	(407,600)	(407,600)	(407,600)	(407,600)	(407,600)	(203,300)
12	SELA Capital Repayment	0	0	(1,251,900)	(3,850,800)	(3,850,800)	(8,803,000)	(8,803,000)	(8,803,000)	(8,803,000)	(8,803,000)
13	Total Debt Service	(2,431,700)	(5,685,900)	(11,487,800)	(17,619,900)	(22,582,100)	(30,025,883)	(34,302,000)	(36,632,083)	(39,894,200)	(40,609,692)
14	Other Non-Operating Revenue	969,200	969,200	969,200	969,200	969,200	969,200	969,200	969,200	969,200	969,200
15	Transfer to Construction	(16,000,000)	(10,000,000)	(10,000,000)	(10,000,000)	(10,000,000)	(10,000,000)	(10,000,000)	(10,000,000)	(15,000,000)	(15,000,000)
16	Due from (to) Other Departments	(921,000)	0	0	0	0	0	0	0	0	0
17	Transfer to Operating Reserve Fund	(316,800)	463,600	(1,269,700)	(274,600)	(159,600)	(164,400)	(169,300)	(174,400)	(179,600)	(185,000)
18	Net Annual Balance	(1,093,800)	(5,912,600)	(4,639,400)	16,400	4,983,400	7,368,217	2,891,900	306,917	(8,286,000)	(9,401,792)
19	Beginning of Year Cash Balance (b)	36,274,200	35,180,400	29,267,800	24,628,400	24,644,800	29,628,200	36,996,417	39,888,317	40,195,233	31,909,233
20	End of Year Balance	35,180,400	29,267,800	24,628,400	24,644,800	29,628,200	36,996,417	39,888,317	40,195,233	31,909,233	22,507,442
21	Beginning of Year Cash Balance	40,936,300	39,842,500	33,929,900	29,290,500	29,306,900	34,290,300	41,658,517	44,550,417	44,857,333	36,571,333
22	Operating Reserve Fund	0	0	0	0	0	0	0	0	0	0
23	Net annual Balance	(1,093,800)	(5,912,600)	(4,639,400)	16,400	4,983,400	7,368,217	2,891,900	306,917	(8,286,000)	(9,401,792)
24	End of Year Balance	39,842,500	33,929,900	29,290,500	29,306,900	34,290,300	41,658,517	44,550,417	44,857,333	36,571,333	27,169,542
25	Days of O&M Cash on Hand	397	328	275	267	304	358	372	363	288	208
	Debt Service Coverage										
	Reflecting Nine-Mill Ad Valorem Tax Revenue Only										
26	Annual Test (c)	1144.8%	447.8%	245.3%	184.0%	136.9%	122.9%	104.0%	97.1%	88.5%	87.6%
27	Additional Bonds Test (d)	1133.1%	240.1%	244.9%	134.3%	137.0%	102.0%	104.0%	86.7%	88.5%	90.2%
	Reflecting All Ad Valorem Tax Revenue										
28	Annual Test	2666.2%	1042.9%	571.3%	428.6%	318.8%	286.2%	242.2%	226.1%	206.1%	204.1%
29	Additional Bonds Test	2638.9%	559.1%	570.3%	312.8%	319.1%	237.5%	242.2%	202.0%	206.1%	210.2%

(a) The Three-Mill Ad Valorem Tax will expire at the end of 2017.

(b) Reflects beginning of year balance in unrestricted and undesignated cash and cash equivalents and cash and cash equivalents designated for capital projects, less operating reserve requirement.

(c) The General Bond Resolution requires Nine-Mill Ad Valorem Tax Revenue to equal or exceed 100% of annual debt service.

(d) The General Bond Resolution requires Nine-Mill Ad Valorem Tax Revenue to equal or exceed 133% of maximum annual debt service.

ACCEPTANCE OF 2017-2026 CAPITAL PROGRAM FINANCING PLAN AND PROJECTED REVENUE REQUIREMENTS FOR THE DRAINAGE SYSTEM TO BE INCORPORATED INTO THE 2017-2026 FINANCIAL PLAN

WHEREAS, staff has continued to monitor long-term cost projections for operating and maintaining assets currently under construction in New Orleans by the Army Corps of Engineers; and

WHEREAS, previous projections of these costs have varied so widely in amount and timing that it was not prudent to include them at the full amount in earlier drafts of the 2017-2026 Financial Plan for the drainage system; and

WHEREAS, as the Permanent Canal Closures and Pumps projects and the SELA drainage canal projects move closer to completion, cost estimates and timing have firmed up to the point where it is appropriate to update the 2017-2026 Financial Plan to reflect these revenue requirements; and

WHEREAS, staff has continued to review the need to increase maintenance levels for existing drainage facilities; and

WHEREAS, to support implementation of the Greater New Orleans Urban Water Plan, staff recommends funding of green infrastructure projects;

NOW, THEREFORE, BE IT RESOLVED that the Sewerage and Water Board of New Orleans does hereby accept the attached 2017-2026 Capital Program Financing Plan and Projected Revenue Requirements for the drainage system to be incorporated as updated elements in the 2017-2026 Financial Plan.

I, Cedric S. Grant, Executive Director,
Sewerage and Water Board of New Orleans, do
hereby certify that the above and foregoing is
a true and correct copy of a resolution adopted
at a Regularly Monthly Meeting of said Board,
duly called and held, according to law on
February 15, 2017.

CEDRIC S. GRANT
EXECUTIVE DIRECTOR
SEWERAGE AND WATER BOARD OF NEW ORLEANS



SEWERAGE AND WATER BOARD OF NEW ORLEANS

February 13, 2017

Finance and Administration Committee
Sewerage and Water Board of New Orleans
New Orleans, Louisiana

Dear Directors:

Subject: Ratification of Contract Amendment with Cogsdale Corporation for
Human Resources / Timekeeping / Payroll System

The Human Resources / Timekeeping / Payroll system is intended to replace existing automated human resources and payroll applications and manual timekeeping processes. The system is composed of integrated applications within the Microsoft Dynamics GP suite. The key difference between this implementation and the customer service management system is that this system does not have a custom layer specially developed for utilities.

The HR/TK/P system was originally scheduled to go-live in November 2016, but delays in implementing the Customer Service Management system until late October compressed the amount of time between go-live of the CSM system and the go-live of the HR/TK/P system to the point where it was prudent to delay the HR/TK/P system into December. Then, problems that were not present in November cropped up in December, primarily due to issues in processing employee payroll deposits by our bank. We were also struggling with back-office processes in balancing the new CSM system and needed to maintain our focus on those issues. Faced with the upcoming Christmas and New Year's holidays and the prospect of year-end W-2 and 1009-R forms, we delayed go-live of the HR/TK/P until that was completed. We also wanted to provide timekeepers with time to practice and learn the new system and to provide supervisors and managers with time to practice and learn how to approve the electronic timecards.

Staff anticipates that the HR/TK/P system will go-live shortly. Meanwhile, these delays have caused us to incur additional costs for implementation services. In order to compensate Cogsdale Corporation for hours worked in December 2016 and January 2017 and to provide funding for hours to be worked in February and March 2017, it was necessary for staff to approve a contract amendment totaling \$126,205 on January 30, 2017.

Attached is a draft resolution ratifying an amendment to the existing contract with Cogsdale Corporation for additional costs for implementation services already incurred and to be incurred through March 31, 2017 at a total cost of \$126,205. Staff will be prepared to discuss this matter at the upcoming meeting of the Finance and Administration Committee.

Robert K. Miller
Deputy Director / Chief Financial Officer

**RATIFICATION OF AMENDMENT TO EXISTING CONTRACT WITH
COGSDALE CORPORATION FOR ADDITIONAL IMPLEMENTATION SERVICES
FOR HUMAN RESOURCES / TIMEKEEPING / PAYROLL SYSTEM**

WHEREAS, the Human Resources / Timekeeping / Payroll system was originally scheduled to go-live in November 2016, but delays in implementing the Customer Service Management system until late October compressed the amount of time between go-live of the CSM system and the go-live of the HR/TK/P system to the point where it was prudent to delay the HR/TK/P system implementation until after the processing of year-end W-2 and 1099-R forms; and

WHEREAS, these delays have caused us to incur additional costs for implementation services; and

WHEREAS, in order to compensate Cogsdale Corporation for hours worked in December 2016 and January 2017 and to provide funding for hours to be worked in February and March 2017, it was necessary for staff to approve a contract amendment totaling \$126,205 on January 30, 2017.

NOW, THEREFORE, BE IT RESOLVED that the Executive Director is hereby authorized to execute on behalf of the Sewerage and Water Board of New Orleans an amendment to the agreement with Cogsdale Corporation for the additional implementation services for a total cost of \$126,205.

I, Cedric S. Grant, Executive Director,
Sewerage and Water Board of New Orleans, do hereby
certify that the above and foregoing is a true and
correct copy of a Resolution adopted at the Regular
Monthly Meeting of said Board, duly called and held,
according to law, on February 15, 2017.

