BOARD OF DIRECTOR'S MEETING SEPTEMBER 21, 2017

MEETING MINUTES

SEWERAGE AND WATER BOARD OF NEW ORLEANS

ROLL CALL

The Board of Directors of the Sewerage and Water Board of New Orleans (SWBNO) met on Thursday, September 21, 2017 at 9:20 AM in the Board Room at 625 St. Joseph Street. The Interim Executive Director, Mr. Robert Miller, called the roll and confirmed the following members were present: Director Alan Arnold, Director Robin Barnes, Director Joseph Peychaud, Director Dr. Tamika Duplessis, Director Stacy Horn Koch and President Mitchell Landrieu.

The following member(s) were absent: Director Eric Blue, Director Marion Bracy, and Director Ralph Johnson.

Also present were: Mr. Randy Smith, Royal Engineers; Mr. Amer Turfail, Greenpoint; Mr. Michael Bothick, Mr. Greg Grimsal, Gordan Arata; Mr. Russell Kelly, ATCO Services, L.L.C; Ms. Geneva Coleman, THA, Inc.; Mr. Jerry Cole, Cole Construction Co., and Ms. Brenda Thornton, Communirep, Inc.

Staff present were: Mr. Bruce Adams, Deputy General Superintendent; Ms. Sharon Judkins, Deputy Director, Administration; Ms. Valerie Rivers, Deputy Director, Logistics; Mr. Nolan Lambert, Special Counsel; Mr. Harold Marchand, Mr. James Thompson, Legal Department; Ms. Jasmin Lawrence, Board Relations Staff; Mr. Hayne Rainey, Communications; Mr. Ron Spooner, Chief of Engineering; Mr. Paul Rainwater, Mr. Owen Monconduit, and Ms. Renee Lapeyrolerie, Interim Management Team.

APPROVAL OF PREVIOUS MINUTES

Director Joseph Peychaud moved to approve the minutes of the Regular Board Meeting held on August 16, 2017. Director Stacy Horn Koch seconded the motion. The motion carried.

Director Dr. Tamika Duplessis moved to approve the minutes of the Special Board Meeting held on September 1, 2017. Director Robin Barnes seconded the motion. The motion carried. Director Robin Barnes stated that the Board's minutes were very detailed and appreciated the revision.

REPORT OF THE EXECUTIVE DIRECTOR

Mr. Paul Rainwater presented a PowerPoint presentation on the following:

- Update on Power and Pumping Capabilities
- Precautionary Boil Water Advisory, issued on September 20,2017
- Update on the Water Hammer Project
- Status of Power Generation
- Emergency Motor Diesel Generators (EMD's) being installed

- Drainage Pumping Stations Current Status
- Manpower for Pumps and Power
- Emergency Actions from 3/9/2017 Turbine #3 and 7/28/2017 Turbine #5
- Emergency Actions from 8/9/2017 Manpower, Pumps and Power plus cost
- Combined Emergency Actions

> Summary:

- Still operating under emergency conditions
- Interim Emergency Management and Support team on ground
- Focus on execution of emergency contracts and budget realignment
- Focus on continuity of operations during leadership change

Key Agenda Topics:

Finance and Administration Committee

Action Items:

- General Superintendent's Recommendations
- Change Orders
- Authorization to Enter into Agreement with Entergy for Phase II of Relocations of Entergy Services Associated with SELA Florida Ave Phase IV Contracts Project
- Resolutions for Emergency Procurement Contracts
- Revision to 2017 Capital/Operating Budget
- Revision to 2017 Operating Budgets
- Request to set Sewerage and Water Board Drainage Millage Rates for 2018

Information Items:

- Financial Results through July 2017
- Executive Director's Approval of Contracts of \$1,000,000.00 or less
- DBE Participation on Contract
- Customer Service Results through August 2017
- FEMA Project Worksheet Status
- Overtime & Standby Overview

FINANCE & ADMINISTRATION COMMITTEE

Director Dr. Duplessis asked why some Change Orders were brought to the full Committee. She questioned whether staff is doing a good job at thoroughly going over what needs to be done on the front end before those change orders are brought before the committee. Director Joseph Peychaud agreed that more work is needed.

Mr. Robert Miller stated that many of the decisions are made as the items come in. However, with Turbine 4, FEMA was a significant decision partner. FEMA makes the determination on which investments they were willing to make and which ones they could not make. In regards to Turbine 4, the decision was made to rebuild it.

Director Koch asked when the Board of Directors will have a clear picture of where we are and where we need to go, moving forward. Mr. Paul Rainwater was asked to give more clarity on what stability and short-term and long-term look like. Mr. Rainwater's response was, to get the EMD's in place and let things run for about 2 to 3 weeks. Additional repairs are to be made on the pumps and that can take about three weeks. He hoped to have a report to the Board on or about October 15, will give information on the near-term, midterm and long-term status of the pumps and turbines.

Director Peychaud then reported on the actions taken by the Finance and Administration Committee. Director Arnold moved to adopt the Finance and Administration Committee report and its recommendations with the exception of those items that were moved to the full Board for discussion. Director Koch seconded the motion. The motion carried.

NEW BUSINESS

Mr. Bruce Adams reported on two items brought before the full Board from the Finance and Administration Committee meeting. The members were concerned as to why the bids were well over the original contract bid. The two items were Contract 1384 and Change Order No. 6 for Contract 8143.

Mr. Ron Spooner, Chief of Engineering of SWBNO, gave a brief description and update on Contract 1384 Sycamore Filter Gallery Backwash Pump Replacement. He discussed the four bids received and asked that the Board approve the bid by M.R. Pittman in the amount of \$6.6 million.

Director Peychaud indicated he had requested to meet with staff and the committee that handles the DBE process to ensure that the 35% DBE participation goal is met. Director Dr. Duplessis wanted to know what happens in a case where a company doesn't meet that goal. That information was not given to the Board. President Landrieu suggested generating a report to show the aspiration goal so the Board and others can review.

Director Koch moved to approve Contract 1384 Sycamore Filter Gallery Backwash and Pump Replacement as described in (R-072-2017). Director Alan Arnold seconded the motion. The motion carried.

Mr. Spooner gave a brief description and update on Change Order No. 6 for Contract 8143. Contract 8143 is for the repair of existing garage #2 at Central Yard. Contract 8143 commenced in June 2015, at an original cost estimate of \$803,000. Change Order No. 6, which is an administrative Change Order, is a compilation of twenty-one field change orders that have been executed to date. The total Change Order cost is approximately \$201,000, of which \$151,0000 will be reimbursed by FEMA.

Director Dr. Duplessis indicated she was satisfied with the new details. If that information had been provided, the Finance & Administration Committee would have voted on it. President Landrieu suggested staff have more details when making presentations to the Board and Committees.

Director Dr. Duplessis moved to accept Change Order No. 6 Contract 8143 as described in R-101-2017. Director Koch seconded the motion. The motion carried.

Mr. Miller presented on the recommendations for the Amendment of the 2017 Capital Budget and Revision of 2017-2026 Capital Programs. Robert Miller recommended that in the absence of a permanent Executive Director, Chief Operating Officer and Chief Financial Officer, it would not be prudent for the Board to revise the 2018 budget that is markedly different than the 2017 budget. Mr. Miller surmised that it's best to adopt a budget that allows significant degree of flexibility, so that when the new Executive Director comes in, resources can be aligned as he/she deems appropriate. Mr. Miller recommended the Board adopt resolutions (R-112-2017) and (R-113-2017).

Director Dr. Duplessis moved to accept (R-112-2017). Director Barnes seconded. The motion carried. Director Dr. Duplessis moved to accept (R-113-2017). Director Barnes seconded. The motion carried.

Also, it was the consensus of the Board to authorize staff to develop and issue a proposal for an executive search firm and to report back to the Board on the progress being made.

CORRESPONDING RESOLUTIONS

The following resolutions were adopted in conjunction with approval of the Committee reports as follows:

R-073-2017 – Final Acceptance and close out to Contract #8144 – Repaving open cuts in streets, driveways and sidewalks resulting from the repair to the Sewerage & Water Board of New Orleans Underground Utilities

R-074-2017 – Emergency Procurement for Emergency Contract EE 17-0005 Expedited Repairs at DPS No. 6 and DPS No. 7

R-075-2017 – Emergency Procurement for Emergency Contract EE 17-0006 Furnish Rental of Temporary Generators at Various Locations

R-076-2017 – Emergency Procurement for Emergency Contract EE 17-0007 Furnish Rental of Temporary Generators at DPS No.17

R-077-2017 – Emergency Procurement for Emergency Contract EE 17-0008 Purchase of five Generators sets for backup power at CWP

R-078-2017 - Emergency Procurement for Emergency Contract EE 17-0009 Electrical Services to Connect Temporary Generators at DPE No.17

R-079-2017 - Emergency Procurement for Emergency Contract EE 17-0010 Electrical Services to Connect Permanent Generators at CPW

R-080-2017 - Emergency Procurement for Emergency Contract ME 17-0008 Provision of Spare Parts and Spare Pump at Old Carrollton Underpass Pumping Station

R-081-2017 - Emergency Procurement for Emergency Contract ME 17-0009 Repair of Pump 1 at Drainage Pumping Station 20 (Amid)

R-082-2017 - Emergency Procurement for Emergency Contract ME 17-0010 Repair of I-Pump at Drainage Pumping Station 6

R-083-2017 - Emergency Procurement for Emergency Contract ME 17-0011 Repair of Pump 2 and Constant Duty Pump 1 at Drainage Pumping Station 1 and repair of Pump D and Pump E at Drainage Pumping Station 11

R-084-2017 - Emergency Procurement for Emergency Contract ME 17-0012 Repair of Constant Duty Pump 1 at Drainage Pumping Station 6 and repair of Constant Duty Pumps 2L/2R at Drainage Pumping Station 5

R-085-2017 - Emergency Procurement for Emergency Contract ME 17-0013 Repair of Drainage Pump B at Drainage Pump Station 11

R-086-2017 - Emergency Procurement for Emergency Contract ME 17-0014 Provision of two new Pumps/ Motor Assemblies at Old Carrollton Underpass Drainage Pumping Station

R-087-2017 - Emergency Procurement for Emergency Contract ME 17-0015 Provision of Drainage Pump 2 and Drainage Pump 4 at Drainage Pumping Station Grant

R-088-2017 - Emergency Procurement for Emergency Contract ME 17-0016 Provision of Emergency Diving Inspection Service at Drainage Pumping Station 7 and Drainage Pumping Station 5

R-089-2017 - Emergency Procurement for Emergency Contract ME 17-0014 Provision of Emergency Bypass Pumps at Drainage Pumping Station 7 and Drainage Pumping Station 5

R-090-2017 - Emergency Procurement for Emergency Contract ME 17-0018 Installation of Emergency Bypass Pumps at Drainage Pumping Station 7 and Drainage Pumping Station 5

R-091-2017 - Emergency Procurement for Emergency Contract ME 17-0019 Crane Support of Installation of Emergency Bypass Pumps at Drainage Pumping Station 7 and Drainage Pumping Station 5

R-092-2017 - Emergency Procurement for Emergency Contract ME 17-0020 Provision of Temporary Generators Rentals at 8 Underpass Drainage Pumping Stations

R-093-2017 - Emergency Procurement for Emergency Contract MS 17-0140 Repair of Gearbox of Pump 2 at Drainage Pumping Station 15

R-094-2017 - request to Set Sewerage & Water Board Drainage Millage rates for 2018

R-095-2017 – Ratification of Change Order No. 15 for Contract #1350 – Hurricane Katrina Related repairs to Turbine #4 at the Carrollton Water Treatment Facility/ Power Plant

R-096-2017 – Ratification of Change Order No. 1 for Contract #1352 – Hurricane Related Replacement of the Pump Package at the Carrollton Water Purification Plant – Power Complex

R-097-2017 – Ratification of Change Orders No. 3 for Contract #1378 – Hurricane Katrina Related Repairs to Boiler, Duct & Elevators at the Carrollton Water Purification Plant Power Complex

R-098-2017 - Ratification of Change Order No.1 for Contract #2126 - Water Main Point Repair, Water Service Connection, Water Valve and Fire Hydrant Replacement at Various Sites throughout Orleans Parish

R-099-2017 – Ratification of Change Order No. 1 for Contract #6254 – Electrical Repairs to garage 2 and Power Room at Central Yard

R-100-2017 - Ratification of Change Order No. 6 for Contract #8132 - Katrina Related Repairs to Garage #1 and the Generator Building at Central Yard

R-102-2017 – Change Order No. 1 for Contract 30100 – Electrical Improvements to the Effluent Pump House at the East Bank Sewer treatment Plant

R-103-2017 – Ratification of Contract Amendment No. 1 To The Agreement Between The Sewerage & Water Board of New Orleans and CDM Smith for the Sludge Line to the River Design WQMP Priority Project, Improvement to Carrollton Water Purification Plant

R-104-2017 – Ratification of Contract Amendment No 4. To The Agreement Between The Sewerage & Water Board of New Orleans and Royal Engineering & Consultants, LLC for Hurricane Katrina Related Water Restoration Projects

R-105-2017 – Contract Amendment No.1 To The Agreement Between The Sewerage & Water Board of New Orleans and BCG Engineering and Consulting Inc. To Provide Assessment, Design, Construction and Program Management Services for SELA and Drainage System

R-106-2017 – Ratification of Amendment with Design Engineering, Inc. for Design and Engineering Services for the 404 Sewer Hazard Grant Mitigation Program

R-107-2017 – Ratification of Change Order No. 1 for Contract #30203 – Restoration of Existing Gravity Sewer Point Repair and CIPP Lining of Sewer Mains at Various Sites Throughout Orleans Parish

R-108-2017 – Authorization to Enter Into Agreement to Enter Into Agreement with Entergy for Phase II of Relocations of Entergy Services Associated with the SELA Florida Ave Phase IV Construction Project

EXECUTIVE SESSION

Director Joseph Peychaud moved to go into Executive Session. Director Stacy Horn Koch seconded the motion. The motion carried.

Director Joseph Peychaud moved to return to Regular Session. Director Robin Barnes seconded the motion. The motion carried.

Director Dr. Tamika Duplessis moved to accept the recommendation of Special Counsel on the SELA litigation. Director Robin Barnes seconded the motion. The motion carried.

INFORMATION ITEMS

The following items were submitted for informational purposes only:

- FEMA Status Report
- Report of the General Superintendent
- Financial Statements
- Monthly Human Resource Activity Report for the Period August 1 through August 31, 2017
- Executive Director's Approval of Contracts of \$1,000,000.00 or less
- Overtime and Stand By Time Overview

ANY OTHER MATTERS

Mr. Russell Kelly with ATCO Services, LLC, requested a resolution concerning a DBE matter. He indicated that he was a sub-contractor for Plant N Power (PNP) on Contract 1378 that was terminated. PNP had used the services of his employees without his knowledge and had refused to pay him. Mr. Kelly requested the SWBNO to take action by passing a resolution for PNP to pay him or his payment be out of PNP's retainage. President Landrieu asked that a report be presented to the next Board meeting on this matter.

ADJOURMENT

There being no further business to come before the Board, Director Koch moved to adjourn. Director Barnes seconded. The meeting adjourned at approximately 12:27 PM.



"RE-BUILDING THE CITY'S WATER SYSTEMS FOR THE 21ST CENTURY"

Sewerage & Water Board of NEW ORLEANS

MITCHELL J. LANDRIEU, President Robert Miller, Interim Executive Director 625 ST. JOSEPH STREET
NEW ORLEANS, LA 70165 • 504-529-2837 OR 52-WATER
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Board of Directors' Special Meeting

2nd Floor Boardroom Friday, October 13, 2017 9:00 AM

Minutes

I. Call to Order – the Honorable Board President

Roll Call - Quorum Established

- o The Honorable Mitchell J. Landrieu Present
- o Director Alan Arnold Present
- o Director Robin Barnes Present
- o Director Eric C. Blue Absent
- o Director Marion Bracy Present
- o Director Dr. Tamika Duplessis Present
- o Director Ralph Johnson Present
- o Director Joseph Peychaud Present
- o Director Stacy Horn Koch Present

Prior to the start of the meeting, Honorable Mitchell Landrieu informed the Board that one of New Orleans' police officers, Marcus McNeil, was killed on Thursday night, October 12, 2017. Mayor Landrieu asked the Board to join him in a moment of silence for the fallen officer and his family.

II. Interim Leadership Appointments

Honorable Mitchell Landrieu informed the Board that October 13, 2017 is the last meeting that Mr. Robert Miller would be with the Board. In order for the Board to have continuous leadership and operation, the Board has to appoint interim positions for the replacement of General Superintendent and Chief Financial Officer. Hon. Mitchell asked that the Board go into Executive Session.

Director Marion Bracy moved to go into Executive Session. Director Dr. Tamika Duplessis seconded. The motion carried.

III. Executive Session

Director Dr. Tamika Duplessis moved to exit Executive Session and enter Regular Session. Director Joseph Peychaud seconded. The motion carried.

Director Marion Bracy moved that the Board appoint Mr. Bruce Adams as Interim General Superintendent and to authorize Mr. Adams to contract what the Board has up to the level currently authorized for the Executive Director's position to attend to the publication of all motions, notices and resolutions as required, and to have him placed current on the corporate bank account. Director Robin Barnes seconded. The motion carried.

IV. Contracts Approval

Mr. Robert Miler felt that it was in the public's interest and in the interest of transparency that he bring these recommendations before the Board after he became aware that he had developed both recommendations and would, therefore, be signing off on his own recommendations. Mayor Landrieu emphasized that Mr. Miller did not have to bring this matter before the Board because he was given signatory authority to sign contracts up to \$1 million.

Director Joseph Peychaud moved to approve the Automated Meter Reading Amendment (R-119-2017). Marion Bracy seconded. The motion carried.

For clarification, the first part would allow the consultant, Utiliworks, to proceed with the procurement of the major contract.

Already under contract are:

- Readiness Assessment
- Presentations to the Board in November and December
- Preparation of procurement documents and leading Board through procurement

The overall amended contract with Utiliworks will be at a cost of \$400,000.

We are now in phase two – the business process – which includes work performance in a pure consulting roll and not installation of meters. Once the system is installed, the consulting team will be defining the skills, compensation and training needed to operate the system, already a part of the original Readiness Assessment. Mr. Terrence Ginn will take over the oversight of this software system following the departure of Mr. Robert Miller. Mr. Miller stated that the annual maintenance cost is within affordability and strongly recommended the approval of this amendment.

Director Marion Bracy moved to approve (R-120-2017). Director Stacy Horn Koch seconded. The motion carried.

V. Discussion Item

In reference to the Executive Search Firm RFP, Mr. Robert Miller stated there are two ways to proceed:

• The Board can go out and build the specifications of every attribute that it wants in terms of qualifications, experience and personality.

The Board can go out to the Market Place and say that it intends to procure a firm to search for a utility chief executive. Then ask for their approach and price.

The process has begun to form an ad hoc search committee to make this RFP very straightforward and simple as quickly as possible. The Board will also be doing a search for a CFO and an engineer. The positions will be scalable, but the search needs to start at the top.

VI. Other Matters

Hon. Mitchell Landrieu reiterated that this was the last meeting that Mr. Miller would be attending. Mayor Landrieu mentioned that Mr. Miller had been a great asset to the organization and thanked him for all the work he had done. Hon. Mitchell Landrieu presented Mr. Robert Miller with a Certificate of Recognition from the City of New Orleans and a 300th Anniversary of New Orleans necktie. Board members acknowledged their appreciation for having worked with Mr. Miller.

VII. Adjournment – The Honorable Board President requested a motion to adjourn. Director Marion Bracy moved to adjourn. Director Dr. Tamika Duplessis seconded. The motion carried. The meeting adjourned at 10:40 AM.



"RE-BUILDING THE CITY'S WATER SYSTEMS FOR THE 21ST CENTURY"

Sewerage & Water Board of NEW ORLEANS

MITCHELL J. LANDRIEU, President

625 ST. JOSEPH STREET NEW ORLEANS, LA 70165 • 504-529-2837 OR 52W-ATER www.swbno.org

October 13, 2017

The Finance and Administration Committee met on Friday, October 13, 2017 in the Board Room, 625 St. Joseph Street, New Orleans, LA. The meeting convened at approximately 11:00 A.M.

Present:

Director Joseph Peychaud Director Dr. Tamika Duplessis Director Stacy Horn Koch

Other Committee/Board Members Present:

Director Alan Arnold Director Ralph Johnson

ACTION ITEMS:

1. General Superintendent's Recommendations

BIDS:

• R-123-2017 - Contract 1389 - Algiers Water Purification Plant Improvement Project.

Director Dr. Tamika Duplessis would like for staff to make sure a thorough job is done on the front end with bids so there is no big difference in numbers and be a little more complete.

• R-139-2017 – Contract 1401 – Requisition and Delivery of two New Pumps and one Motor at New River Pumping Station.

> Contract Renewal:

• R-124-2017 – First and Final Renewal of Contract for Furnishing Liquid Ferric Sulfate to the Algiers Water Plant and Carrollton Water Plant.

Contract Final Acceptance:

- R-125-2017-Contract 1345 Replacement of Filter Backwash Equipment at the Main Water Purification Plant.
- R-126-2017 Contract 5203 Drainage Pumping Station No. 14 Trash Screen and Cleaner Replacement.
- R-127-2017 Contract 8132 Katrina Related Repairs garage No. 1 and The Generator Building at Central Yard in the City of New Orleans.

Director Dr. Tamika Duplessis moved to accept the General Superintendent's Recommendations as listed above. Director Stacy Horn Koch seconded the motion. The motion carried.

2. Change Order(s) R-128-2017 through R-137-2017:

Director Joseph Peychaud asked Interim General Superintendent Bruce Adams to give a brief reason for the multitude of Change Orders presented to the Board Members again. Mr. Adams' response was there was a backlog due to a Board meeting that did not occur earlier this summer; also with changes in personnel recently, items left on desk and so forth, staff is now catching up. In the following Board Meetings, the numbers should start to reduce.

• R-128-2017 – Award of Contract to Provide Design and Engineerning Services for Repairs to River Intake Fender System

Director Stacy Horn Koch moved to accept recommendations to award as described in R-128-2017. Dr. Tamika Duplessis seconded the motion. The motion carried.

• R-129-2017 – Emergency Procurement for Emergency Contract ME – 17-0023 Provision of Acceleration of the scope of the work to Contract 6259 Installation of Permanent Generators at 5 Underpass Stations

Director Dr. Tamika Duplessis moved for acceptance of Contract 6259 as described in resolution R-129-2017. Director Stacy Horn Koch seconded the motion. The motion carried.

 R-130-2017 – Ratification of Change Order No. 2 for Contract 1395 – Water Hazard Mitigation – Elevated Storage Tanks

Director Stacy Horn Koch moved to approve Change Order No. 2 Contract 1395 resolution R-130-2017. Director Dr. Tamika Duplessis seconded the motion. The motion carried.

• R-131-2017 – Ratification of Change Order No. 11 for Contract 1352 – Hurricane related Replacement of Pump Package at Carrollton Water Purification Plant – Power Complex

Mr. Bruce Adams stated that there was a typo in resolution R-131-2017 with 2 dollar signs before the amount.

Director Dr. Tamika Duplessis moved for acceptance of Contract 1352 as described in resolution R-131-2017. Director Stacy Horn Koch seconded the motion. The motion carried.

• R-132-2017 - Ratification of Change Order No. 7 and Final Acceptance Closeout of Contract 8143 – Hurricane Katrina Related repairs to Central Yard Garage #2

Mr. Ron Spooner informed the Board that per each resolution, there is an attachment giving details for a better explanation. The Board is very pleased with this information.

Director Stacy Horn Koch moved to accept Change Order No. 7 resolution R-132-2017. Director Dr. Tamika Duplessis seconded the motion. The motion carried.

• R-133-2017- Ratification of Change Order No. 2 for Contract 6254 - Repairs to Garage #2 Electronic and Equipment Central Yard

Director Dr. Tamika Duplessis would like to note an error in the resolution under the second WHERAS to be corrected. It reads one-hundred and thirty (30) as opposed to (130) the numerical value listed.

Director Dr. Tamika Duplessis moved for acceptance with noted change in Change Order No. 2 as described in resolution R-133-2017. Director Stacy Horn Koch seconded the motion. The motion carried.

• R-134-2017 - Ratification of Change Order No. 4 for Contract 1378 – Hurricane Katrina Related repairs to Boilers, Ducts & Elevators at the Carrollton Water Purification Plant Power Complex

Director Stacy Horn Koch asked about the DBE participation, due to the contractor wanting to meet with Board Members. Mr. Bruce Adams responded with this being the Contract in which the Sub-Contractor spoke on at the previous Board meeting; it's an items that has been addressed by the EDBE to address this Contractor and Sub-Contractor. Director Stacy Horn Koch asked if information/explanation would be presented to the Board. Mr. Nolan Lambert stated it will be brought to the Board for information purposes. Mr. Vickie Rivers will address this issue.

Director Stacy Horn Koch moved to approve Change Order No. 4 as described in resolution R-134-2017. Director Dr. Tamika Duplessis seconded the motion. The motion carried.

Director Joseph Peychaud requested the EDBE present the process flow and where they are and changes up to date. Mr. Nolan Lambert's response was that a separate sub-meeting would be best.

• R-135-2017 – Ratification of Change Order No. 5 for Contract 2105 – Line Replacement of Mains Damaged by Hurricane Katrina within the Central Business District and French Quarter

Director Stacy Horn Koch moved to approve ratification of Change Order No. 5 Contract 2105 with a request of explanation of the percentage met, as described in resolution R-135-2017. Director Dr. Tamika Duplessis seconded the motion. The motion carried.

• R-136-2017 – Resolution of Amendment No. 2 to the Agreement between the Sewerage & Water Board of New Orleans and G.E.C., Inc. for Hurricane Katrina Related Drainage Restoration – Board Underpass Pump Station Design

Director Dr. Tamika Duplessis moved to accept Amendment No. 2 as described in resolution R-136-2017. Director Stacy Horn Koch seconded the motion. The motion carried.

R-137-2017 – Amendment No. 10 to the Agreement between The Sewerage and Water Board of New Orleans And Waldemar D. Nelson And Company for Hurricane Katrina Related Restoration Project

Director Joseph Peychaud asked where are things with all the Change Orders and finalization to the bulk of things to get through these Change Orders. Mr. Ron Spooner's response was that due to the backlog of Change Orders and Contract 2105 being a large one, they will get one more Change Order and final close out and other Change Orders.

Director Dr. Tamika Duplessis moved for acceptance of amendment No. 10 as described in resolution R-137-2017. Director Stacy Horn Koch seconded the motion. The motion carried.

Director Stacy Horn Koch stated she appreciated the extra information presented today. She reiterated it would be very helpful to get more education and old Members also may like that they get a refresher on things up to date.

Director Joseph Peychaud agreed it would be best to have this information sooner than later to help process and get through these meetings accordingly.

Mr. Nolan Lambert stated that if information items can be presented in a timely manner, it would help the process. Director Joseph Peychaud agreed to this. Also, it would help for Board Members to receive this information to be able to review information before meetings.

3. First and Final Renewal of Contract 2123 – Water Main Line Replacement and Extension at Scattered Locations throughout Orleans Parish (R-116-2017):

Director Stacy Horn Koch moved to accept Contract 2123 as described in resolution R-116-2017. Director Dr. Tamika Duplessis seconded the motion. The motion carried.

Director Dr. Tamika Duplessis asked that moving forward, the Board start to evaluate the contractors using a rating system of prior and pass DBE participation, how they fair in completing, how many times they met goals, what were circumstances surrounding that. It would give the Board a better idea since DBE has been the point of contention for members to get a better understanding of how companies have made out in the pass.

4. Request for Declaration of Extreme Emergency for the Restoration of Turbine 4:

No Further action was needed for the request, because it was already approved at the last meeting. It was brought to the Board to show transparency and documentation and for ratification.

- 5. Authorization to Amend Metering Project Assessment Contract (R-119-2017):
- 6. Authorization to Procure Customer Relationship management Software (R-120-2017):

Items number 5 and 6 were voted on at the special meeting so no action was needed for R-119-2017 and R-120-2017.

- 7. East Bank Treatment Plant Municipal Water Pollution Prevention Environment Audit (R-121-2017):
- 8. West Bank Treatment Plant Municipal Water Pollution Prevention Environment Audit (R-122-2017):

Items 7 and 8 will be brought to the full Board for more time to review the items to determine if there are any requirements to resolution R-121-2017 and R-122-2017; these items also may need to be presented to the Audit Committee and not Finance and Administration

Director Stacy Horn Koch moved to defer resolution R-121-2017 and R-122-2017 to the full Board. Director Dr. Tamika Duplessis seconded the motion. The motion carried.

PRESENTATION ITEMS:

9. Financial Results through August 2017

This item will be brought to the full Board as information.

INFORMATION ITEMS:

8. Financial Results through July 2017

Information item(s) 10, 11, 12, and 13 were received.

ADJOURNMENT:

There being no further business to come before the Finance & Administration Committee, the meeting adjourned at approximately 12:48 P.M.

Respectfully submitted,	
Joseph Peychaud, Vice Chair	



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October 16, 2017

The Pension Committee met on Monday, October 16, 2017 in the Board Room, 625 St. Joseph Street, New Orleans, LA. The meeting convened at approximately 3:00 P.M.

Present:

Director Joseph Peychaud Director Alan Arnold Director Ralph Johnson Ms. Chante' Powell Pierre Mr. Christopher Bergeron Mr. John Wilson

Executive Session

Mr. Marvin Russell

Disability Retirement Application

Mr. Marvin Russell moved to go into Executive Session. Mr. John Wilson seconded the motion. The motion carried.

Mr. John Wilson moved to return from Executive Session. Director Ralph Johnson seconded the motion. The motion carried.

Mr. John Wilson moved to accept the recommendation of the staff of Human Relations on the Executive Session matter as described in the Disability Retirement Application. Mr. Marvin Russell seconded the motion. The motion carried.

ACTION ITEMS:

1. Mission Statement for the Employees' Retirement System of the Sewerage & Water Board of New Orleans (R-114-2017)

Director Alan Arnold moved to recommend the Board of Trustees adopt the Mission Statement as it is described in resolution R-114-2017. Ms. Chante' Powell Pierre seconded the motion. The motion carried.

2. Adoption of the CFA Code of Conduct for Members of a Pension Scheme Governing Body by the Employees' Retirement System of Sewerage & Water Board of New Orleans (R-115-2017)

Mr. John Wilson moved to recommend that the Board of Trustees adopt the CFA Code of Conduct (R-115-2017). Mr. Marvin Russell seconded. The motion carried.

3. Asset Allocation Targets for Employees' Retirement System of the Sewerage & Water Board of New Orleans (R-109-2017)

Director Ralph Johnson moved to recommend that Board of Trustees incorporate the 2015 asset allocation into the Investment Policy Statement (R-109-2017). Mr. Marvin Russell seconded. The motion carried.

4. Miscellaneous Updates of the Investment Policy Statement for the Employees' Retirement System of the Sewerage & Water Board of New Orleans (R-110-2017)

Director Ralph Johnson moved to recommend to the Board of Trustees the various edits in the redlined Investment Policy Statement (R-110-2017). Ms. Chante' Powell Pierre seconded. The motion carried.

All Resolutions listed above will be moved to the Board of Trustee's Committee for full adoption.

PRESENTATION ITEMS:

Ms. Sharon Judkins, Deputy Director of Administration, shared an informational item on rehiring retired S&WB employees. Ms. Sharon Judkins noted that Human Resources was considering various strategies to fill the roughly 300 vacant positions at the Sewerage & Water Board of New Orleans (S&WB). Among those strategies was the rehiring of retired S&WB employees. The Rules and Regulations Article II of the Employees' Retirement System of the Sewerage & Water Board of New Orleans (ERS) defines "employee." That definition excludes individuals who "work less than 17.5 hours per week." If the rehired retiree works less than 17.5 hours per week, they would not be a contributing member of the ERS. They would continue to receive their pension but not accrue sick time or vacation. Mr. Mike Conefry – ERS's Actuary - confirmed that individuals who worked less than 17.5 hours per week would not be members of ERS and thus would not impact the pension with their rehiring. S&WB Attorney Mr. James Thompson confirmed this interpretation.

Committee members asked a number of questions for clarification and to understand compliance. Mr. John Wilson raised a question as to whether S&WB employees on DROP could withdraw from DROP to lengthen their employment. Mr. Mike Conefry said the Rules and Regulations would not currently allow this and Ms. Sharon Judkins said the topic might be considered in the future. Director Joseph Peychaud encouraged Ms. Sharon Judkins to make sure communications about the rehiring of retired S&WB employees was communicated to avoid misunderstandings.

Chief Investment Officer, Dr. Tim Viezer's presentation provided background for the four action items and two updates. Dr. Tim Viezer introduced the first of four action items noting that "prudence is process." He noted that the ERS trust is a separate entity created by Louisiana RS 11:3821. S&WB - the water utility – was created by Louisiana RS 33:4071. Since "mission clarity" is a governance best practice, it would be useful to adopt a separate mission statement for ERS. Mr. James Thompson noted that the proposed mission statement is consistent with and its language derived from RS 11:3821.

Dr. Tim Viezer then presented the CFA Institute's Code of Conduct for Members of a Pension Scheme Governing Body. Dr. Tim Viezer noted that this was a "gold standard" within the industry and that as a CFA charter holder was himself bound by the CFA Institute's Code of Ethics and Standards of Professional Conduct. Dr. Tim Viezer noted that the Code would help assure all stakeholders that ERS would adhere to high standard which was achievable. The Code also provides protection to Trustees as it offers guidance on how to comply with their duties to administer benefits as Directors and make investment decisions as Trustees.

Dr. Tim Viezer then presented two administrative items to amend the Investment Policy Statement. The first was to memorialize changes to the asset allocation that were voted upon by the Pension Committee in 2015 and implemented but not incorporated into the Investment Policy Statement. Dr. Tim Viezer noted that in the course of providing that update to the Investment Policy Statement, FFC Capital Management proposed a number of minor edits (e.g., benchmark titles, dates, etc.). Dr. Tim Viezer noted that the Committee will monitor compliance with the asset allocation each month. He also noted that RS 11:3821 limits total equity to 65% of the total fund.

Dr. Tim Viezer then reiterated the rationale for the asset-liability study. A goal of ERS is to honor S&WB's pension obligations. Since the future is unknown, the Pension Committee must prepare for multiple situations in financial markets, plan design, and contribution levels to plan on how to achieve full funding. The asset-liability study is the tool that will assist that planning. An RFP has been issued and responses are due on

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October 20, 2017. The Pension Committee discussed the composition of the Proposal Selection Committee. The Pension Committee made clear its desire for a competent, unbiased Proposal Selection Committee and adherence to S&WB's Professional Services Procurement Policy. Finally, Dr. Tim Viezer noted that FFC Capital Management's general investment consultant contract expires in March 2018. FFC has served as ERS's prime investment consultant since October 2008. To begin preparing to rebid the contract, the Pension Committee will discuss the general investment consultant services it desires over the next two meetings.

INFORMATION ITEMS:

Information item(s) 5b, 5c, 5d, 5e, 5f, 5g and 5h were received.