**CEDRIC S. GRANT, EXECUTIVE DIRECTOR
SEWERAGE AND WATER BOARD OF NEW ORLEANS**



SEWERAGE AND WATER BOARD

Inter-Office Memorandum

Date: February 1, 2017

From: Willie Mingo, Director of Procurement
Purchasing Department

Thru: Valerie Rivers, Deputy Director
Sewerage and Water Board New Orleans - Logistics

To: Sharon Judkins, Deputy Director
Sewerage and Water Board New Orleans - Administration

Re: **Executive Director's Approval of Contracts of \$1,000,000.00 or less**

1. Industrial Welding Supplies
111 Buras Dr., Belle Chasse, LA. 70037
 - Purchase of CNC Plate Cutting System for Facility Maintenance
 - One - time purchase
 - \$144,824.00
2. Southeast Safety & Supply
1501 River Road West, Harahan, LA. 70123
 - Purchase of Rubber P.V.C. Hip Boots & Knee Boots
 - Start date: 3/1/17 one (1) year with one (1) year renewal option
 - \$199,995.88 annually
3. Gulf Coast Oil Supply, LLC
101 Herman Drive, Belle Chasse, LA 70037
 - Purchase of Lubricant Petroleum Products
 - Start date: 3/1/17, one (1) year with one (1) year renewal option
 - \$100,583.05 annually

4. Herbert S. Hiller

401 Commerce Point, Harahan, LA 70123

- Fire Extinguisher Services for Sewerage & Water Board of New Orleans
- Start date: 3/1/17, one (1) year with one (1) renewal option
- \$63,687.50 annually

5. Antenna Gallery

3718 St. Claude Ave., New Orleans, LA 70117

- Sub-Grant Agreement between Sewerage and Water Board of New Orleans and Antenna Gallery Environmental Protection Agency Educational Local Grant #01F05001
- Promote art and literature in the community through events, publications and arts education
- One (1) year
- \$5,000.00 to be distributed to participant

6. Public Lab

3014 Dauphine St., Suite T, New Orleans, LA. 70117

- Sub-Grant Agreement between Sewerage and Water Board of New Orleans and Antenna Gallery Environmental Protection Agency Educational Local Grant #01F05001
- Bring the power of scientific investigation to local environmental issues and build local knowledge about environmental topics by giving people the tools to do self-directed, hyperlocal environmental monitoring
- One (1) year
- \$5,000.00 to be distributed to participant

7. Roedel Parsons Koch Blache Balhoff & McCollister

1515 Poydras St., Suite 2330, New Orleans, LA 70112

- Legal representation to the Board in an appellate matter before the State Fourth Circuit Court of Appeal
- Start date: 12/15/16, one (1) year with two (1) year extensions
- \$5000.00 inclusive for services and reimbursements for costs at the approved hourly rate of \$125.00

8. Christovich & Kearney, LLP
601 Poydras St., Suite 2300, New Orleans, LA 70130

- Legal representation of multiple individual and class action lawsuits against the Board in state and federal courts in the aftermath of Hurricane Katrina
- Original agreement Start date: 12/3/14; not to exceed \$200,000
- To extend the term agreement through 12/3/17
- Increases hourly rate: Partner \$185.00, Associate \$165.00, Paralegal \$82.00. Maximum aggregate compensation shall not exceed \$400,000

9. Polydyne, Inc
1 Chemical Plant Road, Riceboro, GA 31323

- Furnishing Polyelectrolyte to the Algiers and Carrollton Water Plants
 - Start date: 3/1/17 (Final renewal)
 - \$495,000.00
- Upon request, complete contract available for review in Procurement office.

Cc: Kathleen LaFrance



SEWERAGE AND WATER BOARD

Inter-Office Memorandum

Date: February 2, 2017

To: Deputy Judkins, Administration
Deputy Miller, Chief Finance Officer
Deputy Rivers, Logistics

cc: Kathleen LaFrance, Board Relations
Camille Hazeur, EDBP Interim Director

From: Veronica Johnson-Christmas, EDBP

Re: EDBP Contract/Certification Summary – January 2017

Analyses were conducted for State and Local DBE participation on the following contracts:

For the month of January 2017, EDBP Department reviewed two (2) goods and services contracts.

Goods and Services Contracts:

▪ **(YW17-0008) - Furnishing Fire Extinguishers Service for Sewerage & Water Board of New Orleans**

On Thursday, January 26, 2017, one (1) bid was received for subject contract. The bid total is as follows:

Herbert S. Hiller	\$63,687.50
-------------------	-------------

The estimated budget is \$60,000.00

Five-percent (5%) SLDBE participation was requested on this contract.

Herbert S. Hiller submitted Paint Pro Depot (eligible certified SLDBE) to provide labor and material to stencil fire extinguishers with 4" High Numbers and Lettering. \$3,040.00 – 5.34%

Based upon the analysis of SLDBE participation, the Economically Disadvantaged Business Program recommends that the SLDBE participation submitted by Herbert S. Hiller be considered as responsive to meeting EDBP bid requirements.

▪ **(YW17-0005) - Furnishing Rubber P.V.C. Hip Boots and Knee Boots**

On Thursday, January 26, 2017, two (2) bids were received for subject contract. The bid totals are as follows:

Southeast Safety & Supply	\$199,995.88
CIMSCO, Inc.	\$383,185.46

The estimated budget is \$200,000.00.

Thirty-percent (30%) SLDBE participation was requested on this contract.

Southeast Safety & Supply submitted Assorted Products (eligible certified SLDBE) for the supply and delivery of hip and knee rubber safety boots. \$62,000.00 – 31%

CIMSCO, Inc. submitted EFT Diversified, Inc. (eligible certified SLDBE) for providing the supply of material, warehousing and delivery of the material. \$114,955.63.00 – 30%

Based upon the analysis of the SLDBE participation, the Economically Disadvantaged Business Program recommends that the SLDBE participation submitted by Southeast Safety & Supply and the SLDBE participation submitted by CIMSCO, Inc. be considered as responsive to meeting EDBP bid requirements.

CONSTRUCTION REVIEW COMMITTEE RECOMMENDATIONS

The Construction Review Committee met on Wednesday, January 11, 2017 and made the following recommendations:

Open Market Contracts

One year contract, no renewal option

- | | |
|-------------------------|--|
| 1) Contract #30200 | Replacement of Sewer Force Mains; Kansas St. (Seine to Vespasian St.) |
| Estimated Cost: | \$2,200,000.00 |
| Suggested Goal: | 30% |
| Areas of Participation: | Final restoration, sodding, tree removal and replanting, horizontal directional drill, precast concrete piles, traffic control, ductile iron pipe, bypass pumping, jack and bore steel casing, and fence fans. |

STAFF CONTRACT REVIEW COMMITTEE RECOMMENDATIONS

There was no Staff Contract Review Committee meeting for the month of January 2017.

Renewal of Construction Contracts with SLDBE Participation

The following contract was reviewed by the EDBP Department and recommended that the participation on subject contract be approved for renewal.

- **Contract #2106: Installation of New Water, Sewer, and Drain Connections at Various Sites throughout Orleans Parish**

Final Acceptance Contracts with SLDBE Participation for the month of January:

There were no Final Acceptance Contracts for the month of January.

Sewerage & Water Board of New Orleans Contracts with State and Local DBE Participation January 2017

**Sewerage and Water Board of New Orleans
Customer Service Report
Indicators of Metric Results
January 2017**

	Goal	Goal Met		Within Control Limits	Trend
Billing Accuracy / Reasonable					
	Meters Read	Red		Yellow	Yellow
	Estimated Bills	Yellow		Green	Yellow
	High Bill Complaints	Green		Green	Green
	Adjusted Bills	Green		Green	Green
Problem Resolution					
	Customer Contacts	Green		Green	Green
	Call Wait Time Answered	Red		Red	Red
	Call Wait Time Abandoned	Red		Red	Red
	Abandoned Calls	Red		Red	Red
	Emergency Abandoned Calls	Yellow		Green	Green
	Low Water Pressure	Green		Green	Green
	Water System Leaks	Yellow		Yellow	Yellow
	Sewer System Leaks	Green		Green	Green
Collections Effectiveness					
	Accounts Off for Non-Payment				
	Receivables 30 to 120 Days Old				
	Receivables 120 Days and Older				

Green = Favorable Variance

Yellow = Minimal Variance / No Action Recommended

Red = Unfavorable Variance / Action Recommended

Sewerage and Water Board of New Orleans Meters Read as a Percentage of Total Meters