ADJOURNMENT:

There being no further	business to come	before the Pens	ion Committee,	the meeting	adjourned at	approximately
4:15 P.M.			•	Ü	J	11

Respectfully submitted,	
Joseph Peychaud, Vice Chair	

FIRST AND FINAL RENEWAL OF CONTRACT 2123 - WATER MAIN LINE REPLACEMENT AND EXTENSIONS AT SCATTERED LOCATIONS THROUGHOUT ORLEANS PARSH

WHEREAS, under the provisions of the contract, the Board, with the contractor's concurrence, reserves the right to extend their contract; and

WHEREAS, the contractor, Wallace C. Drennan Construction Co., LLC, desires to extend its contract facilitating the continuity of its services, in the amount of \$1,777,140,000.00 for Water Main Line Replacements and Extensions at scattered Locations throughout Orleans Parish.

NOW, THEREFORE, BE IT RESOLVED, that the request of Wallace C. Drennan Construction Co., LLC, to extend its contract beginning November 1, 2017, is hereby approved.

I, Robert K. Miller Interim Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a resolution adopted at the Regular Meeting of the said Board, duly called and held, according to law, on October 18, 2017.

AUTHORIZATION TO AMEND AUTOMATED METERING PROJECT ASSESSMENT CONTRACT

WHEREAS, in June 2017, Sewerage and Water Board executed a contract with Utiliworks Consulting, LLC to perform an assessment of readiness to implement automated metering for 184,040; and

WHEREAS, prior to considering the results of the readiness assessment, staff believes that it would be prudent to provide presentations to the Strategy Committee and the Board of Directors on the state of the industry and the strategic potential of this project; and

WHEREAS, staff anticipates that there will be a full complement of recommendations from the readiness assessment for steps needed to be taken by Sewerage and Water Board prior to full project implementation; and

WHEREAS, in order for the Board to continue to make necessary progress on this project while the recommendations are being addressed, it would be appropriate to allow Utiliworks, LLC, upon completion of the readiness assessment, to proceed immediately with development of procurement documents and solicitation; and

WHEREAS, the expanded scopes of work were contemplated as possibilities in the original request for proposal for this project;

NOW, THEREFORE, BE IT RESOLVED that the Interim Executive Director is authorized to amend the agreement with Utiliworks Consulting, LLC for the attached scopes of work for a total increase of \$243,800 through December 2018.

I, Robert K. Miller, Interim Executive Director,
Sewerage and Water Board of New Orleans, do hereby
certify that the above and foregoing is a true and
correct copy of a Resolution adopted at the
Special Meeting of said Board, duly called and held,
according to law, on October 13, 2017.

AUTHORIZATION TO PROCURE CUSTOMER RELATIONSHIP MANAGEMENT SOFTWARE

WHEREAS, in October 2016, Sewerage and Water Board implemented Cogsdale's Customer Service Management software product for customer service and utility billing; and

WHEREAS, this system is powerful and provides an abundance of functions to our user, but also enhanced the opportunity for user error; and

WHEREAS, in an effort to address all of the aforementioned issues, staff initiated the Business Transformation Project to improve customer service and reduce errors by evaluating and revamping our Customer Service business processes and enhancing our software tools; and

WHEREAS, this project is addresses these goals through a redesign of our customer service business processes in accordance with industry best practices and through the implementation of a Customer Relationship Management (CRM) application to simplify and expedite our key customer service processes; and

WHEREAS, Verint is the provider of CRM software used by the City of New Orleans for the 311 Call Center; and

WHEREAS, Sewerage and Water Board wants to utilize the same software in order to provide customers with the same high-quality user experience and to attain the potential benefits of common in-house software support and technology platforms, common cross training of personnel, and possible future integration or consolidation for the "one stop" city wide customer service approach;

NOW, THEREFORE, BE IT RESOLVED that the Interim Executive Director is authorized to enter into a Master Software License, Service, and Support Agreement with Verint in the amount of \$695,775.96.

I, Robert K. Miller, Interim Executive Director,
Sewerage and Water Board of New Orleans, do hereby
certify that the above and foregoing is a true and
correct copy of a Resolution adopted at the
Special Meeting of said Board, duly called and held,
according to law, on October 13, 2017.

CONTRACT 1389 - ALGIERS WATER PURIFICATION PLANT IMPROVEMENTS PROJECT

BE IT RESOLVED by the Sewerage and Water Board of New Orleans that three (3) bids were received on September 8, 2017 after advertising according to the Public Bid Law, for performing work under Contract 1389. The second low formal bid was hereby accepted and contract awarded therefore to Lou-Con, Inc. for the total amount of \$7,157,600.00.

I, Robert K. Miller, Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a resolution adopted at the Regular Meeting of the said Board, duly called and held, according to law, on October 18, 2017.

FIRST AND FINAL RENEWAL OF CONTRACT FOR FURNISHING LIQUID FERRIC SULFATE TO THE ALGIERS WATER PLANT AND THE CARROLLTON WATER PLANT

WHEREAS, under the provisions of the contract, the Board, with the contractor's concurrence, reserves the right to renew the contract with no increase in the cost of services and no change in terms and conditions; and

WHEREAS, the contractor, Altivia Chemicals, LLC, desires to exercise its renewal option as allowed under this contract with the totals being \$128,400.00 (Item I - Algiers Water Plant) and \$1,284,000.00 (Item II - Carrollton Water Plant) for Furnishing Liquid Ferric Sulfate to the Algiers Water Plant and the Carrollton Water Plant).

NOW, THEREFORE, BE IT RESOLVED, that the request of Altivia Chemicals, LLC for this first and final renewal, effective December 1, 2017, is hereby approved.

I, Robert K. Miller, Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a resolution adopted at the Regular Meeting of the said Board, duly called and held, according to law, on October 18, 2017.

FINAL ACCEPTANCE AND CLOSE OUT TO CONTRACT 1345 - ALGIERS WATER PURIFICATION PLANT IMPROVEMENTS PROJECT

WHEREAS, Contract 1345 - Algiers Water Purification Plant Improvements Project is ready for Final Acceptance by the Sewerage & Water Board of New Orleans; and

WHEREAS, the General Superintendent in his report has recommended that this contract receive final acceptance and be closed out.

NOW, THEREFORE, BE IT RESOLVED, by the Sewerage and Water Board of New Orleans that the recommendation of the General Superintendent to authorize final acceptance and to close out Contract by Industrial & Mechanical Contractors, Inc. for Algiers Water Purification Plant Improvements Project, is hereby approved.

I, Robert K. Miller, Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a resolution adopted at the Regular Meeting of the said Board, duly called and held, according to law, on October 18, 2017.

FINAL ACCEPTANCE AND CLOSE OUT TO CONTRACT 5203 - DRAINAGE PUMPING STATION NO. 14 - TRASH SCREEN AND CLEANER REPLACEMENT

WHEREAS, Contract 5203 - Drainage Pumping Station No. 14 - Trash Screen and Cleaner Replacement is ready for Final Acceptance by the Sewerage & Water Board of New Orleans; and

WHEREAS, the Deputy General Superintendent in his report has recommended that this contract receive final acceptance and be closed out.

NOW, THEREFORE, BE IT RESOLVED, by the Sewerage and Water Board of New Orleans that the recommendation of the Deputy General Superintendent to authorize final acceptance and to close out Contract by F.H. Paschen, S.N. Nielsen & Associates for Drainage Pumping Station No. 14 - Trash Screen and Cleaner Replacement, is hereby approved.

I, Robert K. Miller, Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a resolution adopted at the Regular Meeting of the said Board, duly called and held, according to law, on October 18, 2017.

FINAL ACCEPTANCE AND CLOSE OUT TO CONTRACT 8132 - KATRINA RELATED REPAIRS GARAGE NO. 1 AND THE GENERATOR BUILDING AT CENTRAL YARD IN THE CITY OF NEW ORLEANS, LA

WHEREAS, Contract 8132 - Katrina Related Repairs Garage No. 1 and the Generator Building at Central Yard in the City of New Orleans, La is ready for Final Acceptance by the Sewerage & Water Board of New Orleans; and

WHEREAS, the Deputy General Superintendent in his report has recommended that this contract receive final acceptance and be closed out.

NOW, THEREFORE, BE IT RESOLVED, by the Sewerage and Water Board of New Orleans that the recommendation of the Deputy General Superintendent to authorize final acceptance and to close out Contract by Industrial & Mechanical Contractors, Inc. for Katrina Related Repairs Garage No. 1 and the Generator Building at Central Yard in the City of New Orleans, La, is hereby approved.

I, Robert K. Miller, Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a resolution adopted at the Regular Meeting of the said Board, duly called and held, according to law, on October 18, 2017.

AWARD OF CONTRACT TO PROVIDE DESIGN AND ENGINEERING SERVICES FOR REPAIRS TO RIVER INTAKE FENDER SYSTEMS

WHEREAS, at the October 15, 2014 Board Meeting, the Sewerage and Water Board of New Orleans (Board) approved a list of engineering and consulting firms for the replacement and rehabilitation of Sewerage & Water Board of New Orleans facilities and directed staff to enter into negotiations for project(s) with the most qualified candidate based upon the firm's ability to perform the work for the project's size and complexity; and

WHEREAS, the staff has reviewed the list and recommended Neel-Schaffer, Inc.to provide project administration and management, preliminary engineering analysis, preliminary and final design, bidding and construction phase services for repairs to river intake fender systems; and

WHEREAS, Neel-Schaffer, Inc. is providing a phased approach in accordance with project requirements; and

WHEREAS, Neel-Schaffer, Inc plans to comply with the DBE participation goal to meet or exceed the participation goal of 35% with (list of companies)

NOW THEREFORE BE IT RESOLVED, by the Sewerage and Water Board of New Orleans that the President or President Pro-Tem is hereby authorized to enter into an agreement on behalf of the Sewerage and Water Board of New Orleans with Neel-Schaffer, Inc. to provide project administration and management, preliminary engineering analysis, preliminary and final design, bidding and construction phase services for repairs to river intake fender systems.

I, Robert K Miller, Interim Executive Director,
Sewerage and Water Board of New Orleans, do hereby
certify that the above and foregoing is a true
and correct copy of a Resolution adopted at the Regular
Monthly Meeting of said Board, duly called and held,
according to law, on October 18, 2017.

EMERGENCY PROCURMENT FOR EMERGENCY CONTRACT ME 17-0023 PROVISION OF ACCELERATION OF THE SCOPE OF WORK TO CONTRACT 6259 INSTALLATION OF PERMANENT GENERATORS AT 5 UNDERPASS STATIONS

BE IT RESOLVED by the Sewerage and Water Board of New Orleans that a proposal to accelerate the scope of work associated with CONTRACT 6259 INSTALLATION OF PERMANENT GENERATORS AT 5 UNDERPASS STATIONS. The proposal was hereby accepted and contract awarded therefore to Industrial & Mechanical Contractors Inc., in the total amount of \$392,113.42.

I, Robert K. Miller, Chief
Financial Officer, Sewerage and
Water Board of New Orleans, do
hereby certify that the above and
foregoing is a true and correct
copy of a resolution adopted at
the Regular Meeting of the said
Board, duly called and held,
according to law, on September 20,
2017.

ROBERT K. MILLER
CHIEF FINANCIAL OFFICER
SEWERAGE AND WATER BOARD OF NEW ORLEANS

RATIFICATION OF CHANGE ORDER NO. 2 FOR CONTRACT 1395– WATER HAMMER HAZARD MITIGATION– ELVATED STORAGE TANKS

WHEREAS, the Sewerage and Water Board entered into Contract 1395 with B&K Construction Co. for the FEMA funded construction of Water Hammer Hazard Mitigation Elevated Storage Tanks in the bid amount of \$33,570,152.00, and

WHEREAS, additional work was removed from a future construction contract and added to this contract due to unforeseen conditions including, but not limited to, adding required manholes and additional communication hand holes for feeders exposed during excavation for valve vault installation, temporarily and permanently rerouting power, adding a line stop to a 36" abandoned line and fill with flow-able fill, and modifying the specifications for the two tank pedestals to waterproof and minimize maintenance; and

WHEREAS, this Change Order, in the amount of \$1,151.980.76 is 3.4% of the original Contract value, and

NOW THEREFORE BE IT RESOLVED, that approval of Change Order No. 1 for Contract 1395 is ratified by the Sewerage and Water Board of New Orleans.

I, Robert Miller, Interim Executive Director,
Sewerage and Water Board of New Orleans, do hereby
certify that the above and foregoing is a true
and correct copy of a Resolution adopted at the Regular
Monthly Meeting of said Board, duly called and held,
according to law, on October 18, 2017.

CEDRIC S. GRANT, EXECUTIVE DIRECTOR SEWERAGE AND WATER BOARD OF NEW ORLEANS

RATIFICATION OF CHANGE ORDER NO. 11 FOR CONTRACT 1352 - HURRICANE RELATED REPLACEMENT OF THE PUMP PACKAGE AT THE CARROLLTON WATER PURIFICATION PLANT – POWER COMPLEX

WHEREAS, the Sewerage and Water Board entered into Contract 1352 with Industrial & Mechanical Contractors, Inc. in the amount of \$\$2,721,890.00 for the FEMA funded Replacement of the Pump Package at the Carrollton Water Purification Plan – Power Complex and

WHEREAS, following negotiations between the Sewerage and Water Board of New Orleans and Industrial Mechanical Contractors, a settlement agreement was reached in the amount of \$431,555.29 for extended overhead for additional days that were added to this Contract. The Contractor was informed during discussions/negotiations that the Sewerage and Water Board of New Orleans would not acknowledge the lack of efficiency/lost productivity claim. This Change order is not eligible for FEMA reimbursement and

WHEREAS, this Change Order, in the amount of \$431,555.29, brings the accumulated Contract change order total to \$1,611,247.09 or 59.2% of the original Contract value.

NOW THEREFORE BE IT RESOLVED, the approval of Change Order No. 11 for Contract 1352 is ratified by the Sewerage and Water Board of New Orleans.

I, Robert K. Miller, Interim Executive Director,
Sewerage and Water Board of New Orleans, do hereby
certify that the above and foregoing is a true
and correct copy of a Resolution adopted at the Regular
Monthly Meeting of said Board, duly called and held,
according to law, on _______

RATIFICATION OF CHANGE ORDER NO. 7 AND FINAL ACCEPTANCE AND CLOSEOUT OF CONTRACT 8143 - HURRICANE KATRINA RELATED REPAIRS TO CENTRAL YARD GARAGE #2

WHEREAS, the Sewerage and Water Board entered into Contract 8143 with Hamp's Construction, LLC in the amount of \$802,620.00 for FEMA funded repairs to Central Yard Garage #2

WHEREAS, the Contractor was directed to install two (2) recessed water coolers and removal/replacement of drywall, and was granted a total of 60 additional Contract days due to delays associated with installation of electrical components in Garage 2 as part of Contract 6254, and

WHEREAS, this Change Order, in the amount of \$23,074.17, brings the accumulated Contract change order total to \$527,229.76 or 65.69% of the original Contract value, and

NOW THEREFORE BE IT RESOLVED, that approval of Change Order No. 7 for Contract 8143 is ratified and the recommendation of the General Superintendent to authorize final acceptance and to close out Contract by Hamp's Construction, LLC., for Contract 6245, is hereby approved.

I, Robert K. Miller, Interim Executive Director,
Sewerage and Water Board of New Orleans, do hereby
certify that the above and foregoing is a true
and correct copy of a Resolution adopted at the Regular
Monthly Meeting of said Board, duly called and held,
according to law, on October 18, 2017.

RATIFICATION OF CHANGE ORDER NO. 2 FOR CONTRACT 6254 - REPAIRS TO GARAGE 2 ELECTRICAL AND EQUIPMENT CENTRAL YARD

WHEREAS, the Sewerage and Water Board entered into Contract 6254 with Walter J. Barnes Electrical in the amount of \$1,114,000. for FEMA funded repairs to Central Yard Garage #2

WHEREAS, the costs associated with seven (7) extra work items and one hundred and thirty (30) Additional Contract Days is addressed herein, and

WHEREAS, this Change Order, in the amount of \$77,461.39, brings the accumulated Contract change order total to \$217,866.43 or 19.56% of the original Contract value, and

NOW THEREFORE BE IT RESOLVED, that approval of Change Order No. 2 for Contract 6254 is ratified by the Sewerage and Water Board of New Orleans.

I, Robert K. Miller, Interim Executive Director,
Sewerage and Water Board of New Orleans, do hereby
certify that the above and foregoing is a true
and correct copy of a Resolution adopted at the Regular
Monthly Meeting of said Board, duly called and held,
according to law, on October 18, 2017.

RATIFICATION OF CHANGE ORDER NO. 4 FOR CONTRACT 1378 - HURRICANE KATRINA RELATED REPAIRS TO BOILERS, DUCT & ELEVATORS AT THE CARROLLTON WATER PURIFICATION PLANT POWER COMPLEX

WHEREAS, the Sewerage and Water Board entered into Contract 1378 with Plant N Power Services, LLC in the amount of \$15,928,241. for FEMA funded repairs to the Boilers, Duct & Elevators at the Carrollton Water Purification Plant Power Complex, and

WHEREAS, the following work was performed: Grey Water System Modifications, relocation of the CEM System, relocate power to 120V solenoid valve for bound draft damper 131, boil out procedures on boilers 5, 6, 3 and 1 after the re-tube, extra work on Boiler 2 to get it running to full capacity and independently controlled, demolition and repairs inside the clear, and procuring five extra sets of pressure relief valves for the boiler.

WHEREAS, this Change Order, in the amount of \$720,350.50, brings the accumulated Contract change order total to \$804,585.40, or 5.1% of the original Contract value of \$15,928,241., and

NOW THEREFORE BE IT RESOLVED, that approval of Change Order No. 4 for Contract 1378 is ratified by the Sewerage and Water Board of New Orleans.

I, Robert K. Miller, Interim Executive Director,
Sewerage and Water Board of New Orleans, do hereby
certify that the above and foregoing is a true
and correct copy of a Resolution adopted at the Regular
Monthly Meeting of said Board, duly called and held,
according to law, on_____.

RATIFICATION OF CHANGE ORDER 5 FOR CONTRACT 2105-LINE REPLACEMENT OF MAINS DAMAGED BY HURRICANE KATRINA WITHIN THE CENTRAL BUSINESS DISTRICT AND FRENCH QUARTER

WHEREAS, the Sewerage and Water Board entered into Contract 2105 with Boh Brothers Construction Company in the amount of \$6,699,595.00 for FEMA funded replacement of damaged water mains in Central Business District and the French Quarter, and

WHEREAS, due to sensitive nature of the area in question, the Contractor was required to frequently mobilize and demobilize for special events, and was required to perform work during early morning hours to minimize inconvenience to residents and businesses within the area, and

WHEREAS, this change order includes additional days for coordination with special events, additional time and compensation for resolution of unknown obstructions as they were identified, and additional work identified as required during the course of installation as it was performed.

WHEREAS, the contract shall be extended by an additional 456 days to complete the work and the required DBE participation on this contract is 36% which will remain unchanged through this approved change order.

WHEREAS, this change orders, in the amount of \$1,199,210.64, brings the accumulated contract change order total to \$3,403,159.59 or 50.8% of the original Contract value.

NOW THEREFORE BE IT RESOLVED, that approval of Change Order No. 5 for Contract 2105 is ratified by the Sewerage and Water Board of New Orleans.

I, Robert Miller, Interim Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a Resolution adopted at the Regular Monthly meeting of said Board, duly called and held, according to law, on October 18, 2017

RESOLUTION OF AMENDMENT NO. 2 TO THE AGREEMENT BETWEEN THE SEWERAGE AND WATER BOARD OF NEW ORLEANS AND G.E.C., Inc. FOR HURRICANE KATRINA RELATED DRAINAGE RESTORATION - BROAD UNDERPASS PUMP STATION DESIGN

WHEREAS, on June 26, 2015 the Sewerage and Water Board of New Orleans (Board) awarded a contract to G.E.C., Inc. in the amount of \$57,000 to perform design and bid support services for Hurricane Katrina Related Water Restoration Project Repairs to Broad Street Underpass Drainage Pumping Station (R-079-2015); and

WHEREAS, G.E.C., Inc. submitted a fee of \$181,488.25 for Contract Amendment No. 1 to provide additional engineering services to perform design, construction management and engineering services for Hurricane Katrina Related Water Restoration Project Repairs to Broad Street Underpass Drainage Pumping Station (R-135-2016); and

WHEREAS, This Contract Amendment No. 2 in the amount of \$8,417.87 is for Additional Engineering Design services to modify the design of the electrical duct bank and assist with obtaining a permit from The U.S Army Corp of Engineers; and

NOW THEREFORE BE IT RESOLVED, that approval of Contract Amendment No. 2 for G.E.C., LLC is ratified by the Sewerage and Water Board of New Orleans.

I, Robert K. Miller, Interim Executive Director,
Sewerage and Water Board of New Orleans, do hereby
certify that the above and foregoing is a true
and correct copy of a Resolution adopted at the Regular
Monthly Meeting of said Board, duly called and held,
according to law, on October 20, 2017.

AMENDMENT NO. 10 TO THE AGREEMENT BETWEEN THE SEWERAGE AND WATER BOARD OF NEW ORLEANS AND WALDEMAR S. NELSON AND COMPANY FOR HURRICANE KATRINA RELATED WATER RESTORATION PROJECTS

WHEREAS, on January 14, 2009 the Sewerage and Water Board of New Orleans (Board) awarded a contract to Waldemar S. Nelson and Company in the amount of \$2,377,665.20 to perform design services for Hurricane Katrina Related Water Restoration Project Repairs at the Power Plant – Carrollton Plant (R-013-2009); and

WHEREAS, Waldemar S. Nelson and Company submitted a fee of \$229,771.00 for Contract Amendment No. 1 to complete the repairs of Generator No. 4 at the Power Plant – Carrollton Plant with the repair (R-003-2013); and

WHEREAS, Waldemar S. Nelson and Company submitted a fee of \$272,564.37 for Contract Amendment No. 2 to complete additional services to ensure repairs to Generator No. 4 is returned to operation in coordination with the repairs of Turbine No. 4 in a timely manner (R-167-2013); and

WHEREAS, additional engineering design services in the amount of \$64,035.50 for Contract Amendment No. 3 are required to complete repairs of Generator No. 4, repair of the governor for Turbine No. 1, design for the repair to the pump, switchgear and motor, addition of controls and flow meters and design of the diesel tank (R-204-2013);

WHEREAS, Waldemar S. Nelson and Company submitted a fee of \$262,668.50 for Contract Amendment No. 4 to perform additional design and construction inspection services for work related to Turbine No. 4, A&B steam pumps, miscellaneous pump package and Panola Pump Station (R-259-2014); and

WHEREAS, Waldemar S. Nelson and Company submitted a fee of \$592,273.00 for Contract Amendment No. 5 for increased construction costs received for Contract 1378 - Repair of the boilers, ducts, elevators, including installation of a mandatory grey water system located at the Carrollton Water Purification and Power Plant (R-076-2015); and

WHEREAS, Waldemar S. Nelson and Company submitted a fee of \$136,570.00 for Contract Amendment No. 6 for additional design engineering services for change order work related to Turbine No. 4, A&B steam pumps, miscellaneous pump package and Panola Pump Station (R-113-2015); and

WHEREAS, Waldemar S. Nelson and Company submitted a fee of \$171,739.00 for Contract Amendment No. 7 for additional design engineering services for change order work to add a level controller/pressure valve and make design modifications to the seal water system for Turbine No. 4 (R-039-2016); and

WHEREAS, Waldemar S. Nelson and Company submitted a fee of \$231,950.00 for Contract Amendment No. 8 for additional design and construction inspection services for work related to Turbine No. 4, A&B steam pumps, miscellaneous pump package, boiler re-tubing, and Panola Pump Station (R-136-2016); and

WHEREAS, Waldemar S. Nelson and Company submitted a fee of \$3,998,069.31 for Contract Amendment No. 9 for additional design and construction inspection services for interface with construction contractors and their vendors to obtain data required to complete detailed design and alignment of all systems prior to startup and testing, including all commissioning, startup, and operations manuals required for the operation of Steam Turbine/Generator No. 4 at the Power Plant – Carrollton Plant, and

WHEREAS, this Amendment No. 10 in the amount of \$275,000.00 is for Additional Engineering Services associated with the power plant at the Carrolton facility through March 31, 2018 and brings the total authorized contract amount for design services to \$8,612,305.88; and,

NOW THEREFORE BE IT RESOLVED, that approval of Contract Amendment No. 10 for Waldemar S. Nelson and Company is ratified by the Sewerage and Water Board of New Orleans.

I, Robert K. Miller, Interim Executive Director,
Sewerage and Water Board of New Orleans, do hereby
certify that the above and foregoing is a true
and correct copy of a Resolution adopted at the Regular
Monthly Meeting of said Board, duly called and held,
according to law, on October 18, 2017.

CONTRACT 1401 - REQUISITION AND DELIVERY OF TWO NEW PUMPS AND ONE MOTOR AT NEW RIVER PUMPING STATION

BE IT RESOLVED by the Sewerage and Water Board of New Orleans that one (1) bid was received on September 28, 2017 after advertising according to the Public Bid Law, for performing work under Contract 1401. The bid was hereby accepted and contract awarded therefore to Fluid Process & Pumps, LLC for the total amount of \$1,877,600.00.

I, Robert K. Miller, Executive Director, Sewerage and Water Board of New Orleans, do hereby certify that the above and foregoing is a true and correct copy of a resolution adopted at the Regular Meeting of the said Board, duly called and held, according to law, on October 18, 2017.

EAST BANK WASTEWATER TREATMENT PLANT MUNICIPAL WATER POLLUTION PREVENTION ENVIRONMENTAL AUDIT

WHEREAS, on October 18, 2017, the Board's wastewater operator (Veolia Water North America) completed the Louisiana Municipal Water Pollution Prevention report for the East Bank Wastewater Treatment Plant for the period, June 1, 2016 to May 31, 2017; and

WHEREAS, the Board has reviewed the Municipal Water Pollution Prevention Environmental Audit Report, prepared for the Louisiana Department of Environmental Quality, which is attached to this resolution; and

WHEREAS, though no corrective action is needed at this time, the Board will continue to take whatever actions are necessary to maintain permit requirements contained in the Louisiana Water Discharge Permit System (LWPDPS) Number LA0038091.

NOW, THEREFORE BE IT RESOLVED that the Board hereby acknowledges receipt and review of the report and assures performance of any actions necessary to maintain permit requirements.

I, Robert Miller, Interim Executive Director,
Sewerage and Water Board of New Orleans, do hereby
certify that the above and foregoing is a true and
correct copy of a Resolution adopted at the Regular
Monthly Meeting of said Board, duly called and held,
according to law, on October 18, 2017.

ROBERT MILLER
INTERIM EXECUTIVE DIRECTOR
SEWERAGE AND WATER BOARD OF NEW ORLEANS



SEWERAGE AND WATER BOARD Inter-Office Memorandum

Date:

October 4, 2017

To:

Robert Miller, Interim Executive Director

From:

Bruce Adams, Deputy Director of Engineering and Construction

Re:

Municipal Water Pollution Prevention Audit (MWPP)

East Bank Wastewater Treatment Plant

Attached please find the East Bank Wastewater Treatment Plant MWPP Audit for the period June 1, 2016 to May 31, 2017. There were no areas of concern found during the self-audit conducted by Veolia Water and SWBNO personnel. The facility's LPDES Permit requires the Board of Directors review this document and pass a resolution to document this review. A draft resolution is included for your review.

Please place this item on the agenda for the October Board meeting.

Robert Miller Interim Executive Director Sewerage and Water Board of New Orleans

LOUISIANA

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MUNICIPAL WATER POLLUTION PREVENTION

MWPP

Facility Name:	New Orleans East Bank WWTP
LPDES Permit Number:	LA0038091
Agency Interest (AI) Number:	4859
Address:	6501 Florida Ave.
	New Orleans, LA 70117
Parish:	Orleans
(Person Completing Form) Name:	Donald Patterson
12 3 3 3 3 3 3 3	
Title:	Senior Project Manager
Date Completed:	October 3, 2017

Instructions to the Operator-in-Charge

- 1. Complete only the sections of the Environmental Audit which apply to your wastewater treatment system. Leave sections that do not apply blank and enter a "0" for the point value.
- 2. Parts 1 through 7 contain questions for which points may be generated. These points are intended to communicate to the department and the governing body or owner what actions will be necessary to prevent effluent violations. Place the point totals from parts 1 through 7 on the Point Calculation page.
- 3. Add up the point totals.
- 4. Submit the Environmental Audit to the governing body or owner for their review and approval.
- 5. The governing body must pass a resolution which contains the following items:
 - a. The resolution or letter must acknowledge the governing body or owner has reviewed the Environmental Audit.
 - b. The resolution must indicate specific actions, if any, will be taken to maintain compliance and prevent effluent violations. Proposed actions should address the parts where maximum or close to maximum points were generated in the Environmental Audit.
 - c. The resolution should provide any other information the governing body deems appropriate.

PART 1: INFLUENT FLOW/LOADINGS

Part 1: Influent Flow/Loadings (All plants)

A. List the average monthly volumetric flows and BOD loadings received at your facility during the last reporting year.

	Col. 1 Average Monthly Flow (million gallons per day, MGD)		Col. 2 Average Monthly BOD₅ Concentration (mg/l)		Col. 3 Average Monthly BOD ₅ Loading (pounds per day)
Jun-16	98.7	Х	60	X 8.34 =	49,390
Jul-16	93.0	Х	92	X 8.34 =	71,357
Aug-16	107.0	Х	83	X 8.34 =	74,068
Sep-16	97.0	Х	89	X 8.34 =	71,999
Oct-16	73	Х	114	X 8.34 =	69,406
Nov-16	81	Х	106	X 8.34 =	71,607
Dec-16	89.2	Х	99	X 8.34 =	73,649
Jan-17	106.2	Х	86	X 8.34 =	76,171
Feb-17	82.4	Х	98	X 8.34 =	67,347
Mar-17	84.2	Х	95	X 8.34 =	66,712
Apr-17	90.5	Х	88	X 8.34 =	66,420
May-17	104.4	Х	70	X 8.34 =	60,949

BOD loading = Average Monthly Flow (in MGD) x Average Monthly BOD concentration (in mg/l) x 8.34.

B. List the design flow and design BOD loading for your facility in the blanks below. If you are not aware of these design quantities, refer to your Operation and Maintenance Manual (O & M) or contact your consulting engineer.

Design Flow, MGD
Design BOD, lb/day

	_
122	
254,370	

X	0.90	=
X	0.90	=

110	
228,933	

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How many months did the monthly flow (Col. 1) to the wastewater treatment plant (WWTP) exceed C. 90% of design flow?

Circle the number of months and corresponding point total. Write the point total in the box below at the right.

months points

	\cap
1	0
	0)

months

points

C Point Total Write 0 or 5 in the C point total box

How many months did the monthly flow (Col. 1) to the WWTP exceed the design flow? Circle the number of months and corresponding point total. Write the point total in the box below at D. the right. months

months points

0	1
0	\int

Write 0, 5, 10, or 15 in the D point total box

points

D Point Total

How many months did the monthly BOD loading (Col. 3) to the WWTP exceed 90% of the design E. loading?

Circle the number of months and corresponding point total. Write the point total in the box below at

the right.

Write 0, 5, or 10 in the E point total box

points

E Point Total

months

How many times did the monthly BOD loading (Col. 3) to the WWTP exceed the design loading? F. Circle the number of months and corresponding point total. Write the point total in the box below at the right. months

months

points

Write 0, 10, 20, 30, 40, or 50 in the F point total box

points F Point Total

Add together each point total for C through F and place this sum in the box below at the right. G.

TOTAL POINT VALUE FOR PART 1

(max=80)

PART 2: EFFLUENT QUALITY/PLANT PERFORMANCE

A. List the monthly average effluent BOD and TSS concentrations produced by your facility during the last reporting year.

Month	Column 1 Avg. Monthly BOD (mg/l)
Jun-2016	13
Jul-2016	17
Aug -2016	13
Sep - 2016	12
Oct – 2016	16
Nov – 2016	20
Dec – 2016	22
Jan – 2017	13
Feb – 2017	16
Mar – 2017	14
Apr – 2017	12
May – 2017	13

Column 2 Avg. Monthly TSS (mg/l)
11
10
12
8
8
13
12
13
10
10
9
9

B. List the monthly average permit limits for your facility in the blanks below.

	Permit Limit		90% of Permit Limit
BOD, mg/l	30	X 0.90 =	27
TSS, mg/l	30	X 0.90 =	27

Permit # LA0038091

C	Continuous	Discharge to	o Surface	Water
C .	Continuous	D1001101-B-		

i. How many months did the effluent BOD concentration (Col. 1) exceed 90% of permit limits? Circle the number of months and corresponding point total. Write the point total in the box below at the right.

months months points points Write 0, 10, 20, 30 or 40 in the i point total box i Point Total

ii. How many months did the effluent BOD concentration (Col. 1) exceed permit limits?

Circle the number of months and corresponding point total. Write the point total in the box below at the right.

months months points points ii Point Total Write 0, 5, or 10 in the ii point total box

iii. How many months did the effluent TSS concentration (Col. 2) exceed 90% of permit limits? Circle the number of months and corresponding point total. Write the point total in the box below at the right.

months months points points iii Point Total Write 0, 10, 20, 30, or 40 in the iii point total box

iv. How many months did the effluent TSS concentration (Col.2) exceed permit limits?

Circle the number of months and corresponding point total. Write the point total in the box below at the right.

months months points points iv Point Total Write 0, 5, or 10 in the iv point total box

v. Add together each point total for i through iv and place this sum in the box below at the right.

TOTAL POINT VALUE FOR PART 2
Also enter this value on the point calculation table on page 16. (max=100)

The Fecal Coliform daily maximum concentration, 400 colonies/100 ml was exceeded June 18, 2016. The cause of the noncompliance is believed to be sampler contaminated. At any time in the past year was there a "failure" of a Biomonitoring (Whole Effluent the effluent? Check one box Yes X No If yes, please At any time in the past year was there an exceedance of a permit limit for a toxic substitution of the past year was there an exceedance of a permit limit for a toxic substitution.				Permit #	L	A0038091	u
At any time in the past year was there a "failure" of a Biomonitoring (Whole Effluent the effluent? * Check one box X Yes No If yes, pleas							
The Fecal Coliform daily maximum concentration, 400 colonies/100 ml was exceeded June 18, 2016. The cause of the noncompliance is believed to be sampler contaminated. At any time in the past year was there a "failure" of a Biomonitoring (Whole Effluent the effluent? Check one box Yes X No If yes, please X any time in the past year was there an exceedance of a permit limit for a toxic substitution of the past year was there an exceedance of a permit limit for a toxic substitution.	ere an exceed I, residual ch	ere an exceeda (, residual chlo	nce of a	permit limit f ecal coliform	or other pollu ?	tants such as:	
At any time in the past year was there a "failure" of a Biomonitoring (Whole Effluent the effluent? Check one box Yes X No If yes, pleas At any time in the past year was there an exceedance of a permit limit for a toxic subs	_		1			ase describe:	
the effluent? ** Check one box Yes X No If yes, pleas At any time in the past year was there an exceedance of a permit limit for a toxic subs	noncomplian	um concentrati noncompliance	on, 400 e is belie	colonies/100 eved to be sam	ml was exceed upler contamin	ded once on nation of the co	ontair
the effluent? * Check one box Yes X No If yes, pleas At any time in the past year was there an exceedance of a permit limit for a toxic subs							2
the effluent? ** Check one box Yes X No If yes, pleas At any time in the past year was there an exceedance of a permit limit for a toxic subs							
	lere a "failure	ere a "failure"	1 T			ase describe:	
							A
☆ Check one box X Yes No If yes, please	here an excee	nere an exceeda	nce of a	permit limit	for a toxic sub	ostance?	
In the past year the following toxic substances for effluent samples were exceeded:	here an excee	nere an exceeda	7			ostance?	
Substance: Limit: Result: Date:		X	Yes	No	If yes, ple	ease describe:	
Lead 5 ug/l 8.5 ug/l 12/08/2016	oxic substance Date:	xic substances Date:	Yes for efflu	No	If yes, ple	ease describe:	

PART 3: AGE OF THE WASTEWATER TREATMENT FACILITIES

A. What year was the wastewater treatment plant constructed or last major expansion/improvements completed? 1974

Current Year - (Answer to
$$\equiv$$
 Age in years
A)
$$2017 - 1974 = 43 \quad \text{years}$$

Enter Age in Part C below.