Constituency:
Customer Ratepayers

Objective: Provide Accurate Bills

Goal: Read 98% or more of meters each month

Currently Meeting Goal: No

**Process Operating
Within Control Limits:
Close**

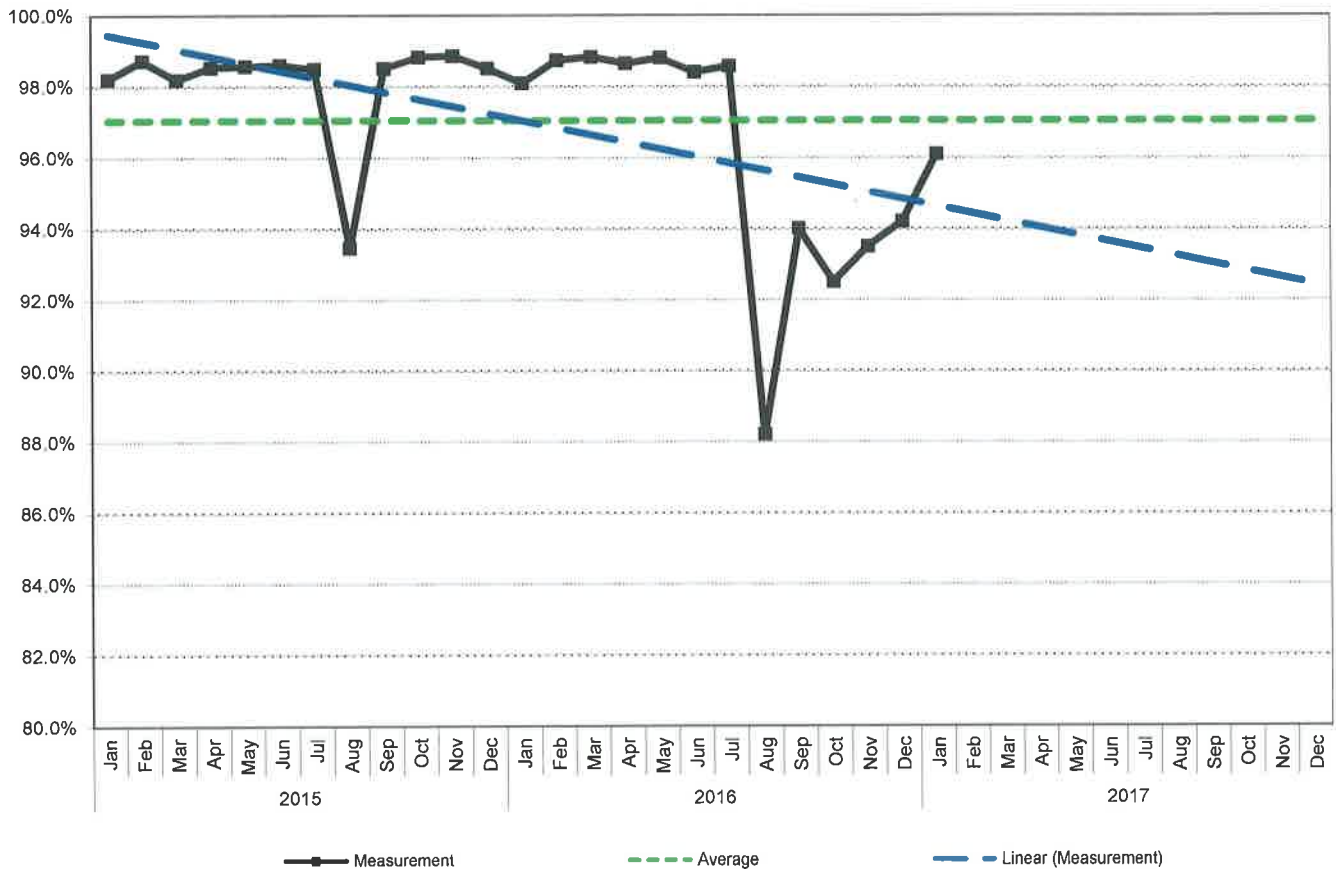
Trend: Unfavorable

Analysis

The purpose of the customer billing and collection processes is to collect revenues from customer accounts that are billed according to the service rules and are based upon accurate metered consumption. Obtaining an accurate reading is the first step in that process. Staff has maintained a reading rate near or above the goal since April 2010 except for three months affected by weather events. Recent reductions in overtime have resulted in an increased number of occasions when entire routes are estimated.

Plans for Improvement

Staff is working to reduce the number of estimated and erroneous readings. Also, the Automated Meter Reading pilot project is also intended to reduce the number of estimated and erroneous readings, as well as to reduce the cost of obtaining a validated reading.



Data Table

[illegible]

Sewerage and Water Board of New Orleans Bills Estimated as a Percentage of Total Bills

EUM Attribute:
Customer Satisfaction

Description: Provides reliable, responsive, and affordable services in line with explicit, customer-accepted service levels. Receives timely customer feedback to maintain responsiveness to customer needs and emergencies.

Constituency:
Customer Ratepayers

Objective: Provide Accurate Bills

Goal: Bill Accounts With Less Than 2% Estimated

Currently Meeting Goal: Close

Process Operating Within Control Limits:
Yes

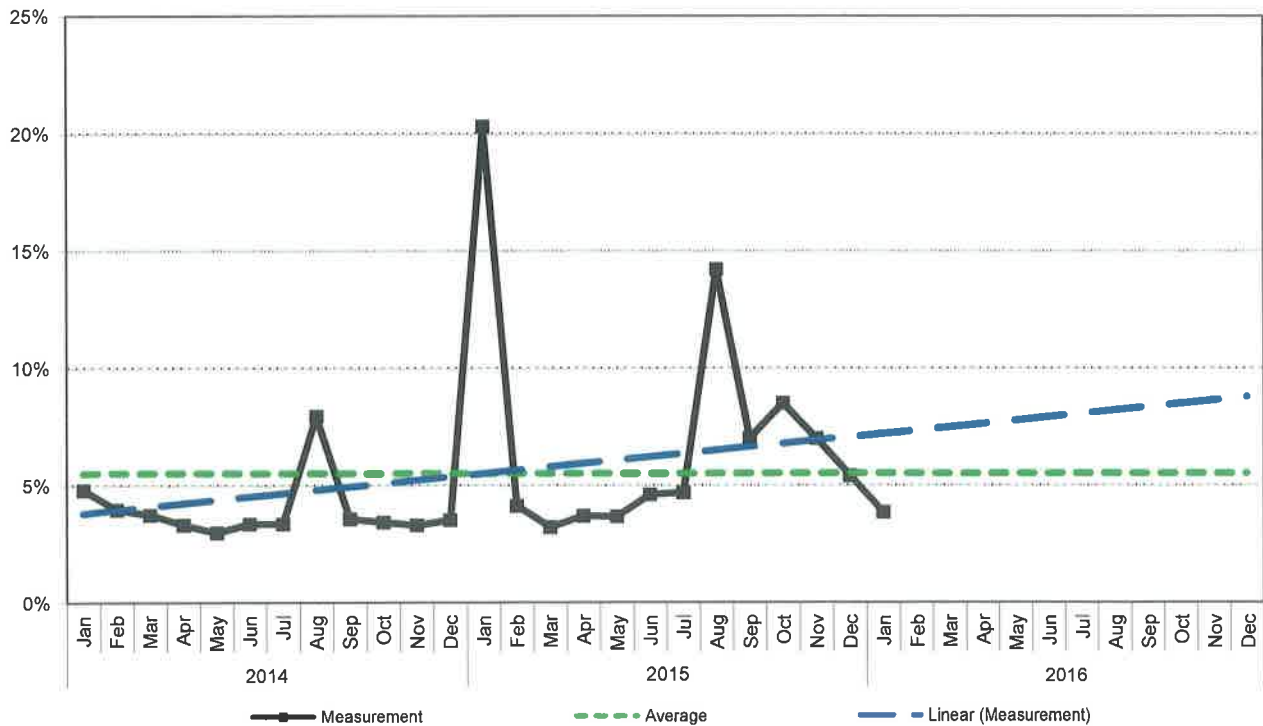
Trend: Unfavorable

Analysis

A bill is estimated if the meter is not read by the designated billing date. Bills are also estimated when a meter is read and the reliability of the reading is doubtful and the account is placed on an exception report. If the reading is not verified by the billing date, the bill will be estimated. Spikes in estimated bills usually occur when the Meter Reading department is unable to read a large section of meters during extreme weather.

Plans for Improvement

Current plans are focused on obtaining readings for accounts each month and verifying the reliability of each reading. Future plans will focus on advanced metering infrastructure that allows for readings to be obtained automatically several times daily.



Data Table

[illegible]

Sewerage and Water Board of New Orleans Investigations from High Bill Complaints as a Percentage of Total Bills

Constituency:
Customer Ratepayers

Objective: Provide Accurate Bills

Goal: Reduce percentage over time

Currently Meeting Goal: Close

Process Operating Within Control Limits: Close

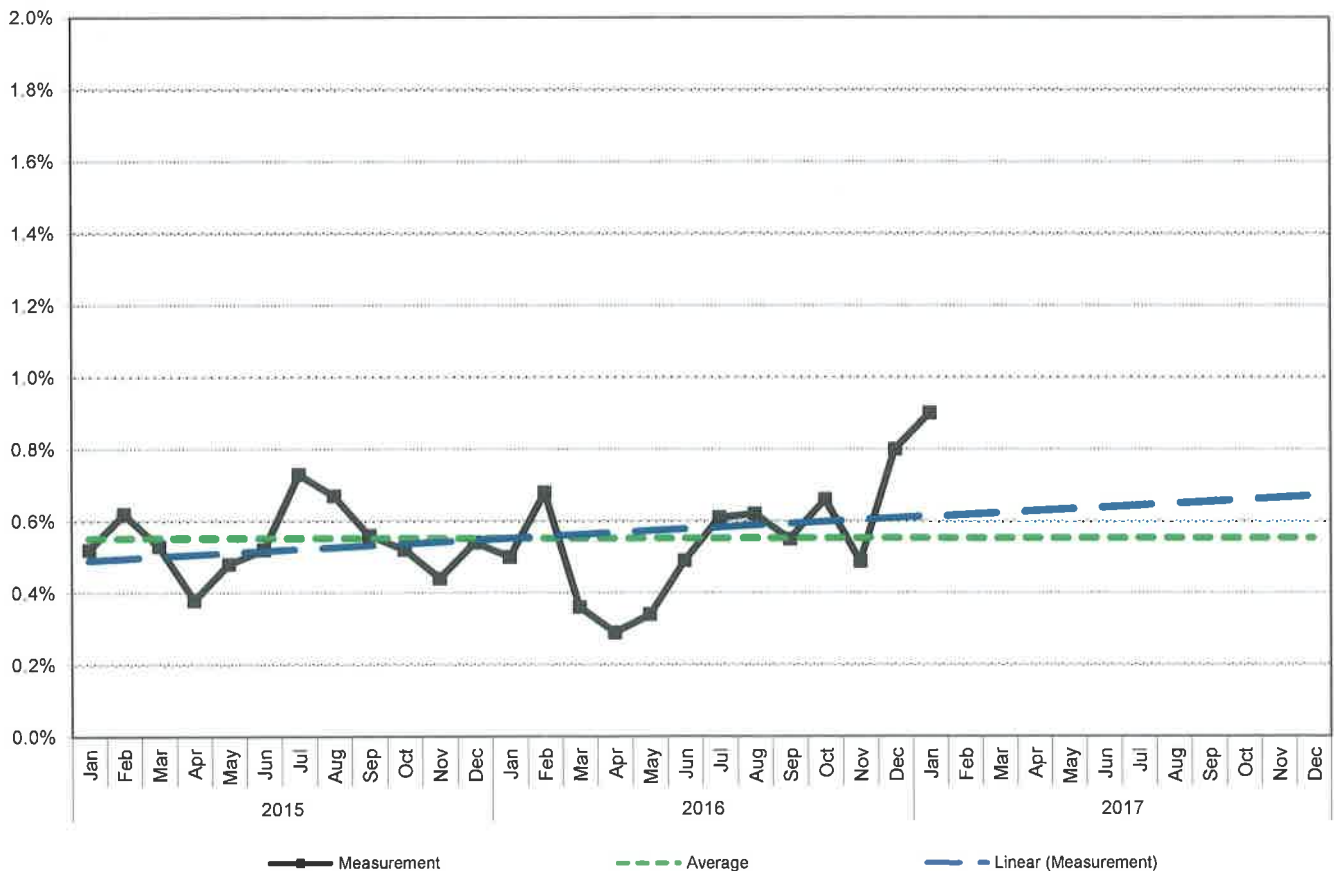
Trend: Level

Analysis

Customers request an investigation about their usage when the bill is higher than normal amounts. The higher billed amount may be due to: a leak; one or more estimated readings followed by an actual reading; an erroneous meter reading; or increased water, sewer, or sanitation rates. Before an adjustment can be made, an inspection of the meter and service line must be performed.