B. Check the type of treatment facility that is employed:

		Factor
X	Mechanical Treatment Plant (Trickling filter, activated)	2.5
	sludge, etc.) Specify TypeActivated Sludge	
	Aerated Lagoon	2.0
Section 1	Stabilization Pond	1.5
1807 <u> </u>	Other (Specify)	1.0

C. Multiply the factor listed next to the type of facility your community employs by the age of your facility to determine the total point value of Part 3:

TOTAL POINT VALUE FOR PART
$$3 = 2.5 x 43 = 107.5$$
 (max. = 50)

Also enter this value or 50, which ever is less, on the point calculation table on page 16.

D. Please attach a schematic of the treatment plant.

PART 4: OVERFLOWS AND BYPASSES

2. (1) List the number of times in the last year there was an overflow, bypass, or unpermitted discharge of untreated or incompletely treated wastewater due to heavy rain: 9

(Circle One)
$$0 = 0$$
 points $1 = 5$ points

$$1 = 5 \text{ points}$$

$$2 = 10 \text{ points}$$

$$3 = 15 \text{ points}$$

$$4 = 30 \text{ points}$$

List the number of bypasses, overflows, or unpermitted discharges shown in A (1) that were (2) within the collection system and the number at the treatment plant.

Collection System

9 Treatment Plant 0

List the number of times in the last year there was a bypass or overflow of untreated or B. (1) incompletely treated wastewater due to equipment failure, either at the treatment plant or due to pumping problems in the collection system: 17

$$0 = 0$$
 points $1 = 5$ points

$$1 = 5$$
 points

$$2 = 10 \text{ points}$$

$$3 = 15 \text{ points}$$

$$4 = 30 \text{ points}$$

$$3 = 15 \text{ points}$$
 $4 = 30 \text{ points}$ $5 \text{ or more} = 50 \text{ points}$

List the number of bypasses or overflows shown in B (1) that were within the collection (2) system and the number at the treatment plant.

Collection System 17 Treatment Plant 0

Specify whether the bypasses came from the city or village sewer system or from contract or C. tributary communities/sanitary districts, etc. All of the aforementioned bypasses came from the City's sanitary sewerage system.

Add the point values circled for A and B and place the total in the box below. D.

TOTAL POINT VALUE FOR PART 4



(max=100)

Also enter this value on the point calculation table on page 16.

List the person responsible for reporting overflows, bypasses, or unpermitted discharges to State and E. Federal authorities:

N.O. S&WB, Cedric Grant, Executive Director and Environmental Affairs Department

Describe the procedure for gathering, compiling, and reporting:

RJN Cassworks Infrastructure Maintenance Management System is used to track overflows by retrieving pertinent information from work orders.

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PART 5: SLUDGE STORAGE AND DISPOSAL SITES

A. Sludge Storage

How many months of sludge storage capacity does your wastewater treatment facility have available, either on-site or off-site?

Circle the number of months and corresponding point total. Write the point total in the box below at the right.

Write 0, 10, 20, 30, or 50 in the A point total box 0 A Point Total

B. For how many months does your facility have access to (and approval for) sufficient land disposal sites to provide proper land disposal?

Circle the number of months and corresponding point total. Write the point total in the box below at the right.

Write 0, 10, 20, 30, or 50 in the B point total box 0 B Point Total

C. Add together the A and B point values and place this sum in the box below at the right:

TOTAL POINT VALUE FOR PART 5 0 (max=100)

PART 6: NEW DEVELOPMENT

A. Please provide the following information for the total of all sewer line extensions which were installed during the last year. N/A

Design Population:_____

Design Flow:_____MGD

Design BOD₅:____mg/l

B. Has an industry (or other development) moved into the community or expanded production in the past year, such that either flow or pollutant loadings to the sewerage system were significantly increased (5% or greater)?

(Circle One)

 $\left(N_{0}\right) = 0 \text{ points}$

Yes = 15 points

Describe:_____

List any new pollutants:____

C. Is there any development (industrial, commercial, or residential) anticipated in the next 2-3 years, such that either flow or pollutant loadings to the sewerage system could significantly increase?

(Circle One)

No = 0 points

(Yes) = 15 points

Describe: The opening of two new hospitals: The Veterans Administration Hospital and LSU Teaching Hospital.

List any new pollutants that you anticipate: Increased Flow, BOD, and TSS into the POTW.

D. Add together the point value circled in B and C and place the sum in the blank below.

TOTAL POINT VALUE FOR PART 6

15 (max=30)

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PART 7: OPERATOR CERTIFICATION AND EDUCATION
--

17.00	
A.	What was the name of the operator-in-charge for the reporting year? James Porter
B.	
C.	What level of certification is the operator-in-charge required to have to operate the wastewater treatment
plant?	Class IV Wastewater Treatment
D.	What is the level of certification of the operator-in-charge? Level Class IV Wastewater Treatment Certified
E.	Was the operator-in-charge of the report year certified at least at the grade level required in order to operate
	this plant? ** Check one box X yes = 0 points no = 50 points
	Write 0 or 50 in the E point total box 0 E Point Total
F.	Has the operator-in-charge maintained recertification requirements during the reporting year?
	☆ Check one box X yes no
G.	How many hours of continuing education has the operator-in-charge completed over the last two calendar
	years? ★ Check one box X 12 hours or more = 0 points Less than 12 hours = 50 points
	Write 0 or 50 in the G point total box 0 G Point Total
H.	Is there a written policy regarding continuing education and training for wastewater treatment plant
111	employees?
	★ Check one box
	Explain:
	All personnel maintained at least 16 hours of training every two years. Veolia implements an internal training and safety program that meets all State Operator Certification training requirements. Additionally, 16 hours of cross trainings are provided to each employee.
	What percentage of the continuing education expenses of the operator-in-charge were paid for:
I.	By the permittee? 100% Veolia North America
	By the operator? 0%
J.	Add together the E and G point values and place this sum in the box below at the right:
	TOTAL POINT VALUE FOR PART 7 0 (max=100)

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LA0038091

PART 8: FINANCIAL STATUS	

Are User-Charge Revenues sufficient to cover operation and maintenance expenses? \$\\$ \text{Check one box} \text{X} \text{Yes} \text{No} \text{If no, how are O & M costs being financed?} \\ \text{Explain:} \text{In 2012, the New Orleans City Council approved eight consecutive annual 10 percent water rate increases beginning January 1, 2013.} \\ \text{Revenue from Plumbing Inspections, License Fees and Other Miscellaneous Revenue}}
Explain: In 2012, the New Orleans City Council approved eight consecutive annual 10 percent water rate increases beginning January 1, 2013.
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Revenue from Plumbing Inspections, License Fees and Other Miscellaneous Revenue
What financial resources do you have available to pay for your wastewater improvements and reconstruction needs?
Revenues in excess of expenses and proceeds from bond issues.

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PART 9: SUBJECTIVE EVALUATION

- Collection System Maintenance A.
 - 1. Describe what sewer system maintenance work has been done in the last year.

The Board and its contractors inspected 9,351 sewer manholes, completed 934 repairs, and cleaned 1,249,907.00 feet of the sewer system in 2016. Also, the Board and its contractors inspected a cumulative total of 40,254.00 feet of sewer line utilizing CCTV and a cumulative total of 908,633,.80 feet of sewer line utilizing Smoke Testing in 2016. During the first and second halves of 2016, the Board inspected and maintained 68 known air release valves. In addition, 170 of 172 sewer force main isolation valves were inspected and exercised. 22 cathodic protection surveys were conducted and (100%) of the 102 miles of sewer force mains were visually inspected.

2. Describe what lift station work has been done in the last year.

The Board's Operations and Facility Maintenance personnel completed 4,942 sewage pumping station preventive maintenance tasks through December 31, 2016.

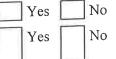
3. What collection system improvements does the community have under consideration for the next 5 years?

Collection system improvements are planned in accordance with the Third Modified Consent Decree.

- If you have ponds, please answer the following questions: N/A В.
 - 1. Do you have duckweed buildup in your ponds?
 - 2. Do you mow your dikes regularly (at least monthly), to the waters edge?
 - 3. Do you have bushes or trees growing on the dikes or in the ponds?
 - 4. Do you have excess sludge buildup (>1 foot) on the bottom of any of your ponds?
 - 5. Do you exercise all of your valves?
 - 6. Are your control manholes in good structural shape?
 - 7. Do you maintain at least three feet of freeboard in all your ponds?
 - 8. Do you visit your pond system, at least weekly?

Yes	∐ No
Yes	No

Yes	∐ No
Yes	No



Yes	No
Yes	No

Yes	L INO
Yes	No
Vec	No

103	L	
Yes	No	

		Permit #	LA0038091
C.	Treatment Plants 1. Have the influent and effluent flow meters been year? Influent flow meter calibration dates(s):		X Yes No
	The most recent calibration of that period - 05/10/2017 – The Flow Meters are calibrated monthly	The most recent calibra 05/10/2017 – The Flov monthly	ation of that period -
	2. What problems, if any, have been experienced ov	er the last year that has th	nreatened treatment?
	None		
	3. Is your community presently involved in form Yes No If yes, describe:	nal planning for treatmen	t facility upgrading?

	Permit #	LA0038091
Preventive Maintenance		
1. Does your plant have a written plan for preventive n	naintenance	on major equipment items?
X Yes No If yes, describe:		
Current system utilizes a computer generated maintenatemergency repairs on all components in the plants.	ance work o	rder system for both preventive an
Each piece of equipment's O&M manual is closely for maintenance recommendations are performed.	llowed to en	sure all factory preventive
2. Does this preventive maintenance program depict fr	equency of	intervals, types of lubrication, and
other preventive maintenance tasks necessary for each pie	ece of equip	ment? X Yes
3. Are these preventive maintenance tasks, as well as a future maintenance problems can be assessed prope	equipment p rly?	roblems, being recorded and filed X Yes
Sewer Use Ordinance		
Does your community have a sewer use ordinan excessive conventional pollutants (BOD, TSS, c industries, commercial users, and residences?	ce that limit or pH) or tox	s or prohibits the discharge of kic substances to the sewer from
X Yes No If yes, describe:		
E.P.A. approved Pretreatment Program and Section 16 Orleans Plumbing Code.	of the Sew	erage & Water Board of New
The implementation of a Fats, Oils, and Grease Programs Board of New Orleans Plumbing Code, that involves the Permit to all Food Service Establishments in Orleans I	he annual is	16.5 of the Sewerage & Water suance of a Grease Trap Discharg
2. Has it been necessary to enforce? X Yes	No If	yes, describe:
E.P.A. approved Pretreatment Program requires sampl to demonstrate compliance with applicable Federal, St	ing/monitor	ing of Significant Industrial Users
to demonstrate compnance with applicable rederal, st	ate and bee	ar ansonarge reduirements.
Any additional comments about your treatment plant or if necessary.)	collection sy	ystem? (Attach additional sheet
,, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
~ ₁ .		

Permit #

LA0038091

POINT CALCULATION TABLE

Fill in the values from parts 1 through 7 in the columns below. Add the numbers in the left column to determine the point total that the wastewater system has generated for the previous year.

	Actual Values	Actual Values	Maximum
Part 1:	Influent Flow/Loadings	0	80 Points
Part 2:	Effluent Quality/Plant Performance	0	100 Points
Part 3:	Age of WWTP	50	50 Points
Part 4:	Overflows and Bypasses	100	100 Points
Part 5:	Ultimate Disposition of Sludge	0	100 Points
Part 6:	New Development	0	30 Points
Part 7:	Operator Certification Training	0	100 Points

TOTAL POINTS

150

ATTACHMENT 3

SAMPLE MWPP RESOLUTION

Resolved that the city/town	informs Louisiana Department of
of Environmental Quality that the following actions were taken by	
the ———	(governing body).
1. Reviewed the Municipal Water Pollution Prevention Environmental A resolution.	
2. Set forth the following actions necessary to maintain permit requirement Discharge Permit System (LWDPS) number	ents contained in the Louisiana Water
(Please be specific in listing the actions that will be taken to addre audit report.)	ess the problems identified in the
a.	
b.,	
c.	
$\mathbf{d}_{oldsymbol{arepsilon}}$	
etc.	
Passed by a majority/unanimous (circle one) vote of the on	(date).
	CLERK

WEST BANK WASTEWATER TREATMENT PLANT MUNICIPAL WATER POLLUTION PREVENTION ENVIRONMENTAL AUDIT

WHEREAS, on October 18, 2017, the Board's wastewater operator (Veolia Water North America) completed the Louisiana Municipal Water Pollution Prevention report for the West Bank Wastewater Treatment Plant for the period September 1, 2016 to August 31, 2017; and

WHEREAS, the Board has reviewed the Municipal Water Pollution Prevention Environmental Audit Report, prepared for the Louisiana Department of Environmental Quality, which is attached to this resolution; and

WHEREAS, though no corrective action is needed at this time, the Board will continue to take whatever actions are necessary to maintain permit requirements contained in the Louisiana Water Discharge Permit System (LWPDPS) Number LA0038105.

NOW, THEREFORE BE IT RESOLVED that the Board hereby acknowledges receipt and review of the report and assures performance of any actions necessary to maintain permit requirements.

I, Robert Miller, Interim Executive Director,
Sewerage and Water Board of New Orleans, do hereby
certify that the above and foregoing is a true and
correct copy of a Resolution adopted at the Regular
Monthly Meeting of said Board, duly called and held,
according to law, on October 18, 2017.

ROBERT MILLER
INTERIM EXECUTIVE DIRECTOR
SEWERAGE AND WATER BOARD OF NEW ORLEANS



SEWERAGE AND WATER BOARD Inter-Office Memorandum

Date:

October 4, 2017

To:

Robert Miller, Interim Executive Director

From:

Bruce Adams, Deputy Director of Engineering and Construction

Re:

Municipal Water Pollution Prevention Audit (MWPP)

West Bank Wastewater Treatment Plant

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Please place this item on the agenda for the October Board meeting.

Robert Miller Interim Executive Director Sewerage and Water Board of New Orleans

LOUISIANA



MUNICIPAL WATER POLLUTION PREVENTION

MWPP

Facility Name:	New Orleans West Bank WWTP
LPDES Permit Number:	LA0038105
Agency Interest (AI) Number:	4688
Address:	3501 Canal Street
	New Orleans, LA 70131
Parish:	Orleans
(Person Completing Form) Name:	Donald Patterson
Title:	Senior Project Manager
Date Completed:	October 3, 2017

Instructions to the Operator-in-Charge

- 1. Complete only the sections of the Environmental Audit which apply to your wastewater treatment system. Leave sections that do not apply blank and enter a "0" for the point value.
- 2. Parts 1 through 7 contain questions for which points may be generated. These points are intended to communicate to the department and the governing body or owner what actions will be necessary to prevent effluent violations. Place the point totals from parts 1 through 7 on the Point Calculation page.
- 3. Add up the point totals.
- 4. Submit the Environmental Audit to the governing body or owner for their review and approval.
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PART 1: INFLUENT FLOW/LOADINGS

Par . .: Influent Flow/Loadings (All plants)

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	Col. 1 Average Monthly Flow (million gallons per day, MGD)		Col. 2 Average Monthly BOD ₅ Concentration (mg/l)		Col. 3 Average Monthly BOD ₅ Loading (pounds per day)
Sep-16	9.3	Х	292	X 8.34 =	22,648
Oct-16	7.0	х	336	X 8.34 =	19,616
Nov 16	7.8	Х	351	X 8.34 =	22,833
Dec-16	10.9	X	457	X 8.34 =	41,544
Jan-17	13.7	X	344	X 8.34 =	39,305
Feb-17	9.6	X	100	X 8.34 =	8,006
17	9.3	X	95	X 8.34 =	7,368
Apr-17	10	Х	99	X 8.34 =	8,257
May-17	13.6	Х	70	X 8.34 =	7,940
Jun-17	16.1	х	59	X 8.34 =	7,922
Jul-17	12.7	Х	68	X 8.34 =	7,202
Aug-17	16.2	Х	58	X 8.34 =	7,836

BOD loading = Average Monthly Flow (in MGD) x Average Monthly BOD concentration (in mg/l) x 8.34.

B. List the design flow and design BOD loading for your facility in the blanks below. If you are not aware of these design quantities, refer to your Operation and Maintenance Manual (O & M) or contact your consulting engineer.

Design Flow, MGD Design BOD, lb/day

20	
14,972	

Χ	0.90	=
X	0.90	=

18	
12 475	
13,475	

Permit #

LA0038105

C. How many months did the monthly flow (Col. 1) to the wastewater treatment plant (WWTP) exceed 90% of design flow?

Circle the number of months and corresponding point total. Write the point total in the box below at the right.

months months points points Write 0 or 5 in the C point total box C Point Total

D. How many months did the monthly flow (Col. 1) to the WWTP exceed the design flow? Circle the number of months and corresponding point total. Write the point total in the box below at the right.

months months points points D Point Total Write 0, 5, 10, or 15 in the D point total box

E. How many months did the monthly BOD loading (Col. 3) to the WWTP exceed 90% of the design loading? Circle the number of months and corresponding point total. Write the point total in the box below at the right.

months months points points Write 0, 5, or 10 in the E point total box E Point Total

How many times did the monthly BOD loading (Col. 3) to the WWTP exceed the design loading? Circle the number of months and corresponding point total. Write the point total in the box below at the right.

months months points points Write 0, 10, 20, 30, 40, or 50 in the F point total box F Point Total

G. Add together each point total for C through F and place this sum in the box below at the right.

TOTAL POINT VALUE FOR PART 1 60 (max=80)

P. Γ 2: EFFLUENT QUALITY/PLANT PERFORMANCE

A. List the monthly average effluent BOD and TSS concentrations produced by your facility during the last reporting year.

Month	Column 1 Avg. Monthly BOD (mg/l)
Sep-16	6
Oct-16	7
Nov 16	9
Dec-16	10
Jan-17	10
Feb-17	13
Mar-17	15
Apr-17	13
ay-17	7
Jun-17	7
Jul-17	7
Aug-17	6

Column 2 Avg. Monthly TSS (mg/l)
10
11
11
12
13
11
13
14
10
10
9
10

B. List the monthly average permit limits for your facility in the blanks below.

	90% of Permit Limit		
BOD, mg/l	30	X 0.90 =	27
TSS, mg/l	30	X 0.90 =	27

C. Continuous Discharge to Surface Water

i. How many months did the effluent BOD concentration (Col. 1) exceeds 90% of permit limits? Circle the number of months and corresponding point total. Write the point total in the box below at the right.

months months points points Write 0, 10, 20, 30 or 40 in the i point total box i Point Total

How many months did the effluent BOD concentration (Col. 1) exceeds permit limits?

Circle the number of months and corresponding point total. Write the point total in the box below at the right.

months months points points Write 0, 5, or 10 in the ii point total box ii Point Total

How many months did the effluent TSS concentration (Col. 2) exceed 90% of permit limits?

Circle the number of months and corresponding point total. Write the point total in the box below at the right.

months months points points Write 0, 10, 20, 30, or 40 in the iii point total box iii Point Total

iv. How many months did the effluent TSS concentration (Col.2) exceed permit limits?

Circle the number of months and corresponding point total. Write the point total in the box below at the right.

months months points points iv Point Total Write 0, 5, or 10 in the iv point total box

v. Add together each point total for i through iv and place this sum in the box below at the right.

TOTAL POINT VALUE FOR PART 2
Also enter this value on the point calculation table on page 15.

			Permit #	LA0038105
Other Monitoring and	d Limits			
At any time in the pa ammonia-nitrogen, p	st year was th	nere an exceedance H, residual chlorin	e of a permit limit f e, or fecal coliform	for other pollutants such as:
★ Check one box			Yes X No	If yes, please describe:
At any time in the pa	st vear was t	here a "failure" of	a Biomonitoring (V	Whole Effluent Toxicity) test of the eff
At any time in the pa	200			
★ Check one box			Yes X No	If yes, please describe:
At any time in the na	ist vear was t	here an exceedanc	e of a permit limit	for a toxic substance?
At any time in the pe	,		1	
★ Check one box			es No	If yes, please describe:
In the past year the			effluent samples w	vere exceeded:
Substance:	Limit:	Result:	Date : 10/10-12/2016	
Arsenic (Total)	5 ug/l	7.1 ug/l	10/11-12/2016	
Aluminum	2.5 ug/l	77 ug/l	10/11-12/2016	
Copper (Total)	3 ug/l	5.2 ug/l	10/11-12/2016	
Mercury (Total) 0.		0.0108 ug/l	10/11-12/2016	*
Zinc	20 ug/l	46 ug/l	02/06-07/2017	
Arsenic (Total)	5 ug/l	6.2 ug/l	02/06-07/2017	
Copper (Total)	3 ug/l	4.3 ug/l	02/06-07/2017	
Phenols (Total) Mercury (Total)0.6	5 ug/l	16 ug/l 0.0111 ug/l	02/06-07/2017	
II 1\ 0. /	۱۸۸۲۸ /۱	0.0111.00/1	07/06-07/7017	

P/ T 3: AGE OF THE WASTEWATER TREATMENT FACILITIES

A. What year was the wastewater treatment plant constructed or last major expansion/improvements completed? 1974

Current Year - (Answer to A) = Age in years
$$2017$$
 - 1974 = 43 years

Enter Age in Part C below.

B. Check the type of treatment facility that is employed:

		Factor
X	Mechanical Treatment Plant (Trickling filter, activated sludge, etc.)	2.5
	Specify Type Trickling Filter	
	Aerated Lagoon	2.0
	Stabilization Pond	1.5
	Other (Specify)	1.0

C. Multiply the factor listed next to the type of facility your community employs by the age of your facility to determine the total point value of Part 3:

TOTAL POINT VALUE FOR PART
$$3 = 2.5 x 43 = 107.5$$
 (max. = 50)

Also enter this value or 50, whichever is less, on the point calculation table on page 15.

D. Please attach a schematic of the treatment plant.

T 4: OVERFLOWS AND BYPASSES

A. (1) List the number of times in the last year there was an overflow, bypass, or unpermitted discharge of untreated or incompletely treated wastewater due to heavy rain: ______5

(Circle One)
$$0 = 0$$
 points $1 = 5$ points

= 15 points 4 = 30 points

$$2 = 10 \text{ points}$$

$$5 \text{ or more} = 50 \text{ points}$$

List the number of bypasses, overflows, or unpermitted discharges shown in A (1) (2) that were within the collection system and the number at the treatment plant.

Collection System

В.

5 Treatment Plant 0

List the number of times in the last year there was a bypass or overflow of untreated (1)or incompletely treated wastewater due to equipment failure, either at the treatment plant or due to pumping problems in the collection system:

(Circle One)
$$0 = 0$$
 points $1 = 5$ points $2 = 10$ points $3 = 15$ points $4 = 30$ points 5 or more $= 50$ points

List the number of bypasses or overflows shown in B (1) that were within the collection system and the number at the treatment plant.

Collection System 2 Treatment Plant 1

Specify whether the bypasses came from the city or village sewer system or from contract or tributary C. communities/sanitary districts, etc. The collection system bypass came from the city's sewer system and the treatment plant bypass came from an

unused 36 inch ancillary pipe.

Add the point values circled for A and B and place the total in the box below. D.

> TOTAL POINT VALUE FOR PART 4 (max=100)

Also enter this value on the point calculation table on page 15.

List the person responsible for reporting overflows, bypasses, or unpermitted discharges to State and Federal E. authorities:

Bypass report is signed by the Executive Director of the SWBNO. The report is submitted to the Department of Environmental Quality.

Describe the procedure for gathering, compiling, and reporting:

RJN Cassworks Infrastructure Maintenance Management System is used to track overflows by retrieving pertinent information from work orders.

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P/ T 5: SLUDGE STORAGE AND DISPOSAL SITES

A. Sludge Storage

How many months of sludge storage capacity does your wastewater treatment facility have available, either on-site or off-site?

Circle the number of months and corresponding point total. Write the point total in the box below at the right.

months
$$\langle 2 \quad 2 \quad 3 \quad 4 \text{ to } 5$$
points $\langle 50 \quad 30 \quad 20 \quad 10 \quad \begin{pmatrix} >6 \\ 0 \end{pmatrix}$ months

Write 0, 10, 20, 30, or 50 in the A point total box 0 A Point Total

B. For how many months does your facility have access to (and approval for) sufficient land disposal sites to provide proper land disposal?

Circle the number of months and corresponding point total. Write the point total in the box below at the right.

Write 0, 10, 20, 30, or 50 in the B point total box 0 B Point Total

C. Add together the A and B point values and place this sum in the box below at the right:

TOTAL POINT VALUE FOR PART 5 0 (max=100)

PART 6: NEW DEVELOPMENT

A. Please provide the following information for the total of all sewer line extensions which were installed during the last year. NA

Design Population:

Design Flow:_____MGD

Design BOD₅:_____mg/l

B. Has an industry (or other development) moved into the community or expanded production in the past year, such that either flow or pollutant loadings to the sewerage system were significantly increased (5% or greater)?

(Circle One)

One) (No) = 0 points

Yes = 15 points

Describe:____

List any new pollutants:

Is there any development (industrial, commercial, or residential) anticipated in the next 2-3 years, such that either flow or pollutant loadings to the sewerage system could significantly increase?

(Circle One)

 $\left(N_{0}\right)=0$ points

Yes = 15 points

Describe:____

List any new pollutants that you anticipate:_____

D. Add together the point value circled in B and C and place the sum in the blank below.

TOTAL POINT VALUE FOR PART 6

0

(max=30)

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PART 7: OPERATOR CERTIFICATION AND EDUCATION

A.	What was the name of the operator-in-charge for the reporting year? <u>Cantrelle Larkins</u>
B.	What is his/her certification number? #15-250 October, 1992
C.	What level of certification is the operator-in-charge required to have to operate the wastewater treatment
plant?	Class IV Wastewater Treatment
D.	What is the level of certification of the operator-in-charge? Class IV Wastewater Treatment Certified
E.	Was the operator-in-charge of the report year certified at least at the grade level required in order to operate
	this plant? Received the check one box are the control of the check one box are the che
	Write 0 or 50 in the E point total box 0 E Point Total
\mathbf{F}_{e}	Has the operator-in-charge maintained recertification requirements during the reporting year?
	★ Check one box
G.	How many hours of continuing education has the operator-in-charge completed over the last two calendar years? * Check one box
	Write 0 or 50 in the G point total box 0 G Point Total
H.	Is there a written policy regarding continuing education and training for wastewater treatment plant employees? * Check one box
	Explain:
	All personnel maintained at least 16 hours of training every two years for Wastewater Treatment certifications. Veolia implements an internal training and safety program that meets all State Operator Certification training requirements. Additionally, 16 hours of cross training are provided
I.	What percentage of the continuing education expenses of the operator-in-charge were paid for:
	By the permittee?
	By the operator? 100% Veolia
J_{*}	Add together the E and G point values and place this sum in the box below at the right:
	TOTAL POINT VALUE FOR PART 7 0 (max=100)
	Also enter this value on the point calculation table on page 15.

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PART 8: FINANCIAL STATUS

2.0	Are User-Charge Revenues sufficient to cover operation and maintenance expenses?	
	Check one box	
	In 2012, the New Orleans City Council approved eight consecutive annual 10 percent water rate increases beginning January 1, 2013.	
	Revenue from Plumbing Inspections, License Fees and Other Miscellaneous Revenue	
B.	What financial resources do you have available to pay for your wastewater improvements and reconstruction	needs?
	Revenues in excess of expenses and proceeds from bond issues.	

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No

Yes

PART 9: SUBJECTIVE EVALUATION

Α.	Collection	System	Maintenance
Λ.	Concention	Dystem	Manne

1.	Describe	what sewer	system	maintenance	work has	been d	one in t	he last year	٠
----	----------	------------	--------	-------------	----------	--------	----------	--------------	---

Sewer Line Inspections: 1,789 feet Sewer Line Cleanings: 7,216 feet

Sewer Repairs: 3

Sewer Man Hole Inspections 625

2. Describe what lift station work has been done in the last year.

1,266 Preventative Maintenance Actions
111 Corrective Maintenance Actions

3. What collection system improvements does the community have under consideration for the next 5 years?

Even though the West Bank is not mandated to improve the collection system in accordance with the Third Modified Consent Decree, repairs and improvements are made when identified through sewer main inspections, sewer main cleaning and manhole inspections.

B. If you have ponds, please answer the following questions: N/A

No Yes 1. Do you have duckweed buildup in your ponds? 2. Do you mow your dikes regularly (at least monthly), to the waters edge? Yes No 3. Do you have bushes or trees growing on the dikes or in the ponds? No Yes 4. Do you have excess sludge buildup (>1 foot) on the bottom of any of your No Yes ponds? No Yes 5. Do you exercise all of your valves? No 6. Are your control manholes in good structural shape? Yes 7. Do you maintain at least three feet of freeboard in all your ponds? No Yes

8. Do you visit your pond system, at least weekly?

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Treatment Plants	
1. Have the influent and effluent flow meters been	calibrated in the last year? X Yes No
Influent flow meter calibration dates(s):	Effluent flow meter calibration date(s):
August 17, 2017; calibrated monthly	August 17, 2017; calibrated monthly
2. What problems, if any, have been experienced ov	er the last year that has threatened treatment?
None	
3. Is your community presently involved in form Yes X No If yes, describe:	nal planning for treatment facility upgrading?

C.

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D,	Preventive Maintenance	
	1. Does your plant have a written plan for preventive maintenance	on major equipment items?
	X Yes No If yes, describe:	
	Current system utilizes a computer generated maintenance work of emergency repairs on all components in the plants. Each piece of equipment's O&M manual is closely followed to entire maintenance recommendations are performed.	
	Does this preventive maintenance program depict frequency of preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance program depict frequency of preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preventive maintenance tasks necessary for each piece of equipment of the preve	ment? X Yes INO
	3. Are these preventive maintenance tasks, as well as equipment p future maintenance problems can be assessed properly?	roblems, being recorded and filed so X Yes No
E.	Sewer Use Ordinance	
	Does your community have a sewer use ordinance that limit conventional pollutants (BOD, TSS, or pH) or toxic substantusers, and residences?	ts or prohibits the discharge of excessive aces to the sewer from industries, commercial
	X Yes No If yes, describe:	
	E.P.A. approved Pretreatment Program and Section 16 of the Sew Orleans Plumbing Code. The implementation of a Fats, Oils, and Grease Program, Section Board of New Orleans Plumbing Code, that involves the annual is Permit to all Food Service Establishments in Orleans Parish.	16.5 of the Sewerage & Water
	2. Has it been necessary to entered.	yes, describe:
	E.P.A. approved Pretreatment Program requires sampling/monitor to demonstrate compliance with applicable Federal, State and Loc	ring of Significant Industrial Users al discharge requirements.
\mathbf{F}_{*}	Any additional comments about your treatment plant or collection s	ystem? (Attach additional sheet if necessary.)

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POINT CALCULATION TABLE

rill in the values from parts 1 through 7 in the columns below. Add the numbers in the left column to determine the point total that the wastewater system has generated for the previous year.

	Actual Values	Actual Values	Maximum
Part 1:	Influent Flow/Loadings	60	80 Points
Part 2:	Effluent Quality/Plant Performance	0	100 Points
Part 3:	Age of WWTP	50	50 Points
Part 4:	Overflows and Bypasses	65	100 Points
Part 5:	Ultimate Disposition of Sludge	0	100 Points
Part 6:	New Development		30 Points
Part 7:	Operator Certification Training	0	100 Points

TOTAL POINTS 175

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ATTACHMENT 3

SAMPLE MWPP RESOLUTION

Resolved that the city/town	informs Louisiana Department of
of Environmental Quality that the following actions were taken by	
the	(governing body).
 Reviewed the Municipal Water Pollution Prevention Environ resolution. 	nmental Audit Report which is attached to this
Set forth the following actions necessary to maintain permit Discharge Permit System (LWDPS) number	requirements contained in the Louisiana Water
(Please be specific in listing the actions that will be taken	n to address the problems identified in the audit report.)
a.	
b.	
c. ,	
d.	
etc.	
Passed by a majority/unanimous (circle one) vote of the on	(date).
	CLERK



October 11, 2017

Strategy Committee Sewerage and Water Board of New Orleans New Orleans, Louisiana

Subject: Monthly Human Resources Activity Report for the Period September 1 - September 30, 2017

Dear Directors:

Please find below an account of various Board human resources activities for the period September 1-September 30, 2017. This monthly snapshot is presented to keep you abreast of the progress and challenges related to the Board's ability to hire and retain the best qualified candidates to perform the Board's important work.

Human Resources Activities

Beginning Vacant Positions: 288

Ending Vacant Positions: 297

New Hires: 23

Resignations: 17

Retirement: 0

Retirement Eligible (Not in DROP): 119

DROP Program Participants: 117
Beginning Balance: 123

• New Member(s): 0

• Member(s) Removed: 6

Promotions: 10

Disciplinary Actions: 24

• Rehabilitations: 0

Reprimands: 12Suspensions: 3

• Terminations: 9

Jelino

Regards,

Sharon Judkins

Deputy Director-Administration

Attachments:

Monthly Activity Report Resignation Analysis Retirement Eligible DROP Summary

DATE	ACTION	JOB TITLE	REASON
New Hires:			
9/11/2017		Administrative and Program Support	
9/11/2017		Emergency Management Service Coordinator	
9/5/2017		Engineer Intern II	
9/11/2017		Laborer	
9/11/2017		Laborer	
9/18/2017		Laborer	
9/18/2017		Laborer	
9/25/2017		Laborer	
9/25/2017		Laborer	
9/25/2017		Laborer	
9/11/2017		Networks Maintenance Technician I	
9/18/2017		Networks Maintenance Technician I	
9/5/2017		Office Assistant Trainee	
9/5/2017		Project Manager Supervisor	
9/18/2017		Senior Special Agent	
9/5/2017		Utilities Plant Worker	
9/5/2017		Utilities Plant Worker	
9/5/2017		Utilities Plant Worker	
9/5/2017		Utilities Plant Worker	
9/5/2017		Utilities Plant Worker	
9/11/2017		Utilities Plant Worker	
9/5/2017		Water Service Inspector I	
9/11/2017		Water Service Inspector I	
Total	23		
Resignations:			
9/8/2017		Laborer	Accepted Employment Outside of Civil Service
9/11/2017		Management Development Specialist II	Accepted Employment Outside of Civil Service
9/22/2017		Networks Maintenance Technician I	Accepted Employment Outside of Civil Service
9/5/2017		Networks Maintenance Technician I	Accepted Employment Outside of Civil Service
9/29/2017		Office Assistant II	Accepted Employment Outside of Civil Service
9/5/2017		Senior City Planner	Accepted Employment Outside of Civil Service
9/5/2017		Utilities Plant Worker	Accepted Employment Outside of Civil Service
9/13/2017		Laborer	Other Reasons
9/1/2017		Office Assistant IV	Other Reasons
1200/12/0	_		

9/30/2017		Office Assistant IV	Other Reasons
9/1/2017		Utilities Plant Worker	Other Reasons
9/6/2017		Utilities Plant Worker	Other Reasons
9/8/2017		Utilities Plant Worker	Other Reasons
9/21/2017		Engineering Technician	Transferred/Promoted to the City
9/9/2017		Senior City Planner	Transferred/Promoted to the City
9/22/2017		Deputy Director of Continuous Improvement	Unknown
Total	17		
Retirements:			
Total	0		
DROP:			
Started DROP			
Total	0		
Ended DROP			
9/30/2017		Buyer II	
9/1/2017		Field Service Supervisor	
9/30/2017		General Superintendent	
9/22/2017		Networks Senior Maintenance Technician I	
9/8/2017		Networks Zone Manager I	
9/2/2017		Pumping Plant Operator	
Total	9		
Promotions:			
9/14/2017		Administrative Support Supervisor III	
9/14/2017		Administrative Support Supervisor III	
9/4/2017		Automotive Mechanic I	
9/14/2017		Automotive Mechanic I	
9/1/2017		Interim Executive Director	
9/4/2017		Networks Maintenance Technician II	
9/18/2017		Networks Master Maintenance Technician I	
9/4/2017		Networks Senior Maintenance Technician I	
9/11/2017		Office Assistant IV	
9/26/2017		Utilities Master Maintenance Specialist II	
Total	10		
Disciplinary Actions:	ions:		
9/22/2017	Reprimand	Safety Engineer	Unsatisfactory Job Performance
9/22/2017	Reprimand	Safety Engineer	Unsatisfactory Job Performance
7100/61/0	Donrimond	I thillie has been been been been and a superior of the subsection of	

9/1/2017	Reprimand	Utilities Plant Worker	Departmental Policy: Sleeping on the Job
9/22/2017	Reprimand	Utilities Plant Worker	Violation of Attendance Policy
9/14/2017	Reprimand	Utilities Plant Worker II	Violation of Attendance Policy
9/14/2017	Reprimand	Utilities Plant Worker II	Violation of Attendance Policy
9/18/2017	Reprimand	Utilities Plant Worker II	Job Abandonment
9/18/2017	Reprimand	Water Purification Operator	Job Abandonment
9/12/2017	Reprimand	Water Service Inspector I	Unsatisfactory Job Performance
9/21/2017	Reprimand	Water Service Inspector I	Violation of Attendance Policy
9/21/2017	Reprimand	Water Service Inspector I	Violation of Attendance Policy
9/25/2017	Suspension	Chief Accountant	Violation of Policies #6 and #87: Professional Conduct/Harassing Conduct
9/5/2017	Suspension	Water Service Inspector I	Civil Service Rule IX, Section I - Maintaining Standards of Service
9/5/2017	Suspension	Water Service Inspector I	Violation of Attendance Policy
9/8/2017	Termination	Laborer	Job Abandonment
9/11/2017	Termination	Laborer	Violation of Attendance Policy
9/26/2017	Termination	Laborer	Rescinded Offer of Employment Due to Job Abandonment
71/2017	Termination	Laborer	Job Abandonment
9/27/2017	Termination	Networks Maintenance Technician I	Job Abandonment
9/8/2017	Termination	Utilities Plant Worker	Job Abandonment
9/12/2017	Termination	Water Service Inspector I	Intentional Falsification of Meter Readings
9/22/2017	Termination	Water Service Inspector I	Intentional Falsification of Meter Readings
9/22/2017	Termination	Water Service Inspector I	Intentional Falsification of Meter Readings
Total	24		

Resignations for September 2017

Date	Reason	Job Title
9/8/2017	Accepted Employment Outside of Civil Service	Laborer
9/11/2017	Accepted Employment Outside of Civil Service	Management Development Specialist II
9/22/2017	Accepted Employment Outside of Civil Service	Networks Maintenance Technician I
9/5/2017	Accepted Employment Outside of Civil Service	Networks Maintenance Technician I
9/29/2017	Accepted Employment Outside of Civil Service	Office Assistant II
9/5/2017	Accepted Employment Outside of Civil Service	Senior City Planner
9/5/2017	Accepted Employment Outside of Civil Service	Utilities Plant Worker
9/13/2017	Other Reasons	Laborer
9/1/2017	Other Reasons	Office Assistant IV
9/17/2017	Other Reasons	Office Assistant IV
9/30/2017	Other Reasons	Office Assistant IV
9/1/2017	Other Reasons	Utilities Plant Worker
9/6/2017	Other Reasons	Utilities Plant Worker
9/8/2017	Other Reasons	Utilities Plant Worker
9/21/2017	Transferred and/or Promoted to the City	Engineering Technician
9/9/2017	Transferred and/or Promoted to the City	Senior City Planner
9/22/2017	Unknown	Deputy Director of Continuous

Reason	# of Resignations	% of Total Resignations
Accepted Employment Outside of City Civil Service	7	41%
Avoided Disciplinary Action		
Continued Education		
III Health		
Left City (Relocated)		
Other Reasons	7	41%
Returned to School		
Transferred and/or Promoted to the City	2	12%
Unknown	1	%9
Work-Related (Management)		
Total	17	100%

RETIREMENT ELIGIBLE AS O	F SEPTEMBER 30, 2017
Accountant 1	1
Accountant 2	1
Accountant 3	1
Administrative Support Supervisor 1	3
Administrative Support Supervisor 2	1
Administrative Support Supervisor 3	1
Administrative Support Supervisor 4	2
Automotive Maintenance Technician	2
Boller Plant Operator	1
Buyer 3	1
Chief Accountant	2
Drainage and Sewerage Pumping Supervisor	1
Duplicating Room Supervisor	1
Engineering Specialist	1
Engineering Technician	2
Environmental Enforcement Technician 2	2
Facilities Engineering Specialist	1
Fleet Services Manager	î
Maintenance Engineer	1
Management Development Specialist 2	
Management Development Specialist 2 Management Development Supervisor	1
Networks Maintenance Technician 1	<u> </u>
Networks Maintenance Technician 2	2
	1
Networks Master Maintenance Technician 1	1
Networks Master Maintenance Technician 2	1
Networks Planner/Scheduler	1
Networks Quality Assurance and Safety Inspector	1
Networks Senior Maintenance Technician 1	1
Networks Senior Maintenance Technician 2	4
Networks Zone Manager 1	1
Office Assistant 2	1
Office Assistant 3	1
Office Assistant 4	4
Office Assistant Trainee	1
Office Support Specialist	6
Plumbing Inspection Supervisor Assistant	1
Plumbing Inspector 2	2
Power Dispatcher 2	1
Principal Engineer	1
Principal Office Support Specialist	6
Pumping and Power Plant Operator	6
Pumping Plant Operator	4
Pumping Stations Supervisor Assistant	5
Senior Office Support Specialist	2
Steam Plant Engineer 1	1
Steam Plant Engineer 2	5
Steam Plant Engineer 3	1
Steam Plant Engineer 4	1
Utilities Maintenance Technician 2	3
Utilities Master Maintenance Specialist 2	1
Utilities Master Maintenance Supervisor	2
Utilities Plant Worker	ī
Utilities Senior Services Administrator	ī
Utilities Senior Services Manager	3
Utilities Services Administrator	3
Utilities Services Manager	2
Utility Meter Services Supervisor Assistant	1
Warehouse & Supplies Manager	1
Water Chemist 3	1
	2
Water Purification Operator 1	
Water Purification Operator 2	5
Water Purification Operator 3	2
Water Service Inspector 2	1

TITLE	START	END	TIME REMAINING (yrs)	AVG TIME REMAINING (YRS) 2.94	TOTAL EMPLOYEES ON DROP 117
NET SENIOR MAINTENANCE TECH 2	10/7/2012	10/7/2017	0.10		
WAREHOUSE & SUPPLIES MGR	1/3/2013	1/3/2018	0.34		
NET SENIOR MAINTENANCE TECH 2	3/1/2013	3/1/2018	0.50		
EQUIPMENT OPERATOR 3	3/1/2013	3/1/2018	0.50		
PUMPING STATIONS SUPV ASST	3/1/2013	3/1/2018	0.50		
UTIL MAINT MASTER SPECIALIST 2	4/1/2013	4/1/2018	0.58		
OFFICE SUPPORT SPECIALIST	5/1/2013	5/1/2018	0.67		
OFFICE SUPPORT SPECIALIST	5/1/2013	5/1/2018	0.67		
NET SENIOR MAINTENANCE TECH 2	5/31/2013	5/31/2018	0.75		
DEPUTY SPECIAL COUNSEL	6/1/2013	6/1/2018	0.75		
NET MASTER MAINTENANCE TECH 2	6/1/2013	6/1/2018	0.75		
OFFICE ASSISTANT 3	6/3/2013	6/3/2018	0.76		
PUMPING STATIONS SUPV	7/31/2013	7/31/2018	0.92		
OFFICE ASSISTANT 3	8/1/2013	8/1/2018	0.92		
OFFICE ASSISTANT 3	8/1/2013	8/1/2018	0.92		
NET MASTER MAINTENANCE TECH 2	8/12/2013	8/12/2018	0.95		
		Employees withi	n 1 year:	16	
ENGINEERING SPECIALIST	10/1/2013	10/1/2018	1.08		
NET QUALITY ASSUR & SFTY INSPC	11/1/2013	11/1/2018	1.17		
FLEET SERVICES SUPERVISOR	11/1/2013	11/1/2018	1.17		
MANAGEMNT DEVELOPMNT SPECLST 2	12/1/2013	12/1/2018	1.25		
STEAM PLANT ENGINEER 2	12/2/2013	12/2/2018	1.25		
UTIL MAINT MASTER SUPERVISOR	1/3/2014	1/3/2019	1.34		
LEGAL ADMINISTRATIVE ASSISTANT	1/3/2014	1/3/2019	1.34		
PUBLIC WORKS MAINTENANCE SUPT	1/3/2014	1/3/2019	1.34		
NETWORKS MAINTENANCE TECH 2	1/27/2014	1/27/2019	1.41		
WATER PURIFICATION OPERATOR 2	2/1/2014	2/1/2019	1.42		
PUMPING AND POWER PLANT OPR	2/1/2014	2/1/2019	1.42		
NET MASTER MAINTENANCE TECH 2	2/13/2014	2/13/2019	1.45		
PUMPING AND POWER PLANT OPR	3/1/2014	3/1/2019	1.50		
PUMPING STATIONS SUPV ASST	3/1/2014	3/1/2019			
WATER PURIFICATION OPERATOR 3	6/4/2014	6/4/2019	1.76		
EQUIPMENT OPERATOR 2	9/1/2014	9/1/2019	2.00		
		Employees withi	n 2 years:	16	

OFFICE ASSISTANT 3	10/1/2014	10/1/2019	2.08	
NETWORKS MAINTENANCE TECH 1	10/30/2014	10/30/2019	2.16	
NET SENIOR MAINTENANCE TECH 1	10/31/2014	10/31/2019	2.17	
UTILITY SENIOR SERVICES MGR	10/31/2014	10/31/2019	2.17	
MANAGEMNT DEVELOPMNT SPECLST 2	11/1/2014	11/1/2019	2.17	
PUMPING PLANT OPERATOR	11/1/2014	11/1/2019	2.17	
WATER PURIFICATION OPERATOR 1	11/20/2014	11/20/2019	2.22	
AUTOMOTIVE MAINT. TECHNICIAN	12/1/2014	12/1/2019	2.25	
ADMIN. SUPPORT SUPERVISOR 3	12/15/2014	12/15/2019	2.29	
NET SENIOR MAINTENANCE TECH 2	12/19/2014	12/19/2019	2.30	
PUMPING STATIONS SUPV ASST	12/31/2014	12/31/2019	2.33	
NET MASTER MAINTENANCE TECH 1	12/31/2014	12/31/2019	2.33	
STEAM PLANT ENGINEER 2	1/24/2015	1/24/2020	2.40	
PUMPING STATIONS SUPV ASST	2/1/2015	2/1/2020	2.42	
UTILITY SERVICES ADMINISTRATOR	3/1/2015	3/1/2020	2.50	
FIELD SERVICE SUPERVISOR	3/15/2015	3/15/2020	2.54	
OFFICE SUPPORT SPECIALIST	3/28/2015	3/28/2020	2.58	
STEAM PLANT ENGINEER 1	3/31/2015	3/31/2020	2.58	
PUMPING AND POWER PLANT OPR	8/1/2015	8/1/2020	2.92	
FLEET SERVICES MANAGER	8/7/2015	8/7/2020	2.94	
	E	mployees within	3 years:	20
STEAM PLANT ENGINEER 4	9/22/2015	9/22/2020	3.06	
POWER DISPATCHER 4	9/22/2015	9/22/2020	3.06	
FIELD SERVICE SUPERVISOR	10/1/2015	10/1/2020	3.09	
NET SENIOR MAINTENANCE TECH 1	11/1/2015	11/1/2020	3.17	
FIELD SERVICE SUPERVISOR	11/1/2015	11/1/2020	3.17	
NET SENIOR MAINTENANCE TECH 1	11/1/2015	11/1/2020	3.17	
ADMIN. SUPPORT SUPERVISOR 3	11/26/2015	11/26/2020	3.24	
CHIEF ACCOUNTANT	11/28/2015	11/28/2020	3.25	
PUBLIC WORKS SUPERVISOR 2	12/2/2015	12/2/2020	3.26	
NET SENIOR MAINTENANCE TECH 2	12/30/2015	12/30/2020	3.33	
NET MASTER MAINTENANCE TECH 1	12/30/2015	12/30/2020	3.33	
PRIN OFFICE SUPPORT SPECIALIST	1/1/2016	1/1/2021	3.34	
AUTOMOTIVE SERVICES SUPERVISOR	1/8/2016	1/8/2021	3.36	
UTIL MAINT MASTER SUPERVISOR	1/8/2016	1/8/2021	3.36	
UTIL MAINT MASTER SUPERVISOR	1/8/2016	1/8/2021	3.36	
UTIL MAINT MASTER SUPERVISOR	1/11/2016	1/11/2021	3.37	
NET SENIOR MAINTENANCE TECH 1	2/1/2016	2/1/2021	3.42	
NET SENIOR MAINTENANCE TECH 2	2/29/2016	3/1/2021	3.50	
NET MASTER MAINTENANCE TECH 1	4/1/2016	4/1/2021	3.59	
POWER DISPATCHER 3	4/1/2016	4/1/2021	3.59	
OFFICE ASSISTANT 4	4/1/2016	4/1/2021	3.59	
PUBLIC WORKS MAINTENANCE WKR 1	6/1/2016	6/1/2021	3.75	
NET SENIOR MAINTENANCE TECH 2	6/1/2016	6/1/2021	3.75	
PUBLIC WORKS MAINTENANCE WKR 1	6/4/2016	6/4/2021	3.76	
I ABORATORY TECHNICIAN 3	7/1/2016	7/1/2021	3.84	
PUMPING STATIONS SUPV	8/1/2016	8/1/2021	3.92	
PUMPING AND POWER PLANT OPR	8/1/2016	8/1/2021	3.92	
, om morne i ottem and an		mployees within	4 years:	27

UTILITY SERVICES ADMINISTRATOR	9/1/2016	9/1/2021	4.01	
FACILITIES ENGINEERING SPCL	9/7/2016	9/7/2021	4.02	
ADMIN. SUPPORT SUPERVISOR 4	10/8/2016	10/8/2021	4.11	
PUMPING PLANT OPERATOR	11/1/2016	11/1/2021	4.17	
NET SENIOR MAINTENANCE TECH 1	11/1/2016	11/1/2021	4.17	
PUBLIC WORKS MAINTENANCE WKR 2	11/1/2016	11/1/2021	4.17	
ENGINEER INTERN 2	12/1/2016	12/1/2021	4.25	
SR. OFFICE SUPPORT SPECIALIST	12/1/2016	12/1/2021	4.25	
OFFICE SUPPORT SPECIALIST	12/1/2016	12/1/2021	4.25	
NET MASTER MAINTENANCE TECH 1	12/28/2016	12/28/2021	4.33	
PUMPING AND POWER PLANT OPR	12/31/2016	12/31/2021	4.34	
SR. OFFICE SUPPORT SPECIALIST	1/2/2017	1/2/2022	4.34	
WATER PURIFICATION OPERATOR 4	1/2/2017	1/2/2022	4.34	
PUMPING AND POWER PLANT OPR	1/3/2017	1/3/2022	4.35	
WATER PURIFICATION OPERATOR 2	1/5/2017	1/5/2022	4.35	
POWER DISPATCHER 2	1/8/2017	1/8/2022	4.36	
FIELD SERVICE SUPERVISOR	2/13/2017	2/13/2022	4.46	
ADMIN. SUPPORT SUPERVISOR 1	2/28/2017	2/28/2022	4.50	
AUTOMOTIVE SECTION SUPERVISOR	3/1/2017	3/1/2022	4.50	
ADMIN, SUPPORT SUPERVISOR 3	3/1/2017	3/1/2022	4.50	
OFFICE ASSISTANT 2	4/1/2017	4/1/2022	4.59	
ENGINEER	4/1/2017	4/1/2022	4.59	
SPECIAL COUNSEL SWB	4/1/2017	4/1/2022	4.59	
NETWORKS MAINTENANCE TECH 2	4/1/2017	4/1/2022	4.59	
ADMIN. SUPPORT SUPERVISOR 3	4/1/2017	4/1/2022	4.59	
NETWORKS ZONE MANAGER 1	4/13/2017	4/13/2022	4.62	
NET MASTER MAINTENANCE TECH 1	5/1/2017	5/1/2022	4.67	
STEAM PLANT ENGINEER 1	6/1/2017	6/1/2022	4.75	
NET SENIOR MAINTENANCE TECH 1	6/1/2017	6/1/2022	4.75	
NETWORKS MAINTENANCE TECH 2	6/1/2017	6/1/2022	4.75	
ENGINEER INTERN 2	6/20/2017	6/20/2022	4.81	
ATTORNEY 4	6/26/2017	6/26/2022	4.82	
NETWORKS MAINTENANCE TECH 2	7/1/2017	7/1/2022	4.84	
NET SENIOR MAINTENANCE TECH 2	7/1/2017	7/1/2022	4.84	
PUBLIC WORKS SUPERVISOR 4	7/1/2017	7/1/2022	4.84	
MATERIAL AND STORES SUPV	7/3/2017	7/3/2022	4.84	
ENGINEERING DIVISION MANAGER	8/1/2017	8/1/2022	4.92	
PUMPING AND POWER PLANT OPR	8/1/2017	8/1/2022	4.92	
		Employees within	5 years:	38

SEPTEMBER SUMMARY

	EFFECTIVE	
TITLE	DATE	ACTION
FIELD SERVICE SUPERVISOR	9/1/2017	DELETION
PUMPING PLANT OPERATOR	9/2/2017	DELETION
NETWORKS ZONE MANAGER 1	9/8/2017	DELETION
NET SENIOR MAINTENANCE TECH 1	9/22/2017	DELETION
BUYER 2	9/30/2017	DELETION
GEN SUPT SWB	9/30/2017	DELETION

Month	Year	New Hires	Resignations	Terminations	Ended DROP	Retirement
June	2016	10	15	5	1	2
July	2016	15	7	1	0	3
August	2016	16	8	5	2	1
September	2016	2	5	1	3	0
October	2016	19	14	0	5	0
November	2016	33	5	3	2	1
December	2016	41	2	3	4	1
January	2017	24	6	7	0	3
February	2017	14	8	2	4	1
March	2017	31	8	12	1	0
April	2017	31	6	5	7	3
May	2017	27	13	7	6	2
June	2017	22	6	9	5	0
July	2017	31	8	5	0	1
August	2017	27	12	10	1	2
September	2017	23	17	9	6	0
Totals		366	140	84	47	20

366 New Hires

79.5% Left (291 Employees)

Month/Year	City-Wide	SWB	Direct Hire	Unclassified	Total Positions
June 2016	2	1	7	0	10
July 2016	3	4	8	0	15
August 2016	5	3	8	0	16
September 2016	0	0	2	0	2
October 2016	1	5	12	1	19
November 2016	8	13	11	1	33
December 2016	6	17	18	0	41
January 2017	5	13	4	2	24
February 2017	8	1	4	1	14
March 2017	3	19	8	1	31
April 2017	6	17	7	1	31
May 2017	3	12	7	5	27
June 2017	2	2	12	6	22
July 2017	10	4	13	4	31
August 2017	5	13	4	5	27
September 2017	3	10	8	2	23
Total Hires	70	134	133	29	366

City-Wide 19% SWB 37% Direct Hire 36% Unclassified 8%

Position Type	Number of Positions	Percentage
Administrative/Professional:	101	28%
Operational/Technical:	265	72%
Total Hires:	366	100%

Administrative/Professional					
Position	Number of Positions				
Accountant I	2				
Administrative and Program Support (U)	1				
Attorney I	1				
Attorney IV	2				
Chief Investment Officer (U)	1				
Cost Control Analyst (U)	1				
Deputy Program Administrator (U)	1				
Document Control Lead (U)	1				
Document Control Manager (U)	3				
Executive Secretary	3				
Federal Grants Manager (U)	1				
Financial Analyst/Fiscal Manager (U)	1				
GIS Specialist (U)	2				
Management Development Analyst I	11				
Management Development Analyst II	1				
Management Development Specialist I	1				
Management Development Specialist II	3				
Office Assistant II	26				
Office Assistant Trainee	18				
Office Support Specialist	2				
Program Administrator (U)	1				
Program Analyst (U)	2				
Project Manager (U)	1				
Project Scheduler (U)	1				
Purchasing Agent (U)	1				
Reconciliation and Closeout Specialist (U)	3				
Reporting Analyst (U)	1				
Senior Office Support Specialist	1				
Senior Quality Assurance Control Manager (U)	1				
Senior Specialist Agent	2				
Utility Services Manager	5				

Operational/Technica	al	
Construction Project Manager (U)	3	
Emergency Management Services Coordinator	4	
Engineering Assistant I	1	

Engineering Intern I	1					
Engineering Intern II	4					
Engineering Technician	1					
Environmental Enforcement Technician I	6					
Equipment Operator II	1					
Laborer	115					
Material and Store Supervisor	2					
Networks Maintenance Technician I	9					
Plant Engineer	1					
Project Manager Supervisor (U)	1					
Senior Construction Project Manager (U)	1					
Senior Project Manager (U)	1					
Utilities Maintenance Trainee II	7					
Utilities Master Maintenance Specialist I	2					
Utilities Plant Worker	82					
Utilities Senior Services Manager	1					
Water Purification Operator II	1					
Water Service Inspector I	21					



SEWERAGE AND WATER BOARD Inter-Office Memorandum

Date:

October 6, 2017

From:

Willie Mingo, Director of Procurement

Purchasing Department

Thru:

Vicki Rivers, Deputy Director

Sewerage and Water Board New Orleans - Logistics

To:

Sharon Judkins, Deputy Director

Sewerage and Water Board New Orleans- Administration

Re:

Executive Director's Approval of Contracts of \$1,000,000.00 or less

1. MST Enterprises

82 Coronado Ave, Kenner, LA 70064

- Furnishing Limestone
- Start date 11/1/17 thru 10/31/18 first and final renewal
- \$82,850.60 annually
- 2. Lotus Insurance

1615 Poydras St. Suite 927, New Orleans, LA 70122

- Professional Claims Services for Personal Automotive and Homeowners Property Damage Claims for August 5,2017 Flood in New Orleans ,LA
- Start date 10/2/17 thru 10/1/18 with (5) 1-year renewals
- Not to exceed \$90,000.00 annually
- 3. Aaron and Gianna

210 St. Charles Ave., Suite 3800, New Orleans, LA 70170

- Outside Counsel to provide advice counsel and representation of the Board in the area of municipal representation
- Start date 9/25/17 thru 9/24/18 with (5) 1-year renewals
- Not to exceed \$50,000 annually
- Upon request, complete contract available for review in Procurement office.

Hurricane Katrina	# of PWs		Obligations	FEMA Revenue Received	% Financially Complete	Total # PWs Submitted for Closeout	Total S Value Submitted for Closeout	# PWs Officially Closed	% Submitted	% Closed	# PWs Submitted but	Total S Value Submitted but Not
St. Joseph Headquarters	20	S	1,419,212.36 \$	549,146.47	39%	19	\$ 1,030,774.25	13	%56	92%	9	S 654 667 1
Central Yard	42	\$ 2	8,849,237.60 \$	22,203,137.57	77%	28	\$ 7,270,849.57	20	%19	48%	00	\$ 600 647 8
Wastewater Treatment Plant	128	8	\$ 721,028.97	75,453,001.24	83%	127	\$ 84,856,520.97	121	%66	%56	9	27 755 047 7
Carrollton Water Plant	55	S 7.	4,668,325.39 \$	59,647,666,45	%08	49	\$ 11,370,969.55	39	%68	71%	10	\$ 669 906 71
Distribution Network	82	\$ 52	\$ 17,609,71	182,677,348.20	35%	15	\$ 29,979,400,87		18%	13%	4	15 765 430 80
Pump Stations	166	\$	81,967,229.47	67,019,738.38	82%	145	\$ 59,076,708.02	127	87%	77%		S 19.838 153 40
Total	493	S 80.	803,222,643.50 \$	407,550,038,31	51%	383	\$ 193,585,223.23	331	78%	%19	52	83 284 748 61

Hurricane Gustav # of PWs Obligations FEM	FEMA Revenue Received	% Financially Complete	Total # Pws Submitted for Closeout	Total S Value Submitted for Closeout	# PWs Officially Closed	% Submitted	% Closed	# PWs Submitted but Not Closed	# PWs Total S Value Submitted but Submitted but Not Not Closed
ital 9 S 673,838.62 S	90.689,899	%66	6	\$ 673,838.62	7	100%	78%	2	\$ 265.537.84

		_				_	_	1	_	- 1
		Total	S Value	Suhmitted	ļ.	Not Closed				•
Total S Value Submitted but Not	S	#	Contracts	Submitted	but	sed	0	, •	> 4	0
# PWs Submitted but Not Closed	0				%	Closed	%0	%00	200	%0
% Closed	13%				%	Submitted	%0	760	700	0%0
% Submitted	13%		#	PWs	Contracts	Closed	0	0		
# PWs Officially Closed	1	Total	\$ Value	Submitted	for	Closeout	S	S	, ,	
Total S Value Submitted for Closeout	\$ 4,540.20			Total #	of Contracts	Completed	0	0	•	
Total # PWs Submitted for Closeout	1			%	Financially	Complete	49%	63%	230%	0/70
% Financially Complete	%19			FEMA	Revenue	Received	\$ 46,169,150.36	\$ 15,028,080,21	A 50 445 458 36	מהיחהביה בילה ש
FEMA Revenue Received	\$ 955,019.44					Obligations	00'269'015'16' 9	\$ 19,987,722.00	\$ 111 498 419 nn	
Obligations	s 1,554,775.01 S			#	of	Projects	6	6	81	24
# of PWs	8				HMGP	No.	39	9		
Hurricane Isaac	Total				Hurricane Katrina	Hazard Mitigation	Retrofit of Power House	Flood Mitigation of 9 SPS	Total	

OFFICE OF GENERAL SUPERINTENDENT SEWERAGE AND WATER BOARD OF NEW ORLEANS

October 18, 2017

To the Honorable President and members of the Sewerage and Water Board of New Orleans:

The following report for the month of **September** presented herewith:

Contract 1345 – Industrial & Mechanical Contractors, Inc. – Replacement of Filter Backwash Equipment at the Main Water Purification Plant. This work is 100% complete. (CP Item 110).

Contract 1350 – Industrial & Mechanical Contractors, Inc. – Katrina related repairs to Stream Turbine No. 4 & Auxiliaries at the Main Water Purification Plant Power Complex. This work is approximately 98% complete. (CP Item 175).

Contract 1351 – Lou-Con, Inc. – Repairs to A & B Pumps & Auxiliaries at the Main Water Purification Plant. This work is 100% complete. (CP Item 175).

Contract 1352 – Industrial & Mechanical Contractors, Inc. – Katrina related replacement of Pump Package at the Main Water Purification Power Plant Complex. This work is 100% complete. (CP Item 175).

Contract 1378 – Plant-N-Power Services, LLP – Hurricane Katrina related repairs to Boilers/Duct/Elevator at the Main Water Purification Plant Power Complex. This work is approximately 94% complete. (CP Item 175).

Contract 1381 – Lou-Con, Inc. – Purchase & Installation of Compressor, Tank & Dryer in Sycamore Filter Gallery at the Main Water Purification Plant. This work is approximately 94% complete. (CP Item 110).

Contract 1382 – Lou-Con, Inc. – Replacement of Media Filters 1A, 1B, 5A & 5B at the Claiborne Filter Gallery at the Main Water Purification Plant. This work is 100% complete. (CP Item 110).

Contract 1387 – New Orleans Metalworks, Inc. – Painting & Repairs of Four (4) Million Gallon Water Storage Tanks at the Main Water Purification Plant. This work is approximately 94% complete. (CP Item 110).

Contract 1395 – Burk-Kleinpeter Construction, Inc. – Water Hammer Hazard Mitigation – Elevated Storage Tanks. This work is approximately 38% complete. (CP Item 175).

Contract 2105 – Boh Brothers Construction Co., LLC – Replacement of Water Lines damaged by Hurricane Katrina within various roadways in different neighborhoods throughout the City of New Orleans. This work is approximately 95% complete. (CP Item 175).

Contract 2111 – Wallace C. Drennan, Inc. – Water Main Point Repair, Water Service Connection, Water Valve & Fire Hydrant Replacement at Various Sites throughout Orleans Parish. This work is 100% complete. (CP Item 175).

Contract 2123 – Wallace C. Drennan, Inc. – Waterline Replacement & Extensions. This work is approximately 94% complete. (CP Item 214).

Contract 3663 – Lou-Con, Inc. – Hurricane Katrina 404 Hazard Mitigation Grant Program Replacement of Bullard Sewage Pumping Station. This work is 100% complete. (CP Item 340).

Contract 3664 – Hard Rock Construction, Inc. – Replacement of Sewage Pumping Station #8. This work is approximately 24% complete. (CP Item 340).

Contract 3665 – TKTMJ, Inc. – Hurricane Katrina 404 Hazard Mitigation Grant Program Replacement of DOTD Sewage Lift Station. This work is 100% complete. (CP Item 340).

Contract 3667 – TKTMJ, Inc. – Hurricane Katrina 404 Hazard Mitigation Grant Program Replacement of Plum Orchard Sewage Lift Station. This work is 100% complete. (CP Item 340).

Contract 3669 – Industrial & Mechanical Contractors, Inc. – Hurricane Katrina 404 Hazard Mitigation Grant Program Replacement of Lawrence Sewage Pumping Station #6. This work is 100% complete. (CP Item 340).

Contract 3670 – Lou-Con, Inc. – Hurricane Katrina 404 Hazard Mitigation Grant Program Replacement of Lawrence Sewage Pumping Station. This work is 100% complete. (CP Item 340).

Contract 3675 – F.H. Paschen, S.N. Nielsen & Associates LLC - Katrina related replacement of the Administration Building at the East Bank Waste Water Treatment Plant. This work is 100% complete. (CP Item 375).

Contract 3737 – Wallace C. Drennan, Inc. – Carrollton Area Sewer Rehabilitation Project Mistletoe St., 18-Inch Sewer Line Replacement SSERP. This work is 100% complete. (CP Item 317).

Contract 3796 – Industrial & Mechanical Contractors, Inc. – Replacement of Pumps at the Boulevard "X" Sewage Pumping Station. This work is approximately 99% complete. (CP Item 311).

Contract 3986-BLD Services, LLC – Ninth Ward Area Sewer Rehabilitation-Sewer Rehabilitation No. 5. This work is 100% complete. (CP Item 317).

Contract 5203 – F.H. Paschen, S.N. Nielsen & Associates LLC - DPS No. 14 Trash Screen & Cleaner Replacement. This work is 100% complete. (CP Item 511).

Contract 6254 – Walter J. Barnes Electric Co., Inc. – Hurricane Katrina related repairs to Central Yard Garage #2/Electrical & Main Power Room. This work is 95% complete. (CP Item 676).

Contract 6259 – Industrial & Mechanical Contractors, Inc. – Installation of Permanent Generator at 5 Underpass Stations. This work is approximately 2% complete. (CP Item 575).

Contract 8132 – Industrial & Mechanical Contractors, Inc. - Hurricane Katrina related repairs to Central Yard Garage #1/Generator & Power Room. This work is 100% complete. (CP Item 175).

Contract 8139 – W.L. Wymann Construction Co., Inc. – Re-bid to replace the Central Yard Annex Building damaged during Hurricane Katrina. This work is 100% complete. (CP Item 175).

Contract 8143 – Hamp's Construction – Hurricane Katrina related repairs to Central Yard Garage #2/Building & Roof. This work is 100% complete. (CP Item 175).

Contract 8144 – Wallace C. Drennan, Inc. – Repaying of Open Cuts in Streets, Driveways, & Sidewalks resulting from the repair to the Sewerage & Water Board of New Orleans Underground Utilities. This work is approximately 89% complete. (CP Item 880).

Contract 30002 – BLD Services, Inc. – Restoration of existing Gravity Sewer Mains damaged by Hurricane Katrina by excavation & replacement from Manhole to Manhole, CIPP Lining from Manhole to Manhole & Point Repairs at various sites throughout Orleans Parish. This work is approximately 99% complete. (CP Item 375).

Contract 30003 – BLD Services, Inc. – Restoration of existing Gravity Sewer Mains damaged by Hurricane Katrina by excavation & replacement from Manhole to Manhole, CIPP Lining from Manhole to Manhole & Point Repairs at various sites throughout Orleans Parish. This work is 100% complete. (CP Item 375).

Contract 30004 – Fleming Construction Co., LLC – Restoration of existing Gravity Sewer Mains damaged by Hurricane Katrina by excavation & replacement from Manhole to Manhole, CIPP Lining from Manhole to Manhole & Point Repairs at various sites throughout Orleans Parish. This work is 100% complete. (CP Item 375).

Contract 30006 – Boh Brothers Construction Co., LLC – Restoration of existing Gravity Sewer Mains damaged by Hurricane Katrina by excavation & replacement from Manhole to Manhole, CIPP Lining from Manhole to Manhole & Point Repairs at various sites throughout Orleans Parish. This work is approximately 99% complete. (CP Item 375).