Plans for Improvement

Staff is working to reduce the number of estimated and erroneous readings. Also, the Automated Meter Reading pilot project is also intended to reduce the number of estimated and erroneous readings, as well as to reduce the cost of obtaining a validated reading.



Data Table

[illegible]

Sewerage and Water Board of New Orleans

Bills Adjusted as a Percentage of Total Bills Computed

Constituency:
Customer Ratepayers

Objective: Provide Accurate Bills

Goal: Reduce percentage over time

Currently Meeting Goal: Yes

Process Operating Within Control Limits:
Yes

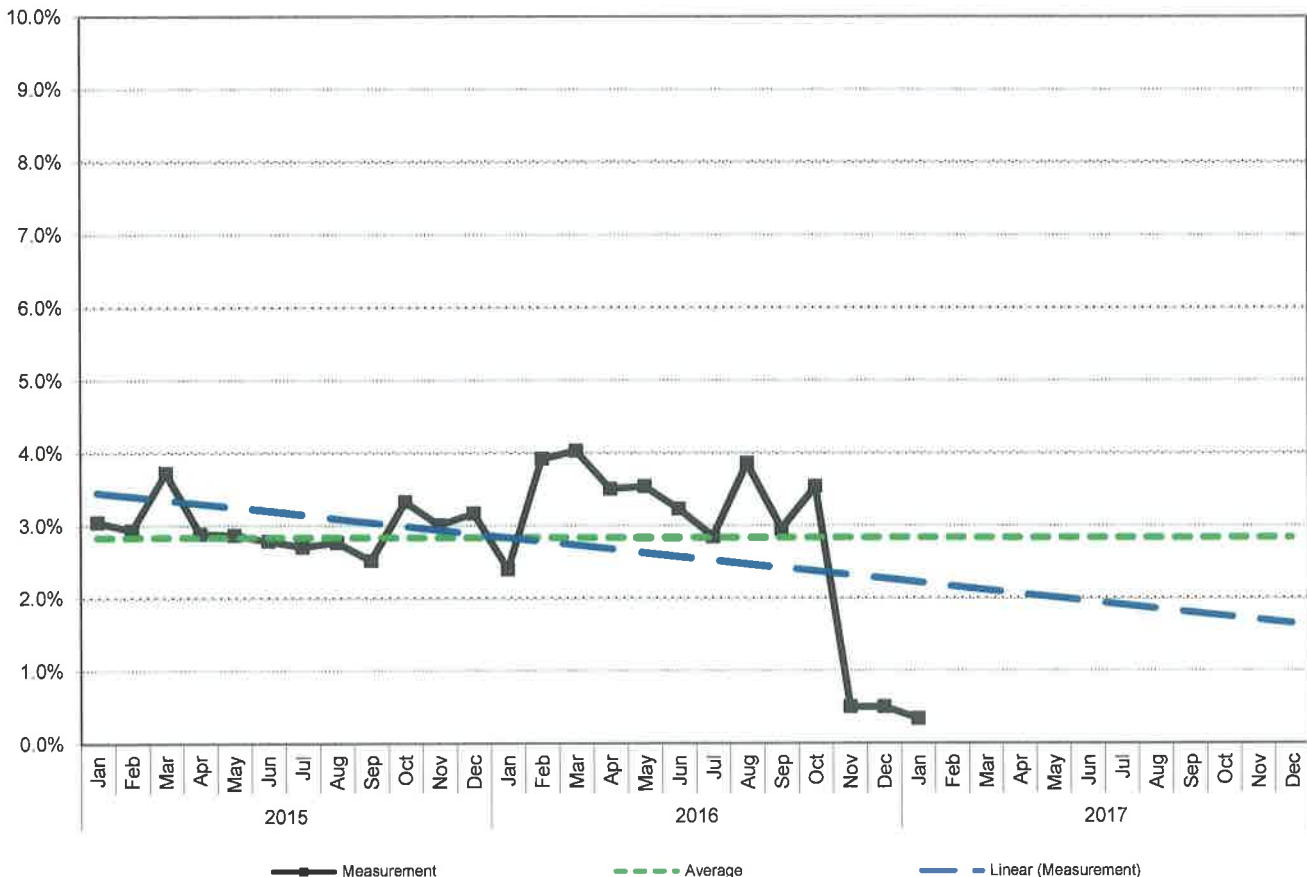
Trend: **Favorable**

Analysis

Customers request adjustments to their bill due to higher than normal amounts. The higher billed amount may be due to: a leak; one or more estimated readings followed by an actual reading; an erroneous meter reading; or increased water, sewer, or sanitation rates. Before an adjustment can be made, an inspection of the meter and service line must be performed.

Plans for Improvement

Adjustments have reduced sharply following implementation of the new billing sysem as a result of the ability to correct a bill by cancelling and rebilling rather than by adjustment.



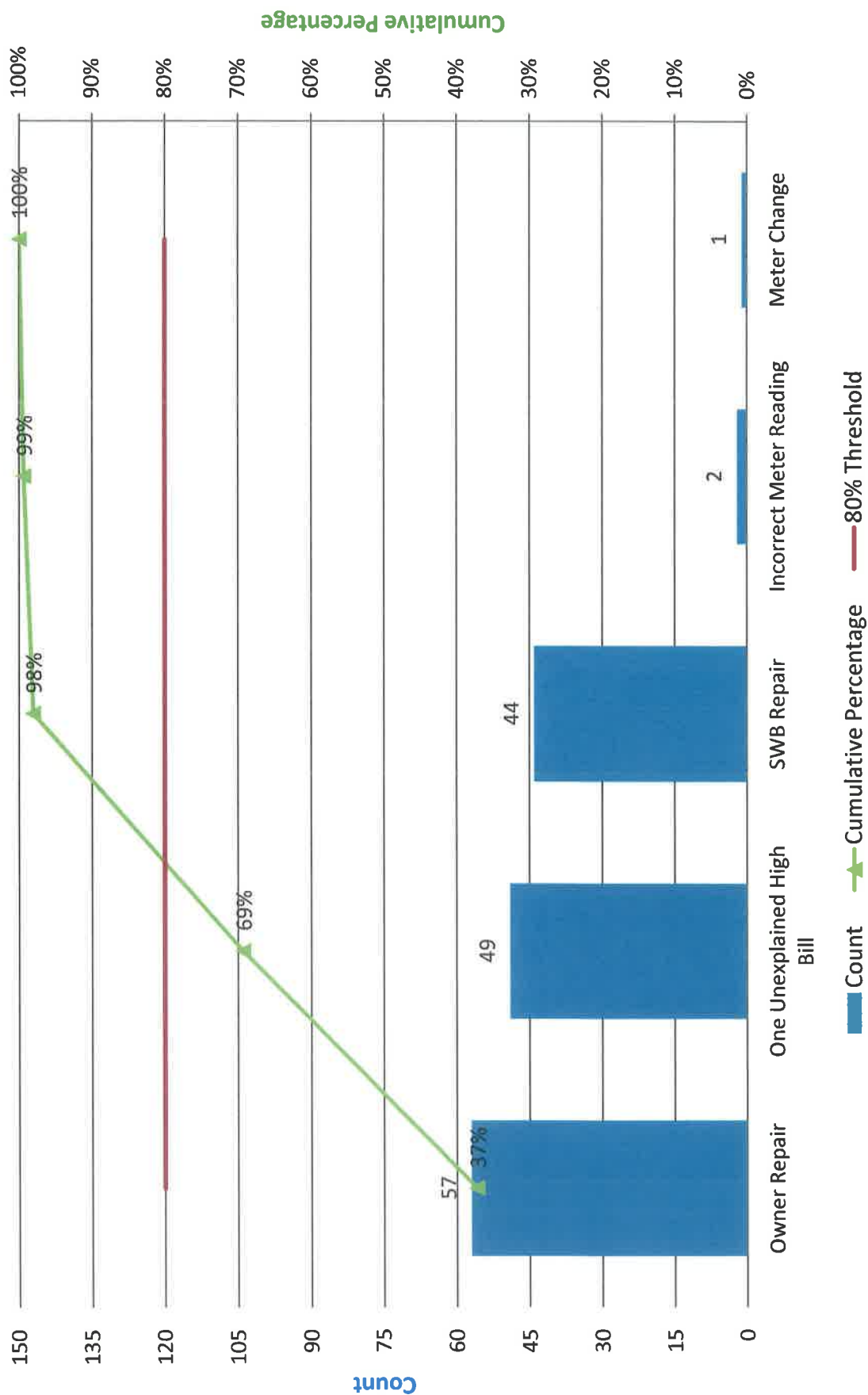
Data Table

[illegible]

Sewerage and Water Board of New Orleans

Reasons for Adjustments

January 2017

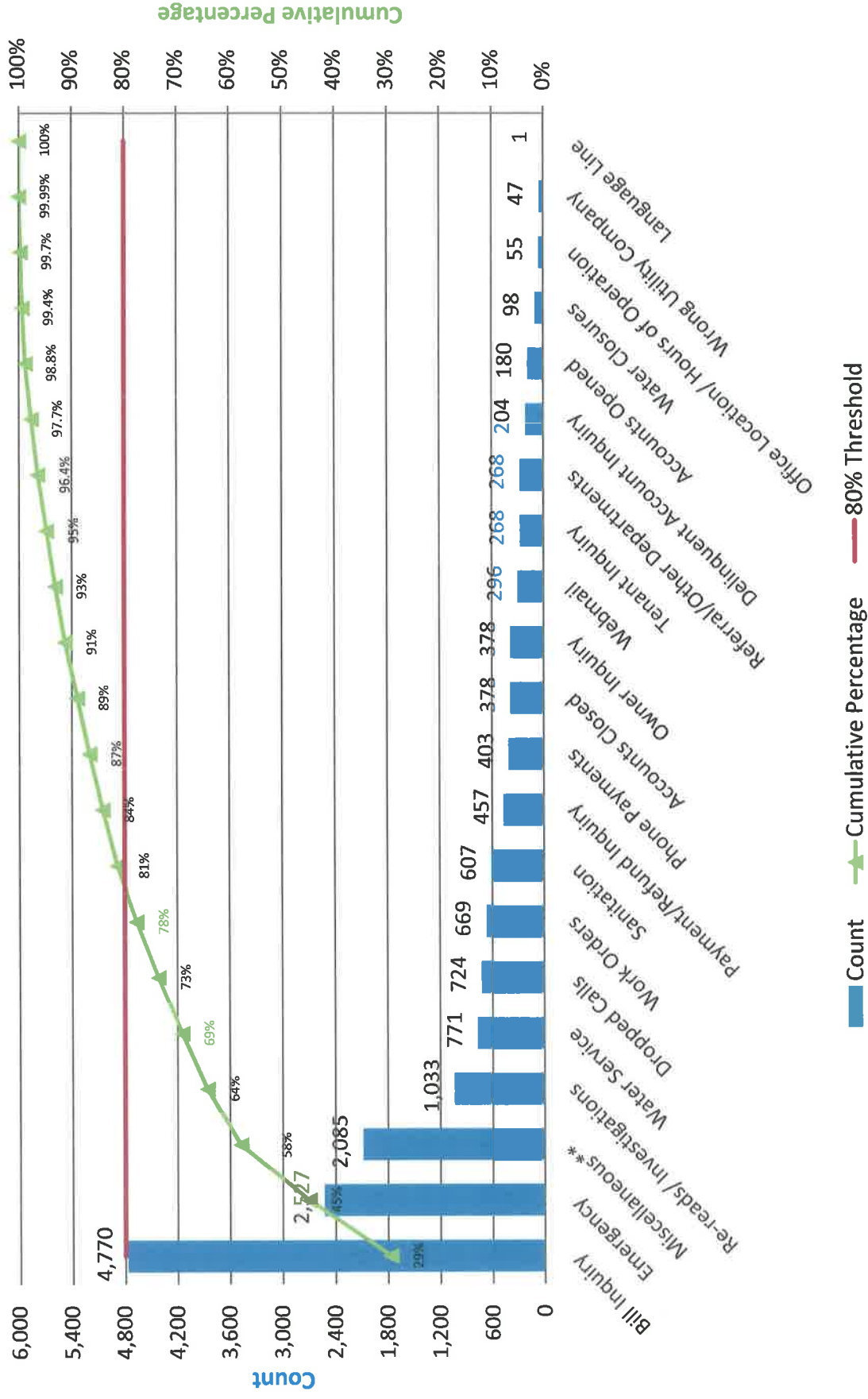


[illegible]

Sewerage and Water Board of New Orleans

Types of Customer Calls

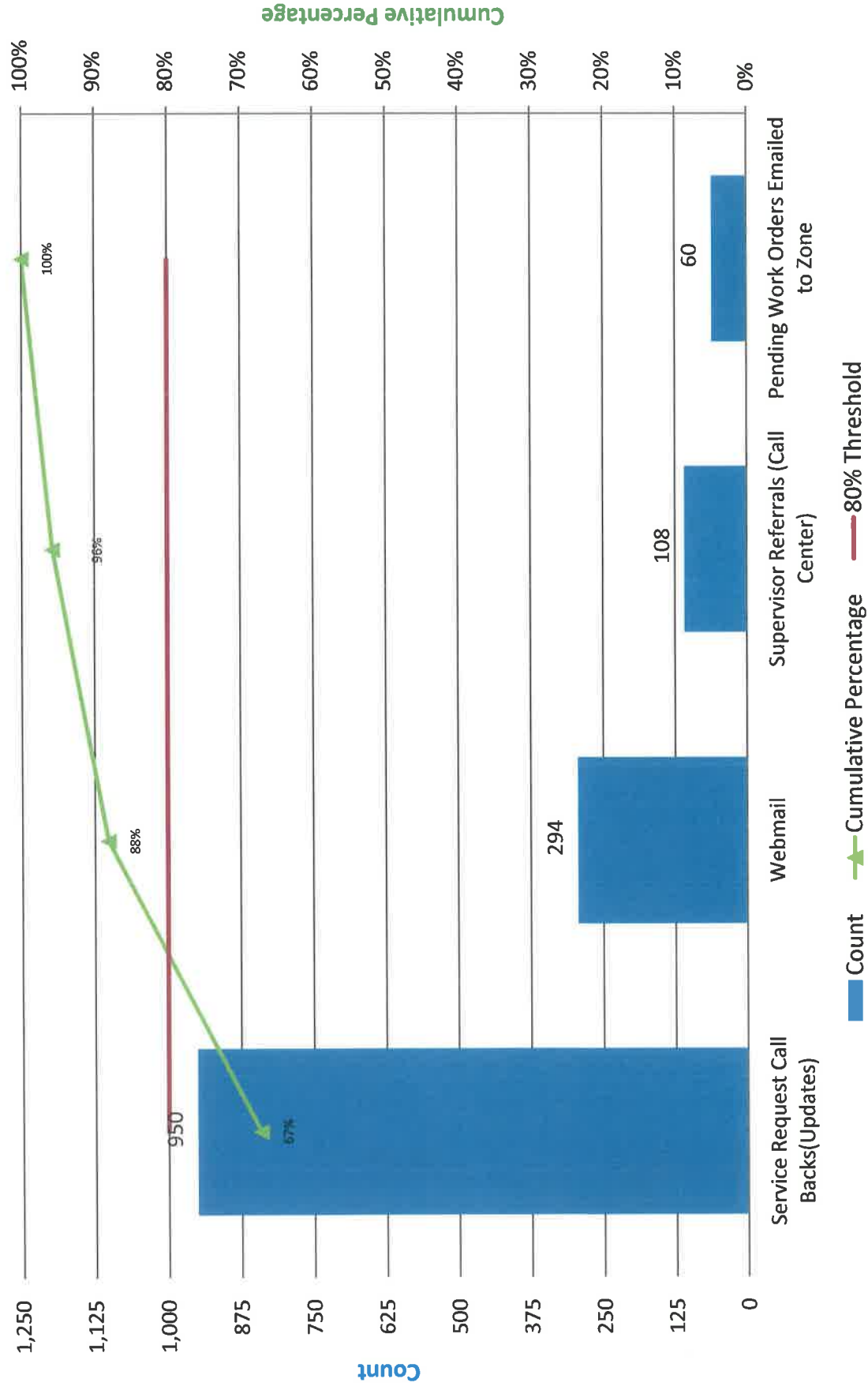
January 2017



Sewerage and Water Board of New Orleans

Types of Service Request Contact Center Calls

January 2017



Sewerage and Water Board of New Orleans Average Call Wait Time for Calls Answered