Contract 30009 – Wallace C. Drennan, Inc. – Restoration of existing Gravity Sewer Mains damaged by Hurricane Katrina by excavation & replacement from Manhole to Manhole, CIPP Lining from Manhole to Manhole & Point Repairs at various sites throughout Orleans Parish. This work is 100% complete. (CP Item 375).

Contract 30014 – CES – Cleaning & CCTV Inspection. This work is approximately 95% complete. (CP Item 375).

Contract 30015 – Wallace C. Drennan, Inc. – Restoration of existing Gravity Sewer Mains by Point Repair & CIPP Lining of Sewer Mains. This work is approximately 100% complete. (CP Item 375).

Contract 30016 – Wallace C. Drennan, Inc. - Manhole & Sewer Point Repair. This work is approximately 100% complete. (CP Item 375).

Contract 30103 – Fleming Construction Co., Inc. – Installation of EDC at various Sewer Pumping Stations. This work is approximately 2% complete. (CP Item 326).

Contract 30203 – Wallace C. Drennan, Inc. – Sewer Point Repairs. This work is approximately 53% complete. (O & M Item).

Contract 30204 – Wallace C. Drennan, Inc. – Manhole to Manhole & Sewer Point Repair. This work is approximately 41% complete. (CP Item 318).

Contract 30205 – Wallace C. Drennan, Inc. – New Orleans East Basin, Plum Orchard Sewer Rehabilitation. This work is approximately 85% complete. (CP Item 317/375).

Contract 30206 – Fleming Construction Co., Inc. – New Orleans East Basin, W. Lake Forest & Read Blvd. West Sewer Rehabilitation. This work is approximately 94% complete. (CP Item 317/375).

Contract 30207 – BLD Services, Inc. – New Orleans East Read East & West Viavant. This work is approximately 55% complete. (CP Item 317).

Contract 30208 – Fleming Construction Co., Inc. – New Orleans East De'Lest & Venetian Isles. This work is approximately 45% complete. (CP Item 317).

PLUMBING DEPARTMENT

Submitted herewith, you will find the monthly report for work performed by the Plumbing Department;

There were 354 Plumbing, and 88 Backflow permits issued during the month of **September**. This department complied with 698 requests for Plumbing Inspections, which consists of inspections conducted with Licensed Plumbing Contractors, Property Owners, Tenants, Department of Health and Hospitals Sanitarians, and Environmental Inspectors.

For your information, the following numbers are of the permits issued and inspections conducted.

	<u>July</u>	Aug	2017 <u>Sep</u>	2016 <u>Sep</u>	YTD 2017
Plumbing Permits Issued	260	297	266	277	
Backflow Permits Issued	050	_111	088	114	
	410	408	354	391	3255
Inspections Conducted					
Water	409	489	514	380	
Special	072	078	027	180	
Final	194	180	157	196	
Totals	675	747	698	756	6077

RAINFALL FOR SEPTEMBER 2017

The rainfall for the month of **September** was **1.47**", compared to the 124-year average of **5.55**" for the month of **September**. The cumulative rainfall through the ninth month of the year was **60.66**" compared to the 124-year average of **47.62**".

AVERAGE DAILY PUMPAGE FOR THE MONTH OF SEPTEMBER

New Orleans Side Algiers Side 109.724 Million Gallons Per Day10.15 Million Gallons Per Day

Respectfully submitted,

BRUCE ADAMS

DEPUTY GENERAL SUPERINTENDENT

BA/zfg GENSUP%10-18-17

SEWERAGE AND WATER BOARD OF NEW ORLEANS OFFICE OF SPECIAL COUNSEL

October 18, 2017

To the Honorable President and Members of the Sewerage and Water Board of New Orleans:

The following represents Legal Department activities during the month of **September 2017.**

FURNISHING CONTRACTS EXECUTED:

CIMSCO INC. – Contract for Furnishing R.D. Wood Gate Valve Parts - \$93,900.00

CIVIL SUITS FILED AGAINST BOARD:

New:

LEWERENCE JONES V. SEWERAGE & WATER BOARD OF NEW ORLEANS, No. 2:17-cv-08076, United States District Court. In this case, plaintiff sued seeking judgment in connection with alleged violations of the Americans With Disabilities Act.

Respectfully submitted,

NOLAN P. LAMBERT SPECIAL COUNSEL

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October 13, 2017

Finance and Administration Committee Sewerage and Water Board of New Orleans New Orleans, Louisiana

Re: Financial Results through August 2017

Attached are the Statement of Revenues, Expenses, and Changes in Net Position with budget and prior year comparisons for the water, sewer, drainage and total systems through August 2017. The Variance Indicators for Financial Results through August 2017 is also attached. The Statement of Net Assets and the Statement of Cash Flows will be provided after the completion of the 2016 audit.

Operating Revenues:

Water System Fund (pages 7 and 8, line 5) for August of \$7,515,102 is \$1,306,409 or 14.8% less than budgeted and \$346,069 or 4.8% more than August 2016. August YTD operating revenues of \$60,158,389 is \$5,160,439 or 7.9% less than budgeted and \$2,848,215 or 5.0% more than August YTD 2016.

Sewer System Fund (pages 13 and 14, line 5) for August of \$8,741,866 is \$1,467,921 or 14.4% less than budgeted and \$68,876 or 0.8% more than August 2016. August YTD operating revenues of \$71,934,610 is \$3,663,696 or 4.8% less than budgeted and \$2,020,815 or 2.9% more than August YTD 2016.

Drainage System Fund (pages 19 and 20, line 5) for August of \$4,723 is \$4,723 or 0.0% budgeted and \$2,327 or 97.1% more than for August 2016. August YTD operating revenues of \$25,767 is \$25,767 or 0.0% budgeted and \$14,129 or 35.4% less than August YTD 2016.

Total System Funds (pages 1 and 2, line 5) for August of \$16,261,691 are \$2,769,606 or 14.6% less than budgeted and \$417,273 or 2.6% more than August 2016. August YTD operating revenues of \$132,118,765 are \$8,798,368 or 6.2% less than budgeted and \$4,854,901 or 3.8% more than August YTD 2016.

Operating Expenses:

Water System Fund (pages 7 and 8, line 18) for August of \$7,248,888 is \$103,401 or 1.4% more than budgeted and \$664,093 or 8.4% less than August 2016. August YTD operating expenses of \$55,317,791 is \$1,946,471 or 3.4% less than budgeted and \$6,429,414 or 10.4% less than August YTD 2016.

Sewer System Fund (pages 13 and 14, line 18) for August of \$7,173,038 is \$1,160,417 or 13.9% less than budgeted and \$1,243,710 or 21.0% more than August 2016. August YTD operating expenses of \$52,385,324 is \$14,032,365 or 21.1% less than budgeted and \$5,221,650 or 11.1% more than August YTD 2016.

Drainage System Fund (pages 19 and 20, line 18) for August of \$4,897,025 is \$236,557 or 4.6% less than budgeted and \$466,444 or 10.5% more than August 2016. August YTD operating expenses of \$36,349,275 is \$4,089,644 or 10.1% less than budgeted and \$3,702,300 or 11.3% more than August YTD 2016.

Total System Funds (pages 1 and 2, line 18) for August of \$19,318,951 are \$1,293,573 or 6.3% less than budgeted and \$1,046,061 or 5.7% more than August 2016. August YTD operating expenses of \$144,052,390 is \$20,068,480 or 12.2% less than budgeted and \$2,494,536 or 1.8% more than August



YTD 2016.

Net Non-Operating Revenues:

Water System Fund (pages 7 and 8, line 28) for August of \$169,155 is \$128,188 or 312.9% more than budgeted and \$69,672 or 70.0% more than August 2016. August YTD net non-operating revenues of \$716,377 are \$1,894,609 or 72.6% less than budgeted and \$120,232 or 14.4% less than August YTD 2016.

Sewer System Fund (pages 13 and 14, line 28) for August of \$66,193 is \$47,624 or 256.5% more than budgeted and \$28,569 or 75.9% more than August 2016. August YTD net non-operating revenues of \$529,297 are \$654,160 or 55.3% less than budgeted and \$71,122 or 11.8% less than August YTD 2016.

Drainage System Fund (pages 19 and 20, line 28) for August of \$13,614,461 is \$12,786,746 or 1544.8% more than budgeted and \$11,519,971 or 550.0% more August 2016. August YTD net non-operating revenues of \$52,659,122 are \$93,949 or 0.2% less than budgeted and \$716,015 or 1.3% less than August YTD 2016.

Total System Funds (pages 1 and 2, line 28) for August of \$13,849,809 is \$12,962,558 or 1461.0% more than budgeted and \$11,618,213 or 520.6% more than August 2016. August YTD net non-operating revenues of \$53,904,797 are \$2,642,718 or 4.7% less than budgeted and \$907,369 or 1.7% less than August YTD 2016.

Income Before Contributions in Aid of Construction:

Water System Fund (pages 7 and 8, line 29) for August of \$435,370 is \$1,281,621 or 74.6% less than budgeted and \$1,079,834 or 167.6% more than August 2016. August YTD income before capital contributions of \$5,556,975 is \$5,108,577 or 47.9% less than budgeted and \$9,157,397 or 254.3% more than August YTD 2016.

Sewer System Fund (pages 13 and 14, line 29) for August of \$1,635,020 is \$259,880 or 13.7% less than budgeted and \$1,146,264 or 41.2% less than August 2016. August YTD income before capital contributions of \$20,078,582 is \$9,714,509 or 93.7% more than budgeted and \$3,271,958 or 14.0% less than August YTD 2016.

Drainage System Fund (pages 19 and 20, line 29) for August of \$8,722,159 is \$13,028,026 or 302.6% more than budgeted and \$11,055,855 or 473.7% more than August 2016. August YTD income before capital contributions of \$16,335,614 is \$4,021,462 or 32.7% more than budgeted and \$4,432,444 or 21.3% less than August YTD 2016.

Total System Funds (pages 1 and 2, line 29) for August of \$10,792,549 is \$11,486,524 or 1655.2% more than budgeted and \$10,989,424 or 5581.9% more than August 2016. August YTD income before capital contributions of \$41,971,171 is \$8,627,394 or 25.9% more than budgeted and \$1,452,996 or 3.6% more than August YTD 2016.



The balances of funds from the Series 2014 bond proceeds available for capital construction as of August 31, 2017 are:

	Water	Sewer	Total
Original Balance	\$1,504,703.90	20,925.60	\$1,525,629.50
Less Disbursements	550,075.53	-	550,075.53
Plus Reimbursements		-	0.00
Plus Income	1,443.86	-	1,443.86
Ending Balance	\$2,056,223.29	20,925.60	\$2,077,148.89

The balances of funds from the Series 2015 bond proceeds available for capital construction as of August 31, 2017 are:

	Water	Sewer	Total
Original Balance	\$76,698,285.50	\$28,852,960.96	\$105,551,246.46
Less Disbursements	(4,500,000.00)	(7,000,000.00)	(11,500,000.00)
Plus Reimbursements	514,412.82	198,069.32	712,482.14
Plus Income	48,459.51	12,557.47	61,016.98
Ending Balance	\$72,761,157.83	\$22,063,587.75	\$94,824,745.58

The days-of-cash at August 31, 2017 were 198.17 for the water system, 314.57 for the sewer system, and 340.34 for the drainage system. These results are well ahead of their minimum policy target of 180 days for the water, sewerage and drainage systems.

The projected coverage for the year ending December 31, 2017, based upon financial results through August 31, 2017, remains at the budgeted levels of 1.62 times for the water system and 2.13 times for the sewer system. The water results are ahead of the policy target of 1.50 times and the bond covenant minimum of 1.25. The sewerage results are ahead of the policy targets of 1.50 times and the bond covenant minimum of 1.25 times coverage for sewerage systems.

Certification. In connection with the accompanying monthly financial report of the Sewerage and Water Board of New Orleans for the period ended August 31, 2017, I hereby certify that, to my knowledge, the information contained in the report fairly presents, in all material respects, the financial condition and results of the Board.

Robert K. Miller Interim Executive Director

ALL SYSTEM FUNDS STATEMENT OF REVENUES AND EXPENSES AND CHANGES IN NET POSITION WITH PRIOR YEAR COMPARISONS August 2017

		▼	æ	S	Q	ω [*]	12.	9	Ħ	
		MTD	MTD Prior Year	MTD	*	YTD	YTD Prior Year	YTD	*	
-	Operating revenues:	7 304 036	171 310 7	419 960	7167	58 047 077	54 076 157	1 065 TO	73%	-
7	Sewerage service charges and delinquent fees	8,703,336	8,648,607	54,729	%9.0	71,404,970	69,289,786	2,115,184	3.1%	. 71
. 10	Plumbing inspection and license fees	54,200	46,300	7,900	17.1%	406,500	452,480	(45,980)	-10.2%	m
4	Other revenues	210,119	274,345	(64,226)	-23.4%	1,364,368	2,545,440	(1,181,072)	46.4%	4
S	Total operating revenues	16,261,691	15,844,418	417,273	2.6%	132,118,765	127,263,864	4,854,901	3.8%	S
	Operating Expenses:									
9	Executive Director	274,086	(545,642)	819,728	-150.2%	1,316,476	1,240,637	75,839	6.1%	9
7	Special Counsel	150,642	116,088	34,553	29.8%	1,254,994	942,895	312,099	33.1%	7
00	Security	828,388	918,635	(90,247)	-9.8%	7,346,377	5,234,191	2,112,186	40.4%	*
6	Operations	8,709,092	8,001,616	707,476	8.8%	66,378,422	64,910,820	1,467,602	2.3%	6
10	Engineering	758,972	572,641	186,330	32.5%	4,992,613	3,841,328	1,151,286	30.0%	10
11	Logistics	1,125,979	1,151,927	(25,948)	-2.3%	7,145,777	7,395,495	(249,719)	-3.4%	11
12	Communications	58,396	96,284	(37,888)	-39.4%	331,056	161,043	170,013	105.6%	12
13	Administration	1,379,478	1,536,151	(156,673)	-102%	8,303,900	9,936,197	(1,632,297)	-16.4%	13
14	Chief Financial Officer	1,797,558	1,812,737	(15,179)	-0.8%	13,885,979	11,863,542	2,022,437	17.0%	14
15	Continuous Improvement	12,827	39 0	12,827	%0.0	105,570	12	105,558	879649.3%	15
16	Overhead and Budget Adjustments	(1,195,387)	(906,554)	(288,833)	31.9%	(9,188,632)	(7,985,655)	(1,202,978)	15.1%	16
17	Non-Cash Operating Expenses	5,418,921	5,519,007	(100,086)	-1.8%	42,179,859	44,017,349	(1,837,490)	4.2%	17
18	Total operating expenses	19,318,951	18,272,890	1,046,061	5.7%	144,052,390	141,557,854	2,494,536	1.8%	18
19	Operating income (loss)	(3,057,260)	(2,428,472)	(628,788)	25.9%	(11,933,625)	(14,293,990)	2,360,365	-16.5%	19
	Non-operating revenues (expense):									
20		641	212	429	202.8%	1,662	7,296	(5,634)	-71.2%	70
21	Three-mill tax	12,853,008	589,347	12,263,661	2080.9%	13,277,613	15,109,742	(1,832,129)	-12.1%	21
22	Six-mill tax	288,871	295,677	(306,806)	-51.5%	15,711,953	15,271,754	440,199	2.9%	77
23	-	432,986	892,891	(459,905)	-51.5%	23,551,466	22,891,677	659,789	2.9%	23
74		272,824	128,802	144,022	111.8%	1,064,259	1,239,072	(174,813)	-14.1%	7 1
3		•		•	0.0%	290,100	000,102	617.07	10.0%	3 3
56		W 60		1 60	0.0%	. 000		1030 667	%0.0 %0.0	9 5
1.7		1,480	74,007	(73,187)	-94.0%	1.079	74,135	(450,62)	-93.476	17
87	Total non-operating revenues	13,849,809	2,231,597	11,618,213	\$20.6%	53,904,797	54,812,166	(907,369)	-1.7%	28
29	Income before capital contributions	10,792,549	(196,875)	10,989,424	-5581.9%	41,971,171	40,518,176	1,452,996	3.6%	29
30	Capital contributions	6,864,515	3,450,013	3,414,502	%0.66	21,148,253	19,123,526	2,024,727	10.6%	30
31	Change in net position	17,657,064	3,253,138	14,403,926	442.8%	63,119,424	59,641,701	3,477,723	5.8%	31
32	Net position, beginning of year				<u>1</u> 1	2,228,421,948	2,082,688,315	145,733,633	7.0%	33
ń					U	when the retire				1

SEWERAGE AND WATER BOARD OF NEW ORLEANS ALL SYSTEM FUNDS STATEMENT OF REVENUES AND EXPENSES AND CHANGES IN NET POSITION

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TOTAL COLUMN			ı
STATEMENT OF NEVENOES AND EAR ENSES AND CHANGES IN THE TOSTITON	SNC		í
TENDED AND	WITH BUDGET COMPARISONS	August 2017	(
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EMENT OF KEY			
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		∢	m	ပ	Q	M	ie.	O	Ħ	
		MTD	MTD	MTD		VTD	YTD	YTD		
		Actual	Budget	Variance	*	Actual	Budget	Variance	*	
-	Operating revenues: Sales of water and delinguent fees	7,294,036	8,407,501	(1,113,465)	-13.2%	58,942,927	62,253,292	(3,310,365)	-53%	1
. 7	Sewerage service charges and delinquent fees	8,703,336	10,127,604	(1,424,268)	-14.1%	71,404,970	74,989,785	(3,584,815)	4.8%	7
m	Plumbing inspection and license fees	54,200	969'55	(1,496)	-2.7%	406,500	412,402	(5,902)	-1.4%	6
4	Other revenues	210,119	440,497	(230,378)	-52.3%	1,364,368	3,261,655	(1,897,287)	-58.2%	4
'n	Total operating revenues	16,261,691	19,031,297	(2,769,606)	-14.6%	132,118,765	140,917,133	(8,798,368)	-6.2%	2
	Operating Expenses:									
9	Executive Director	274,086	119,432	154,654	129.5%	1,316,476	973,451	343,025	35.2%	9
7	Special Counsel	150,642	199,681	(49,040)	-24.6%	1,254,994	1,627,540	(372,546)	-22.9%	7
00	Security	828,388	838,705	(10,317)	-12%	7,346,377	6,836,019	510,357	7.5%	00
0	Operations	8,709,092	8,335,809	373,282	4.5%	66,378,422	67,942,554	(1,564,133)	-2.3%	6
10	Engineering	758,972	959,487	(200,515)	-20.9%	4,992,613	7,820,477	(2,827,863)	-36.2%	10
=	Logistics	1,125,979	1,239,558	(113,579)	-9.2%	7,145,777	10,103,245	(2,957,469)	-29.3%	11
12	Communications	58,396	84,906	(26,510)	-31.2%	331,056	692,043	(360,987)	-52.2%	17
1 12	Administration	1,379,478	1,162,377	217,101	18.7%	8,303,900	9,474,168	(1,170,267)	-12.4%	13
14	Chief Financial Officer	1,797,558	2,093,894	(296,336)	-142%	13,885,979	17,066,672	(3,180,692)	-18.6%	14
15		12,827	34,385	(21,558)	-62.7%	105,570	280,263	(174,693)	-62.3%	15
16		(1,195,387)	(1,266,822)	71,435	-5.6%	(9,188,632)	(10,325,466)	1,136,833	-11.0%	16
17	Non-Cash Operating Expenses	5,418,921	6,811,111	(1,392,190)	-20.4%	42,179,859	51,629,905	(9,450,046)	-18.3%	17
18	Total operating expenses	19,318,951	20,612,524	(1,293,573)	-6.3%	144,052,390	164,120,870	(20,068,480)	-12.2%	18
19	Operating income (loss)	(3,057,260)	(1,581,227)	(1,476,034)	93.3%	(11,933,625)	(23,203,737)	11,270,112	48.6%	19
5	Non-operating revenues (expense):	179	,	28	%00	1.662	U.	1.662	0.0%	20
3 7		12 853 008	222 440	17 630 559	2678 0%	13 277.613	14.177.419	(899,806)	-63%	21
2,00		288.871	234.918	53,953	23.0%	15,711,953	14,972,118	739,835	4.9%	22
23		432,986	352,128	80,858	23.0%	23,551,466	22,442,282	1,109,184	4.9%	23
24		272,824	20,253	252,571	1247.1%	1,064,259	1,290,791	(226,532)	-17.5%	77
25	Other Income	Đ	27,624	(27,624)	-100.0%	296,165	1,760,570	(1,464,405)	-83.2%	25
76	Interest expense	*	(35,972)	35,972	-100.0%	1	(2,292,632)	2,292,632	-100.0%	%
27	Operating and maintenance grants	1,480	65,852	(64,372)	%8.76-	629'1	4,196,968	(4,195,289)	-100.0%	27
78		13,849,809	887,252	12,962,558	1461.0%	53,904,797	56,547,515	(2,642,718)	4.7%	78
Ę	The state of the s	10 707 540	(526 £69)	11 486 524	-1655.2%	41.971.171	33,343,778	8,627,394	25.9%	29
30		6.864.515		6,864,515	0.0%	21,148,253		21,148,253	0.0%	30
3 2		17,657,064	(693,975)	18,351,039	-2644.3%	63,119,424	33,343,778	29,775,647	89.3%	31
33					ļ	2,228,421,948	2,082,688,315	145,733,633	7.0%	33
33	Net position, end of year				1	2,291,541,372	2,095,002,467	196,538,900	N.45a	

SEWERAGE AND WATER BOARD OF NEW ORLEANS ALL SYSTEM FUNDS

STATEMENTS OF NET POSITION
WITH PRIOR YEAR AND BEGINNING OF YEAR COMPARISONS
August 2017

A B C D E F F G	Current Bet	ır Variance % Year Variance % Year	25,611 282,836,937 8.2% 3,745,462,548 596,395,159 18,9% 3,149,067,389 1	09,867 46,735,987 5.1% 959,145,854 130,077,746 15.7% 829,068,108 2	15,744 236,100,950 9.3% 2,786,316,694 466,317,413 20.1% 2,319,999,281 3		192,769,769 (76,454,305) -39,7% 116,315,464 22,912,989 24,5% 93,402,475 4	4,456,751 6,0% 78,984,477 48,137,518 156,1%	240,001 12.9% 2,107,499 130,000 6.6%	269,164,993 (71,757,553) -26,7% 197,407,440 71,180,507 56,4% 126,226,933 8	-28.0% 67,274,851 45,025,194 202.4% 22,249,657	669,528 5.8% 12,166,450 1,464,595 13.7% 10,701,855	(1,435,357) -26,9% 3,908,612 (90,659) -2,3% 3,999,271	110,285,048 (26,935,135) -24.4% 83,349,913 46,399,130 125.6% 36,950,783 11		37,302,883 21,134,859 56,7% 58,437,742 19,559,546 50,3% 38,878,196 12		18,914,979 13,113,904 69.3% 32,028,883 15,677,602 95.9% 16,351,281 13	9,863,262 1,732,315 21,3% 8,130,947	0.0% 58 58 0.0%	14,043,437 29.1% 62,291,280 18,045,126 40.8% 4	19,4% 5,819,804 3,417,578 1	973,118 -154.9% 345,049 345,049 0.0%	(547,551) -10.3% 4,756,194 (710,907) -13.0% 5,467,101	1	123,439,167 \$0,720,916 41.1% 174,160,083 57,781,461 49,6% 116,378,622 21		. 0.0% . 0.0% . 22	51,315 - 0.0% 51,315 - 0.0% 51,315 23	51.315 - 0.0% 51.315 - 0.0% 51.315 24	3.053,156,267 188,129,178 62% 3.241,285,445 641,678,511 24,7% 2,599,506,994 25	19.080.030 (2.175.492) -11.4% 16.904.538 16.904.538 0.0% - 2	(352,552) -8.9% 3,602,317 (705,077) -16.4%	23,034,899 (2,528,044) -11.0% 20,506,855 16,199,461 376,1% 4,307,394 2	3,076,191,166 185,601,133 -4,8% 3,261,792,299 657,877,971 400,8% 2,603,914,328 29
	AMCB	Noncurrent assets: Year	1 Property, plant and equipment 3,462,625,611	2 Less: accumulated depreciation 912,409,867	3 Property, plant, and equipment, net	Destricted cash each emitted onte and investment	piects		erve	7 Total restricted cash, cash equivalents, and investments 269,16	8 Cash and cash equivalents designated for capital projects 93,44	9 Customer deposits 11,49	Other	11 Total designated cash and cash equivalents, and investments 110,28	Current assets: Unrestricted and undesignated		Accounts receivable:	13 Customers (net of allowance for doubtful accounts) [15,9]	Taxes	15 Interest	16 Grants 48,24	17 Miscellaneous 4,87	18 Due from enterprise fund (62	Inventory of supplies	Prepaid expenses	21 Total unrestricted current assets 123,43	Orher assets:	22 Band issue costs	Deposits	24 Total other assets	25 TOTAL ASSETS	Deferred outflows or resources: 26 Deferred amounts related to net pension liability 19.00	Deferred loss on bond refunding	TOTAL DEFERRED OUTFLOWS OF RESOURCES	29 TOTAL ASSETS AND TOTAL DEFERRED OUTFLOWS

SEWERAGE AND WATER BOARD OF NEW ORLEANS ALL SYSTEM FUNDS STATEMENTS OF NET POSITION WITH PRIOR YEAR COMPARISONS

					_	2	n	•		10	9	7	•	•	10	11	17		13	7	15	16	11	99	13	20	71	2	ជ		7	22	92	7	2	23	8	E	32	33
	v	Beginning of	Year		2,013,060,377	30,846,959	(75,107,980)	1,968,799,356		2,594,154	17,875,060	61,208,745	293,679,904	Ÿ	66,655,976	61,653,139	503,666,978		46,729,148	160,172	17,895,041	7,946,275	293,670	11,179,783	10,220,039	4,225,892	6,157,549	74,209	104,881,778		2,481,678	13,259,000	123,683	10,701,855	29.56.216	131,447,994	635,114,972	•		2603,914,328
	<u>Da</u>		*			156.1%	0.5%	16.4%		40,2%	371.2%	24.9%	64.2%	0.0%	146.0%	-14.7%	71.0%		-66.2%	514.7%	41.2%	20.8%	49 7%	# 3%	53,2%	9.5%	-3.8%	534.6%	-29,5%		%66	32,9%	506.2%	13.7%	23.6%	-18.8%	\$2.4%	%00	0.0%	25.3%
	M		Variance		274,951,716	48,137,518	(347.218)	322,742,016		(1,043,459)	66,348,074	15,234,934	188,628,254	17(0)	97,339,532	(9.050.029)	357,457,305,26		(30,954,019)	824,328	(7,379,485)	1,653,633	(145,856)	(929,209)	5,434,039	401,724	(232,793)	396,742	(30,930,195)		(245,580)	4,368,000	626,098	1.454.35	6,213,113	(24,717,782)	332,739,523	2.396.433	2.396,433	657,877,972
	Q	Current	Year		2,288,012,093	78,984,477	(75,455,198)	2.291,541,372		1,550,695	64,223,134	76,443,679	482,308,158	•	163,995,508	52,603,110	B61,124,283 3		15,775,129	984,500	10,515,556	806'665'6	147,814	10,250,574	15,654,078	4,627,616	5,924,756	470,951	73,950,883		2,236,098	17,627,000	749,781	12,166,450	32,779,329	106,730,212	967,854,495	2.396,433,00	2,396,433	3,261,792,300
<u>!</u>	၁		*		12.4%	6.0%	-334 6%	7.0%		-37.7%	4.5%	7.4%	41%	0.0%	41 7%	-8.1%	3.8%		5.9%	89 7%	-7.1%	2.0%	13,2%	1.4%	46.5%	4.6%	-22.0%	-78.1%	3.8%		-19.2%	18.9%	13.6%	2.8%	10.2%	5.7%	Q.1%	-18.1%	-18.1%	4.9%
August 2017	д		Variance		252,378,413	4,456,751	(908, 523, 500)	149,211,356		(939,873)	3,630,720	5,247,814	(20,423,475)	ng)	48,291,920	(4,627,615)	31,179,490		876,387	465,634	(804,975)	189,199	17,280	142,213	4,972,063	205,202	(1,673,287)	(1,678,830)	2,710,887		(532,731)	2,\$00,000	990'16	669 578	3,027,865	5,738,752	1,111,137	(528,465)	(528,465)	150 322 492
YAR'S	∢	Prior	Year		2,035,633,680	74,527,726	11, 168,611	2,142,330,016		2,490,568	80,592,414	71,195,865	502,731,633	٠	115,703,588	57,230,725	829,944,793		14,898,742	518,866	11,320,531	9,410,709	130,534	10,108,361	10,682,015	4,422,414	7,598,043	2,149,781	71,239,996		2,768,829	14,827,000	658,713	11,496,922	29,751,464	100,991,460	930,936,252	2 924 898 00	2,924,898	3,076,191,166
		4	NET ASSETS AND LIABILITIES	Net pasition	1 Net investments in capital assets	2 Restricted for Debt Service	3 Unrestricted	4 Total net position	Long-term liabilities	S Claims payable	6 Net pension obligation	7 Other postrethrement benefits liability	8 Bonds payable (net of current maturities)	9 Special Community Disaster Loan Payable	10 Southeast Lonisiana Project liability	11 Debt Service Ausktance Fund Loan payable	12 Total long-term liabilities	Current liabilities (payable from current assets)	13 Accounts payable and other liabilities		15 Disaster Reimbursement Revolving Loan	16 Retainers and estimates payable	17 Due to other fund	18 Accrued salaries, vacation and sick pay	19 Claims payable				23 Total current liabilities (payable from corrent assets)	Current liabilities (payable from restricted assets)	24 Accrued interest				28 Total current liabilities (payable from restricted assets	29 Total current liabilities	30 Total liabilities	Deferred inflows or resources: 31 Travesilable reveause -refunding of boards	F	33 Total Net Position, Liabilities and Deferred Inflows of Resources

SEWERAGE AND WATER BOARD OF NEW ORLEANS ALL SYSTEM FUNDS STATEMENTS OF CASH FLOWS August 2017

	A	B	C	Q	
;	Current Year	Prior Year	Variance	%	
Cash flows from operating activities Cash received from customers	124,219,941	113,145,270	11,074,671	9.8%	1
Cash payments to suppliers for goods and services	(81,214,727)	(72,722,837)	(8,491,889)	11.7%	7
Cash payments to employees for services	(47,280,737)	(45,000,965)	(2,279,772)	5.1%	ю т
Not contact to an analysis and the state of	2,010,017	(2 779 901)	1,511,170	40.107	† 4
Net cash used in operating activities	(5,704,703)	(3,7/8,891)	1,514,18/	40.1%	n
Cash flows from noncapital financing activities		2000		200	,
Froceeds from property taxes	23,490,324	51,4/0,425	2,020,299	3.9%	o t
Proceeds from federal operating and maintenance grants Cash received haid to an other government	e a		6 9	0.0%	~ ot
Net cash provided by noncapital financing activities	53,490,524	51,470,225	2,020,299	3.9%	9
Cash flows from capital and related financing activities					9
Acquisition and construction or capital assets Principal normanfa on hands novable	(73,224,094)	(41,232,998)	(20,182,02)	33.7% 0.0%	2 =
A startified play to the control of	•	€ 21∎		%00	1 2
Payments for bond issuance costs		68. 96	ii) ≭	0.0%	13
Payment to refunded bond ecrow agent	Ξ	(*	Ξ	0.0%	14
Interest paid on bonds payable	357,826	1,914,542	(1,556,716)	-81.3%	15
Proceeds from construction fund, net	(1,273,852)	(2,727,318)	1,453,466	-53.3%	16
Capital contributed by developers and federal grants	17,766,054	21,688,988	(3,922,934)	-18.1%	17
Net cash used in capital and related financing activities	(56,674,066)	(26,356,786)	(30,317,280)	115.0%	18
Cash flows from investing activities				ij	
Payments for purchase of investments	(627 010 00)	**************************************		0.0%	92
rroceeds from maturities of investments Investment income	780 799	1.185.086	(22,010,032)	0.0% -76.3%	27 21
Net cash provided by investing activities	(21,729,853)	1,185,086	(22,914,939)	-1933.6%	77
Net increase in cash	(27,178,098)	22,519,634	(49,697,732)	-220.7%	23
Cash at the beginning of the year	338,593,950	386,695,888	(48,101,938)	-12.4%	24
Cash at the end of the period	311,415,852	409,215,522	(97,799,670)	-23.9%	25
Reconciliation of cash and restricted cash					
Current assets - cash	58,437,772	24,526,662	33,911,110	138.3%	5 6
Cur car assets - ucagnated Restricted assets -cash	171,026,733	265,330,891	(94,304,158)	-35.5%	7%
Total cash	311,177,464	409,215,521	(98,038,057)	-24.0%	29

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SEWERAGE AND WATER BOARD OF NEW ORLEANS ALL SYSTEM FUNDS STATEMENTS OF CASH FLOWS August 2017

		•	g	O	Q	
		VTD	VTD	YTD		
			Frior Year	Variance	%	
ion of operating	Reconciliation of operating loss to net cash used in					
operating activities is as follows:	s follows:					
Operating loss		(11,933,625)	(12,719,091)	785.466	-6 2%	_
ents to reconc	Adjustments to reconcile net operating loss to net cash					
used in operating a	ing activities:					
Depreciation		34.601.696	32.649.812	1.951.884	%0.9	2
Provision for claims	claims	1,805,535	1.189.840	615 695	21 7%	1 (1)
Provision for	Provision for (revision) doubtful accounts	1,476,560	1.387.825	88.735	6.4%	4
Amortization		00		13.	%0°0	V.
Change in ope	Change in operating assets and liabilities:					9
Increase	(Increase) decrease in customer and other receivables	(6,717,574)	(2.836.171)	(3.881.403)	136.9%	9
Increase	Increase in inventory)E			%00	-
Increase	Increase (decrease) in deferred outflows of resources					
rela	related to net pension liability	0	ě	0	0.0%	00
Increase	Increase (decrease) in prepaid expenses					
and	and other receivables	(105,099)	(1.732.224)	1,627,126	-93.9%	•
Decrease	Decrease in net pension asset	X				10
Increase	Increase (decrease) in accounts payable	(27,944,384)	(27,516,845)	(427,539)		Ξ
Increase	Increase (decrease) in accrued salaries, due to					
per	pension and accrued vacation and sick pay	1,184,656	(83,764)	1,268,420	-1514.3%	12
Increase	Increase in net other postretirement benefits Kability	2,863,339	3,315,443	(452,104)		13
Increase	Increase (decrease) in net pension obligation	3,473,477	3,322,748	150,729		14
Decrease	Decrease in other liabilities	(969,284)	(756,445)	(212,839)		15
Increase	Increase (decrease) in deferred inflows of resources					
zi z	related to net pension liability	•		•	%0.0	16
Net cash used in o	in operating activities	(2 264 703)	(3 778 873)	1 514 160	70107	-
		4,400,100,1	(2,110,012)	COL-FIC.I		7

SEWERAGE AND WATER BOARD OF NEW ORLEANS

WATER SYSTEM FUND

STATEMENT OF REVENUES AND EXPENSES AND CHANGES IN NET POSITION WITH PRIOR YEAR COMPARISONS August 2017

		∢	æ	C	Q	æ	<u>ta</u> s	G	Ħ	
		MTD	MTD	MTD		ØTY	YTD	QTY		
		Actual	Prior Year	Variance	*	Actual	Prior Year	Variance	*	
•	Operating revenues:	750 100 1	191 318 9	418 960	%1.9	58 047 077	54 976 157	3 966 770	7.2%	-
7	Series of water allo beinguent fees Severage service charges and delinquent fees	000,100,	lorfcrafo	in the second	0.0%			,	0.0%	. 7
(P)	Plumbing inspection and license fees	27,100	23,150	3,950	17.1%	207,485	224,830	(17,345)	-7.7%	8
4	Other revenues	193,966	270,717	(76,750)	-28.4%	1,007,977	2,109,186	(1,101,209)	-52.2%	4
3	Total operating revenues	7,515,102	7,169,033	346,069	4.8%	60,158,389	57,310,173	2,848,215	2.0%	40
	Operating Expenses:									
9	Executive Director	93,751	(179,977)	273,728	-152.1%	462,088	432,778	29,310	6.8%	9
7	Special Counsel	42,935	39,845	3,090	7.8%	412,955	313,660	99,295	31.7%	7
00	Security	324,119	324,797	(678)	-0.2%	2,745,643	1,964,673	780,970	39.8%	00
6	Operations	3,929,473	3,939,718	(10,245)	-0.3%	31,447,114	32,016,170	(569,057)	-1.8%	6
10	Engineering	247,740	205,281	42,459	20.7%	1,812,223	1,334,105	478,118	35.8%	10
11	Logistics	346,492	381,570	(35,078)	-9.2%	2,295,437	2,457,506	(162,069)	-6.6%	11
12	Communications	19,465	32,095	(12,629)	-39.4%	110,352	53,681	56,671	105.6%	13
13	Administration	636,391	693,052	(56,661)	-8.2%	3,814,570	4,603,244	(788,674)	-17.1%	13
14	Chief Financial Officer	796,576	763,686	32,890	43%	6,100,614	5,184,049	916,565	17.7%	14
15	Continuous Improvement	4,276	*	4,276	0.0%	35,190	4	35,186	879649.3%	15
16		(434,780)	(330,239)	(104,542)	31.7%	(3,363,319)	(2,911,614)	(451,705)	15.5%	16
17		1,242,449	2,043,152	(800,703)	-39.2%	9,444,923	16,298,948	(6,854,025)	42.1%	11
18		7,248,888	7,912,981	(664,093)	-8.4%	55,317,791	61,747,205	(6,429,414)	-10.4%	18
19	Operating income (loss)	266,215	(743,947)	1,010,162	-135.8%	4,840,598	(4,437,031)	9,277,629	-209.1%	19
	Non-operating revenues (expense):									
20	Two-mill tax	•	•0.	·	0.0%	•	(1€)	35000	%0.0	20
21	Three-mill tax	4	•	ř	0.0%	*	•	,	0.0%	21
22	Six-mill tax	**	•	Х	0.0%	•	٠	E	0.0%	77
23	Nine-mill tax	*	•0.	6 3	%0.0	•	5.67	(c)(G)	0.0%	ដ
24	Interest income	167,841	74,817	93,025	1243%	583,094	692,662	(109,567)	-15.8%	*
25	_	*	×	36	0.0%	131,793	602,611	12,584	10.0%	3 2
76		•	• !	E.	%0.0 	• 6	1 000		0.0%	3 8
27	Operating and maintenance grants	1,314	24,667	(23,353)	-94.7%	1.490	24,738	(23,248)	-94.0%	17
78		169,155	99,483	69,672	20.0%	716,377	836,609	(120,232)	-14.4%	28
23	Income before capital contributions	435,370	(644,464)	1,079,834	-167.6%	5,556,975	(3,600,422)	9,157,397	-254.3%	29
8		4,040,103	703,547	3,336,556	474.2%	13,788,812	7,744,340	6,044,472	78.1%	30
31		4,475,473	59,083	4,416,390	7474.9%	19,345,787	4,143,918	15,201,869	366.8%	31
32	Net position, beginning of year				ļ	337,110,237	318,792,375	33,519,731	5.7%	32
š					Į.					