Constituency:
Customer Ratepayers

Objective: Provide Accurate Bills

Goal: Reduce over time

Currently Meeting Goal: No

Process Operating Within Control Limits:
No

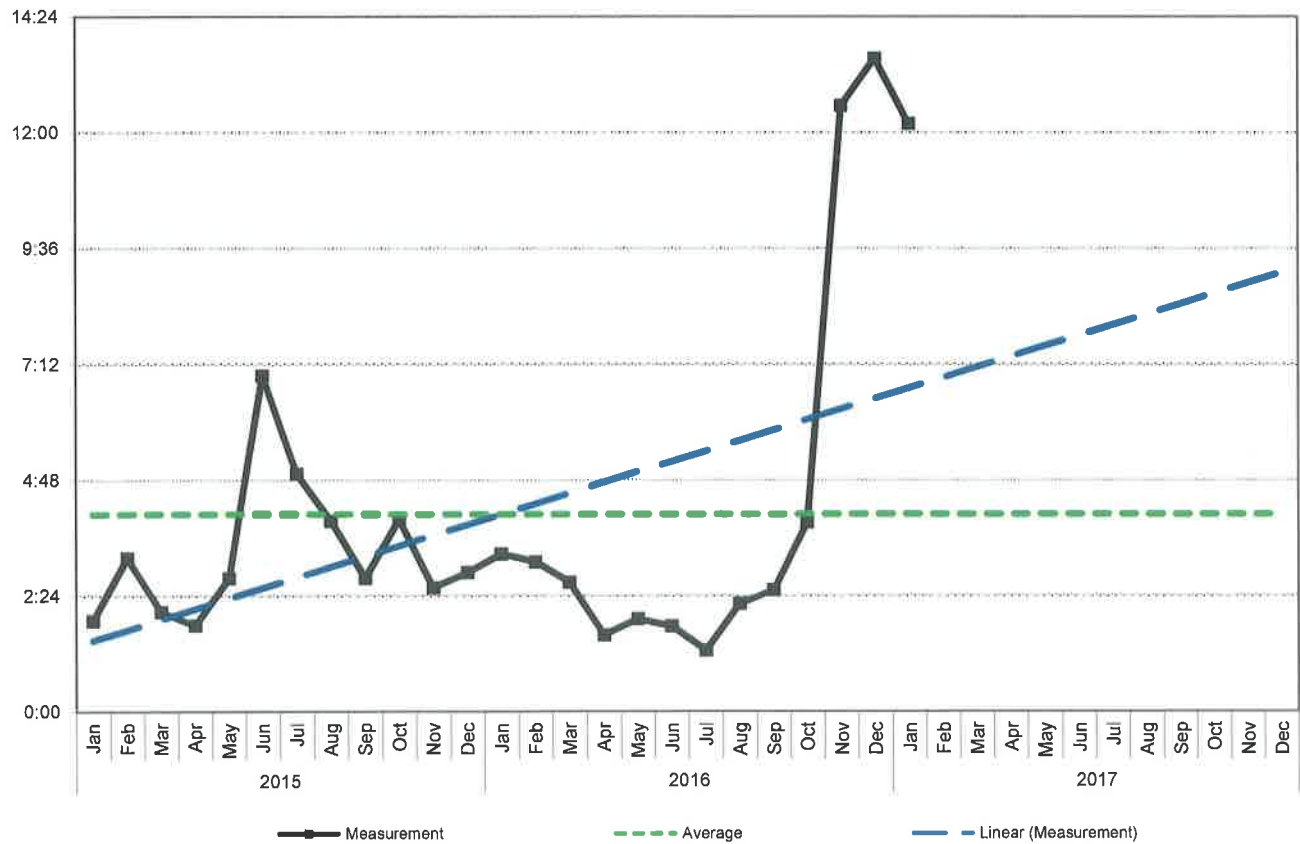
Trend: Unfavorable

Analysis

Customers contact the Sewerage and Water Board to start or end service; to request information about their bill; to report concerns about their water service, sewer connection, street flooding, or solid waste sanitation service; and other matters. The Call Center for emergency repairs is operated continuously, while the Call Center for billing and non-emergency issues is operated from 7 AM to 7 PM. Call volumes can vary significantly month to month. Call wait times have increased sharply while training and implementation for the new billing system occurs.

Plans for Improvement

Interactive voice response capabilities were implemented in October 2016 with the intent to reduce the volume of calls requiring Call Center assistance. We have provided customers with the opportunity to leave their contact information at a link on our website so that we can call them back during non-peak times. We anticipate that call wait times will continue to reduce in February 2017.



Data Table

[illegible]

[illegible]

[illegible]

[illegible]

Sewerage and Water Board of New Orleans

Total Service Requests about Low Water Pressure

Constituency:
Customer Ratepayers

Objective: Provide Timely Information and Respond Promptly to Requests

Goal: Reduce Number of Service Requests

Currently Meeting Goal: Yes

Process Operating Within Control Limits: Yes

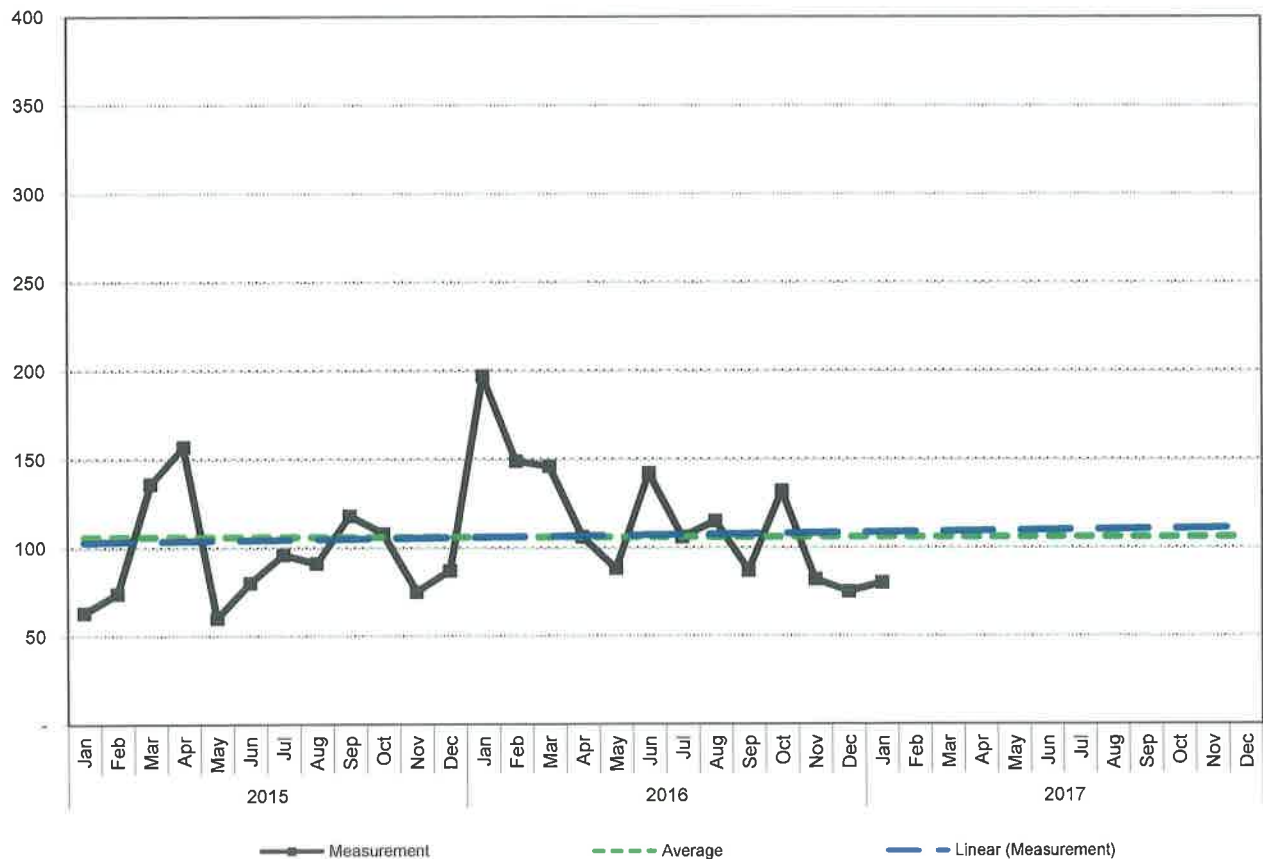
Trend: Level

Analysis

Customers contact the Sewerage and Water Board to request resolution to low water pressure. System pressure can be impaired by power failures at the treatment plants, by water main breaks, and by certain types of repair activities.

Plans for Improvement

Staff continues to make repairs to the water system to reduce the number of occasions of low pressure.



Data Table

[illegible]

Sewerage and Water Board of New Orleans Total Service Requests for Water System Leaks

Constituency:
Customer Ratepayers

Objective: Provide Timely Information and Respond Promptly to Requests

Goal: Reduce Number of Service Requests

Currently Meeting Goal: No

Process Operating Within Control Limits: Yes

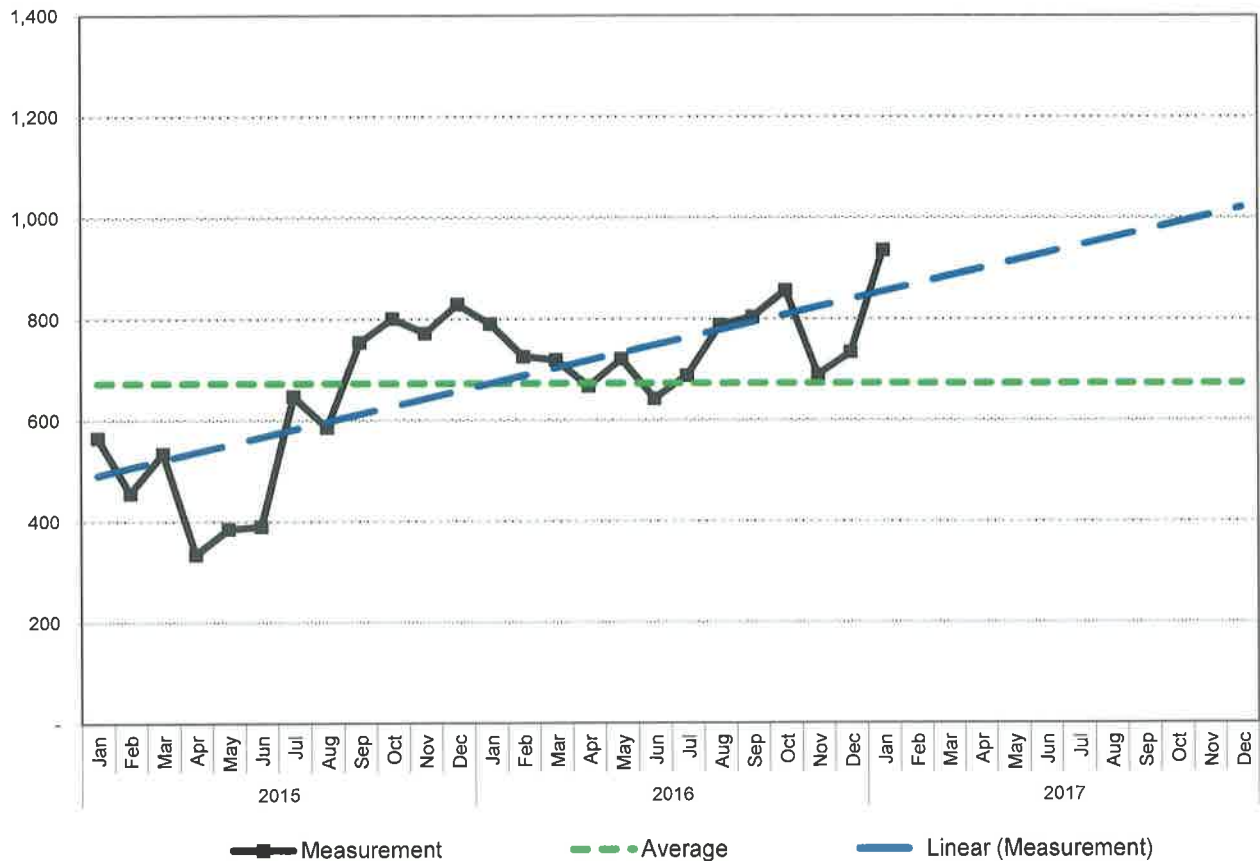
Trend: Unfavorable

Analysis

Customers contact the Sewerage and Water Board to request repairs to leaking mains, services and fire hydrants.

Plans for Improvement

Water mains with high frequency of failure are replaced as part of FEMA settlement.



Data Table

[illegible]

Sewerage and Water Board of New Orleans Total Service Requests for Sewer System Leaks

Constituency:
Customer Ratepayers

Objective: Provide Timely Information and Respond Promptly to Requests

Goal: Reduce Number of Service Requests

Currently Meeting Goal: Yes

Process Operating Within Control Limits: Yes

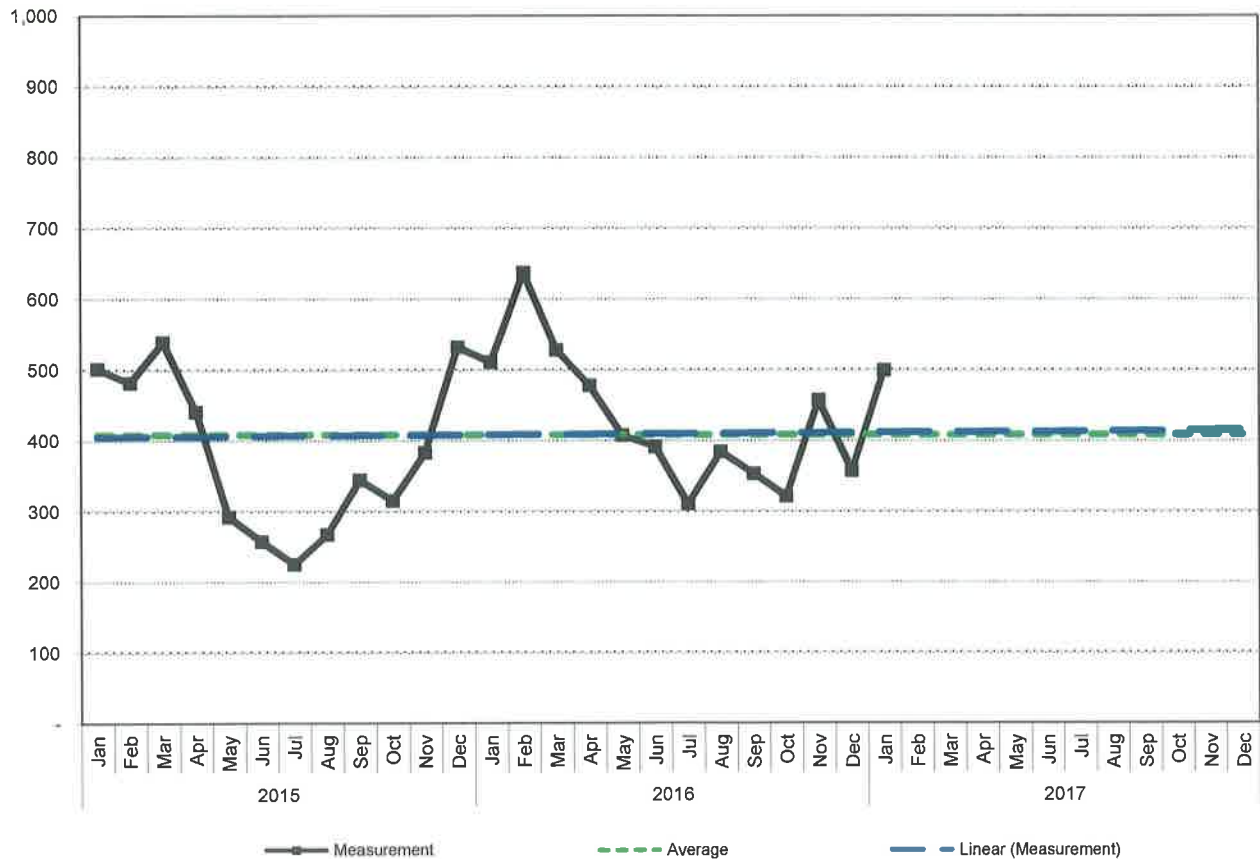
Trend: Level

Analysis

Customers contact the Sewerage and Water Board to request repairs to leaking sewer collection mains and service lines.

Plans for Improvement

Staff performs repairs as part of routine maintenance of the sewage collection system.



Data Table

[illegible]

Sewerage and Water Board of New Orleans Total Accounts Turned Off for Non-Payment

Constituency:
Customer
Ratepayers

Currently Meeting Goal: Not Applicable

Objective: Ensure Collection of Payments for Services Provided

Process Operating Within Control Limits: Yes

Goal: None Established

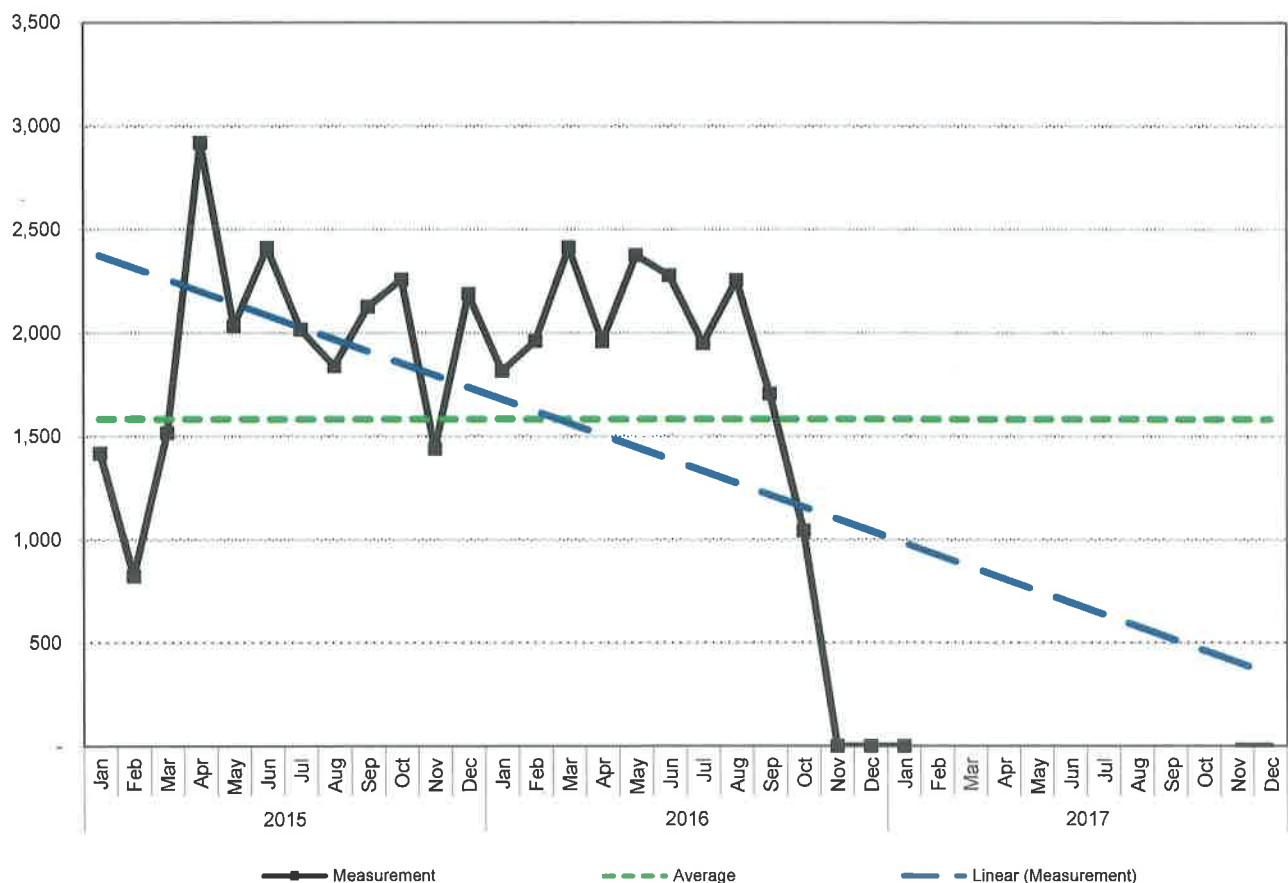
Trend: Turn-offs temporarily suspended

Analysis

Customers accounts are turned-off for non-payment for balances more than \$50 and over sixty days past due.

Plans for Improvement

Staff is monitoring the number of accounts turned-off for non-payment to determine trend directions. Turnoffs were temporarily suspended for the first ninety days after go-live on the new system, but will be resumed in February 2017.



Data Table

[illegible]

Sewerage and Water Board of New Orleans

Water and Sewer Receivables 30 to 120 Days Old

EUM Attribute: Financial Viability

Description: Establishes and maintains an effective balance between long-term debt, asset values, operations and maintenance expenditures, and operating revenues