SEWERAGE AND WATER BOARD OF NEW ORLEANS

WATER SYSTEM FUND STATEMENT OF REVENUES AND EXPENSES AND CHANGES IN NET POSITION WITH BUDGET COMPARISONS August 2017

		∢	Ø	ပ	Q	2	14	IJ	Ħ	
		MTD	MTD	MTD		QTX	QTY	ATV		
		Actual	Budget	Variance	*	Actual	Budget	Variance	%	
-	Operating revenues: Sales of water and delinquent fees	7.294.036	8.407.501	(1.113.465)	-13.2%	58 942 927	62 253 292	(3 310 365)	-5 3%	-
7	Sewerage service charges and delinquent fees	š		•	0.0%	•	•	-	0.0%	. 71
3	Plumbing inspection and license fees	27,100	26,673	427	%9 '1	207,485	197,502	6,983	5.1%	m
4	Other revenues	193,966	387,337	(193,371)	49.6%	1,007,977	2,868,034	(1,860,057)	-64.9%	4
Ŋ	Total operating revenues	7,515,102	8,821,511	(1,306,409)	-14.8%	60,158,389	65,318,828	(5,160,439)	-7.9%	w
	Operating Expenses:									
9	Executive Director	93,751	44,409	49,342	111.1%	462,088	361,964	100,124	27.7%	9
7	Special Counsel	42,935	63,567	(20,632)	-32.5%	412,955	518,118	(105,163)	-20.3%	7
90	Security	324,119	309,733	14,386	4.6%	2,745,643	2,524,537	221,106	%8.8	00
6	Operations	3,929,473	4,015,815	(86,342)	-2.2%	31,447,114	32,731,644	(1,284,530)	-3.9%	6
10	Engineering	247,740	305,780	(58,040)	-19.0%	1,812,223	2,492,317	(680,094)	-27.3%	10
==	Logistics	346,492	413,430	(66,938)	-162%	2,295,437	3,369,736	(1,074,299)	-31.9%	11
12	Communications	19,465	28,302	(8,837)	-31.2%	110,352	230,681	(120,329)	-52.2%	12
13	Administration	636,391	527,248	109,144	20.7%	3,814,570	4,297,429	(482,858)	-11.2%	13
14	Chief Financial Officer	796,576	922,448	(125,872)	-13.6%	6,100,614	7,518,584	(1,417,970)	-18.9%	14
15	Continuous Improvement	4,276	11,462	(7,186)	-62.7%	35,190	93,421	(58,231)	-62.3%	15
	Overhead and Budget Adjustments	(434,780)	(1,208,284)	773,503	-64.0%	(3,363,319)	(9,848,339)	6,485,020	-65.8%	16
11	Non-Cash Operating Expenses	1,242,449	1,711,576	(469,127)	-27.4%	9,444,923	12,974,171	(3,529,248)	-272%	11
18	Total operating expenses	7,248,888	7,145,487	103,401	1.4%	55,317,791	57,264,262	(1,946,471)	-3.4%	18
19	Operating income (loss)	266,215	1,676,024	(1,409,809)	-84.1%	4,840,598	8,054,566	(3,213,968)	-39.9%	19
	Non-operating revenues (expense):		,•							
70	Two-mill tax	<u>*</u>	*	*	0.0%	٠	*	*	0.0%	20
77	Three-mill tax		1(#)	•1	%0.0	r			%0.0	21
77	Six-mill tax		()	:3	0.0%	[(a))	*	•	%0.0	22
13	Nine-mill (ax	E.	•	*1	0.0%	٠	3	¥	%0.0	23
77	Interest income	167,841	5,103	162,738	3189.1%	583,094	325,231	257,863	79.3%	2
25	Other Income	*	800'9	(6,008)	-100.0%	131,793	382,878	(251,085)	-65.6%	52
76	Interest expense	*	(3,069)	3,069	-100.0%	•	(195,607)	195,607	-100.0%	76
27	Operating and maintenance grants	1,314	32,926	(31,612)	-96.0%	1,490	2,098,484	(2,096,994)	-99.9%	77
78	Total non-operating revenues	169,155	40,967	128,188	312.9%	716,377	2,610,986	(1,894,609)	-72.6%	28
73	Income before capital contributions	435,370	1,716,992	(1,281,621)	-74.6%	5,556,975	10,665,552	(5,108,577)	47.9%	29
8	Capital contributions	4,040,103		4,040,103	%0.0	13,788,812		13,788,812	0.0%	30
31	Change in net position	4,475,473	1,716,992	2,758,482	160.7%	19,345,787				31
33	Net position, beginning of year Net position, end of year				1	337,110,237 356,456,024	318,792,375 318,792,375	18,317,862	5.7%	33

22

521,563,583

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22,950

22,950

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17,754,744

12

12,203,607

8,633,569

2 =

1,675,760

7,916,252 10,701,855

10,222,099 659,167 28 19 2 77

(8,311,670)

673,310

3,689,872 481,251 35,124,683

92 77 78

32,719

521,596,302

-6.3% 684,792,231 163,195,929 17225.4%

32,633,771

652,158,460

29 TOTAL ASSETS AND TOTAL DEFERRED OUTFLOWS

WITH PRIOR YEAR AND BEGINNING OF YEAR COMPARISONS SEWERAGE AND WATER BOARD OF NEW ORLEANS STATEMENTS OF NET POSITION WATER SYSTEM FUND

Ç

321,231,714 396,814,049 69,308,034 58,426,768 718,045,763 Beginning of 30.2% 0.0% 16.2% 23.4% 0.0% -26.7% 0.0% 0.0% 5,626,100 17195.2% -13.4% 74.4% 9.2% 13.7% -2.7% 41.1% 960 0.0% 104.5% -57.1% 91.1% -19.7% 40.8% 150.5% 56.7% -25.7% × 7.2% (45,581) (384,710) 5,634,246 (8,746) (7,573,474)(493,320) (94,969) 157,569,828 (2,033,980) 26,144,490 (614,966) \$,531,974 7,614,027 18,544,962 15,381,719 60,722 1,464,595 ш 115,986,466 92,731,386 23,866,477 39,308,918 23,255,080 22,950 22,950 679,133,411 5,634,846 23,973 (15,885,144) 5,658,819 288,600 9 12,166,450 16,247,596 36,299,706 3,196,552 386,282 61,269,173 82,293,245 25,603,818 719,889 5,882,272 1,630,179 20,735,581 834,032,229 108,616,952 12.0% 489,545,435 344,486,794 19,678,901 Current Year 5.2% -11.4% -15.5% -11.4% 46.5% 0.0% a.0% 46.3% 49.8% 368,8% 21.1% 0.0% 6.9% 0.3% 58,0% 0.0% -9.6% -39.6% 9.3% 5.8% 44.7% 0.0% -28.0% 18.4% -21.5% 0.3% U × (4,383)(725, 164)(729,547) (12,496,440) (339,635) (253,785)(31,988,160) 669,528 (1,319,895) 6,577,434 5,966,939 (286,863) 33,363,317 (29,688,213) 55,915 11,487,711 10,655,361 112,104 706,282 2,187,843 53,503,775 52,340,254 1,163,521 Variance August 2017 (3,388,704) 28,356 22,950 640,067 22,950 6,360,010 6,388,366 50,613,812 645,770,094 < 114,281,405 11,496,922 14,158,147 10,280,657 24,811,995 575,463 3,536,187 138,305,165 5,175,990 23,415,975 2,950,074 19,622,986 780,528,454 437,205,181 607,785 343,323,273 Year Prior Total designated cash and cash equivalents, and investments Cash and cash equivalents designated for capital projects Cash and cash equivalents restricted for capital projects 28 TOTAL DEFERRED OUTFLOWS OF RESOURCES Customers (net of allowance for doubtful accounts) 7 Total restricted cash, cash equivalents, and investments Designated cash, cash equivalents, and investments Restricted cash, cash equivalents, and investments Deferred amounts related to net pention liability Assets Deferred loss on bond refunding 3 Property, plant, and equipment, net Deferred outflows or resources: Less: accumulated depreciation Total unrestricted current assets Unrestricted and underignated Cash and cash equivalents Property, plant and equipment Due from enterprise fund Health insurance reserve Inventory of supplies Accounts receivable: Debt service reserve Customer deposits Prepaid expenses Bond issue costs 25 TOTAL ASSETS 24 Total other assets Miscellaneous Noncurrent assets: Current assets: Other assets: Interest Deposits Grants Taxes Other 2 2 ដដ 18 61 2 77 12 16 17 7 2

31.3%

5.0% 684,792,231 163,195,929

652,158,460 32,809,926

33 Total Net Position, Liabilities and Deferred Inflows of Resources

SEWERAGE AND WATER BOARD OF NEW ORLEANS WATER SYSTEM FUND STATEMENTS OF NET POSITION WITH PRIOR YEAR COMPARISONS August 2017

		Augu	August 2017						
		4	a	ပ	Ω	ы	ía,	9	
		Prior			Current		_	Begianing of	
	NET ASSETS AND LIABILITIES	Year	Variance	×	Year	Variance	¥	Year	
	Net position								
-	Net investments in capital assets	214,752,818	53,881,037	25.1%	268,633,855	(16,956,011)	-5.9%	285,589,866	_
~	Restricted for Debt Service	23,415,975	2,187,843	9.3%	25,603,818	15,381,719	150.5%	10,222,099	7
m	Unrestricted	34,767,500	(22,549,149)	-26.6%	62,218,351	40,194,511	182.5%	078,570,52	m
4	Total net position	322 926 293	157,912,55	10.4%	356,456,024	38,620,219	12.2%	317,835,805	4
	Long-term liablities								
ĸ	Claims payable	830,189	(313,291)	-37.7%	516,896	(347,820)	40.2%	2 64,718	8
9	Net pension obligation	26,864,138	1,260,474	4.7%	28,124,612	22,261,416	379.7%	5,863,196	9
1	Other postretirement benefits hability	26,173,120	1,699,038	6.5%	27,872,158	5,028,077	220%	22,844,081	7
00	Bonds payable (net of current maturities)	223,151,314	(3,606,883)	-1.6%	219,544,431	108,320,248	97.4%	111,224,183	••
6	Special Community Disaster Losa Payable	٠	*	0.0%	•0	•	0.0%		•
10	Southeast Louisiana Project liability	*		0.0%	*	ř	0,0%		2
Ξ	Debt Service Assistance Fund Loan payable	5,028,912	(405,727)	-2.1%	4,622,185	(795,418)	-14.7%	5,417,603	11
11	Total long-term liabilities	282,047,673	(1,367,389)	%5°0-	280,680,284	134,466,503	92.0%	146.213.781	71
	٥		(200	è	101 302 3	430 001 ED	Š	100	4
2	•	tetitece'e	(505,525)	2000	101,001,0	(100,00,00)	ì		:
14		518,866	465,634	% 68	984,500	874,528	514.7%	2/100,172	E :
15		6,273,137	(803,320)	-12.6%	5,469,817	(2,8/2,353)	-34.4%	2,001,004	C 1
16	Retainers and estimates payable	4,516,234	183,426	4	4,699,660	006'/0/'1	2/ /2	7,331,034	2 !
17		63,962	8,467	13.2%	72,429	(71,109)	49.5%	143,538	1
12	Accrued salaries, vacation and sick pay	4,767,724	20,011	0.4%	4,787,735	(116,917)	.9.8%	5,306,712	9
19		3,793,256	1,126,684	29.7%	4,919,940	1,068,937	27.8%	3,851,003	61
20	Debt Service Assistance Fund Loan payable	388,691	18,036	4.6%	406,727	35,389	9.5%	371,338	2
21		5,621,73\$	(1,673,287)	-29.8%	3,948,451	(2,209,098)	-35.9%	6,157,549	71
77	Other Liabilities	1,627,379	(1284,833)	-79.0%	342.546	269 916	371.5%	12,630	77
IJ	Total current liabilities (payable from current assets)	33,505,441	(2.164.535)	%S 9-	31,336,906	(14,874,098)	32.2%	46,211,004	ន
	Current liabilities (payable from restricted assets)								
77	Accrued interest	743,300	(206,326)	-27.8%	536,974	(17,475)	-3.2%	554,449	ጸ
23	Bonds payable	325,000	2,215,000	681.5%	2,540,000	2,540,000	%00	Œ	2
36	Retainers and estimates payable	128,865	147,917	114.8%	276,782	197,374	248,6%	79,406	70
77	Customer deposits	11,496,922	805,099	2.8%	12,166,450	1,464,595	13.7%	10,701,855	27
28	Total current liabilities (payable from restricted assets)	12,694,087	2,826,119	22.3%	15,520,206	4,184,494	36.9%	11,335,712	22
29	TOTAL CURRENT LIABILITIES	46,199,528	657,584	1.4%	46,857,112	(10,689,604)	-18.6%	57,546,716	23
8	TOTAL LIABILITIES	328,247,201	(709,805)	-0.2%	327,537,396	123,776,899	60.7%	201,760,497	8
•	_	220 F40	1951 3217	1 3	706	708.811	8		F
3 7	1 Deterred amounts reaced to net person inspirity 2 TOTAL DEFERRED INFLOWS OF RESOURCES	996 74.0	(176,155)	-18.1%	798.831	798,811	0.0%		8

SEWERAGE AND WATER BOARD OF NEW ORLEANS WATER SYSTEM FUND STATEMENTS OF CASH FLOWS August 2017

	¥	В	C	Q	
	YTD Current Vear	YTD Prior Vear	YTD	%	
Cash flows from operating activities				2	
Cash received from customers	55,582,181	54,521,583	1,060,598	1.9%	1
Cash payments to suppliers for goods and services	(31,931,728)	(31,643,862)	(287,865)	0.9%	17
Cash payments to employees for services	(17,868,962)	(22,400,112)	(1.560,179)	%6 CS	o 4
Net cash used in operating activities	7,169,059	3,425,372	3,743,687	109.3%	· vs
Cash flows from noncapital financing activities					,
Proceeds from property taxes	583,094	119,209	463,885	389.1%	ه د
Proceeds from federal operating and maintenance grants		1	. ,	%0.0	~ oc
Casu received pain to an orner government. Net cash provided by noncapital financing activities	583,094	119,209	463,885	389.1%	9
Cash flows from capital and related fluancing activities	(201.000.100	(10 427 077)	VE 1879 77	707 36	Ş
Acquisition and construction of capital assets Princinal novments on bonds navable	(001,255, 5 25)	(215,127,01)	0	0.0%	11
Proceeds from honds navable		•	•	0.0%	12
Payments for hond issuance costs	•	•	•	0.0%	13
Payment to refunded hond escrow agent	0	•	9	0.0%	14
Interest paid on bonds payable	268,503	1,541,521	(1,273,018)	-82.6%	15
Proceeds from construction fund, net	(263,169)	(711,857)	448,688	-63.0%	16
Capital contributed by developers and federal grants	8,098,382	2,257,307	2,501,2/2	24.0%	<u> </u>
Net cash used in capital and related financing activities	(16,888,190)	(12,361,001)	(4,527,189)	36.6%	<u> </u>
Cash flows from investing activities Payments for purchase of investments	r	*	٠	%0.0	19
Proceeds from maturities of investments	(22,010,652)	692.662	(22,010,652)	0.0% -100.0%	ខ្លួក
Net cash provided by investing activities	(22,010,652)	692,662	(22,703,314)	-3277.7%	77
Net increase in cash	(31,146,688)	(8,123,758)	(23,022,931)	283.4%	23
Cash at the beginning of the year	152,217,472	174,260,074	(22,042,602)	-12.6%	42
Cash at the end of the period	121,070,784	166,136,316	(45,065,533)	-27.1%	25
Reconciliation of cash and restricted cash				707 77	ž
Current assets - cash	18 041 948	16,372,986	1.668.962	10.2%	2 72
Restricted assets -cash	82,293,245	135,605,165	(53,311,920)	-39.3%	28
Total cash	121,070,801	166,136,298	(45,065,497)	-27.1%	29

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SEWERAGE AND WATER BOARD OF NEW ORLEANS WATER SYSTEM FUND STATEMENTS OF CASH FLOWS August 2017

	¥	8	C	Q	
	VIID	VTD	YTD		
	Current Year	Prior Year	Variance	%	
Reconciliation of operating loss to net cash used in					
Operating activities is as follows:					
Operating loss	4,840,597	(4,437,031)	9,277,628	-209.1%	_
Adjustments to reconcile net operating loss to net cash					
used in operating activities:					
Depreciation	6,675,603	13,164,516	(6,488,913)	49.3%	7
Provision for claims	828,113	268,360	259,753	45.7%	m
Provision for (revision) doubtful accounts	766,672	766,672	*	0.0%	•
Amortization	(K 8 0)	•	ī	0'0%	10
Change in operating assets and liabilities:					
(Increase) decrease in customer and other receivables	(3,950,364)	(818,679)	(3,131,685)	382.5%	9
Increase in inventory	9		9	0.0%	7
Increase (decrease) in deferred outflows of resources					
related to net pension liability	0	.60	0	0.0%	00
Increase (decrease) in prepaid expenses					
and other receivables	4,828,900	1,240,657	3,588,243	289.2%	o ;
Decrease in net pension asset	•	*	•	0.0%	9
Increase (decrease) in accounts payable	(8,522,129)	(9,313,559)	791,430	-8.5%	=
Increase (decrease) in accrued salaries, due to					
pension and accrued vacation and sick pay	(172,110)	44,774	(216,884)	484.4%	12
Increase in net other postretirement benefits liability	904,212	1,205,616	(301,404)	-25.0%	13
Increase (decrease) in net pension obligation	1,208,059	1,208,283	(224)	%0.0	14
Decrease in other liabilities	(238,495)	(204,237)	(34,258)	16.8%	15
Increase (decrease) in deferred inflows of resources					
related to net pension liability	í	50-1	9	0.0%	91
Net cash used in operating activities	7,169,059	3,425,372	3,743,687	109.3%	11

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SEWERAGE AND WATER BOARD OF NEW ORLEANS SEWER SYSTEM FUND STATEMENT OF REVENUES AND EXPENSES AND CHANGES IN NET POSITION WITH PRIOR YEAR COMPARISONS August 2017

		*	æ	S	Q	a	F	O	m	
		MTD	MTD	MTD		TTD	VTD	YTD		
		Actual	Prior Year	Variance	*	Actual	Prior Year	Variance	*	
-	Operating revenues: Sales of water and delinouent fees	į	i.	294	0.000	56			è	,
7	Sewerage service charges and delinguent fees	8.703.336	8.648.607	54 720	0.6%	71 404 970	786 086 09	2 116 104	0.0%	٠, ١
6	Plumbing inspection and license fees	27,100	23,150	3,950	17.1%	199,015	227 650	(78 635)	-12 6%	4 11
4	Other revenues	11,430	1,233	10,197	827.3%	330,625	396.358	(65 734)	-16.6%	۵ 4
8	Total operating revenues	8,741,866	8,672,989	68,876	0.8%	71,934,610	69,913,794	2,020,815	29%	מי
	Operating Expenses:									
9	Executive Director	91,161	(181,772)	272,932	-150.2%	436.866	412.195	24 671	6.0%	٧
7	Special Counsel	42,935	38,845	4,090	10.5%	409,966	312,559	97,407	31.2%	, ,
90	Security	269,783	303,109	(33,326)	-11.0%	2,397,353	1,709,330	688,024	40.3%	- 00
6	Operations	3,243,675	2,540,228	703,447	27.7%	23,425,271	21,887,492	1,537,779	7.0%	o
2	Engineering	292,077	197,703	94,374	47.7%	1,765,946	1,391,245	374,701	26.9%	10
=	Logistics	329,734	377,056	(47,322)	-12.6%	2,229,484	2,424,931	(195,446)	8.1%	11
12	Communications	19,465	32,095	(12,629)	-39.4%	110,352	53,681	129'95	105.6%	12
13	Administration	412,623	463,436	(50,813)	-11.0%	2,487,818	2,966,066	(478,248)	-16.1%	13
14	Chief Financial Officer	766,592	739,357	27,235	3.7%	5,845,033	4,954,301	890,732	18.0%	14
15	Continuous Improvement	4,276	•	4,276	0.0%	35,190	4	35,186	879649.3%	15
91	Overhead and Budget Adjustments	(419,190)	(320,288)	(98,903)	30.9%	(3,212,955)	(2,819,744)	(393,211)	13.9%	16
17	Non-Cash Operating Expenses	2,119,908	1,739,559	380,349	21.9%	16,455,000	13,871,615	2,583,385	18.6%	17
18	Total operating expenses	7,173,038	5,929,328	1,243,710	21.0%	52,385,324	47,163,674	5,221,650	11.1%	18
19	Operating income (loss)	1,568,828	2,743,661	(1,174,834)	42.8%	19,549,285	22,750,121	(3,200,835)	-14.1%	19
	Non-operating revenues (expense):									
20	Two-mill tax	ě	î	x	%0.0	9	19	ii	7900	90
21	Three-mill tax	·	٠	()	0.0%	ì	•	•	0.0%	3 7
22	Six-mill tax	•	•	- 30	%0.0	•		٠	0.0%	32
23	Nine-mill tax	ij		*	0.0%	*	1.	£ 59	%00	ដ
74	Interest income	66,027	37,623	28,403	75.5%	364,736	451,743	(87,006)	-19.3%	72
25	Other Income	*	<u>*</u>		0.0%	164,371	148,677	15,695	10.6%	25
9 1	Interest expense	•	•	•	0.0%	ž	»•	9	%0.0	97
7	Operating and maintenance grants	166	•	99]	0.0%	189	٠	189	%0.0	27
28	Total non-operating revenues	66,193	37,623	28,569	75.9%	529,297	600,419	(71,122)	-11.8%	28
53	Income before capital contributions	1.635.020	2.781 284	(1.146.264)	14.7%	20.078 582	23 350 540	(2 771 069)	14.00	Ę
30		1.174.769	2,230,683	(1.055.914)	47.3%	3 446 846	5 500 911	(20154.055)	37 39/	67 08
31	Change in net position	2,809,789	5,011,968	(2,202,178)	43.9%	23,525,428	28,851,451	(5,326,023)	-18.5%	3 5
32						792 100 836	763 119 641	28 081 108	78 %	3
33					1 1	815,626,264	791,971,092	23,655,172	3.0%	33.5

SEWERAGE AND WATER BOARD OF NEW ORLEANS

SEWER SYSTEM FUND STATEMENT OF REVENUES AND EXPENSES AND CHANGES IN NET POSITION WITH BUDGET COMPARISONS August 2017

		∢	ø	၁	A	2	<u>(*</u>	Ö	H	
		MTD	MTD	MTD		YTD	VTD	VII		
		Actual	Budget	Variance	*	Actual	Budget	Variance	*	
-	Operating revenues: Salse of water and delinement feet	14		1. •	%00		•		0.0%	_
. 7	Sewerage service charges and delinquent fees	8,703,336	10,127,604	(1,424,268)	-14.1%	71,404,970	74,989,785	(3,584,815)	4.8%	7
m	Plumbing inspection and license fees	27,100	29,023	(1,923)	%9'9-	199,015	214,900	(15,885)	-7.4%	8
4	Other revenues	11,430	53,160	(41,730)	-78.5%	330,625	393,621	(62,996)	-16.0%	4
¥n	Total operating revenues	8,741,866	10,209,786	(1,467,921)	-14.4%	71,934,610	75,598,305	(3,663,696)	4.8%	Ŋ
	Operating Expenses:									
9	Executive Director	91,161	39,423	51,737	131.2%	436,866	321,328	115,538	36.0%	9
	Special Counsel	42,935	53,128	(10,193)	-192%	409,966	433,033	(23,067)	-5.3%	7
90	Security	269,783	274,315	(4,533)	-1.7%	2,397,353	2,235,858	161,496	7.2%	90
6	Operations	3,243,675	2,725,003	518,672	19.0%	23,425,271	22,210,642	1,214,629	2.5%	6
10	Engineering	292,077	368,653	(76,576)	-20.8%	1,765,946	3,004,776	(1,238,830)	41.2%	10
11	Logistics	329,734	402,721	(72,987)	-18.1%	2,229,484	3,282,456	(1,052,971)	-32.1%	11
12	Communications	19,465	28,302	(8,837)	-31.2%	110,352	230,681	(120,329)	-52.2%	12
13	Administration	412,623	350,074	62,548	17.9%	2,487,818	2,853,344	(365,526)	-12.8%	13
14	Chief Financial Officer	766,592	883,832	(117,241)	-13.3%	5,845,033	7,203,839	(1,358,806)	-18.9%	7
15	Continuous Improvement	4,276	11,462	(7,186)	-62.7%	35,190	93,421	(58,231)	-62.3%	15
16	Overhead and Budget Adjustments	(419,190)	557,031	(976,221)	-175.3%	(3,212,955)	4,540,186	(7,753,141)	-170.8%	16
17	Non-Cash Operating Expenses	2,119,908	2,639,508	(519,600)	-19.7%	16,455,000	20,008,125	(3,553,125)	-17.8%	11
18	Total operating expenses	7,173,038	8,333,455	(1,160,417)	-13.9%	52,385,324	66,417,689	(14,032,365)	-21.1%	18
19	Operating income (loss)	1,568,828	1,876,331	(307,504)	-16.4%	19,549,285	9,180,616	10,368,669	112.9%	19
	Non-onersting percented (expense):		7.							
20	Two-mill fax	•		•	0.0%	,		•	%0.0	20
17	Three-mill tax	•	•	***	0.0%	(1 .9)	(*)	200	%0.0	21
22	Six-mill tax		(4)	•	0.0%		•	3	0.0%	22
23	Nine-mill tax		*	•	0.0%	ň	*	36	0.0%	23
72	Interest income	66,027	099'6	56,367	583.5%	364,736	615,664	(250,928)	40.8%	74
25	Other Income	iki	6,932	(6,932)	-100.0%	164,371	441,768	(277,396)	-62.8%	22
26	Interest expense	•	(30,949)	30,949	-100.0%	÷	(1,972,458)	1,972,458	-100.0%	56
27	Operating and maintenance grants	166	32,926	(32,760)	-99.5%	189	2,098,484	(2,098,295)	-100.0%	77
28	Total non-operating revenues	66,193	18,569	47,624	256.5%	529,297	1,183,457	(654,160)	-55.3%	28
90	Vacomo before conital condeilutions	1 635 020	1 804 900	(259 880)	-13 7%	20 078 582	10 364 074	9.714.509	93.7%	29
3 8		020,000,1	200,500,1	1 174 769	7600	3 446 846		3 446 846	%00	8
3 2		2,809,789	1,894,900	914,889	48.3%	23,525,428				31
,						797 100 836	763 119 641	28 981 195	3.8%	32
33	Net position, beginning of year Net position, end of year					815,626,264	763,119,641	52,506,623	%6.9	8 8

SEWERAGE AND WATER BOARD OF NEW ORLEANS SEWER SYSTEM FUND STATEMENTS OF NET POSITION WITH PRIOR YEAR AND BEGINNING OF YEAR COMPARISONS August 2017

		<	ø	C	Q		<u>r</u>	Ö	
	Assets	į			į			Perinning of	
	Noncorrent assen:	Year	Variance	*	Year	Variance	*	Year	
-	Property, plant and equipment	1,213,044,466	61,463,295	5.1%	5.1% 1,274,507,761	136,979,827		1,137,527,934	_
7	Less: accumulated depreciation	256,157,736	21,890,893	8.5%	278,048,629	51.528.430	22.7%	226,520,199	7
М	Property, plant, and equipment, net	956,886,730	39,572,402	4.1%	996,459,132	85,451,397	9.4%	911,007,735	e
•	Kestricted cain, cash equivalent, and layestment	200 000	2007 500 500	90 02	100 101 01	(10,000)	3	200 200	,
4	Cash and cash equivalents restricted for capital projects	12,830,481	(45,522,490)	-39.57	166'106'67	(796'617'1)	5	50,720,05	.
80	Debt service reserve	48,612,843	2,267,916	4.7%	50,880,759	30,412,933	148.0%	20,467,806	n ·
9	Health insurance reserve	626,441	71,400	11.4%	697.84	38,675	2.9%	99,169	٠
7	Total restricted cash, cash equivalents, and investments	122,069,765	(41,183,174)	-33.7%	80,886,591	29,231,666	56.6%	51,654,925	7
	Designoted conk cosh semicolants and investments		•/						
90	Cash and cash equivalents designated for capital projects	56,218,774	(17,411,965)	-31.0%	38,806,809	35,107,500	949.0%	3,699,309	00
6	Customer deposits	*	•	0.0%	ř	•	0.0%	•	6
10		1,220,925	(65,181)	-5.3%	1,155,744	(26,572)	-2.2%	1,182,316	10
11	Total designated cash and cash equivalents, and investments	57,439,699	(17,477,146)	-30.4%	39,962,553	35,080,928	718.6%	4,881,625	11
	Current easels:								
	Unrestricted and undesignated								
12	Cash and cash equivalents	12,298,656	14,962,409	121.7%	27,261,065	5,405,994	24.7%	21,855,071	12
	Accounts receivable:	,							
13	Customers (net of allowance for doubtful accounts)	8,634,322	7,146,965	82.8%	15,781,287	8,063,575	104.5%	7,717,712	13
14	Тахея		J: • II	0.0%	•	•	960'0	•	14
15	Interest	28	9	-0.2%	\$8	58	0.0%	3.00	15
16	Grants	18,848,735	1,000,585	5.3%	19,849,320	305,626	1.6%	19,543,694	16
17	Miscellaneous	3,935,919	652,603	16.6%	4,588,522	4,237,032	1205.4%	351,490	11
18	Due from enterprise fund	4,425,773	12,068,155	272.7%	16,493,928	5,430,004	49.1%	11,063,924	18
19	Inventory of supplies	1,173,098	(107,919)	-9.2%	1,065,179	(105,622)	×0.6-	1,170,801	19
20	Prepaid expenses	485,485	(253,785)	-52.3%	231,700	(94,969)	-29.1%	326,669	20
21	Total unrestricted current assets	49,802,046	35,469,014	71.2%	85,271,060	23,241,699	37.5%	62,029,361	21
	Other assets:								
22		£	r	0.0%	1:	•	0.0%	¥0.	77
23	Deposits	17.965	*	0.0%	17.965	*	0.0%	17.965	ឧ
72	Total other assets	17,965		0.0%	17,965	1	960'0	17,965	24
25	SESSE SESSE	1.186.216.205	16.381.096	1.4%	1.4% 1.202 597.301	173.005.690	16.8%	16.8% 1.029.591.611	25
ž	Deferred outflows or resources:	610 050 5	9	900	ANS 1674 2	•	900		90
7.7		3,636,958	(294,646)	-8.1%	3.342,312	(589,290)	-15.0%	3,931,602	7.
28	I	896'966'6	(0.019,810)	-10.2%	8,977,158	5,045,556	128.3%	П	28
•	Sing idulio demenda trass das semest reserve	1 105 312 173	16 261 195	0 00	0 000 1 211 674 469	178 051 245	145 162	144 144 1 022 422 213	30
4	29 TOTAL ASSETS AND TOTAL DEFERRED CUTFLOWS	Libbaroni	13,301,602	*6.0.7s	Judday Contract	110 Water	- Clean	A.W. Commercial	

	4	Д	၁	A	w	[34	9	
NET ASCETS AND LABOR THE	Prior	Variance	*	Current	Variance	×	Beginning of	
	į		2	į		!	ļ	
Net position	ļ					į		
Net investments in capital assets	677,874,805	52,549,785	7.8%	730,424,590	261,534	%00	730,163,056	-
Restricted for Debt Service	48,612,843	2,267,916	¥.7.	50,880,759	30,412,953	148.6%	20,467,806	14
Unrestricted	65,483,444	(31,162,529)	47.6%	34,320,915	52.384.860	-290.0%	(118,063,945)	m -
Total net penitum	780,114,147	677,000,00	20%	913,020,016	145 85775	871	116,300,301	•
Leng-term liabilities								
Claims payable	830,189	(313,291)	-37 7%	516,898	(347,820)	-40,2%	864,718	4
Net pension obligation	26,864,138	1,260,474	4.7%	28,124,612	22,131,470	369,3%	5,993,142	•
Olber postretivement benefits liability	23,194,774	1,699,037	7.3%	24,893,811	5,028,078	25,3%	19,865,733	7
Bonds payable (net of current maturities)	268,098,647	(15,019,188)	-5.6%	253,079,459	83,878,780	49.6%	169,200,679	00
Special Community Disaster Loan Payable		×	0,0%	*	•	0,0%	١	•
10 Southeast Louisiana Project liability	×.	≫	0,0%	9•	*	0.0%	x	2
Debt Service Assistance Fund Loan payable	48 999 207	(3,961,768)	4 1%	45,037,439	(7,747,861)	-147%	52,785,300	Ξ.
12 Total long-term liabilities	367,986,955	(16334,735)	44%	351,652,219	102,942,647	41.4%	248,709,572	22
Current liabilities (payable from current assels)	ALL EAC A	90.00	700 C	7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	(Idc acc 31)	78. 01.	312.078.16	2
Accounts payable and other naturities	0,100,00	102,308	227	470°064°0	(1670/0/0/01)	10.01	C10,000,13	3 ;
Due to City of New Orleans	*		0.0%	,	*	0.0%	*	Ξ :
Disaster Reimbursement Revolving Loan	(1,441,753)	5,798,714	402,2%	4,356,961	1,787,538	69.6%	2,569,423	2 3
Ketsiners and esumates payable	3,103,622	686,061	\$ 5.5 m	1,502,611	(610,002,1)	20.7%	068,20C,P	
17 Due to other land	50,05	3,9/4	13,2%	18,000	(80£,ŁŁ)	75.77	505,10	= :
	270'110'5	047'05	1.27	700'4'1'6	(00/,007)	27 17	207,702,702	1
_	2,644,608	2,035,804	77.0%	4,640,412	1,909,640	% %	2,710,712	6
20 Debt Service Assistance Fund Loan payable	3,786,093	175,675	46%	3,961,768	343,704	9.5%	3,618,064	20
	1,976,305	0	0,0%	1,976,305	1,976,305	0.0%	. !	77
22 Other Labouités 23 Total current liabilités (navable from current aucts)	19 979 481	8 044 549	40.3%	28 024 030	(10.719.054)	27 7%	38.743.084	ដុខ
								100
Current liabilities (payable from restricted assets)								
	1,918,832	(315,697)	-16.5%	1,603,135	(212,230)	%.II-	1,815,365	
_	12,852,000	545,000	4.2%	13,397,000	(1,753,000)	-15.1%	11,644,000	
	529,848	(56,849)	-10.7%	472,999	(428,724)	-968.3%	44,275	
			00%	•		200		
28 Total current liabilities (payable from restricted assets)	15,300,680	172.454	11%	15,473,134	1,969,494	14.6%	13,503,640	28
29 TOTAL CURRENT LIABILITIES	35,290,161	8,217,003	23.3%	43,497,164	(8,749,560)	-16.7%	\$2,246,724	23
30 TOTAL LIABILITIES	403,267,116	(4,117,732)	-2.0%	395,149,383	94,193,087	31.3%	300,956,296	8
	974,966	(176,155)	-181%	792,811	118.867	%00 in		E :
32 TOTAL DEFERRED INFLOWS OF RESOURCES	9/4,966	(651.8/1)	-181%	798,511	178.811	S C C C C C C C C C C C C C C C C C C C		n Ji
23 Tatal Not Bodition I inhilities and Referred Inflows of Resources	11 105 501 1	16 537 440	746	* 311 574 468	345 130 971	200		ř

SEWERAGE AND WATER BOARD OF NEW ORLEANS SEWER SYSTEM FUND STATEMENTS OF CASH FLOWS August 2017

		A YTD	B YTD	C YTD	Α ;	
	Cash flows from onerating activities	Current Year	Prior Year	Variance	%	
_	Cash received from customers	68,637,760	58,623,687	10,014,073	17.1%	1
~ ~	Cash payments to suppliers for goods and services Coch novments to employees for services	(33,641,755)	(30,201,312)	(3,440,443)	11.4%	77 17
4	Other revenue	535,998	(3,033,570)	3.569.568	-117.7%) 4
10	Net cash used in operating activities	16,953,042	19,827,462	(2,874,420)	-14.5%	S
	Cash flows from noncapital financing activities					
9	Proceeds from property taxes	364,736	148,676	216,060	145.3%	9
_	Proceeds from federal operating and maintenance grants	•	ĵ i ĵ	В.	%0.0	7
90	Cash received paid to an other government			,	%0.0	90
6	Net cash provided by noncapital financing activities	364,736	148.676	216,060	145.3%	0
9	Cash flows from capital and related financing activities Acquisition and construction of conital assets	77 380 003)	(502 822 01)	(14 601 360)	11/4 20/	5
2 =	Principal navments on honds navable	(7/00/00/17)	(12,110,12)	(100,100,71)	114.5%	3 =
1 2	Limitipal payments on bonds payable Droceade from bonds newable	• 1	• ()	. 9	0.0%	1 :
1 5	I roceas it out bonds payable Povments for hond issuance costs		. ,		0.0%	7 2
2 2	Downsont to refunded hond content		6 9	5	0.00	3 3
1 4	rayment to returned bound excrow agent Interest naid on bonds navable	(1)	373 071	(1)	76.10%	4 4
19	Proceeds from construction fund. net	(288.276)	(1.521.383)	1.233.107	-81.1%	3 2
17	Capital contributed by developers and federal grants	3,324,030	10,780,053	(7,456,023)	-69.2%	11
18	Net cash used in capital and related financing activities	(24,255,017)	(3,147,032)	(21,107,985)	670.7%	18
	Cash flows from investing activities					
19	Payments for purchase of investments	•	*	9	0.0%	19
20	Proceeds from maturities of investments	116	٠	•	0.0%	20
21	Investment income	164,371	414,119	(249.748)	-60.3%	21
22	Net cash provided by investing activities	164,371	414,119	(249,748)	-60.3%	22
23	Net increase in cash	(6,772,867)	17,243,225	(24,016,092)	-139.3%	23
24	Cash at the beginning of the year	154,826,076	177,803,739	(22,977,663)	-12.9%	24
25	Cash at the end of the period	148,053,209	195,046,964	(46,993,755)	-24.1%	25
,	Reconciliation of cash and restricted cash	1) C 1/C 1/C 1/C 1/C 1/C 1/C 1/C 1/C 1/C 1	i de		000	,
3 5	Current assets - casa	20,107,17	7,040,180	6/8/07707	20.00	9 5
78	Cultent assets - designated Restricted assets - cash	80,829,591	121,560,666	(40,731,075)	-33.5%	78
29	Total cash	148,053,209	195,046,964	(46,993,755)	-24.1%	29

SEWERAGE AND WATER BOARD OF NEW ORLEANS SEWER SYSTEM FUND STATEMENTS OF CASH FLOWS August 2017

		A	M (III)	C	Q	
		Y LD Current Year	Y LD Prior Year	Y I D Variance	%	
Recon	Reconciliation of operating loss to net cash used in					
1		19,549,286	19,896,830	(347,544)	-1.7%	1
¥	Adjustments to reconcile net operating loss to net cash					
	used in operating activities:					
7	Depreciation	13,703,188	9,443,491	4,259,697	45.1%	7
3	Provision for claims	525,527	331,075	194,452	58.7%	3
4	Provision for (revision) doubtful accounts	709,888	621,153	88,735	14.3%	4
2	Amortization	K		*	%0.0	หา
	Change in operating assets and liabilities:					
9	(Increase) decrease in customer and other receivables	(2,767,210)	(2,017,492)	(749,718)	37.2%	9
7	Increase in inventory	9	t	9	0.0%	7
	Increase (decrease) in deferred outflows of resources					
00	related to net pension liability	ē	(10	(¥	%0.0	90
	Increase (decrease) in prepaid expenses					
6	and other receivables	(4,202,897)	3,790,970	(7,993,867)	-210.9%	6
10	Decrease in net pension asset	ć.	•) <u>*</u>	%0.0	9
11	Increase (decrease) in accounts payable	(12,030,807)	(13,982,485)	1,951,678	-14.0%	11
	Increase (decrease) in accrued salaries, due to					
12	pension and accrued vacation and sick pay	(120,676)	(37,151)	(83,525)	224.8%	12
13	Increase in net other postretirement benefits liability	904,212	1,054,914	(150,702)	-14.3%	13
14	Increase (decrease) in net pension obligation	1,208,059	1,057,232	150,827	14.3%	14
15	Decrease in other liabilities	(525,528)	(331,075)	(194,453)	58.7%	15
	Increase (decrease) in deferred inflows of resources					
16	related to net pension liability		•		0.0%	91
17	Net cash used in operating activities	16,953,042	19,827,462	(2,874,420)	-14.5%	17
16		16,953,042	19,827,462	(2,874,420)	1 1	0.0%

SEWERAGE AND WATER BOARD OF NEW ORLEANS

DRAINAGE SYSTEM FUND STATEMENT OF REVENUES AND EXPENSES AND CHANGES IN NET POSITION WITH PRIOR YEAR COMPARISONS August 2017

		*	æ	C	Q	3	ы	Ö	æ	
		MTD	MTD	MTD		ETY	OTY.	VTD		
		Actual	Prior Year	Variance	*	Actual	Prior Year	Variance	*	
-	Operating revenues:	19	39		7000	(I)	2)	()	%00	-
	Severage service charges and delinnent fees	e 3		G (*	%000	E 10	0.0		0.0%	. 7
ı m	Plumbing inspection and license fees	•			0.0%	В		٠	0.0%	. ເລ
4		4,723	2,396	2,327	97.1%	25,767	39,896	(14,129)	-35.4%	4
40	Total operating revenues	4,723	2,396	2,327	97.1%	25,767	39,896	(14,129)	-35,4%	45
	Operating Expenses:									
9	Executive Director	89,174	(183,894)	273,068	-148.5%	417,522	395,665	21,858	5.5%	9
7	Special Counsel	64,771	37,398	27,373	73.2%	432,073	316,676	115,397	36.4%	7
\$	Security	234,486	290,729	(56,243)	-19.3%	2,203,380	1,560,188	643,192	41.2%	90
6	Operations	1,535,943	1,521,669	14,274	0.9%	11,506,037	11,007,158	498,879	4.5%	6
10	Engineering	219,154	169,657	49,497	29.2%	1,414,444	1,115,977	298,466	26.7%	10
11	Logistics	449,753	393,302	56,451	14.4%	2,620,855	2,513,058	107,797	4.3%	11
12	Communications	19,465	32,095	(12,629)	-39.4%	110,352	53,681	56,671	105.6%	12
13	Administration	330,464	379,663	(49,198)	-13.0%	2,001,512	2,366,887	(365,375)	-15.4%	13
14	Chief Financial Officer	234,390	309,694	(75,304)	-24.3%	1,940,332	1,725,192	215,140	12.5%	14
15	Continuous Improvement	4,276	۲	4,276	0.0%	35,190	4	35,186	879649.3%	15
16	Overhead and Budget Adjustments	(341,416)	(256,027)	(85,389)	33.4%	(2,612,358)	(2,254,297)	(358,061)	15.9%	16
17	Non-Cash Operating Expenses	2,056,564	1,736,297	320,267	18.4%	16,279,936	13,846,787	2,433,150	17.6%	17
18	Total operating expenses	4,897,025	4,430,581	466,444	10.5%	36,349,275	32,646,975	3,702,300	11.3%	18
19	Operating income (loss)	(4,892,302)	(4,428,186)	(464,117)	10.5%	(36,323,508)	(32,607,079)	(3,716,429)	11.4%	19
	Non-operating revenues (expense):									
20	Two-mill tax	<u>4</u>	212	429	202.8%	1,662	7,296	(5,634)	-77.2%	20
21	Three-mill tax	12,853,008	589,347	12,263,661	2080.9%	13,277,613	15,109,742	(1,832,129)	-12.1%	21
22	Six-mill tax	288,871	295,677	(306,806)	-51.5%	15,711,953	15,271,754	440,199	2.9%	22
23	Nine-mill tax	432,986	892,891	(459,905)	-51.5%	23,551,466	22,891,677	682,789	2.9%	23
74		38,956	16,363	22,594	138.1%	116,428	94,668	21,760	23.0%	24
25		•	(#)	E ,	%0.0	•	•	•	0.0%	25
56			•	ũ	0.0%	3.	•	3	%0.0	56
77	Ope			٠	%00	*	•	•	%00	77
78	Total non-operating revenues	13,614,461	2,094,490	11,519,971	\$20.0%	52,659,122	53,375,137	(716,015)	-1.3%	78
29	Income before capital contributions	8,722,159	(2,333,696)	11,055,855	473.7%	16,335,614	20,768,058	(4,432,444)	-213%	29
8	Capital contributions	1,649,643	515,783	1,133,860	219.8%	3,912,595	5,878,275	(1,965,680)	-33.4%	30
31	Change in net position	10,371,802	(1,817,913)	12,189,715	-670.5%	20,248,209	26,646,333	(6,398,123)	-24.0%	31
33	Net position, beginning of year				Janes	1,099,210,875	1,000,776,299	98,434,576	9.8%	33
3					H					

SEWERAGE AND WATER BOARD OF NEW ORLEANS DRAINAGE SYSTEM FUND STATEMENT OF REVENUES AND EXPENSES AND CHANGES IN NET POSITION WITH BUDGET COMPARISONS

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		MTD	OTTM	MTD		VII	CTY	CTY		
		Actual	Budget	Variance	*	Actual	Budget	Variance	%	
	Operating revenues:								,	,
٠,	Saics of water and defindation lets			₽ (2)	%0.0 0.0%		•	•00	0.0%	
4 (Sewerage acrylice charges and definition to	•	i.	•	0.0%	į	,		0.0%	7
•	Flumbing inspection and license fees		•	E.	0.0%	(* ()		٠	0.0%	6
4	Other revenues	4,723	•	4,723	%0.0	25,767	•	25,767	0.0%	4
2	Total operating revenues	4,723	*	4,723	%0.0	25,767	10	25,767	%0.0	S
	Operating Expenses:									
9	Executive Director	89.174	35.599	53.575	150.5%	417 522	290.159	127.363	43 9%	y
7	Special Counsel	64,771	82,985	(18,214)	-21.9%	432,073	676,388	(244.315)	-36.1%	1
90	Security	234,486	254,656	(20,170)	-7.9%	2,203,380	2,075,625	127,755	62%	90
6	Operations	1,535,943	1,594,991	(59,048)	-3.7%	11,506,037	13,000,269	(1,494,232)	-11.5%	6
9	Engineering	219,154	285,054	(65,900)	-23.1%	1,414,444	2,323,383	(908,940)	-39.1%	10
=	Logistics	449,753	423,407	26,346	6.2%	2,620,855	3,451,054	(830,199)	-24.1%	11
12	Communications	19,465	28,302	(8,837)	-31.2%	110,352	230,681	(120,329)	-52.2%	12
13	Administration	330,464	285,055	45,409	15.9%	2,001,512	2,323,395	(321,883)	-13.9%	13
14	Chief Financial Officer	234,390	287,614	(53,223)	-18.5%	1,940,332	2,344,248	(403,916)	-17.2%	14
15	Continuous Improvement	4,276	11,462	(7,186)	-62.7%	35,190	93,421	(58,231)	-62.3%	15
16	Overhead and Budget Adjustments	(341,416)	(615,570)	274,153	44.5%	(2,612,358)	(5,017,313)	2,404,955	47.9%	16
11	Non-Cash Operating Expenses	2,056,564	2,460,027	(403,463)	-16.4%	16,279,936	18,647,609	(2,367,673)	-12.7%	11
18	Total operating expenses	4,897,025	5,133,582	(236,557)	4.6%	36,349,275	40,438,919	(4,089,644)	-10.1%	13
19	Operating income (loss)	(4,892,302)	(5,133,582)	241,280	4.7%	(36,323,508)	(40,438,919)	4,115,411	-10.2%	19
	Non-operating revenues (expense):									
20	Two-mill tax	149	٠	26	%000	1 662	•	1 660	0 0%	00
71	Three-mill tax	12,853,008	222,449	12,630,559	\$678.0%	13 277 613	14.177.419	(899 806)	-6.3%	3 2
22	Six-mill tax	288.871	234.918	53,953	23.0%	15 711 953	14 972 118	710 815	4 9%	3
23	Nine-mill tax	432,986	352,128	80,858	23,0%	23,551,466	22,442,282	1,109,184	4.9%	ន
24	Interest income	38,956	5,490	33,466	%9.609	116,428	349,896	(233,468)	-66.7%	72
25	Other Income	ž	14,685	(14,685)	-100.0%	13.0	935,924	(935,924)	-100.0%	25
76	Interest expense		(1,955)	1,955	-100.0%	*	(124,567)	124,567	-100.0%	76
27	Operating and maintenance grants	9.42	3	n e i	0.0%			***	0.0%	27
88	Total non-operating revenues	13,614,461	827,716	12,786,746	1544.8%	52,659,122	52,753,071	(93,949)	-0.2%	28
23	Income before capital contributions	8,722,159	(4,305,867)	13,028,026	-302.6%	16,335,614	12,314,152	4,021,462	32.7%	29
30	Capital contributions	1,649,643		1,649,643	%0.0	3,912,595		3,912,595	0.0%	30
31	Change in net position	10,371,802	(4,305,867)	14,677,668	-340.9%	20,248,209	12,314,152	7,934,057	64.4%	31
33	Net position, beginning of year Net position, end of year				1	1,099,210,875	1,000,776,299	98,434,576 106,368,633	%8.6 10.5%	33

DRAINAGE SYSTEM FUND STATEMENTS OF NET POSITION WITH PRIOR YEAR AND BEGINNING OF YEAR COMPARISONS August 2017 SEWERAGE AND WATER BOARD OF NEW ORLEANS

	Accept	∢	m	ပ	Q	ω	ŭ	O	
		Prior	À		Current			Beginning of	
-	Noncurrent assets:	Year	Variance	*	Year	Variance	*	Year	
-	Property, plant and confement	1 469 052 691	167 869 867	11 4%	11 4% 1 636 922 558	378 8CP EPE	76 467	1 203 403 602	-
7	Less: accumulated depreciation	312.928.858	23 681 573	16%	336 610 431	55 294 236	10.7%	261 315 195	
M	Property, plant, and equipment, net	1,156,123,833	144,188,294		1,300,312,127	288,134,630		1,012,177,497	ı m
4	Newtricted cash, cash equivalents, and unvestments Cash and cash conivalents restricted for capital projects	5 657 883	(343,655)	0.0%	A 714 238	266 474	X 04K	A 447 754	•
V.	Deht service reserve	2 498 90R	(200)	7800	2,400,000	7347 646	1401.78/	101,111,1	
9	Health insurance reserve	633.272	\$6.4%	200	892 689	30,602	4 684	13/,034	א מ
7	Total restricted cash, cash equivalents, and investments	8,790,063	(886,166)	-10.1%	7,903,897	2,639,923	50.2%	5,263,974	,
	Designated cash, cash equivalents, and investments								
90	Cash and cash equivalents designated for capital projects	32,049,393	(9,463,623)	-29,5%	22,585,770	11,951,674	112.4%	10,634,096	60
6	Customer deposits	•	3	0.0%	•	•	0.0%	•	6
9	Other	1.172,970	(50,281)	43%	1,122,689	(18,506)	-1.6%	1,141,195	10
Ξ	Total designated cash and cash equivalents, and investments	33,222,363	(9,513,904)	-28.6%	23,708,459	11,933,168	1045.7%	11,775,291	11
	Current assets:								
	Unrestricted and undesignated								
17	Cash and cash equivalents	10,846,080	(404,984)	-3.7%	10,441,096	5,621,578	116.6%	4,819,518	12
	Accounts receivable:	•			ě				
13	Customers (net of allowance for doubtful accounts)	(0)	ď	0.0%	<u>f</u>		0.0%	£	13
14	Тахев	8,044,268	1,818,994	22.6%	9,863,262	1,732,315	21.3%	8,130,947	14
15	Interest	•	¥.	0.0%	•	*	0.0%	Y	15
16	Grants	4,587,113	1,555,141	33.9%	6,142,254	(805,462)	-11.6%	6,947,716	16
11	Miscellaneous	362,913	579,769	159.8%	942,682	(434,744)	-31.6%	1,377,426	17
18	Due from enterprise fund	(1,665,138)	1,401,403	-84.2%	(263,735)	2,488,519	-90.4%	(2,752,254)	92
61	Inventory of supplies	594,460	(766,66)	-16.8%	494,463	(311,965)	-18.5%	606,428	19
20		253,613	(253,785)	-100.1%	(172)	(94,969)	-100.2%	94,797	70
71	Total uprestricted current assets	23,023,309	4,596,541	20.0%	27,619,850	8,395,272	43.7%	19224.578	21
	Other assets:								
77	Bond issue costs	•0	E	0.0%	Ē	·	0.0%	•	22
	Deposits	10,400	7.	%0.0	10,400	ď	0.0%	10,400	23
7	Total other assets	10,400		0.0%	10,400		0.0%	10,400	77
22	TOTAL ASSETS	1,221,169,968	138,384,765	11.3%	11.3% 1.359.554,733	311,102,993	29.7%	29.7% 1,048,451,740	25
26	Deferred outflows or resources: Deferred amounts related to net pension liability	6,360,010		0.0%	5,634,846	5,634,846	0.0%		26
27	Deferred loss on bond refunding	289.555	(53,523)	-18.5%	236,032	(107,041)	-31.2%	343,073	27
78	TOTAL DEFERRED OUTFLOWS OF RESOURCES	6,649,565	(778,687)	-11.7%	5,870,878	5,527,805	1611.3%	343.073	28
53	TOTAL ASSETS AND TOTAL DEFERRED OUTFLOWS	1,227,819,533	137,606,077	-0.4%	-0.4% 1,365,425,610	316,630,797	1640.9%	1640.9% 1,048,794,813	29

SEWERAGE AND WATER BOARD OF NEW ORLEANS DRAINAGE SYSTEM FUND STATEMENTS OF NET POSITION WITH PRIOR YEAR COMPARISONS August 2017

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		:	E)	1	1	•	,	
		Prier			Current			Beeinning of	
	NET ASSETS AND LIABILITIES	Year	Variance	*	Year	Variance	*	Year	
	Net position								
-	Net investments in capital assets	1,143,006,057	145,947,591	12.8%	1.288.953.648	291,646,193	29.2%	997 307 455	-
7	Restricted for Debt Service	2,498,908	. 665	%00	2,499,900	2342846	1491 7%	157 054	
m	Unrestricted	(118,082,333)	(53,912,131)	45.7%	(171,994,464)	(92,926,589)	117,5%	(79,067,875)	m
4	Total net position	1.027.422.632	92,036,452	%0.6	1,119,459,084	201,062,450	21 9%	918,396,634	4
•	Cleime navehle	001 000	(100 515)	74.46	00000	000		1	
٠,		OKT OF O	(187,616)	-31 1%	210,899	(347,819)	40.Z%	864,718	'n
0	Net pension obligation	26,864,138	1,109,772	4.1%	27,973,910	21,955,188	364.8%	6,018,722	9
1	Other postretirement benefits liability	21,827,971	1,849,739	85%	23,677,710	5,178,779	28,0%	18,498,931	-
ØÔ	Bonds payable (net of current maturities)	11,481,672	(1,797,404)	-15.7%	9,684,268	(3,570,774)	-26.9%	13,255,042	00
D	Special Community Disaster Loan Payable	ie.	×	0.0%	íį.	•	0.0%	٠	6
10	Southeast Louisiana Project liability	115,703,588	48,291,920	41.7%	163,995,508	97,339,532	146.0%	926,655,936	10
11	Debt Service Assistance Fund Loan payable	3,202,606	(259,121)	-8.1%	2,943,485	(1506,751)	-14.7%	3,450,236	11
11	Total long-term liabilities	179,910,165	48,381,615	27.2%	228,791,780	120,048,155	110.4%	108,743,625	12
	Current liabilities (navable from current assets)								
13	Accounts payable and other liabilities	2,656,572	923.432	34.8%	3.580.004	(2 474.631)	40 %	\$ 60 SA 63 S	1
4	Due to City of New Orleans	90	*	%0.0	9		%00	*	1 2
15	Disaster Reimbursement Revolving Loan	6,489,147	(5,800,369)	-89.4%	688,778	(6,294,670)	%106-	6.983.448	1 12
16	Retainers and estimates payable	1,728,653	(131,216)	-7.6%	1,597,437	1,145,746	253,7%	451,691	91
11	Due to other fund	36,549	4,839	13.2%	41,388	(41,439)	-50.0%	82,827	17
9	Accrued salaries, vacation and sick pay	2,262,815	85,962	3.8%	2,348,777	(171,532)	48.9	2,520,309	18
19	Claims payable	4,244,151	1,809,576	42.6%	6,053,727	2,455,463	68.2%	3,598,264	19
20	Debt Service Assistance Fund Loan payable	247,630	11,491	4.6%	259,121	22,631	9.6%	236,490	50
21	Advances from federal government	*	×	%0.0	•	○ ▼	0.0%	ė	71
22	Other Liabilities	89,557	(68,842)	-76.9%	20,715	20,689	79573.1%	26	23
ដ	Total current liabilities (payable from current assets)	17,755,074	(3,165,127)	-17.8%	14,589,947	(5,337,743)	-26.8%	19,927,690	13
	Chromat fishilities (manaka Casa mada in the Casa								
74	Accused interest	106 697	(10.708)	-10.0%	080 50	(300 31)	14.78/	7,0	7
25	Bonds payable	1 650 000	40.000	7.4%	1 690 000	75,000	A 60%	1616,000	4 1
76	Retainers and estimates payable			00%	anotarot.	Ponter!	7000	000,510,1	3 %
27	Custemer deposits	3.	3	0.0%	9	•	0.0%	(9	7.
78	Total current liabilities (payable from restricted assets)	1,756,697	29.293	17%	1,785,989	59,125	3.4%	1,726,864	. 2 3
29	Total current liabilides	177,112,91	(3.135.835)	-161%	16,375,936	(5.278.618)	-24.4%	21,654,554	29
30	Total Habilities	199,421,935	45,745,780	22.9%	245,167,716	114,769,537	88.0%	130,398,179	30
31	Deferred inflows or resources: Deferred amownts related to net pension liability	974.966	(176,155)	%I 8I -	798.811	798.811	%00	í.	F
32	TOTAL DEFERRED INFLOWS OF RESOURCES	974,966	(176,155)	-181%	118,811	798.811	0.0%		32
33	33 Total Net Position, Liabilities and Deferred Inflows of Resources	1,227,819,533	137,782,232	11.2%	1,365,425,610	316,630,797	30.2%	30.2% 1,048.794.813	8

SEWERAGE AND WATER BOARD OF NEW ORLEANS DATE AND A PRICE SUSFERMENT.

STEM FUND	CASH FLOWS	2017
DRAINAGE SYSTEM FUN	STATEMENTS OF CASH FLOWS	August 2017

SEWERAGE AND WATER BOARD OF NEW ORLEANS DRAINAGE SYSTEM FUND STATEMENTS OF CASH FLOWS August 2017

	•	ŕ	(•	
	¥ ££X	a EX	ح	a	
	Current Year	Prior Year	Variance	%	
Reconciliation of operating loss to net cash used in onerating activities is as follows:					
Operating loss	(36 323 508)	(78 178 890)	(8 144 618)	28 0%	-
Adjustments to reconcile net operating loss to net cash	(and and and	(200)	(21261-162)	***************************************	4
used in operating activities:					
Depreciation	14,222,905	10.041.805	4.181.100	41 6%	2
Provision for claims	451,895	290,405	161.490	55.6%	1 (*)
Provision for (revision) doubtful accounts			•	%00	4
Amortization	30	23	٠	%00	· v
Change in operating assets and liabilities:					,
(Increase) decrease in customer and other receivables		14	•	%0.0	٠
Increase in inventory	(0)	300	0	0.0%	-
Increase (decrease) in deferred outflows of resources					
related to net pension liability		*	•	%0.0	90
Increase (decrease) in prepaid expenses					
and other receivables	(731,102)	(6,763,850)	6,032,749	-89.2%	0
Decrease in net pension asset	*	•	•	%0.0	10
Increase (decrease) in accounts payable	(7,391,448)	(4,220,801)	(3,170,647)	75.1%	=======================================
Increase (decrease) in accrued salaries, due to					
pension and accrued vacation and sick pay	1,477,442	(91,387)	1,568,829	-1716.7%	12
Increase in net other postretirement benefits liability	1,054,914	1,054,913	-	0.0%	13
Increase (decrease) in net pension obligation	1,057,358	1,057,233	125	0.0%	14
Decrease in other liabilities	(205,262)	(221,135)	15,873	-7.2%	15
Increase (decrease) in deferred inflows of resources					i
related to net pension liability	•	1	ě	%0.0	16
Net cash used in operating activities	(36 386 804)	(27 031 708)	644 903	2 4%	1
	(A A A A A A A A A A A A A A A A A A A	CONTRACTOR STATE	2001	24.770	ì

Sewerage and Water Board of New Orleans Comparative Variance Indicators for Financial Results Through August 2017

	1801 - 196			The second
Statement of Revenues, Expenses, and Changes in Net Position with Prior Year Comparisons	Total	Water	Sewer	Drainage
Revenues				
Operating Expenses				
Non-Operating Revenues and Expenses				
Income before Capital Contributions				
	ing the same			
Statement of Revenues, Expenses, and Changes in Net Position with Budget Comparisons	Total	Water	Sewer	Drainage
Revenues				
Operating Expenses				
Non-Operating l				
Income before C				
20 canes				
Statement of Newith Prior Year	Total	Water	Sewer	Drainage
Plant, Property, 2				
Restricted Current Assets				
Unrestricted Designated Current Assets				
Unrestricted Undesignated Current Assets			ķ T.	
Net Position	E			
Long-Term Liabilities				
Current Liabilities from Unrestricted Assets				
Current Liabilities from Restricted Assets				
Statement of Cash Flows with Prior Year Comparisons	Total	Water	Sewer	Drainage
Operating Activities				
Non-Capital Financing Activities				
Capital and Related Financing Activities				
Investing Activities				
Net Increase in Cash				



SEWERAGE AND WATER BOARD Inter-Office Memorandum

Date:

October 13, 2017

To:

Valerie Rivers, Deputy Director of Logistics

From:

James Thompson, Legal Department

Re:

ATCO Services dispute with Plant-N-Power

We have conducted an extensive investigation into the above referenced matter. This report is a summary of our findings. During the course of this investigation, we have spoken to representatives from both ATCO Services, LLC and Plant-N-Power Services, Inc. and have reviewed hundreds of pages of documents, including months of correspondence between representatives of both companies.

On October 6, 2014, the S&WB entered into Contract 1378 with Plant-N-Power to perform hurricane related repairs to boilers/duct/elevator at its main purification plant power complex. Plant-N-Power initially approached ATCO to discuss having ATCO perform asbestos abatement called for in the contract. Upon learning that ATCO was not certified to perform asbestos abatement, Plant-N-Power and ATCO agreed that ATCO would provide scaffolding services. At some point Plant-N-Power and ATCO agreed that Plant-N-Power would hire ATCO to perform scaffolding services for other jobs that Plant-N-Power was working in the region. The S&WB had no involvement with either Plant-N-Power or ATCO on business dealings the two firms had outside of Contract 1378.

Contract 1378 called for invoicing and payment based on project completion milestones. The contract did not call for any invoicing based on hours worked by any employees of either Plant-N-Power or ATCO. Plant-N-Power did not bill the S&WB for any work done by ATCO employees.

Under the S&WB's DBE compliance procedures, Plant-N-Power was required to submit certified payroll records to the DBE department to show what percentage of Contract 1378 was being paid to DBE firms. In order to obtain its certified payroll for submission to the S&WB, ATCO was required to submit its certified payroll to Plant-N-Power. Plant-N-Power would then forward the certified payroll it received from ATCO to the S&WB. Unfortunately, when ATCO submitted its certified payroll to Plant-N-Power, such payroll included all hours worked by ATCO on all jobs for Plant-N-Power. When this fact was brought to Plant-N-Power's attention, Plant-N-Power promptly notified ATCO that it would need to resubmit its certified payroll records for submission to the S&WB and only include

the hours worked on Contract 1378. Eventually, ATCO agreed to correct its payroll and accurate records were submitted to the S&WB.

ATCO is no longer performing any work for Plant-N-Power under Contract 1378. There is no dispute that ATCO has been paid by Plant-N-Power for all work done under Contract 1378.

Russell Kelly is the owner of ATCO Services, LLC. On July 6, 2017, Russell Kelly, individually and *pro se*, filed a lawsuit in Civil District Court (suit no. 2017-6534) against named defendants "Plant-N-Power Services, LLP" and "CH2M". The S&WB is not a party to that lawsuit and has no involvement with any of the underlying allegations. Notably, ATCO Services, LLC is also not a party to that lawsuit.

Any work performed by ATCO under Contract 1378 has been completed and paid for and there is nothing else that is required of the S&WB at this time.

Sewerage and Water Board of New Orleans Customer Service Report Indicators of Metric Results September 2017

	Goal	Goal Met	Within Control Limits	Trend
Billing Accuracy / Reasonable				
	Meters Read Estimated Bills High Bill Complaints Adjusted Bills			
Call Center	Customer Contacts Call Wait Time Answered Call Wait Time Abandoned Abandoned Calls Emergency Abandoned Calls			
Problem Resolution	Low Water Pressure Water System Leaks Sewer System Leaks			
Collections Effectiveness	Accounts Off for Non-Payment Receivables 30 to 120 Days Old Receivables 120 Days and Older			

Sewerage and Water Board of New Orleans Meters Read as a Percentage of Total Meters

Constituency:

Customer Ratepayers

Objective: Provide Accurate Bills

Goal: Read 98% or more of meters each

month

Currently Meeting

Goal: No

Process Operating Within Control Limits:

No

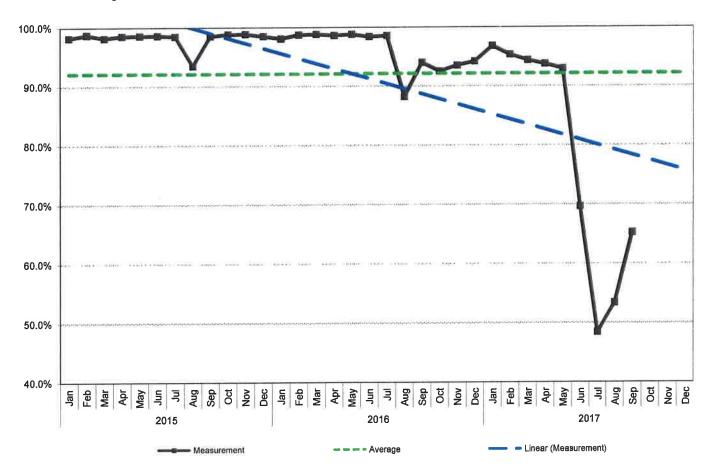
Trend: UnFavorable

Analysis

The purpose of the customer billing and collection processes is to collect revenues from customer accounts that are billed according to the service rules and are based upon accurate metered consumption. Obtaining an accurate reading is the first step in that process. Staff has maintained a reading rate near or above the goal since April 2010 except for three months affected by weather events. Recent reductions in overtime have resulted in an increased number of occasions when entire routes are estimated.