Constituency:
Customer Ratepayers

Objective: Efficient use of resources in providing services

Goal: None established

Currently Meeting Goal:
Not Applicable

Process Operating Within Control Limits: Yes

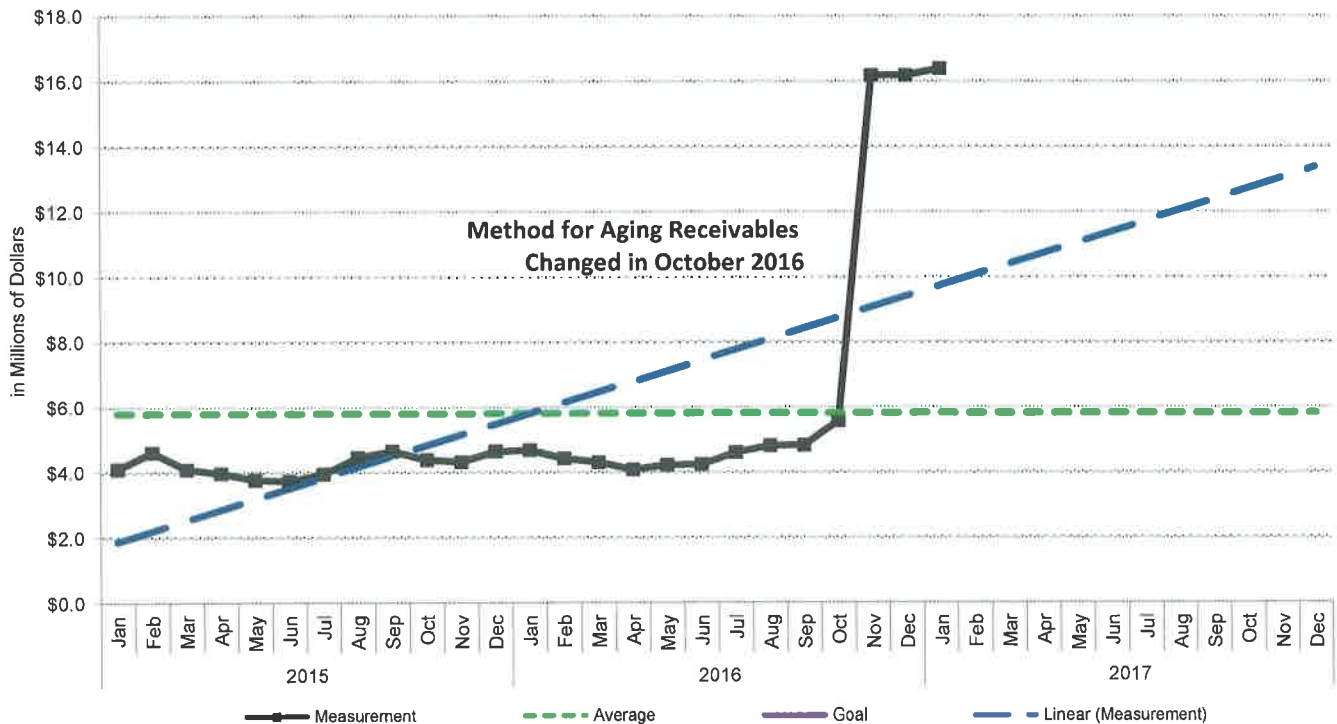
Trend: Method for Aging Receivables Changed in October 2016

Analysis

Water and sewer accounts receivable that are 30 to 120 days old are handled by internal staff using service disconnection. When those accounts are turned-off and final bills sent, the remaining balances after 30 days are sent to a collection agency.

Plans for Improvement

It appears that the higher post-Katrina accounts receivable balances have been resolved through standard collection practices and that annual collection rates now exceed 98% of annual billings. Staff intends to use standard process improvement methods to continue collection practices pending implementation of new billing and collection system.



Data Table

[illegible]

Sewerage and Water Board of New Orleans

Water and Sewer Receivables 120 Days and Older

EUM Attribute: Financial Viability

Description: Establishes and maintains an effective balance between long-term debt, asset values, operations and maintenance expenditures, and operating revenues

Constituency:
Customer Ratepayers

Objective: Efficient use of resources in providing services

Goal: None established

Currently Meeting Goal: Not Applicable

Process Operating Within Control Limits: Yes

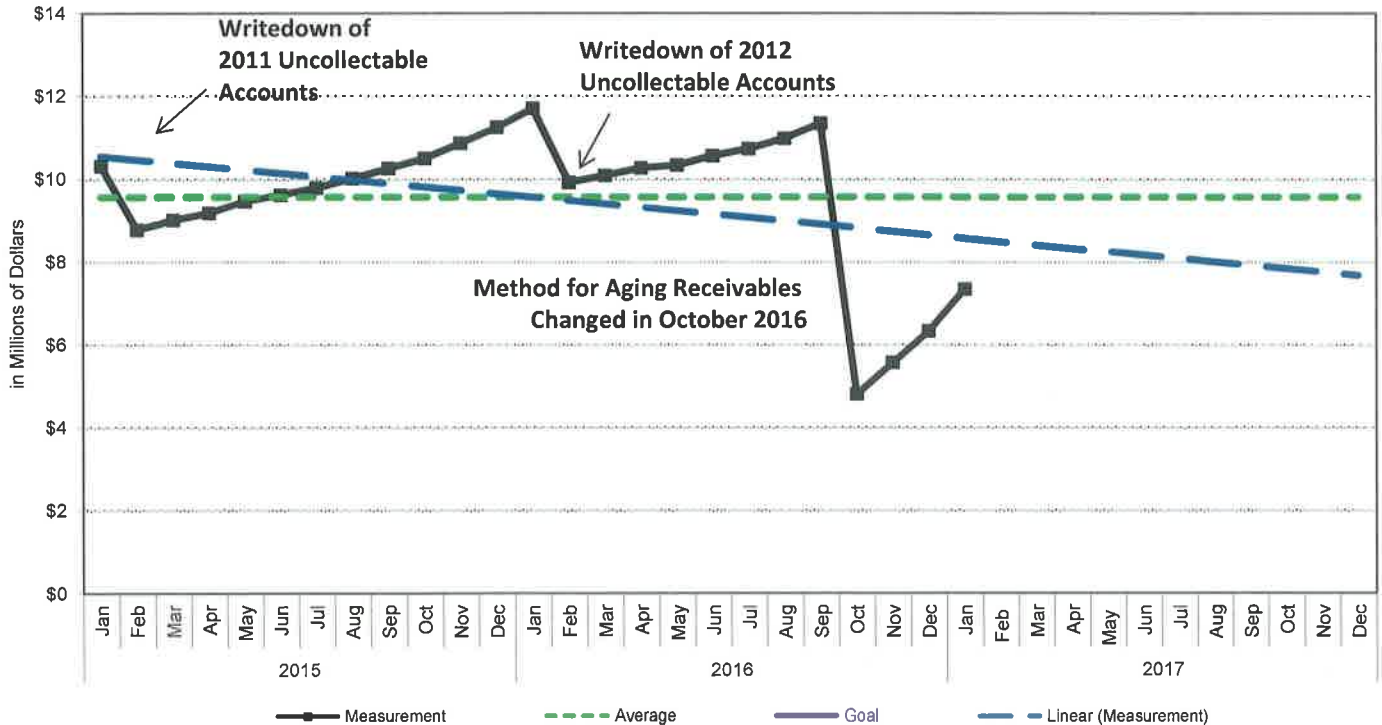
Trend: Method for Aging Receivables Changed in October 2016

Analysis

Water and sewer accounts receivable that are 120 days and older are handled by a collection agency. When those accounts remain uncollected after three years, the balances are written off as part of an annual process.

Plans for Improvement

It appears that the higher post-Katrina accounts receivable balances have been resolved through standard collection practices and that annual collection rates now exceed 98% of annual billings. Staff intends to use standard process improvement methods to continue collection practices pending implementation of new billing and collection system.



Data Table

[illegible]

Sewerage and Water Board of New Orleans

Grants Management

FEMA Project Update as of **2-2-17**

This data was collected from G.M. Data and Louisiana.com on the above referenced date.

Prepared by: Jovan Walker
Director of Grants Management

Hurricane Katrina

Estimated Project Cost	\$ 916,932,183.00
Obligated Amount	\$ 803,190,529.23
Not Eligible PW ¹	\$ 10,896,751.08
Not Eligible Loan PW ²	\$ 72,881,722.19
Insurance Deduction ³	\$ 2,747,339.04
Insurance Settlement ⁴	\$ 2,303,000.00
Version Request ⁵	\$ 25,346,166.02
Appeal Amount ⁶	\$ 0
Close Out Reconciliation ⁷	\$ 0
Submitted Project Cost	\$ 816,615,571.68
Awaiting Obligation ⁸	\$ 2,202,969.75
Total Invoices in Progress at State	\$ 46,103,986.02
Total Paid by State (LAPA Data)	\$ 402,649,665.22
SPS HMGP Grant	\$ 20,082,538.00
Power Plant HMGP GRANT	\$ 141,175,000.00
Power Plant HMGP Amendment 1	\$ 9,620,389.00
Original Settlement Amount	\$ 128,986,034.00

¹ Represents the amount that will not result in payments by FEMA on non-100 Million Dollar P.W.'s.

² Represents the amount that will not result in payments by FEMA on 100 Million Dollar P.W.'s.

³ National Flood Insurance deductions.

⁴ Insurance Settlement

⁵ Amount that FEMA is reviewing documentation to adjust scope of work or cost adjustments

⁶ Amount that is currently under appeal or arbitration.

⁷ Amount that will be reconciled when Project Worksheets are closed out.

⁸ Amount pending obligation in FEMA Million Dollar Queue or Funding Review Queue.

Hurricane Gustav

This data was collected from E.M. Data and Louisianapa.com

Original ESTIMATED PROJECT COST	\$ 751,215.28
PROJECT SUBMITTED AMOUNT	\$ 751,215.28
NFIP Reduction	\$ -
OBLIGATED Amount	\$ 748,709.57
Amount Paid by State	\$ 668,689.06

Hurricane Isaac

This data was collected from E.M. Data and Louisianapa.com

Site	Estimated	Insurance Claim	FEMA Claim	PW Amount
CAT B Emergency Labor/Equipment	\$ 1,217,743.75	\$ -	\$ 1,398,010.67	\$ 1,398,010.67
East Bank Waste Water Treatment Plant	\$ 873,596.00	\$ 367,636.00	\$ 505,960.00	\$ 224,987.37
West Bank Waste Water Treatment Plant	\$ 118,755.00	\$ 38,887.00	\$ 79,868.00	\$ 28,053.10
East Bank Water Plant	\$ 184,556.00	\$ 36,850.00	\$ 174,706.00	\$ 74,678.91
West bank Water Plant	\$ 2,269.74	\$ -	\$ 2,269.74	\$ 2,269.74
Sewer Pumping Stations/DPS	\$ 94,063.80	\$ -	\$ 94,377.90	\$ 80,711.15
Central Yard Roof Repairs	\$ 6,053.60	\$ -	\$ 6,053.60	\$ 6,053.60
Central Yard Fence	\$ 18,836.61		\$ 18,836.61	\$ 18,836.61
Total	\$ 2,515,874.50	\$ 443,373.00	\$ 2,280,082.52	\$ 1,833,601.15