Plans for improvement

Staff is working to reduce the number of estimated and erroneous readings. Also, the Automated Meter Reading pilot project is also intended to reduce the number of estimated and erroneous readings, as well as to reduce the cost of obtaining a validated reading.



	Data Table														
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec			
2015	98.2%	98.7%	98.2%	98.5%	98.6%	98.6%	98.5%	93.5%	98.5%	98.8%	98.9%	98.5%			
2016	98.1%	98.7%	98.8%	98.6%	98.8%	98.4%	98.6%	88.2%	94.0%	92.5%	93.5%	94.2%			
2017	96.8%	95.3%	94.4%	93.7%	93.0%	69.7%	48.5%	53.4%	65.3%						

Sewerage and Water Board of New Orleans Bills Estimated as a Percentage of Total Bills

EUM Attribute:

Customer Satisfaction

Description: Provides reliable, responsive, and affordable services in line with explicit, customer-accepted service levels. Receives timely customer feedback to maintain responsiveness to customer needs and emergencies.

Constituency:

Customer Ratepayers

Objective: Provide Accurate

Bills

Goal: Bill Accounts
With Less Than 2%

Estimated

Currently Meeting

Goal: No

Process Operating
Within Control Limits:

No

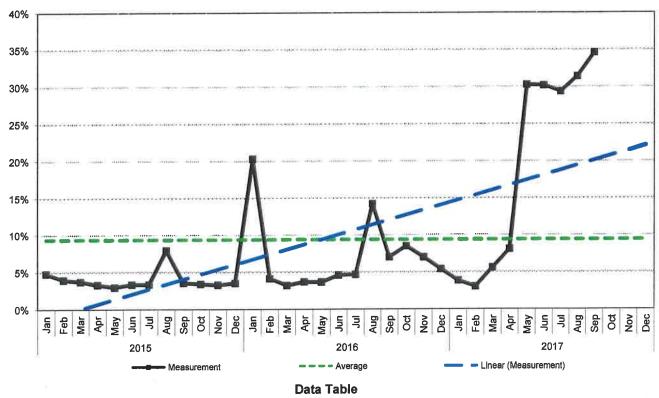
Trend: Unfavorable

Analysis

A bill is estimated if the meter is not read by the designated billing date. Bills are also estimated when a meter is read and the reliability of the reading is doubtful and the account is placed on an exception report. If the reading is not verified by the billing date, the bill will be estimated. Spikes in estimated bills usually occur when the Meter Reading department is unable to read a large section of meters during extreme weather.

Plans for improvement

Current plans are focused on obtaining readings for accounts each month and verifying the reliability of each reading. Future plans will focus on advanced metering infrastructure that allows for readings to be obtained automatically several times daily.



					D	ata Table	!					
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015	4.8%	4.0%	3.7%	3.3%	3.0%	3.4%	3.4%	7.9%	3.6%	3.4%	3.3%	3.5%
2016	20.3%	4.1%	3.2%	3.7%	3.7%	4.6%	4.7%	14.2%	7.0%	8.5%	7.0%	5.4%
2017	3.9%	3.1%	5.6%	8.1%	30.3%	30.2%	29.4%	31.4%	34.6%			

Sewerage and Water Board of New Orleans Investigations from High Bill Complaints as a Percentage of Total Bills

Constituency:
Customer Ratepayers

Objective: Provide Accurate Bills

Goal: Reduce percentage over time

Currently Meeting

Goal: No

Process Operating Within Control Limits:

Close

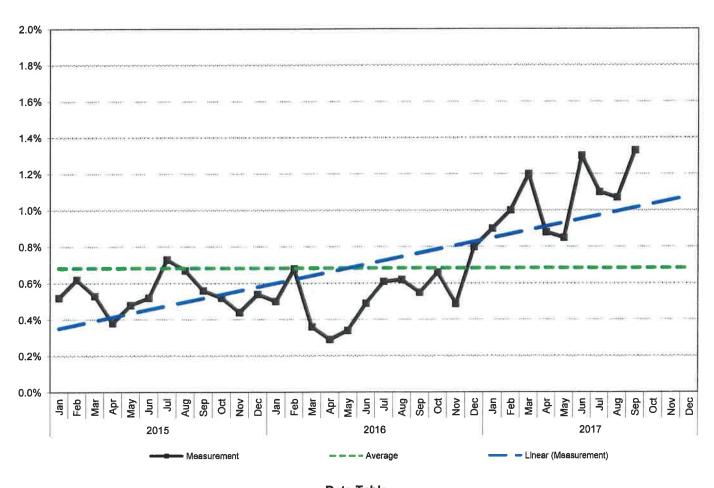
Trend: Unfavorable

Analysis

Customers request an investigation about their usage when the bill is higher than normal amounts. The higher billed amount may be due to: a leak; one or more estimated readings followed by an actual reading; an erroneous meter reading; or increased water, sewer, or sanitation rates. Before an adjustment can be made, an inspection of the meter and service line must be performed.

Plans for Improvement

Staff is working to reduce the number of estimated and erroneous readings. Also, the Automated Meter Reading pilot project is also intended to reduce the number of estimated and erroneous readings, as well as to reduce the cost of obtaining a validated reading.



Data Table													
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
2015	0.5%	0.6%	0.5%	0.4%	0.5%	0.5%	0.7%	0.7%	0.6%	0.5%	0.4%	0.5%	
2016	0.5%	0.7%	0.4%	0.3%	0.3%	0.5%	0.6%	0.6%	0.6%	0.7%	0.5%	0.8%	
2017	0.9%	1.0%	1.2%	0.9%	0.9%	1.3%	1.1%	1.1%	1.3%				

Sewerage and Water Board of New Orleans Bills Adjusted as a Percentage of Total Bills Computed

Constituency:

Customer Ratepayers

Objective: Provide

Accurate Bills

Goal: Reduce percentage over

time

Currently Meeting

Goal: Yes

2017

0.3%

0.5%

0.3%

0.2%

Process Operating Within Control Limits:

Yes

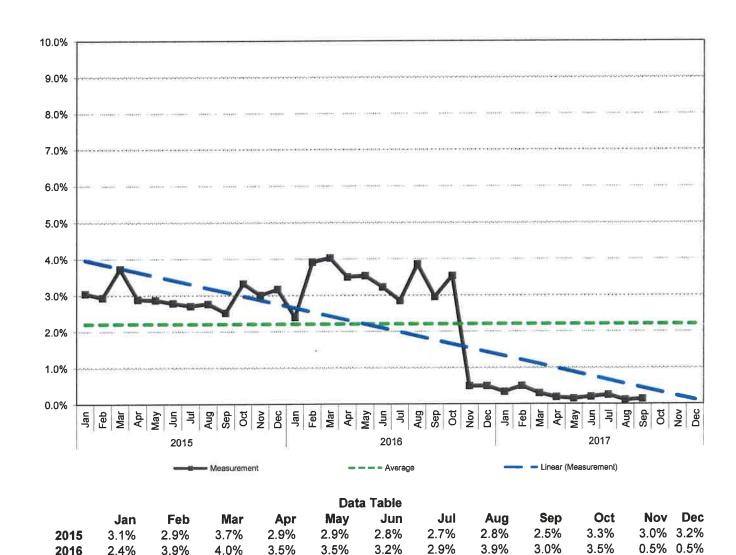
Trend: Favorable

Analysis

Customers request adjustments to their bill due to higher than normal amounts. The higher billed amount may be due to: a leak; one or more estimated readings followed by an actual reading; an erroneous meter reading; or increased water, sewer, or sanitation rates. Before an adjustment can be made, an inspection of the meter and service line must be performed.

Plans for Improvement

Adjustments have reduced sharply following implementation of the new billing sysem as a result of the ability to correct a bill by cancelling and rebilling rather than by adjustment.



0.2%

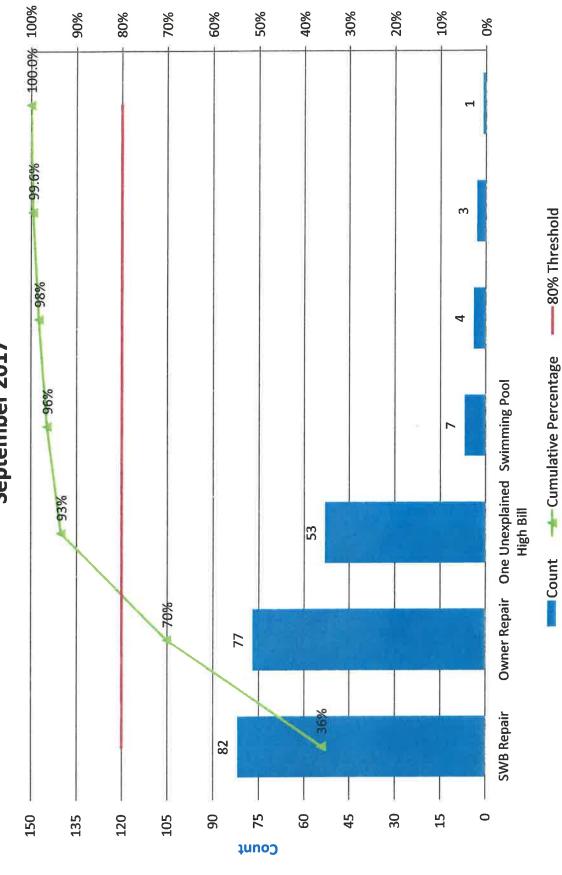
0.2%

0.3%

0.1%

0.1%

Sewerage and Water Board of New Orleans Reasons for Adjustments September 2017



Cumulative Percentage

Sewerage and Water Board of New Orleans Total Inbound Customer Contacts

Constituency: Customer Ratepayers

Currently Meeting Goal: Close

Objective: Provide Timely Information and Respond Promptly to Requests

Process Operating Within Control Limits: Yes

Goal: Reduce Triggers of Customer

Calls

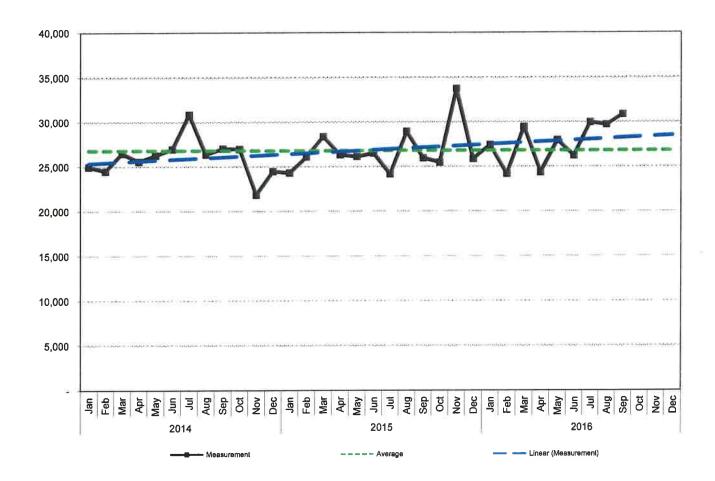
Trend: Favorable

Analysis

Customers contact the Sewerage and Water Board to start or end service; to request information about their bill; to report concerns about their water service, sewer connection, street flooding, or solid waste sanitation service; and other matters. The Call Center for emergency repairs is operated continously, while the Call Center for billing and non-emergency issues is operated from 7 AM to 7 PM. Call volumes can vary significantly month to month. Calls increased sharply after go-live on new system.

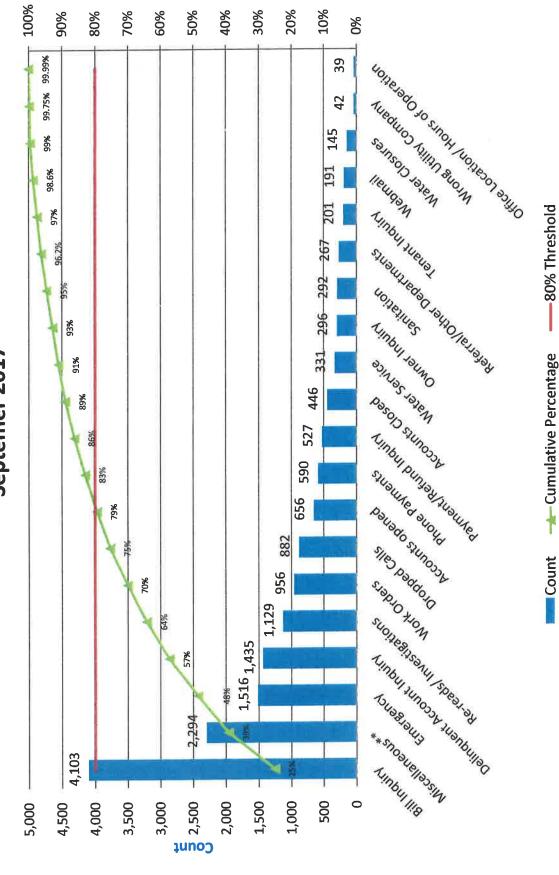
Plans for Improvement

Engage a consultant to re-engineer the call center processes for receiving and handling calls.



	Data Table														
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec			
2014	24,967	24,496	26,486	25,565	26,261	26,963	30,836	26,368	27,019	26,973	21,816	24,469			
2015	24,311	26,089	28,365	26,333	26,121	26,515	24,149	28,942	25,958	25,483	33,746	25,866			
2016	27,425	24,169	29,436	24,346	27,955	26,222	29,969	29,698	30,844						

Sewerage and Water Board of New Orleans
Types of Customer Calls
Septemer 2017



Cumulative Percentage

Sewerage and Water Board of New Orleans Average Call Wait Time for Calls Answered

Constituency:
Customer Ratepayers

Objective: Provide Accurate Bills

Goal: Reduce over

time

Currently Meeting

Goal: No

Process Operating
Within Control Limits:

Trend: Level

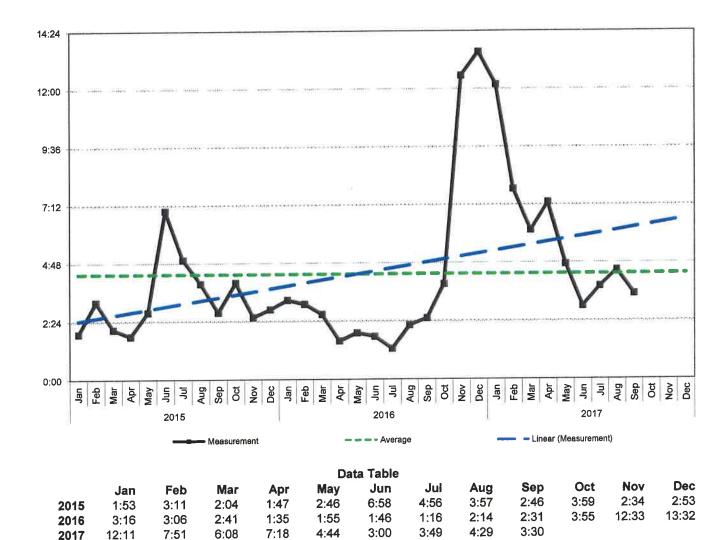
Yes

Analysis

Customers contact the Sewerage and Water Board to start or end service; to request information about their bill; to report concerns about their water service, sewer connection, street flooding, or solid waste sanitation service; and other matters. The Call Center for emergency repairs is operated continously, while the Call Center for billing and non-emergency issues is operated from 7 AM to 7 PM. Call volumes can vary significantly month to month. Call wait times have increased sharply while training and implementation for the new billing system occurs.

Plans for Improvement

Interactive voice response capabilities were implemented in October 2016 with the intent to reduce the volume of calls requiring Call Center assistance. We have provided customers with the opportunity to leave their contact information at a link on our website so that we can call them back during non-peak times.



Sewerage and Water Board of New Orleans Average Call Wait Time for Calls Abandoned

Constituency:
Customer Ratepayers

Objective: Provide Accurate Bills

Goal: Reduce over

time

Currently Meeting Goal: Yes

Process Operating
Within Control Limits:

Trend: Favorable

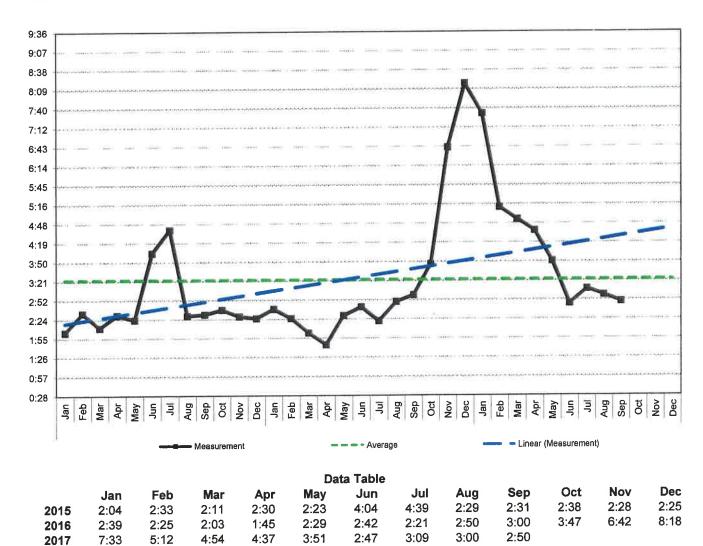
Yes

Analysis

Customers contact the Sewerage and Water Board to start or end service; to request information about their bill; to report concerns about their water service, sewer connection, street flooding, or solid waste sanitation service; and other matters. The Call Center for emergency repairs is operated continuously, while the Call Center for billing and non-emergency issues is operated from 7 AM to 7 PM. Call volumes can vary significantly month to month.

Plans for Improvement

Interactive voice response capabilities were implemented in October 2016 with the intent to reduce the volume of calls requiring Call Center assistance. We have provided customers with the opportunity to leave their contact information at a link on our website so that we can call them back during non-peak times.



Sewerage and Water Board of New Orleans Calls Abandoned by Customers as a Percentage of Total

Constituency:

Customer Ratepayers

Objective: Provide Timely Information and Respond Promptly to Requests

Goal: Respond to calls with less than 10% abandoned

Currently Meeting

Goal: No

Process Operating
Within Control Limits:

Trend: Unfavorable

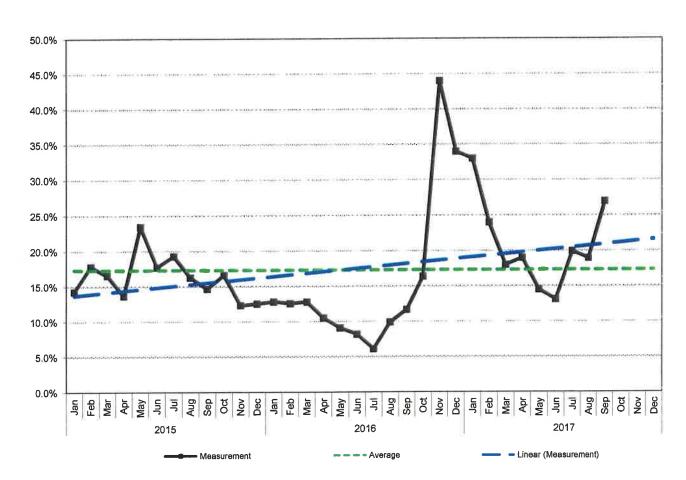
No

Analysis

Customers abandon their calls after waiting for an amount of time considered inconvenient, which varies from customer to customer. Some portion of the volume of abandoned calls is from customers calling and hanging up on multiple occasions.

Plans for Improvement

Abandoned calls have returned to near historical levels following implementation of the new billing system.



	Data Table														
	Jan	Feb	Mar	Apr			Jul		Sep	Oct		Dec			
2015	14.3%	17.8%	16.6%	13.7%	23.4%	17.7%	19.3%	16.3%	14.7%	16.6%	12.3%	12.5%			
2016			12.8%												
2017	33.0%	24.0%	18.0%	19.0%	14.5%	13.1%	19.9%	19.0%	27.0%						

Sewerage and Water Board of New Orleans Emergency Calls Abandoned by Customers as a Percentage of Total Emergency Calls

Constituency:

Customer Ratepayers

Objective: Provide Timely Information and Respond

Promptly to Requests

Goal: Respond to calls with less than 10%

abandoned

Currently Meeting

Goal: Yes

Process Operating
Within Control Limits:
Yes

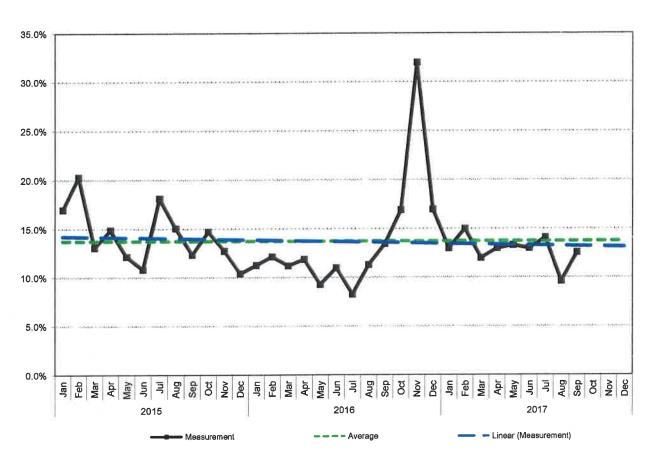
Trend: Level

Analysis

Customers abandon their calls after waiting for an amount of time considered inconvenient, which varies from customer to customer. Some portion of the volume of abandoned calls is from customers calling and hanging up on multiple occasions.

Plans for Improvement

Abandoned calls have returned to near historical levels following implementation of the new billing system.



Data Table															
	Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov														
2015	17.0%	20.3%	13.1%	14.9%	12.2%	10.8%	18.1%	15.1%	12.3%	14.7%	12.7%	10.4%			
			11.2%												
2017	13.0%	15.0%	12 0%	13.0%	13.3%	13.0%	14.1%	9.6%	12.6%						

Sewerage and Water Board of New Orleans Total Service Requests about Low Water Pressure

Constituency: Customer Ratepayers

Currently Meeting

Goal: Yes

Objective: Provide Timely Information and Respond Promptly to Requests

Process Operating Within Control Limits: Yes

Goal: Reduce
Number of Service

Requests

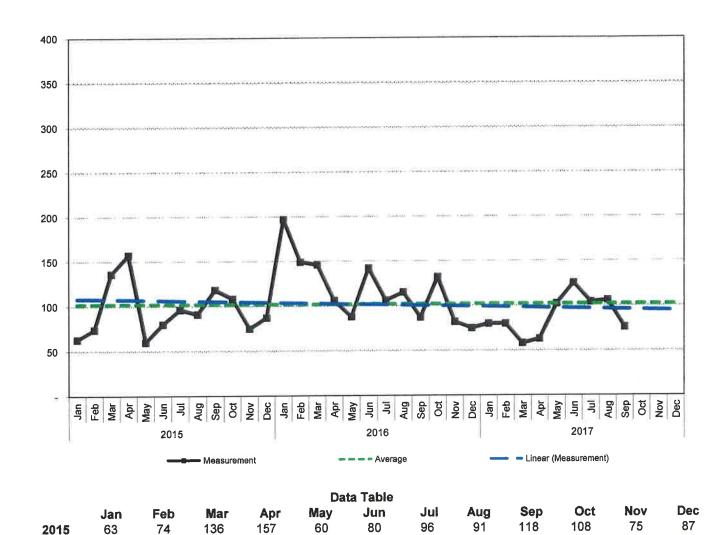
Trend: Favorable

Analysis

Customers contact the Sewerage and Water Board to request resolution to low water pressure. System pressure can be impaired by power failures at the treatment plants, by water main breaks, and by certain types of repair activities.

Plans for Improvement

Staff continues to make repairs to the water system to reduce the number of occasions of low pressure.



Sewerage and Water Board of New Orleans Total Service Requests for Water System Leaks

Constituency: Customer Ratepayers

Currently Meeting

Goal: No

Objective: Provide Timely Information and Respond Promptly to Requests

Process Operating Within Control Limits: No

Goal: Reduce Number of Service Requests

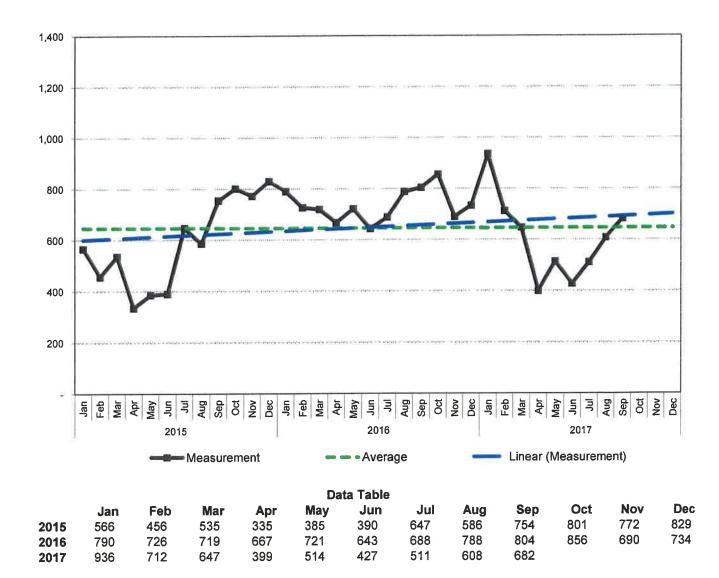
Trend: Unfavorable

Analysis

Customers contact the Sewerage and Water Board to request repairs to leaking mains, services and fire hydrants.

Plans for Improvement

Water mains with high frequency of failure are replaced as part of FEMA settlement.



Sewerage and Water Board of New Orleans Total Service Requests for Sewer System Leaks

Constituency: Customer Ratepayers

Currently Meeting

499

2017

517

418

426

408

387

362

406

337

Goal: Yes

Objective: Provide Timely Information and Respond Promptly to Requests

Process Operating Within Control Limits: Yes

Goal: Reduce Number of Service Requests

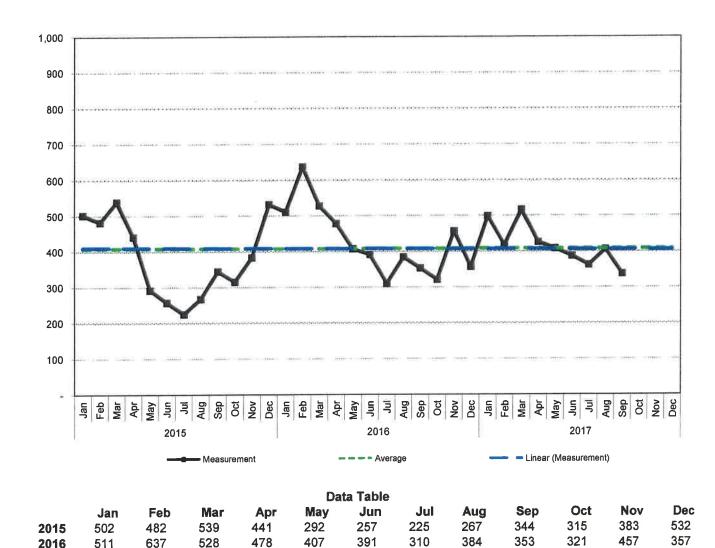
Trend: Favorable

Analysis

Customers contact the Sewerage and Water Board to request repairs to leaking sewer collection mains and service lines.

Plans for Improvement

Staff performs repairs as part of routine maintenance of the sewage collection system.



Sewerage and Water Board of New Orleans Total Accounts Turned Off for Non-Payment

Constituency: Customer Ratepayers

Currently Meeting

Goal: Not Applicable

Objective: Ensure

Collection of Payments for

Services Provided

Process Operating

Within Control Limits: Yes

Trend: Stable

Goal: None

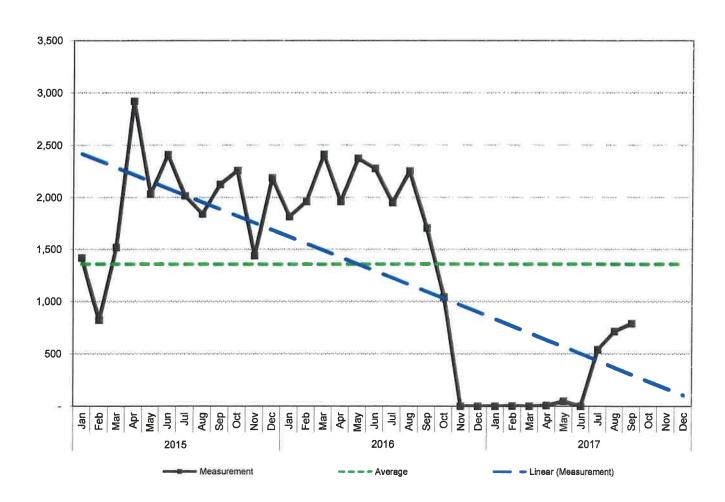
Established

Analysis

Customers accounts are turned-off for non-payment for balances more than \$50 and over sixty days past due. Turn-offs were temporarily suspended following go-live on the new system.

Plans for Improvement

Non-payment turnoffs was be resumed on July 24, 2017 at a pace of approximately 50 accounts per day after contacting delinquent customers by mail and by phone.



	Data lable														
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec			
2015	1,417	823	1,517	2,920	2,033	2,411	2,016	1,840	2,126	2,258	1,439	2,187			
2016	1,816	1,962	2,412	1,960	2,375	2,278	1,950	2,254	1,706	1,043	840	4			
2017	¥	(#S)	#1	6	46	-	540	715	789	-	323	2			

Sewerage and Water Board of New Orleans Water and Sewer Receivables 30 to 120 Days Old

EUM Attribute: Financial

Viability

Description: Establishes and maintains an effective balance between long-term debt, asset values, operations and maintenance

expenditures, and operating revenues

Constituency: Customer

Ratepayers

Objective: Efficient use of

resources in providing services

Goal: None established

Currently Meeting Goal:

Not Applicable

Process Operating Within

Control Limits: Yes

Trend: Method for Aging Receivables Changed in

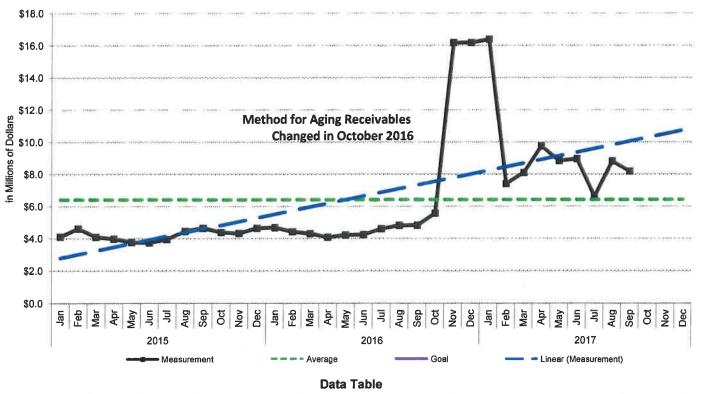
October 2016

Analysis

Water and sewer accounts receivable that are 30 to 120 days old are handled by internal staff using service disconnection. When those accounts are turned-off and final bills sent, the remaining balances after 30 days are sent to a collection agency.

Plans for Improvement

It appears that the higher post-Katrina accounts receivable balances have been resolved through standard collection practices and that annual collection rates now exceed 98% of annual billings. Staff intends to use standard process improvement methods to continue collection practices pending implementation of new billing and collection system.



	Data Table																				
		Jan		Feb		Mar		Apr		May		Jun		Jul		Aug	Sep	Oct	Nov		Dec
2015	\$	4.10	\$	4.61	\$	4.09	\$	3.97	\$	3.77	\$	3.73	\$	3.94	\$	4.45	\$ 4.64	\$ 4.38	\$ 4.32	\$	4.64
2016	\$	4.68	\$	4.42	\$	4.30	\$	4.08	\$	4.22	\$	4.24	\$	4.60	\$	4.81	\$ 4.82	\$ 5.57	\$ 16.18	\$	16.18
2017	\$	16.39	\$	7.41	\$	8.10	\$	9.76	\$	8.84	\$	8.96	\$	6.61	\$	8.82	\$ 8.19				

Sewerage and Water Board of New Orleans Water and Sewer Receivables 120 Days and Older

EUM Attribute: Financial Viability

Description: Establishes and maintains an effective balance between long-term debt, asset values, operations and maintenance expenditures, and operating revenues

Constituency:
Customer Ratepayers

Objective: Efficient use of resources in providing services

Goal: None established

Currently Meeting Goal: Not Applicable

Process Operating Within Control Limits: Yes

Trend: Method for Aging Receivables Changed in

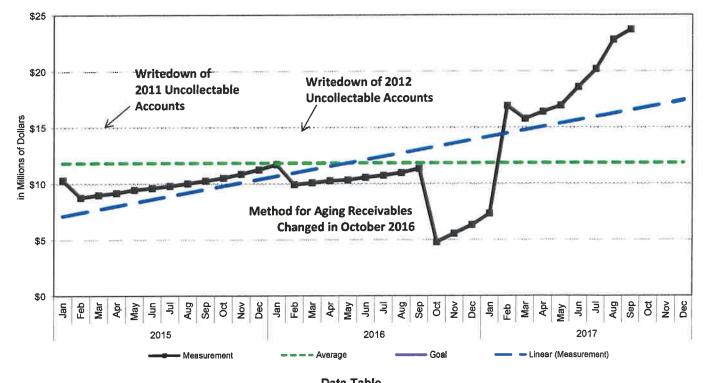
October 2016

Analysis

Water and sewer accounts receivable that are 120 days and older are handled by a collection agency. When those accounts remain uncollected after three years, the balances are written off as part of an annual process.

Plans for Improvement

It appears that the higher post-Katrina accounts receivable balances have been resolved through standard collection practices and that annual collection rates now exceed 98% of annual billings. Staff intends to use standard process improvement methods to continue collection practices pending implementation of new billing and collection system.



	Data Table																			
	Jan		Feb		Mar		Apr		May		Jun		Jul		Aug	Sep	Oct	Nov		Dec
2015 \$	10.32	\$	8.78	\$	9.01	\$	9.19	\$	9.47	\$	9.62	\$	9.80	\$	10.02	\$ 10.26	\$ 10.51	\$ 10.87	\$	11.25
2016 \$	11.71	\$	9.92	\$	10.09	\$	10.27	\$	10.34	\$	10.56	\$	10.74	\$	10.99	\$ 11.35	\$ 4.81	\$ 5.57	\$	6.33
2017 \$	7.35	\$	16.93	\$	15.78	\$	16.40	\$	16.96	\$	18.60	\$	20.19	\$	22.80	\$ 23.70				